

ASS. REC. BY:

REF: CS/CT20001160/Wf3

Special Instruction:

Surveyor: marcus

ASSIGNMENT (Office)

From (Person): Tan Kah Loong of CT1 Date/Time: 20-Jan-2020 11.05am

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: FB3 709E Insured: YN 6065Dat Workshop m/s Ban Hock Hin Tel: 62816520of MO 6 Datu Lan 4Policy No: Dmcrsn19085919000 Claim No: Sym 20D 20036602

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 11.1.2020
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 20-1-2020 11.47am Person Contacted: Hasnanah H.O.D. Endorsement: _____Vehicle IN OUT

Date/Time	Action/Instruction (✓) Estimate
	YN 6065D : X
	FB3 709E : X

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Jan 2020		20 Jan 2020 11:05 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	PAOLO DE BERARDINIS		
Vehicle Reg. No.:	FBB709E	Date of Loss:	11/01/2020 11:00 - :59
Claim Type:	TP / SNM20D200366C02	Policy/Cover Note No.:	DMCVSN19085919000
Vehicle Reg. No. (Insured):	YN6065D	Policy No. (Claimant):	
		Excess:	S\$500.00
Repairer:	Ban Hock Hin Co. Pte Ltd (HQ) No. 6 Defu Lane 4, 539410 Defu Lane - Tel: 62816520		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 30/01/2020]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 20 January, 2020 10:52 AM
To: assignments@lkkauto.com
Cc: Tan Kah Leong; Claims Dept of CTI; hasrianah@bhh.com.sg
Subject: RE: OUR REF: SNM20D200366/YN6065D/TKL & YOUR REF: - FBB709E -TO
CONDUCT PRS -Accident involving FBB709E & YN6065D on 11/01/2020

Without Prejudice

Dear LKK

Please refer to below email and liaise with third party workshop accordingly.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG



From: hasrianah@bhh.com.sg [mailto:hasrianah@bhh.com.sg]

Sent: Monday, 20 January 2020 9:14 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200366/YN6065D/TKL & YOUR REF: - FBB709E -TO CONDUCT PRS -Accident involving FBB709E & YN6065D on 11/01/2020

Dear Adeline

We choose surveyor Marcus Chua as the Single Joint Expert.

Thank you.

Best Regards,

Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



BAN HOCK HIN
Co., Pte Ltd

No. 6 Defu Lane 4, Singapore 539410

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MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Adeline Chng <adeline.chng@sg.entaiping.com>

Sent: Friday, 17 January 2020 5:26 PM

To: hasrianah@bhh.com.sg

Cc: Tan Kah Leong <KahLeong.Tan@sg.entaiping.com>; Claims Dept of CTI <claimsdept@sg.entaiping.com>

Subject: RE: OUR REF: SNM20D200366/YN6065D/TKL & YOUR REF: - FBB709E -TO CONDUCT PRS -Accident involving FBB709E & YN6065D on 11/01/2020

Without Prejudice

Dear Sir/Mdm,

We refer to your email dated on 17.01.2020

Attached PRS letter for your next action.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6222 1033

W: www.sg.entaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Claims Dept of CTI

Sent: Friday, 17 January 2020 4:53 PM

To: Adeline Chng <adeline.chng@sg.entaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.entaiping.com>; hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>

Subject: OUR REF: SNM20D200366/YN6065D/TKL & YOUR REF: - FBB709E -TO CONDUCT PRS -
Accident involving FBB709E & YN6065D on 11/01/2020

Dear Adeline,

Please conduct PRS-FBB709E soonest possible on behalf of Kah Leong. Our Insured has not filed SAS Report.

Officer in charge- Tan Kah Leong-DID: 6389 6193.

Dear *Hasrianah*,

*** kindly quote our reference number when replying. ***

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: 6389 6116

Fax (65) 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

Website:www.sg.cntaiping.com

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From: hasrianah@bhh.com.sg [mailto:hasrianah@bhh.com.sg]

Sent: Friday, January 17, 2020 3:43 PM

To: Claims Dept of CTI

Cc: 'Raymond'

Subject: Accident involving FBB709E & YN6065D on 11/01/2020

Dear Sir / Madam

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey at our workshop.

Thank you.

Best Regards,

Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax:(65) 6281 2830

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	649B
Vehicle Details	
Vehicle No.:	FBB709E
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Jan 2020
Vehicle Make:	PIAGGIO
Vehicle Model:	VESPA GT200A
Primary Colour:	Silver
Manufacturing Year:	2005
Engine No.:	M312M24422
Chassis No.:	ZAPM3120000024142
Maximum Power Output:	-
Open Market Value:	\$3,342.00
Original Registration Date:	15 Nov 2006
First Registration Date:	15 Nov 2006
Transfer Count:	8
Actual ARF Paid:	\$502.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	14 Nov 2026
COE Category:	D - Motorcycle
COE Period(Years):	10
PQP Paid:	\$6,370.00
COE Rebate Amount:	\$4,343.00
Total Rebate Amount:	\$4,343.00

The information contained herein is correct as at 20 Jan 2020

OK

Vehicle Details

Vehicle No.	Make / Model
FBB709E	PIAGGIO / VESPA GT200A
Vehicle Type :	Vehicle Attachment 1 :
P01 - Passenger Scooter	No Attachment
Vehicle Scheme :	Chassis No. :
Normal	ZAPM3120000024142
Propellant :	Engine No. :
Petrol	M312M24422
Motor No. :	Engine Capacity :
-	198 cc
Power Rating :	Maximum Power Output :
-	-
Maximum Laden Weight :	Unladen Weight :
-	138 kg
Year Of Manufacture :	Original Registration Date :
2005	15 Nov 2006
Lifespan Expiry Date :	COE Category :
-	D - Motorcycle
PQP Paid :	COE Expiry Date :
\$6,370.00	14 Nov 2026
Road Tax Expiry Date :	PARF Eligibility Expiry Date :
14 May 2020	-
Inspection Due Date :	Intended Transfer Date :
14 May 2020	19 Jan 2020
CO2 Emission :	CEV/VES Rebate Utilised Amount :
-	-
CO Emission :	HC Emission :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/01/2020 14:48
Date Of Accident	11/01/2020 11:00
Exact Location Of Accident	27 MOUNTFABER ROAD MOUNTFABER LODGE PARKING LOT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	FPB709E
Insured/Policyholder	
Name Of Registered Owner	PAOLO DE BERARDINIS
NRIC No	SXXXX649B
Email Address	PDBSMJ@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98153610
Alternative Phone No	OFFICE-98153610

Vehicle Particulars

Manufacturer	PIAGGIO
Model	VESPA GTS-278CC SUPER
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE

Insurance Company

Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	MC/00602375
Cover Note Number	

Driver

Name of Driver	PAOLO DE BERARDINIS
NRIC No	SXXXX649B
Date Of Birth	21/01/1967
Occupation	INDOOR
Date Of Driving Pass	17/05/2001
Driving Experience	18 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98153610
Fax Number	
Contact Number	OFFICE-98153610
Email Address	PDBSMJ@GMAIL.COM

Address	27 MOUNT FABER ROAD #05-10
Postcode	099200
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Refer to Sketch Plan

Attachment(s)

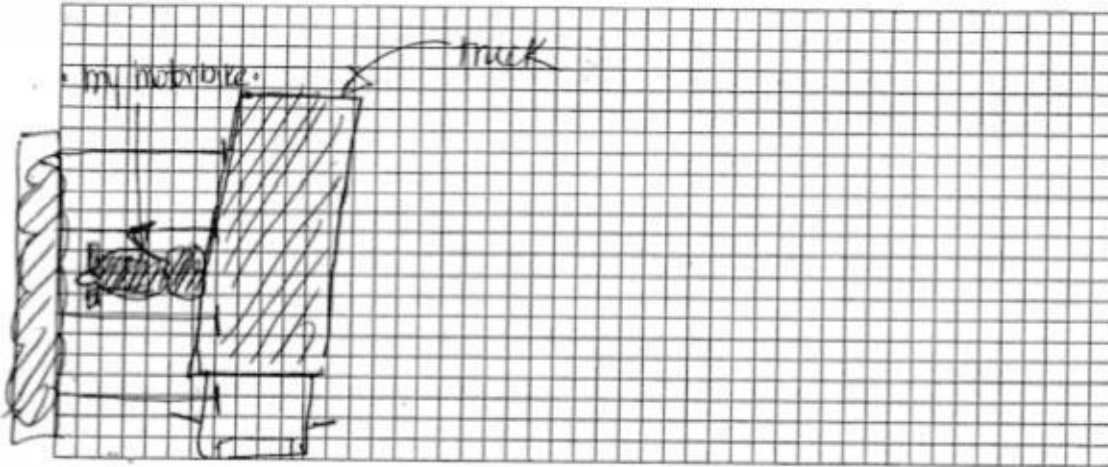
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN6065D
Vehicle Make/Model/Colour	FUSO/WHITE
Details Of Properties	
Vehicle Category	GOODS VEHICLE
Name of Driver	NG SIOW WEI
NRIC/Passport Number	
Contact Number	90085282
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Today 11 January 2020 (at 4am) as I was walking into the carpark of the condo where I live, I saw my motorbike lying down and Mr Ng Siow Wei trying to pull my bike back from the floor. As I asked what happened, Mr Ng (driver of the 3rd party) said that he had accidentally knocked down my bike (which was regularly parked in the motorbike lot of the condominium). Mr Ng was driving his truck (Vehicle No. YN60650 belonging to the moving company SB Express Logistics - skychen@sbexpress.com.sg / +65 6747 6188 / +65 8869 3080) and knocked down my bike causing damages in both sides of the bike and in the rear side as well. Pictures of the damages are available for your perusal.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature
Date & Time: 11/01/2020
@ 1300

GIARMC SketchPlanForm_V3

Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]

Reporting Centre Personnel's Signature
Name: HASEIANAH
NRIC/FIN No.: S8V31484F

Sketch Plan #2

SKETCH PLAN


IMPORTANT NOTICE

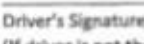
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.


8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 11/01/2020
@1300


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: HASRIANAH
NRIC/FIN No.: 88431484F



BAN HOCK HIN
Co., Pte Ltd

Co. Reg. No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

Customer :

CHINA TAIPING INSURANCE (S) PTE LTD
105 CECIL STREET
#18-00 / 19-00
THE OCTAGON
S'PORE 069534
CHINA TAIPING INSURANCE (S) PTE LTD

VEHICLE NO. : FBB0709E
MAKE/MODEL : PIAG / VESPA GT200A

QUOTATION

NO. : 35490

DATE : 16/01/2020
CLAIM NO. : 11488
POLICY NO. : MC/00602375
FROM : HASRIANAH

*not Allud
all
d/s
4 day.
20/1/20
the photo*

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	BEADING WINDSHIELD LH P/N: 26854	REPLACE	1.00	\$63.00	63.00
2	BEADING WINDSHIELD RH P/N: 30066	REPLACE	1.00	\$42.00	42.00
3	BRACKET (RAM) DOUBLE SOCKET (SHORT) 2.38" P/N: 46441	REPLACE	1.00	\$38.00	38.00
4	BRACKET (RAM) U-BOLT ZINC COATED 0.5 TO 1.25" P/N: 59540	REPLACE	1.00	\$38.00	38.00
5	COVER LEG SHIELD FRONT (PRIMED)	REPLACE	1.00	\$268.00	268.00
6	COVER MASTER CYLINDER PUMP LH	REPLACE	1.00	\$19.00	19.00
7	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED	Supply/Install	10.00	\$63.00	630.00
8	LEVER BRAKE P/N: 27992	REPLACE	2.00	\$35.00	70.00
9	LOGO (GRANTURISMO) P/N: 45573	REPLACE	1.00	\$38.00	38.00
10	LOGO (VESPA) P/N: 45239	REPLACE	1.00	\$35.00	35.00
11	LOGO (VESPA) BIG P/N: 34447	REPLACE	1.00	\$38.00	38.00
12	MIRROR LH P/N: 41228	REPLACE	1.00	\$113.00	113.00
13	PLATE NUMBER REAR (6.5 INCH X 9 INCH) P/N: 26951	REPLACE	1.00	\$24.00	24.00

*35490 *

bizSAFE₃



Address: No. 6, Defu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg
Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

CERT NO: 2003-1-0183
ISO 9001: 2015

S/N	Description	Action	Qty	Unit Price	Amount
14	PROTECTOR EXHAUST P/N: 49818	REPLACE	1.00	\$68.00	68.00
15	SPRAY PAINT WHOLE BIKE	Spray	1.00	\$812.00	812.00
16	STICKER NUMBER PLATE FRONT (BLACK) STRAIGHT P/N: 32921	REPLACE	1.00	\$19.00	19.00
17	X-GRIP (RAM) UNIVERSAL (STANDARD) P/N: 46452	REPLACE	1.00	\$66.00	66.00

SUB TOTAL

\$2,381.00

GST @ 7 %

\$166.67

GRAND TOTAL

\$2,547.67

50% deposit required before ordering of parts.

Validity: 30 days

For & on Behalf of

Acknowledge & Accepted By

BAN HOCK HIN CO PTE LTD



HASRIANAH

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.

LKH Auto Consultants hereby notify the Repairer of the following:

- To request no weather spray painting
- To keep damaged parts during recovery
- Parts prices are subject to confirmation
- Third party supply on a "Without Prejudice" basis
- No life insurance is allowed
- Supplementary works must be recovered and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*35490 *

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