

ASS. REC. BY:

REF: CS/CT220001157/ B

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Ben Tang

of CT1

Date/Time: 20.1.2020 1055am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBC 7805

Insured: SMF 52172

at Workshop m/s Hock Wah Motor

Tel: 64415656

of Blk 3011 Bedok North Mx 4 201-2008

Policy No:

Claim No: SVM 2012 200394 / SMF 52172 BEN

Sum Insured:

Excess:

Make of Veh:

D.O.A. 16.1.2020

(Client's Record)

CA / REV / REP. / REP. 24 HRS

H.O.D. Endorsement:

Date/Time: 20.1.2020 1107a.m

Person Contacted: Anysia Foo

Vehicle IN / OUT

Date/Time	Action/Instruction ( V ) Estimate
	SMF 52172 X
	GBC 7805 X
12/3/2020	called Anysia she said Insured never do reporting yet therefore wait for him do the reporting then only arrange.
26/3/2020	4.34pm Temporary close file. <i>Ushida 26/3/2020</i>

## Summer Lee (LKK Auto)

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**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Monday, 20 January, 2020 10:55 AM  
**To:** assignments@lkkauto.com  
**Subject:** FW: OUR REF: SNM20D200394/SMF5217Z/BEN - FW: TP CLAIM\_GBC780S & SMF5217Z\_DOA: 16/01/2020

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle GBC780S.

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>  
**Sent:** Monday, January 20, 2020 10:49 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM20D200394/SMF5217Z/BEN - FW: TP CLAIM\_GBC780S & SMF5217Z\_DOA: 16/01/2020

Dear Ben

We would like to appoint Marcus Chua to survey above mention vehicle.

Please revert on liability matter.

Thank you.

Best Regards  
Anysia Foo  
Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**  
Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977  
Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Monday, 20 January, 2020 10:36 AM  
**To:** Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>  
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**WITHOUT PREJUDICE**

Dear Sir,

We refer to your email dated 17 January 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Best Regards  
Ben Tang  
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**From:** Claims Dept of CTI  
**Sent:** Monday, January 20, 2020 10:22 AM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; [motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SNM20D200394/SMF5217Z/BEN - FW: TP CLAIM\_GBC780S & SMF5217Z\_DOA: 16/01/2020

Dear Ben,

Please conduct PRS for GBC780S.

Note : officer in charge – Ben Tang 63896175.

*\*\*\* Kindly quote our reference number when replying.*

Thank you

Claims Department

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**Subject:** TP CLAIM\_GBC780S & SMF5217Z\_DOA: 16/01/2020

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured SGY1991T.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

## **Summer Lee (LKK Auto)**

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**From:** Summer Lee (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Thursday, 26 March, 2020 4:34 PM  
**To:** 'Ben Tang'; 'assignments@lkkauto.com'  
**Subject:** RE: OUR REF: SNM20D200394/SMF5217Z/BEN - FW: TP CLAIM\_GBC780S & SMF5217Z\_DOA: 16/01/2020

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for GBC 780S after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Senior Claims Advisor

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Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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