

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1725921902

Claim No : SNM20D200136

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$14,100.00**

Singapore Dollars FOURTEEN THOUSAND ONE HUNDRED Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 7091Z

Insured Vehicle No. : SLC 1670B

Date of Loss : 08/01/2020

Place of Accident : ALONG PIE CHANGI AIRPORT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM KOK LEONG

Driver Name : LIM KOK LEONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum(all in)	S\$	14,100.00
	=====	
TOTAL	S\$	14,100.00
	=====	

Claimant Name : Comfort transportation NRIC No : 199303821R
pte ltd

Signature :  Date : 14 May 2020,

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

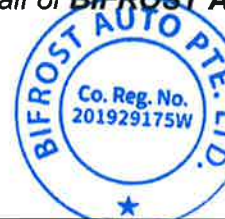
Inv. No. : BA.LT.2005001
Inv. Date : 02-05-2020
Ref : 08.01.2020
Terms : 30 Days
Veh. No. : SH 7091 Z
Make & Model : i40

#	Description	Qty	Rate	Total
1	Cost Of Repair - Lump Sum	1	\$11,100.00	\$11,100.00

Subtotal for invoice : S\$11,100.00
GST (7.0%) : S\$777.00
Total : S\$11,877.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W



Proforma Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : PF.LT.2002010
Inv. Date : 12-02-2020
Ref : 08.01.2020
Terms : 14 Days
Veh. No. : SH 7091 Z
Make & Model : i40

#	Description	Qty	Rate	Total
1	LUMP SUM REPAIR	1.0000	\$11,100.00	\$11,100.00
2	LOSS OF INCOME	14.0000	\$80.00	\$1,120.00
3	LOSS OF HIRE	14.0000	\$105.30	\$1,474.20
4	TOWING FEE	1.0000	\$40.00	\$40.00

Remarks:
SH 7091 Z

Subtotal for invoice : S\$13,734.20
GST (7.0%) : S\$880.19
Total : S\$14,614.39

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to 6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589 or direct bank transfer to DBS Bank Current Account 070-902-886-1.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 08.01.2020 @ 12:30 hours along PIE TWDS Airport After Toa Payoh Exit involving vehicles SH 7091 Z and SLC 1670 B , SME 2363 J

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SH 7091 Z** at my request, I/We, **Omar B Abdul Gafor** ("the claimant") of **Blk 171 Hougang Ave 1 # 06 - 1477 Singapore 530171** (address) bearing NRIC No **S xxxx563C** the owner / hirer of motor vehicle no **SH 7091 Z**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 21 day of 01 (month) 20 20 (year)



Signed by "the claimant"

Name: **Omar B Abdul Gafor**

NRIC No: **S xxxx563C**



Signed by Bifrost Auto Pte Ltd

Name: Regina



BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

SATISFACTION VOUCHER

I / We, Omar B Abdul Gafor hereby confirm that repairs to my / our vehicle no. SH 7091 Z have been completed to my / our satisfaction and that I / we have collected my / our said vehicle on the under-mentioned date.

Date in: 08.01.2020 @ 13:10 hours

Date out: 21.01.2020 @ 17:00hrs



Owner's Signature

Name: Omar B Abdul Gafor

NRIC No.: S xxxx563C

Date: 21.01.2020

Time: 17:00hrs

Our Ref: CT20010164

Date: 14 January 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/01/2020 @ 12:30 hrs
ALONG PIE TWDS AIRPORT AFTER TOA PAYOH LOR 2 EXIT
INVOLVING SLC1670B, SME2363J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7091Z** (the "Taxi"). The Taxi was hired to **OMAR B ABDUL GAFOR IC NO SXXXX563C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

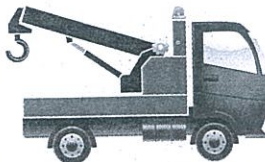
This is a computer generated letter. No signature is required.

TW

高 GAO

Express Towing Services

You Call, We Tow - Fast . Secured . Reliable



5045776

Blk 27 Marine Crescent Ville #10-01 Singapore 440027 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

BA. 17. 2001013

CASH SALE/WORK ORDER

No. 173898

Date: 10/1/20

寶號

Messrs: _____

(WORKER)

車號

Vehicle No: _____

5470912

車型

Model No: _____

bus

時間(日/夜)

Time (day/night): _____

Contact No: _____

由

Location: _____

Loyang Carpenter

到

To: _____

article

Cash \$: _____

100

其他

Others: _____

經手人

Authorised By: _____

Jim

Tow Truck

Driver Name: _____

Vincent 3097

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☐ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☒ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Monday, 9 March 2020 3:45 PM
To: 'desmond.lim@rentokil-initial.com'
Cc: Vic (LKKAuto)
Subject: ACCIDENT INVOLVING SLC 1670B AND SH 7091Z ON 08/01/2020

Our Ref: CC6/CTI20001135/Dha3

09 MARCH 2020

LIM KOK LEONG

Dear Sir/Madam,

ACCIDENT INVOLVING SLC 1670B AND SH 7091Z ON 08/01/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SH 7091Z against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Vic (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 17 April, 2020 12:15 PM
To: Jasper Chua (LKK Auto); Admin A; Vic (LKKAuto)
Cc: Ben Tang; Claims Dept of CTI; Alfred Toh; Chee So Chow
Subject: RE: OUR REF : SNM20D200136/SLC1670B/BEN - Accident Involving SLC1670B AND SH7091Z (TP : LKK REF - CC6/CTI20001135/Dha3) on 08/01/2020

LKK REF - CC6/CTI20001135/Dha3
CTPIS REF - SNM20D200136/0(ben)

Dear Jasper/Vic

Please proceed to resolve the property damage claim at \$14,194.39.

We await your payment advice to enable our Ben Tang to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, April 16, 2020 4:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: FW: OUR REF : SNM20D200136/SLC1670B/BEN - Accident Involving SLC1670B (OI : CTI - TBA) AND SH7091Z (TP : LKK REF - CC6/CTI20001135/Dha3) on 08/01/2020

Dear Sir/Mdm,

Gentle reminder for the matter below.

Thanks,

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jasper Chua (LKK Auto)

Sent: April 3, 2020 3:29 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF : SNM20D200136/SLC1670B/BEN - Accident Involving SLC1670B (OI : CTI - TBA) AND SH7091Z (TP : LKK REF - CC6/CTI20001135/Dha3) on 08/01/2020

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 3 vehicle chain collision, insured driver is the last car.

An email was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **BIFROST AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 28,205.24	\$ 11,877.00
Loss of Income (\$80.00 x 14 days)	\$ 1,120.00	\$ 700.00 (\$50.00 x 14 days)
Loss of Rental (\$112.67 x 14 days)	\$ 1,577.39	\$ 1,577.39 (\$112.67 x 14 days)
Towing Fee	\$ 40.00	\$ 40.00
Proposed Total	\$ 30,942.63	\$ 14,194.39

Breakdown of days is as follows:

Recommended days	9 Days
Weekends / Downtime / Holiday	5 Days
CLAIM DAYS	14 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jasper Chua (LKK Auto)

From: Claims Dept <claims_ltr@bifrostauto.com>
Sent: May 2, 2020 11:11 AM
To: Jasper Chua (LKK Auto)
Cc: Vic (LKKAuto); Claims Dept; Claims Dept; Cc: Assessment
Subject: Re: RE : PRS SH 7091 Z and your insured's vehicle SLC 1670 B on 08.01.2020. - CHINA
TAIPING *** LKK REF: CC6/CTI20001135/Dha3 - Final Inv
Attachments: SH 7091 Final Inv.pdf

Without Prejudice

Dear Jasper, we accepted your offer as per your email on Fri, 17 Apr 2020 at 12:36, kindly refer our attached final invoice for your next action, please.

Looking forward to the payment as soonest.

Thanks & Regards

Mr Lee, PBM
Bifrost Auto Pte Ltd
Accident Claims Dept

On Fri, 17 Apr 2020 at 12:36, Jasper Chua (LKK Auto) <jasperchua@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Refer to the matter above

We propose a settlement at a global sum of \$14,100.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Thursday, 16 April, 2020 4:46 PM

To: Claims Dept

Cc: Claims Dept; Assessment; Claims Dept; Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto)

Subject: RE: RE : PRS SH 7091 Z and your insured's vehicle SLC 1670 B on 08.01.2020. - CHINA TAIPING *** LKK REF: CC6/CTI20001135/Dha3 - REMINDER - follow up 4th REMINDER

Without Prejudice

Dear Mr Lee,

We refer to our below email.

Please be informed that we are still pending for mandate approval from our principal.

We will continue to follow up on the matter and will get back to you for an update/offer.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Claims Dept [mailto:claims_ltr@bifrostauto.com]

Sent: Thursday, 16 April, 2020 4:35 PM

To: Mei Kwan (LKKAuto); Admin A; Vic (LKKAuto)

Cc: Claims Dept; Assessment; Claims Dept

Subject: RE : PRS SH 7091 Z and your insured's vehicle SLC 1670 B on 08.01.2020. - CHINA TAIPING *** LKK REF: CC6/CTI20001135/Dha3 - REMINDER - follow up 4th REMINDER

WITHOUT PREJUDICE

Dear Sir / Madam,

We have not heard from you since my emailed to you with regards to LOD sometimes in mid-February 2020

We would appreciate it if you were able to respond to this email and looking forward to your professionalism in handling this case.

Looking forward to hearing from you soon.

Thanks & Regards

Mr Lee, PBM
Bifrost Auto Pte Ltd
Accident Claims Dept

----- Forwarded message -----

From: Claims Dept <claims_ltr@bifrostauto.com>

To: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

Cc: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>, Claims Dept <claims_ltm@bifrostauto.com>, Admin A <admin-a@lkkauto.com>, Assessment <claims@bifrostauto.com>, Claims Dept <claims_ltv@bifrostauto.com>, "simonho@lkksuto.com" <simonho@lkksuto.com>

Bcc: