

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 13 February, 2020 9:04 AM
To: Claims Dept
Cc: Admin A; Assessment; Claims Dept; claims_itr@bifrostauto.com; Vic (LKKAUTO)
Subject: RE: RE : PRS SH 7091 Z and your insured's vehicle SLC 1670 B on 08.01.2020. - CHINA TAIPING *** LKK REF: CC6/CTI20001135/Dha3
Attachments: SH 7091Z - GIA Report.pdf; LOD SH 7091 Z.PDF

Without Prejudice

Dear Ms Lim,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 12 February, 2020 4:43 PM
To: Claims Dept; Vic (LKKAUTO)
Cc: Admin A; Assessment; Claims Dept; claims_itr@bifrostauto.com
Subject: RE: RE : PRS SH 7091 Z and your insured's vehicle SLC 1670 B on 08.01.2020. - CHINA TAIPING *** LKK REF: CC6/CTI20001135/Dha3

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_ltm@bifrostauto.com>

Sent: Wednesday, 12 February, 2020 4:39 PM

To: Admin-B <admin-b@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Assessment <claims@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; claims_ltr@bifrostauto.com

Subject: Re: RE : PRS SH 7091 Z and your insured's vehicle SLC 1670 B on 08.01.2020. - CHINA TAIPING

WITHOUT PREJUDICE

Our Ref : **SH 7091 Z**
Your Ref : **SLC 1670 B**

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 08.01.2020 @ 12:30 hours along PIE TWDS Airport After Toa Payoh Exit involving vehicles SH 7091 Z and SLC 1670 B , SME 2363 J

We refer to the above-mentioned accident.

-

We are claiming as per below:-

1.	Repair Cost	\$ 11100.00
2.	Loss of Rental for 14 Days x \$80/- per day	\$ 1120.00
3.	Loss of Hire for 14 Days x \$105.30/- per day	\$ 1474.20
3.	Towing Fee	\$ 40.00
	GST 7%	\$ 880.19
TOTAL		\$ 14614.39

Enclosed herewith a copy each of relevant GIA report, Proforma Tax invoice, Rental Agreement/Tax invoice, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable

Ms Lim
Thanks & Regards,
Bifrost Auto Pte Ltd
Accident Claims Dept

On Wed, 15 Jan 2020 at 12:26, Claims Dept <claims_ltv@bifrostable.com> wrote:

Without Prejudice

Dear Sir/ Mdm,

Resend

We refer to the above matter.

We represent our client, Omar B Abdul Gafor, to notify you of the aforesaid accident involving our client's vehicle SH 7091 Z and your insured's vehicle SLC 1670 B on 08.01.2020.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLC 1670 B for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com

VEH IN (Date & Time) : **11/01/2020**

PRS ARRANGEMENT (Date & Time) : **PLS SEND YOUR ASSESSOR ON 13.01.2020**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Ms Lee

Bifrost Auto Pte Ltd

Accident Claims Department

+65 9792 1329 (Mobile)

On Sat, 11 Jan 2020 at 12:57, Claims Dept <claims_ltm@bifrostauto.com> wrote:

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Omar B Abdul Gafor, to notify you of the aforesaid accident involving our client's vehicle SH 7091 Z and your insured's vehicle SLC 1670 B on 08.01.2020.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLC 1670 B for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com

VEH IN (Date & Time) : 11/01/2020

PRS ARRANGEMENT (Date & Time) : PLS SEND YOUR ASSESSOR ON 13.01.2020

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.