

## Jasper Chua (LKK Auto)

**From:** Jasper Chua (LKK Auto)  
**Sent:** Friday, 3 April 2020 3:28 PM  
**To:** Claims Dept of CTI; Ben Tang  
**Cc:** Vic (LKKAuto); Alfred Toh  
**Subject:** RE: OUR REF : SNM20D200136/SLC1670B/BEN - Accident Involving SLC1670B (OI : CTI - TBA) AND SH7091Z (TP : LKK REF - CC6/CTI20001135/Dha3) on 08/01/2020  
**Attachments:** EMAIL\_TO\_OI.pdf; TP\_LOD.pdf; 4 LKK REINSPECTION PHOTOS 2.pdf; 4 LKK REINSPECTION PHOTOS.pdf; 3 LKK INSPECTION PHOTOS.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 1 LKK INSPECTION REPORT.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 3 vehicle chain collision, insured driver is the last car.

An email was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **BIFROST AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 28,205.24	\$ 11,877.00
Loss of Income (\$80.00 x 14 days)	\$ 1,120.00	\$ 700.00 (\$50.00 x 14 days)
Loss of Rental (\$112.67 x 14 days)	\$ 1,577.39	\$ 1,577.39 (\$112.67 x 14 days)
Towing Fee	\$ 40.00	\$ 40.00
Proposed Total	<b>\$ 30,942.63</b>	<b>\$ 14,194.39</b>

Breakdown of days is as follows:

Recommended days	9 Days
Weekends / Downtime / Holiday	5 Days
<b>CLAIM DAYS</b>	<b>14 Days</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]

**Sent:** Thursday, 5 March, 2020 5:01 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Claims Dept of CTI

**Subject:** RE: OUR REF : SNM20D200136/SLC1670B/BEN - Accident Involving SLC1670B (OI : CTI - TBA) AND SH7091Z (TP : LKK REF - CC6/CTI20001135/Dha3) on 08/01/2020

Hi Vic

Attached insured GIA report for your reference.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, March 5, 2020 4:10 PM

**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF : SNM20D200136/SLC1670B/BEN - Accident Involving SLC1670B (OI : CTI - TBA) AND SH7091Z (TP : LKK REF - CC6/CTI20001135/Dha3) on 08/01/2020

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that TP repairer is chasing for an update.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.