

Jia Le (LKK Auto)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Friday, 29 May 2020 5:38 PM
To: Jia Le (LKK Auto)
Cc: Tan, Bennie-WZ; Khoo, Kay-Eng
Subject: RE: [AIG]: Checking policy for SJD8769Z (AIG Ref: #3901414885SG003#027#)

Hi Jia Le,

Thanks for the call earlier.

As I understand the accident happened on 15 Jan 2020 and as there was no policy coverage for the above vehicle with effect from 1st Jun 2019.

Please kindly advise the TP claimant to redirect the claim directly to the owner of the vehicle BS Car Rental Pte Ltd.

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Goh, Jeremy
Sent: Friday, May 29, 2020 4:56 PM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: [AIG]: Checking policy for SJD8769Z (AIG Ref: 3901414885SG)

Hi Jia Le,

Cancellation without refund with effect from 1 Jun 2019 for SJD8769Z

Can u check the accident date to confirm that accident is outside of policy date.

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, May 29, 2020 4:40 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Subject: [EXTERNAL] [AIG]: Checking policy for SJD8769Z (Ref: 3901414885SG)

This message is from an external sender; be cautious with links and attachments.

Hi Jeremy,

As per below email, the BS Car Rental have 19 vehicles is no coverage.

Kindly assist to check and confirm the vehicle SJD 8769Z on the policy issue.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Wednesday, 12 February 2020 1:44 PM
To: KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Tan, Mary <Mary.Tan@aig.com>; Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>; Boyogan, Joane <Joane.Boyogan@aig.com>
Subject: Update on Fleet Policies (Dandelion Moyeu/ Danedlion ED/Car Cove Leasing/BS Car Rental Pte Ltd)

Dear Mr Lau & Team,

Reference to above, consolidated are the details and please be advised of the following updates vis-a-vas all fleet policies (details below).

Do note some of the policies have been shortened recently.

Therefore, please communicate with our assigned CSE on current outstanding status and we will render further instructions on specific cases.

Policy no.	Fleet Account	Policy start date	Policy end date	Remarks
999994430	Dandelion Moyeu Pte Ltd	14 Sep 2018	12 Nov 2018	
999994431	Dandelion Moyeu Pte Ltd	14 Sep 2018	12 Nov 2018	

999994436	Dandelion ED Pte Ltd	14 Sep 2018	12 Nov 2018	
999994434	Dandelion ED Pte Ltd	14 Sep 2018	12 Nov 2018	
999994435	Dandelion ED Pte Ltd	14 Sep 2018	12 Nov 2018	
999994400	Dandelion ED Pte Ltd	14 Sep 2018	12 Nov 2018	
999994380	Dandelion Moyeu Pte Ltd	21 Sep 2018	19 Nov 2018	
999994595	Car Cove Leasing Pte Ltd	18 May 2018	16 Jul 2018	
999994575	Car Cove Leasing Pte Ltd	14 May 2018	12 Jul 2018	
999994247	Car Cove Leasing Pte Ltd	12 Feb 2019	12 Apr 2019	
999994246	Car Cove Leasing Pte Ltd	12 Feb 2019	12 Apr 2019	
999994245	Car Cove Leasing Pte Ltd	12 Feb 2019	12 Apr 2019	
999994637	BS Car Rental Pte Ltd	2 Apr 2018	1 Apr 2019	19 vehicles not covered as per UWemail dated 5/2/20, refer below
999994153	BS Car Rental Pte Ltd	2 Apr 2019	31 May 2019	

BS Car Rental Fleets (19 vehicles) – No Coverage (Arranged in alphabetical sequence)

SGH3268A	SJL7068C
SGJ1244X	SJN5044Z
SGL2500P	SJN5944B
SGR2231J	SKC7354L
SJD8769Z	SKE4001P
SJF6717B	SKH8266A
SJG499P	SLR5523M
SJG9396T	SLX5878H
SJH6631D	SLX7625H
SJK9732K	

Thank you.

Khoo Kay Eng
AIG

Manager, Auto Property Damage Claims
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