



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 09/04/2020
Your Ref : **SHB4228D**
To : **MS FIRST CAPITAL INSURANCE LTD**
Attn : Motor Claims Department

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING VEHICLE SJW3563H & SHB4228D ON 15/01/2020 AT JUNCTION OF CLIVE STREET AND DUNLOP STREET.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.208087 @ **S\$7,918.00 (Inclusive Of 7% GST)**
- 2) Loss of Use @ **S\$2,250.00 (9 Days x S\$250)**
- 3) LTA Search @ **S\$7.45**
- 4) Towing Fee @ **S\$50.00**
- 5) Authorisation to Act
- 6) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : HENRY TEO KIM CHYE

Address : BLK 486 ADMIRALTY LINK
#21-147 S (750486)

Contact No : _____

TO: MS FIRST CAPITAL INSURANCE LIMITED

Dear Sirs,

ACCIDENT INVOLVING SJW 3563M AND SHB4228D ON 15/01/2020
AT/ALONG JUNCTION OF CLIVE STREET AND DUNLOP STREET

I/We, HENRY TEO KIM CHYE, am/are the registered owner of
motor car no. SJW 3563M

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you

x 

Signature of Claimant



Witness By

DISCHARGE RECEIPT

CLAIM REFERENCE : D20000526MFSH
ACCIDENT DATE : 15/01/2020
ACCIDENT LOCATION : JUNC OF CLIVE ST / DUNLOP STREET
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : TEO HOCK CHIN
INSURED VEHICLE : SHB 4228D
INVOLVED PARTY : SJW 3563H
SETTLEMENT SUM : \$ 8,690.00

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : HENRY TEO KIM CHYE

Signature and Date :



WITNESS : *WONG Sui Hui*

Signature and Date :



CASH SALE/WORK ORDER

No:A 26894



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717

TEL : 6743 1987 (3 LINES) FAX : 6743 0013

Reg No: 200415052W

Date, 15/1/20

寶號 Messrs: MB

車號 Vehicle No: SJW 3563M 車型 Model No: TOYOTA

由 From: Yishun IND park A Blk 3019

到 To: Kaki Bukit Vicom

其他 Remark:

時間 Time : [][] : [][] - [][] : [][] - [][] : [][] AMOUNT: \$ 50k

注意：本公司對所拖之車輛，在進行中如有任何損失或破壞，一概由車主自行負責。
NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

經手人 Authorised by: [Signature]

收貨人 Received by: [Signature]



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 15 Jan 2020 / 14:18:24
Receipt Date/Time : 15 Jan 2020 / 14:18:24

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200115-001992

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHB4228D As at 15 Jan 2020/02:15:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHB4228D Enquiry Fee 20200115141738103833	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20200115141745148	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

RE: [MANDATE REQUEST] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - D20000526MFSH) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020.

Rachel Wu <RachelWu@msfirstcapital.com.sg>

Mon 6/29/2020 10:33 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Asher,

Please offer as per below:

COR : \$7,918.00
LOU : \$560 - \$900 (\$80-\$100 x 7-9 days)
LTA : \$7.45
Towing : \$50
Total : \$8,535.45 - \$8,875.45

- Please request repair tax invoice from third party.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 3 June 2020 3:43 pm

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: Re: [MANDATE REQUEST] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - TBA) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020. MSFCIL: D20000526MFSH

Hi Rachel,

We refer to the email dated 06/05/2020.

Third party chasing for offer / settlement.

Please let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, May 6, 2020 10:14 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - TBA) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020. MSFCIL: D20000526MFSH

our ref : D20000526MFSH

Dear Sirs,

ACCIDENT INVOLVING SHB 4228D (OI) AND SJW 3563H (TP) ON 15/01/2020

We refer to the above matter.

The accident occurred when our insured travel straight along minor road with stop line hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **MG SOLUTION PTE LTD** " at **\$ 8,695.45 (all-in)**.

-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 19,018.47	\$ 7,918.00
2. Loss of Use (9days x \$250)	\$ 2,250.00	\$ 720.00 (9days x \$80)
3. Towing Fee	\$ 50.00	\$ 50.00
4. LTA Search Fee	\$ 7.45	\$ 7.45
Total		<u>\$ 8,695.45</u>

Surveyor recommended 7days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Monday, March 16, 2020 3:24 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - TBA) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020. MSFCIL: D20000526MFSH

Dear Mei Kwan,

Please proceed with express settlement.

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, March 10, 2020 6:03 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - TBA) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020. MSFCIL: D20000526MFSH

Dear Rachel,

As requested.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Tuesday, 10 March, 2020 9:28 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - TBA) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020. MSFCIL: D20000526MFSH

Dear Mei Kwan,

Any update on the preliminary report?

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, February 25, 2020 3:17 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - TBA) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020. MSFCIL: D20000526MFSH

Dear Rachel,

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Wednesday, 19 February, 2020 12:30 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - TBA) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020. MSFCIL: D20000526MFSH
Importance: High

WITHOUT PREJUDICE

Dear Mei Kwan,

Please send us the preliminary report urgently.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C

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From: Rachel Wu
Sent: Monday, February 17, 2020 11:51 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - TBA) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020. MSFCIL: D20000526MFSH
Importance: High

WITHOUT PREJUDICE

Dear Mei Kwan,

Please send us the preliminary report.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C

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message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Rachel Wu
Sent: Monday, February 17, 2020 10:27 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - TBA) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020. MSFCIL: D20000526MFSH

WITHOUT PREJUDICE

Dear Mei Kwan,

Kindly ignore previous email.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C

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From: Rachel Wu
Sent: Monday, February 17, 2020 10:26 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - TBA) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020. MSFCIL: D20000526MFSH

WITHOUT PREJUDICE

Dear Mei Kwan,

Kindly proceed with express settlement.

Attached as per request.

MSFCIL: D20000526MFSH

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, February 3, 2020 11:42 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - TBA) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 20 January, 2020 7:25 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB4228D (OI : FCI - TBA) and SJW3563H (TP : LKK REF - CC6/FCI20001133/Aea3) on 15/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJW 3563H at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)