

ASS. REC. BY:

REF: CS/SM020001095/Kvfbⁿ²

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Melvin Ye Yung Kang of SMO Date/Time: 17.1.2020 320p.m

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SDT 9028J Insured: SDL 880R

at Workshop m/z Optima Werkz Tel: 64811522

of 9 A Serangoon North Ave 5

Policy No: Claim No: CMD 2000274/THG

Sum Insured: Excess:

Make of Veh: D.O.A 16.1.2020
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 17.1.2020 419p.m Person Contacted: Lily H.O.D. Endorsement:

Vehicle-IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SDT 9028J - NBD/INC 17002017/17 DORS - 26/01/2017
	SDL 880R - x
21/1/2020	Email preli revised to melvin
20/2	11 Lm 8 2 Foot Carbur (Red 4373.53, 6273)

ASSIGNMENT

From: _____ Date: 20.1.2020

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No. SDT 9028J

at Workshop m/s Optima Work 2

at 9A Shanganon North Ave 5

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S		

Est. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or No

Lum Sum: 1. B. 1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS imp

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Vch No: SDT 9028J Yr Regn: 06/16
 Type: Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Bmw 420i C.C. 1998
 Colour: Black A/C: Insured / Std / Nil / NA
 Sp. Reading: 9814 T/Radio: Insured / Std / Nil / NA
 Eng/No: _____
 C/No: WBA 4T 320105C 20578
 Gen. Cond: Good Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Modi: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 225/40R19
 R: 255/35R19
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental
 Front: _____ Rear: _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 16/1/20 D.O.I. 20/1/2020
 Survey held at _____
 Des. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or
N/S Rear
 The U/C / Chassis frame / Body Structure affected due to collision.

[illegible]

OrderTime, File Path, etc.

☐ : Prel. Report
☐ : Final Report

Days Of Repair: 4

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS	54
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Pharmaceuticals

1.1. Overview

TOTAL

250

Close/Time, File Return to?

2. sub-typist

Report Form:

LARRY SONG/FEI/FEI

Add Fee: : Site Insp (\$

☐ Interview (\$

☐ Tech. Invs. (3)☐ West end of

TP

2700/2



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CMTD200274/THE

Our ref: CS/SMO2001095/Kvf3

DATE: 21/1/2020

The Motor Claims Department
M/s SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SDT 9028J

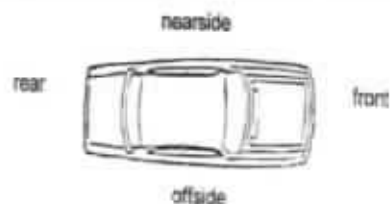
We thank you for your instruction on 17/1/2020

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20/1/2020 at the premises of M/s OPTIMA WERKZ PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$7,073.53
Revised Estimate Amount	: S\$3,397.19
"Check" Items Amount	: S\$150.00
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the n/s rear portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 21 January 2020 10:56 AM
To: 'Ye, Yong Kang Melvin'; SUR
Cc: 'Henry, Irene James'; 'Teo, Grace'; 'Choo, Thelma'
Subject: RE: Ref : CMTD2000274/THE RE: PRI - SDT9028J CLAIMING AGAINST SDL880R DOA 16/01/2020 (SOMPO)
Attachments: SDT 9028J PRELI ADVISED.pdf

Dear Melvin,

Enclosed preliminary revised of vehicle SDT 9028J
Date of survey: 20/1/2020
Number of days (estimated) : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 17 January 2020 4:20 PM
To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Sharon Ten' <sharon@ow.sg>; 'Ling Ting An' <tingan.ling@ow.sg>; 'Ong Hock Kong' <hockkong.ong@ow.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; 'Lily Loi' <lily.loi@ow.sg>
Subject: RE: Ref : CMTD2000274/THE RE: PRI - SDT9028J CLAIMING AGAINST SDL880R DOA 16/01/2020 (SOMPO)

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Friday, 17 January, 2020 3:20 PM
To: assignments <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; Lily Loi <lily.loi@ow.sg>
Subject: RE: Ref : CMTD2000274/THE RE: PRI - SDT9028J CLAIMING AGAINST SDL880R DOA 16/01/2020 (SOMPO)

Dear LKK Auto,

Please assist to conduct survey on SDT9028J.

Please revert with your preliminary report upon completion of survey.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Lily Loi <lily.loi@ow.sg>
Sent: Friday, 17 January, 2020 3:08 PM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: RE: Ref : CMTD2000274/THE RE: PRI - SDT9028J CLAIMING AGAINST SDL880R DOA 16/01/2020 (SOMPO)

Dear Melvin,

We choose LKK Auto Consultants.

Thank you.

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 482 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Tel: (+65) 6484 9818 Fax: (+65) 6481 1011

Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

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From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Friday, 17 January 2020 2:51 PM

To: Lily Loi <lily.loi@ow.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: Ref : CMTD2000274/THE RE: PRI - SDT9028J CLAIMING AGAINST SDL880R DOA 16/01/2020 (SOMPO)

Our Reference: CMTD2000274/THE

Your Reference: SDT9028J

Without Prejudice

Date: 09.01.2020

Attention:

OPTIMA WERKZ PTE LTD

Dear Lily,

ACCIDENT INVOLVING SDT9028J & SDL880R ON 16.01.2020

We refer to your Notice of Accident dated 17/01/2020 and our telephone conversation today.

Please be informed that Ms Thelma Choo is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
--	----------------	----------	------------------------------

1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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From: Ye, Yong Kang Melvin

Sent: Friday, 17 January, 2020 1:22 PM

To: 'Lily Loi' <lily.loi@ow.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma

<thelma.choo@sompo.com.sg>

Subject: Ref : CMTD2000274/THE RE: PRI - SDT9028J CLAIMING AGAINST SDL880R DOA 16/01/2020 (SOMPO)

Hi Lily,

We acknowledged receipt of your claim documents.

Please be informed that Ms Thelma Choo is the handler of this case.

Kindly advise us when the vehicle is in for survey.

Best Regards

Melvin Ye

Claims Division

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From: Lily Loi <lily.loi@ow.sg>

Sent: Friday, 17 January, 2020 11:10 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: PRI - SDT9028J CLAIMING AGAINST SDL880R DOA 16/01/2020 (SOMPO)

Dear Motor Claim Department,

Please arrange PRI at 9A Serangoon Ave 5

Thank you.

*Car not in

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ[®] PTE. LTD.

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Nivitha (LKK Auto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Friday, 17 January 2020 3:20 PM
To: assignments; sur@lkkauto.com
Cc: Sharon Ten; Ling Ting An; Ong Hock Kong; Henry, Irene James; Teo, Grace; Choo, Thelma; Lily Loi
Subject: RE: Ref : CMTD2000274/THE RE: PRI - SDT9028J CLAIMING AGAINST SDL880R DOA 16/01/2020 (SOMPO)

Dear LKK Auto,

Please assist to conduct survey on SDT9028J.

Please revert with your preliminary report upon completion of survey.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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Subject: RE: Ref : CMTD2000274/THE RE: PRI - SDT9028J CLAIMING AGAINST SDL880R DOA 16/01/2020 (SOMPO)

Dear Melvin,

We choose LKK Auto Consultants.
Thank you.

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

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Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

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Our Reference: CMTD2000274/THE

Your Reference: SDT9028J

Without Prejudice

Date: 09.01.2020

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	Motor Surveyor	Surveyor	Selection (Indicate as tick)
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		Vincent Ng	
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		Marcus Chua (East area)	
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		Mohd Taufikh (West area)	
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Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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Subject: Ref : CMTD2000274/THE RE: PRI - SDT9028J CLAIMING AGAINST SDL880R DOA 16/01/2020 (SOMPO)

Hi Lily,

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Kindly advise us when the vehicle is in for survey.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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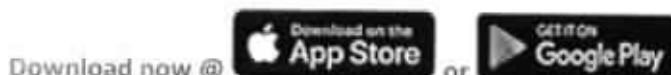
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From: Lily Loi <lily.loi@ow.sg>

Sent: Friday, 17 January, 2020 11:10 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: PRI - SDT9028J CLAIMING AGAINST SDL880R DOA 16/01/2020 (SOMPO)

Dear Motor Claim Department,

Please arrange PRI at 9A Serangoon Ave 5

Thank you.

*Car not in

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	291J
Vehicle Details	
Vehicle No.:	SDT9028J
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Jan 2020
Vehicle Make:	B.M.W.
Vehicle Model:	420I AT ABS D/AIRBAG 2WD
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	22979555B48B20A
Chassis No.:	WBA4T320105C20578
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$45,618.00
Original Registration Date:	29 Jun 2016
First Registration Date:	29 Jun 2016
Transfer Count:	0
Actual ARF Paid:	\$55,866.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2026
PARF Rebate Amount:	\$41,899.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jun 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,010.00
COE Rebate Amount:	\$36,771.00
Total Rebate Amount:	\$78,670.00

The information contained herein is correct as at 16 Jan 2020

OK

Date: 17/01/2020
 Vehicle No: SDT9028J
 Model: BMW420i
 Chassis: WBA4T320105C20578-2016
 Reg.Year: 2016

Third Party Insurer: SOMPO
 Third Party Veh No: SDL880R
 Date of Accident: 16/01/2020

*Not Authorised
 Repairing B4 point 4 days*

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR QUARTER PANEL LH	1		<i>n</i> \$3,159.60 X
2	REAR QUARTER PANEL LINER CLIPS LH	8	\$7.20	<i>n</i> \$57.60 X
3	REAR BUMPER	1	<i>Bu/Re</i>	\$2,395.20 ✓
4	REAR BUMPER CLIPS	10	\$6.50	<i>n</i> \$65.00 ✓
SUB TOTAL				\$5,677.40
LESS 5%				-\$283.87
PARTS TOTAL				\$5,393.53

LABOUR CHARGES:

LABOUR CHARGES TO REMOVE, REPLACE, REPAIR, READJUST REAR ACCIDENT AREAS & ETC.

500
 \$700.00

LABOUR CHARGES TO REMOVE & REFIX REAR QUARTER INNER MECHANISM & ETC.

n \$150.00 X

LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR QUARTER PANEL LH, REAR BUMPER & ETC.

\$600.00 *500*

LABOUR CHARGES TO REMOVE & REFIX REAR BUMPER REVERSE SENSOR & ETC.

\$80.00 *60*

TO DIAGNOSE FAULT CODE & RESET MEMORY.

n \$150.00 X

LABOUR TOTAL \$1,680.00

ONG TOTAL \$7,073.53



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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
SOMPO INSURANCE SINGAPORE PL		Ref : CS/SMO20001095/Kvf3n2	
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date : 20-02-2020	
		Code : SMO	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SDL 880R	Veh. Inspected	SDT 9028J
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD2000274/THE	Excess (\$)	0.00
Assign From	MELVIN YE YONG KANG	Assign Date	17/01/2020
2. Vehicle Particulars & Condition			
Make & Model	B.M.W.420I (A)	c.c	1998
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WBA4T320105C20578	Colour	METALLIC BLACK
Odometer	98814	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/40 R19	CONTINENTAL	6 mm
L/H Front Tyre	225/40 R19	CONTINENTAL	6 mm
R/H Rear Tyre	255/35 R19	CONTINENTAL	6 mm
L/H Rear Tyre	255/35 R19	CONTINENTAL	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	16/01/2020	Inspection Date	20/01/2020
Survey held at	OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDT 9028J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR QUARTER PANEL LH	TO REPAIR SEE LABOUR	3,159.60	-
8	REAR QUARTER PANEL LINER CLIPS LH @\$7.20	NOT NECESSARY	57.60	-
1	REAR BUMPER	BUCKLED / DENTED	2,395.20	2,395.20
10	REAR BUMPER CLIPS @\$6.50	NECESSARY	65.00	65.00
	LESS 5% DISCOUNT		-283.87	-123.01
			5,393.53	2,337.19
	LABOUR			
	LABOUR CHARGES TO REMOVE, REPLACE, REPAIR, READJUST REAR ACCIDENT AREAS & ETC. INCLUSIVE OF THE REPAIR OF REAR QUARTER PANEL LH.		700.00	500.00
	LABOUR CHARGES TO REMOVE & REFIX REAR QUARTER INNER MECHANISM & ETC.	NOT NECESSARY	150.00	-
	LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR QUARTER PANEL LH, REAR BUMPER & ETC.		600.00	500.00
	LABOUR CHARGES TO REMOVE & REFIX REAR BUMPER REVERSE SENSOR & ETC.		80.00	60.00
	TO DIAGNOSE FAULT CODE & RESET MEMORY.	NOT NECESSARY	150.00	-
			1,680.00	1,060.00
	GRAND TOTAL		7,073.53	3,397.19
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,700.00

Report Ref No. CS/SMO20001095/Kvf3n2

KONG SENG CHEONG

Licensed Appraiser

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