

Survey:

## ASSIGNMENT (Office)

From (Person): Ye Yang Kong Melvin

of

SMO

Date/Time: 17/01/2020 @ 1:46pm

Estimated Cost:

Bill to:

OD / IT / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLZ 9991B

Insured:

SJP6130R

at Workshop in/s

SK Automobile

Tel:

9789 0992

of

48 Jln Guan Road #01-121

Policy No:

Claim No:

CMTD2000298/SYH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A 16/01/2020

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 2:49pm @ 17/01/2020

Person Contacted:

Mr. Winson

Vehicle IN/OUT

Date/Time	Action/Instruction
	Exhibit (✓)
	SLZ 9991B - X
	SJP 6130R - X
20/1/2020	Melvin (SMO) email and ask to cancel this assignment. Revert through email. (Email) 20/1/2020

## Nivitha (LKK Auto)

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**From:** Nivitha (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Monday, 20 January 2020 1:23 PM  
**To:** 'Ye, Yong Kang Melvin'; 'assignments'  
**Cc:** 'sur@lkkauto.com'  
**Subject:** RE: Ref : CMTD2000298/SYH RE: Arrange PRI - SLZ9991B (our insured) , SJP 6130R (your insured)

Dear Melvin,

Thank you for the email.

Please be informed that we will cancel this assignment from our end.

No survey was done for this case.

*Wishing you a Happy and Prosperous Lunar New Year*



Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ye, Yong Kang Melvin [mailto:[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)]  
**Sent:** Friday, 17 January 2020 5:55 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** RE: Ref : CMTD2000298/SYH RE: Arrange PRI - SLZ9991B (our insured) , SJP 6130R (your insured)

Dear LKK Auto,

Please cancel assignment.

Our apologise for the inconvenient.

Best Regards

**Melvin Ye**

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



**A Century of Trust**

## Nivitha (LKK Auto)

---

**From:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Sent:** Friday, 17 January 2020 5:55 PM  
**To:** assignments; sur@lkkauto.com  
**Subject:** RE: Ref : CMTD2000298/SYH RE: Arrange PRI - SLZ9991B (our insured) , SJP 6130R (your insured)

Dear LKK Auto,

Please cancel assignment.

Our apologise for the inconvenient.

Best Regards

**Melvin Ye**

Claims Division

D 6322 4667 | T: 6461 6555 | F: 6221 3302



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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---

**From:** Ye, Yong Kang Melvin  
**Sent:** Friday, 17 January, 2020 1:46 PM  
**To:** 'Winson Ng' <winsonng@skauto.com.sg>; 'assignments' <assignments@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>  
**Cc:** Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>  
**Subject:** Ref : CMTD2000298/SYH RE: Arrange PRI - SLZ9991B (our insured) , SJP 6130R (your insured)

Dear Winson,

We acknowledged receipt of your claim documents.

Please be informed that Ms Hwang Shiang Yi is the handler of this case.

Please be informed that we have appointed LKK Auto to conduct the survey.

-----  
Aside to LKK Auto,

Please assist to conduct survey on SLZ9991B and contact Mr Winson at 9789 0992 to arrange survey.

Please revert with your preliminary report upon completion of survey.

Best Regards

Melvin Ye

Claims Division

D 6322 4667 | T: 6461 6555 | F: 6221 3302



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Winson Ng <[winsonng@skauto.com.sg](mailto:winsonng@skauto.com.sg)>

Sent: Friday, 17 January, 2020 1:17 PM

To: Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

Subject: Arrange PRI - SLZ9991B (our insured) , SJP 6130R (your insured)

Dear Sirs,

Please kindly refer to the attachment and arrange for PRI.

Thank you

## Nivitha (LKK Auto)

---

**From:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Sent:** Friday, 17 January 2020 1:46 PM  
**To:** Winson Ng; assignments; sur@lkkauto.com  
**Cc:** Henry, Irene James; Teo, Grace; Hwang, Shiang Yi  
**Subject:** Ref : CMTD2000298/SYH RE: Arrange PRI - SLZ9991B (our insured) , SJP 6130R (your insured)  
**Attachments:** WinZip Compressed Attachments.zip

Dear Winson,

We acknowledged receipt of your claim documents.

Please be informed that Ms Hwang Shiang Yi is the handler of this case.

Please be informed that we have appointed LKK Auto to conduct the survey.

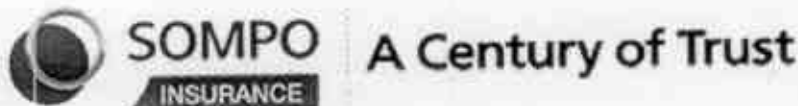
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Aside to LKK Auto,

Please assist to conduct survey on SLZ9991B and contact Mr Winson at 9789 0992 to arrange survey.

Please revert with your preliminary report upon completion of survey.

Best Regards  
Melvin Ye  
Claims Division  
D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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**From:** Winson Ng <winsonng@skauto.com.sg>  
**Sent:** Friday, 17 January, 2020 1:17 PM  
**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>  
**Subject:** Arrange PRI - SLZ9991B (our insured) , SJP 6130R (your insured)

Dear Sirs,

Please kindly refer to the attachment and arrange for PRI.

Thank you



48 Toh Guan Road East #01-121, Enterprise Hub, Singapore 608586  
Tel: 6266 0555 Fax: 6266 3155 ROC No : 201500047H  
Email : [pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)

Date : 17/01/2020

Your Ref : SLJ 8322 Z

To: NTUC INCOME

Accident involving vehicle no. **SKA 9107 G** and **SLJ 8322 Z** on **16/01/2020**

Along **AYE TOWARDS TUAS EXIT 8 SLIP ROAD**.

We refer to the above matter.

Under the new practice directions, We the repairers of the vehicle no. **SKA 9107 G**, hereby give you the insurer of vehicle no. **SLJ 8322 Z**; 48 hours' notice to appoint your own surveyors to conduct a pre-repair inspection on our client's vehicle.

If we do not receive a reply after 48 hours, we will proceed to appoint our own surveyors, on behalf of our client, to perform the pre-repair inspection on the vehicle. Following this, we will repair the vehicle as required.

Thank you

Address : **48 Toh Guan Road #01-121, Enterprise Hub, Singapore 608586**

Tel: 6266 0555

Fax: 6266 3155

Email: [winson@skauto.com.sg](mailto:winson@skauto.com.sg)