

Vic (LKKAuto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Friday, 14 February, 2020 11:48 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: SURVEY ASSESSMENT - D20000399MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001079/Qha3

Dear Vic,

Our mandate as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 2,486.68	\$ 856.00
Loss of Use (\$60 x 3 days)	\$ 180.00	\$ 150.00 to \$180.00 (\$50-\$60 x 3 days)
SUBTOTAL		\$ 1,036.00
At 50%		\$ 503.00 to 518.00
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL		\$ 2,674.13
		\$ 510.45 to 525.45

Please also obtain the valid Certificate of Insurance (CI) and driving license for record.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Friday, February 14, 2020 11:33 AM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: SURVEY ASSESSMENT - D20000399MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001079/Qha3

Dear Karen,

Please refer to the attached document.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]

Sent: Friday, 14 February, 2020 11:29 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> RE: SURVEY ASSESSMENT - D20000399MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001079/Qha3

Dear Vic,

We are unable to open the attached LOD.

Kindly re-send.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, February 13, 2020 7:36 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: SURVEY ASSESSMENT - D20000399MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001079/Qha3

Your Ref: D20000399MFSH/1

Our Ref: CC4/FCI20001079/Qha3

Dear Karen,

We refer further to our below email.

We noted that you had proposed for a 50/50 liability to the TP repairer in view that both vehicles were changing lanes at the time of accident.

As such, liability may be shared equally by both parties and TP repairer agreed on a 50/50 liability.

We propose to offer to TP repairer "**TOH AH SWEE SPARY PAINTING CO.**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 2,486.68	\$ 856.00
Loss of Use (\$60 x 3 days)	\$ 180.00	\$ 180.00
<i>SUBTOTAL</i>		<i>\$ 1,036.00</i>
<i>At 50%</i>		<i>\$ 518.00</i>
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 2,674.13	\$ 525.45

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
TOTAL	3 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 13 February, 2020 9:58 AM

To: Karen Tan

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D20000399MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001079/Qha3

Dear Karen,

We refer further to our below email.

Please be informed that we are still pending for any evidence from TP repairer.

Meanwhile, the Insured Driver reported that there is a video footage for this accident.

Liability: TBA (BOLA NIL)

Remarks: Conflicting Versions, OID reported both parties changed lane. TPD reported only OID changed lane.

Kindly assist to request for Insured's video footage for liability assessment.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mei Kwan (LKKAuto)

Sent: Sunday, 9 February, 2020 11:08 AM

To: 'Karen Tan'

Cc: Khanchna (LKK Auto); Admin A

Subject: RE: SURVEY ASSESSMENT - D20000399MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000399MFSH

LKK REF: CC4/FCI20001079/Qha3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SMH 7932T on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 16 January, 2020 3:46 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000399MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.