

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 5 March, 2020 6:38 PM  
**To:** Rachel Wu  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: <EXPRESS SETTLEMENT> RE: SURVEY ASSESSMENT - D20000403MFSH/1/SHA1358L. DOA 14-01-2020 - LKK REF CC4/FCI20001074/Uha3  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.PDF

**Your Ref:** D20000403MFSH/1/SHA1358L

**Our Ref:** CC4/FCI20001074/Uha3

Dear Rachel,

ACCIDENT INVOLVING VEHICLES SHA 1358L AND SLB 2511B ON 14/01/2020

We refer further to your below email.

It was reported that Insured vehicle rear-ended TP vehicle.

As such, in view of BOLA 27, liability is not to our Insured's favour.

We propose to offer to TP repairer "**RICO 60 AUTO SERVICES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 38,488.01	\$ 5,350.00
Loss of Rental w/gst (\$120 x 8 days)	\$ 1,027.20	\$ 856.00 (\$100 x 8 days)
LTA Search Fee	\$ 7.45	\$ 7.45
GIA Search Fee	\$ 29.00	\$ 29.00
Towing Fee	\$ 60.00	\$ 60.00
<b>TOTAL</b>	<b>\$ 39,611.66</b>	<b>\$ 6,302.45</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	5 days
Weekends / Downtime	3 days
<b>TOTAL</b>	<b>8 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Friday, 28 February, 2020 11:59 AM

**To:** Rachel Wu

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** <EXPRESS SETTLEMENT> RE: SURVEY ASSESSMENT - D20000403MFSH/1/SHA1358L. DOA 14-01-2020 - LKK REF CC4/FCI20001074/Uha3

Dear Rachel,

Please find attached documents for your reference.

- Marked TP Estimate
- Preliminary Advice

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

**Sent:** Monday, 10 February, 2020 12:42 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: SURVEY ASSESSMENT - D20000403MFSH/1/SHA1358L. DOA 14-01-2020

**WITHOUT PREJUDICE**

Dear Mei Kwan,

Kindly proceed for direct settlement.

Best Regards

Rachel Wu  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of MS&AD Insurance Group**

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, January 24, 2020 10:02 AM  
**To:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20000403MFSH/1

**YOUR REF: D20000403MFSH**  
**LKK REF: CC4/FCI20001074/Uha3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLB 2511B at M/s Rico 60 Auto Services Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair (incomplete – no parts price)

We will get back to you on preliminary advice in due course.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

***Wishing you a Happy and Prosperous Lunar New Year***



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 17 January, 2020 9:46 AM  
**To:** 'CWS Motor Claims' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Rachel Wu' <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20000403MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Wishing you a Happy and Prosperous Lunar New Year



Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Friday, 17 January 2020 9:42 AM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>  
**Subject:** PRI: SURVEY ASSESSMENT - D20000403MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

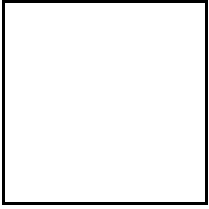
Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

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