

Eric Woo

From: Rachel Wu
Sent: Wednesday, February 26, 2020 10:47 AM
To: Eric Woo
Subject: FW: RESEND LOD for SLB 2511 B; Our Ref : D20000403MFSH/SHA1358L ; DOA : 14/01/2020
Attachments: Letter of Demand (PDF).pdf

Dear Eric,

New LOD fyn.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MSF** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Eileen Lee <EileenLee@msfirstcapital.com.sg>
Sent: Wednesday, February 26, 2020 10:46 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: RE: RESEND LOD for SLB 2511 B; Our Ref : D20000403MFSH/SHA1358L ; DOA : 14/01/2020

Hi Rachel,

Reserves updated.

Thank You.

Regards,
Eileen Lee (Ms)
Motor Claims Dept.



Email address

eileenlee@msfirstcapital.com.sg

Motor Claims E-mail : motorclaims@msfirstcapital.com.sg

Website: <http://www.msfirstcapital.com.sg>

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 |

Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MSRAD** INSURANCE GROUP

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From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Wednesday, February 26, 2020 10:44 AM

To: Eileen Lee <EileenLee@msfirstcapital.com.sg>

Subject: FW: RESEND LOD for SLB 2511 B; Our Ref : D20000403MFSH/SHA1358L ; DOA : 14/01/2020

Dear Eileen,

- TPD1 rr to \$6,480.00 .
- Review done.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Karen Chin <KarenChin@msfirstcapital.com.sg>

Sent: Wednesday, February 26, 2020 8:56 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

Subject: FW: RESEND LOD for SLB 2511 B; Our Ref : D20000403MFSH; DOA : 14/01/2020

Dear Rachel,

Please ignore previous email as per Rico 60 email.

Please assist to issue DV for TPD settlement.

Thank you.

Warmest regards,
Karen Chin
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Rico 60 <claims@rico60.com>

Sent: Tuesday, February 25, 2020 7:58 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: RE: RESEND LOD for SLB 2511 B; Our Ref : D20000403MFSH; DOA : 14/01/2020

Dear Rachel,

Attached file as per your pursuant.

Kindly release DV / cheque.

***** Please ignore previous mail.**

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Rico 60

Sent: Tuesday, 25 February 2020 6:15 PM

To: RachelWu@msfirstcapital.com.sg; motorclaims@msfirstcapital.com.sg

Subject: LOD for SLB 2511 B; Our Ref : D20000403MFSH; DOA : 14/01/2020

Dear Rachel,

Attached file as per your pursuant.

Kindly release DV / cheque.

Thank You.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

Vic (LKKAUTO)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Monday, 16 March, 2020 11:02 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: <EXPRESS SETTLEMENT> RE: SURVEY ASSESSMENT - D20000403MFSH/1/SHA1358L. DOA 14-01-2020 - LKK REF CC4/FCI20001074/Uha3

Dear Vic,

Please proceed as per your recommendation at \$6,302.45 .

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Thursday, March 5, 2020 6:38 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: <EXPRESS SETTLEMENT> RE: SURVEY ASSESSMENT - D20000403MFSH/1/SHA1358L. DOA 14-01-2020 - LKK REF CC4/FCI20001074/Uha3

Your Ref: D20000403MFSH/1/SHA1358L

Our Ref: CC4/FCI20001074/Uha3

Dear Rachel,

ACCIDENT INVOLVING VEHICLES SHA 1358L AND SLB 2511B ON 14/01/2020

We refer further to your below email.

It was reported that Insured vehicle rear-ended TP vehicle.

As such, in view of BOLA 27, liability is not to our Insured's favour.

We propose to offer to TP repairer "**RICO 60 AUTO SERVICES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 38,488.01	\$ 5,350.00
Loss of Rental w/gst (\$120 x 8 days)	\$ 1,027.20	\$ 856.00 (\$100 x 8 days)
LTA Search Fee	\$ 7.45	\$ 7.45
GIA Search Fee	\$ 29.00	\$ 29.00
Towing Fee	\$ 60.00	\$ 60.00
TOTAL	\$ 39,611.66	\$ 6,302.45

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Weekends / Downtime	3 days
TOTAL	8 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Vic (LKKAuto)

Sent: Friday, 28 February, 2020 11:59 AM

To: Rachel Wu

Cc: Admin A; Vic (LKKAuto)

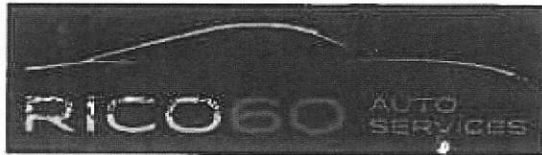
Subject: <EXPRESS SETTLEMENT> RE: SURVEY ASSESSMENT - D20000403MFSH/1/SHA1358L. DOA 14-01-2020 - LKK REF CC4/FCI20001074/Uha3

Dear Rachel,

Please find attached documents for your reference.

- Marked TP Estimate
- Preliminary Advice

Thank you.



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24
Singapore 415875 | Email: enquiry@rico60.com
Tel: +65 6286 6060 | Fax: +65 6286 7060

LETTER OF AUTHORISATION

Accident on 14/01/2020 @ 19:10hrs along Jalan Eunos Exit Slip Road
involving vehicles nos. SLB2511B & SHA 1358 L

In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. SLB2511B at my/our request, I/We, Chen Siew Peng ("the claimant") of Blk 601 Bedok Reservoir Road #12-522 Singapore 470601 (address) bearing NRIC no. S1767387D the owner of motor vehicle no. SLB2511B, hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque, I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to Rico 60 Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 14 day of 01 (month) 2020 (year).


"The Claimant's" Signature

Name: Chen Siew Peng

NRIC No.: S1767387D



Rico 60 Auto Services Pte Ltd

Name: YVONNE TEH

DISCHARGE RECEIPT

CLAIM REFERENCE : D20000403MFSH
ACCIDENT DATE : 14/01/2020
ACCIDENT LOCATION : JLN EUNOS EXIT SLIP ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : WONG KAH KOOI
INSURED VEHICLE : SHA 1358L
INVOLVED PARTY : SLB 2511B
SETTLEMENT SUM : \$6,300.00

"My execution of this Discharge
Voucher is only for my claim
for property damage and not
Prejudicial to any other claims"

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: Chen Sim Peng 30/3/20

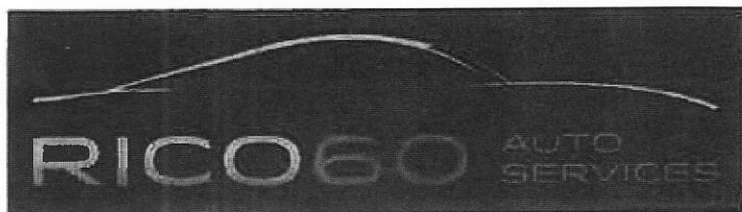
Signature and Date:



WITNESS: Yvonne Teoh Peak Yik

Signature and Date:

Yvonne Teoh Peak Yik 30/03/2020



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4
Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: enquiry@rico60.com

UOB Bank -Current : 371-310-641-9

TAX INVOICE

MS First Capital Insurance Ltd.

6507 3848

Invoice No. : I2020021562
Invoice Date : February 25, 2020
Vehicle No. : SLB2511B
Make & Model : NISSAN NOTE
Chassis No. : JN1TBAE12Z0982408
Mileage : -
Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	5,000.00	5,000.00

7% GST	\$350.00
GRAND TOTAL (INCLUSIVE OF 7% GST)	\$5,350.00
Amount Paid	\$0.00
Balance Due	\$5,350.00



Signature/Company Stamp

I agree to the price as listed above and affirm that the goods are received in good condition.

CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N

GST Reg'n No.: 201609732N

Tax Invoice #: E2001052

Date: 14-01-20

Bill To:

Rico 60 Auto Services Pte Ltd
For the account of:
Chen Siew Peng
Blk 601 Bedok Reservoir Road
#12-522
470601

Ship To:

1

Rico 60 Auto Services Pte Ltd
For the account of:
Chen Siew Peng
Blk 601 Bedok Reservoir Road
#12-522
470601

Description	Amount	Job No.
Vehicle Rental for period 14.01.2020 to 22.01.2020 (Billing for days 8 X \$120.00/per day) (Vehicle No.: SLB2511B)	\$1,027.20	SML9310D SR



Your Order #: E16172

COMMENT	CODE	RATE	GST	SALE AMOUNT	Total Inv Amt:
	SR	7%	\$67.20	\$960.00	\$1,027.20
				Amount Applied:	\$0.00
				Balance Due:	\$1,027.20

CARS FOR RENT (2016) PTE LTD

5 Tanah Merah Kechil Road #17-05 S 46885
Tel: 6789 5155 Fax: 67835155

E 20160821 R10060

No: E 16172

ROC No: 201608732N

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name: (as in I/C) CHEN SIEW PENG
NRIC/PASSPORT No: S176738710
Address (Res): APT BIK 601 BEDOK
RESEVUE ROAD #12-522154700
Name & Address of Employer: _____

Occupation: _____ Driving Exp: _____
Driving Licence No: _____ D/L Type: Local / International
Issue Date: _____ Date of Birth: _____
Tel: (O) _____ (R) _____ HP/PG _____

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____
NRIC/PASSPORT No: _____
Address (Res): _____
Driving Licence No: _____ D/L Type: Local / International
Issue Date: _____ Date of Birth: _____
Occupation: _____ Driving Exp: _____

Vehicle No: SML93101 Replace Veh No: _____

Mileage Out: _____ Mileage In: _____

Make & Model: ALTI Auto / Manual Group: _____

OUT: Date 14/01/20 Time: 20 00 PM

HIRE/PERIOD EXPIRY: _____

COLLISION DAMAGE WAIVER Excess 2000 YES / NO

PERSONAL ACCIDENT INSURANCE YES / NO

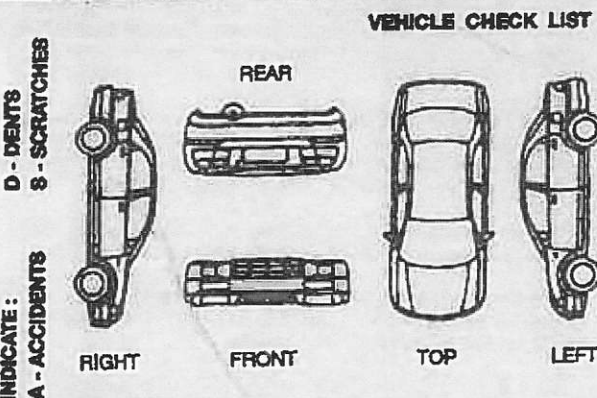
CHARGES			
Daily	8	per day	\$ 960.00
Weekly	0\$	per week	
Monthly	0\$	per month	
Hours	0\$	per hour	
Others	0\$		
CDW	0\$	per day/month	
PAI	0\$	per day/month	
Delivery Service			
SUB-TOTAL \$			

PETROL LEVEL							
Out	E	1/4	1/2	3/4	F		
In	E	1/4	1/2	3/4	F		
EXTENSION							
Collection Service							
Misc.							
TOTAL CHARGES \$				1027	20		

Rented out by: _____

Hirer's Signature _____

Addition Driver's Signature _____



ACCESSORIES CHECK

☐ Ashtray ☐ Cig Lighter ☐ S/Tyre
☐ STD Tools ☐ Jack ☐ Hub Caps
☐ Radio / Cass ☐ CD ☐ Cartridges

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND WORKING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY. CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FOLLOWING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
22/1/20	5:30pm				

TAX INVOICE

Our Ref No: GR-20-021378
Date of Request: 06/02/2020

Your Ref No: WALK IN ROY

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 14/01/2020
Vehicle No: SLB2511B
Place of Accident: JLN EUNOS EXIT SLIP RD
Involving Vehicle No: SHA1358L

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHA1358L	JLN EUNOS EXIT SLIP RD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

TAX INVOICE

Our Ref No: GR-20-021377
Date of Request: 06/02/2020

Your Ref No: WALK IN ROY

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SLB2511B
Date of Accident: 14/01/2020
Place of Accident: JLN EUNOS
Involving Vehicle No. SHA1358L

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 15 Jan 2020 / 17:28:46

Receipt Date/Time : 15 Jan 2020 / 17:28:46

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200115-003058

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA1358L As at 14 Jan 2020/19:10:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHA1358L Enquiry Fee 20200115172816365127	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx4989	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



ISLAND TOWING SERVICES

Blk 3026, Ubi Road 1 #04-116 Singapore 108719

Telephone: 6747 7400 Email: islandrecovery@gmail.com

Facsimile: 6844 7233 Web: www.islandrecovery.com.sg

Co. Reg. 53269210A

Cash Sales / Work Order

NO 64504

Date: 14/1/20

M/S:

Cash

Vehicle No: SLB 2511 B

Model:

Nissan

From: 329 Ubi Ave 1

Time Start:

To: Premier Kaki Bukit 01-24

Time End:

Remarks:

Paid

(A)

☐ Change Tyres / Jump Start

☐ Accident

☐ Use Car Carrier

☐ Basement / Multi Carpark

☐ Crane Up / Winch Out

☐ Open Door

☐ Using King Dolly

☐ Dismantle Shaft / Brake

☐ Loaded

AMOUNT S\$ 60

6655

Received By

Island Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.