

Hsiao Tong (LKKAuto)

From: Claims Dept <claims_ltr@bifrostauto.com>
Sent: Wednesday, 15 July 2020 4:51 PM
To: Hsiao Tong (LKKAuto)
Cc: Claims Dept; claims_ltv@bifrostauto.com; Admin A; Joseph Koh
Subject: Re: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020 *** LKK REF: CC4/III20001058/Dpa3 - follow up payment 02
Attachments: image003.jpg; SH 7946 H - DV & Final inv.pdf

Dear Hsiao Tong, please find attached as requested.

Thanks & Regards

Mr Lee, PBM
Bifrost Auto Pte Ltd
Accident Claims Dept

On Wed, 15 Jul 2020 at 14:06, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We, LKK did not receive all the docs and our file still remain open.

I think you might have submitted all the docs to III directly.

Appreciate if could let us have a copy of full set docs for our closure. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Claims Dept <claims_ltm@bifrostauto.com>

Sent: Wednesday, 15 July 2020 1:11 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: claims_ltr@bifrostauto.com; claims_ltv@bifrostauto.com; Admin A <admin-a@lkkauto.com>

Subject: Re: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020 ***
LKK REF: CC4/III20001058/Dpa3 - follow up payment

WITHOUT PREJUDICE

Dear Hsiao Tong,

Your email refers.

Please be informed that the original documents were sent by mail for quite awhile.

The full payment was received on 15 May 2020 via GIRO.

LIM

Thanks & Regards,

Bifrost Auto Pte Ltd

Accident Claims Dept

On Wed, 15 Jul 2020 at 12:33, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please be informed that we have not received all the relevant docs as requested.

Kindly assist to send back all the docs in colour via email to us (LKK) for our closure.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 30 April 2020 3:30 PM

To: Claims Dept <claims_ltr@bifrostauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>;
claims_ltm@bifrostauto.com; claims_ltv@bifrostauto.com; claims@bifrostauto.com

Subject: RE: FW: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020
*** LKK REF: CC4/III20001058/Dpa3 - follow up payment

Without Prejudice

Dear Mr Lee,

Thank you for your email.

Please be informed that we did not received all the supporting document from your side. Kindly sign the **DV** enclosed and return the **DV in colour via email** to us (LKK) for our necessary action.

- Original LOD.
- Original Repair Tax Invoice, addressed to M/s India International Insurance Pte Ltd
- Original Rental Receipt.
- Original Authorisation to Act signed by your client.
- GIRO FORM (if not provided to III before & Giro forms to be completed [Part 1 & II] by all claimants/workshops any other party with their relevant bank endorsement on GIRO form)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept [mailto:claims_ltr@bifrostauto.com]

Sent: Thursday, 30 April 2020 2:58 PM

To: Su Li (LKK Auto)

Cc: Hsiao Tong (LKKAuto); Admin A; claims_ltm@bifrostauto.com; claims_ltv@bifrostauto.com; claims@bifrostauto.com

Subject: Re: FW: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020

*** LKK REF: CC4/III20001058/Dpa3 - follow up payment

Dear Su Li, we have not received the payment since we last correspondence which more than a week.

Appreciate it if you were able to look into it and looking forward to the payment, please.

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Wed, 15 Apr 2020 at 18:13, Su Li (LKK Auto) <suli@lkkauto.com> wrote:

REMINDER

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at a global sum of \$11,950.00(all-in).

Please noted that we still pending for DV from your side. Kindly sign the **DV** enclosed and return the **DV in colour via email** to us (LKK) for our necessary action.

- Original LOD.
- Original Repair Tax Invoice, addressed to M/s India International Insurance Pte Ltd
- Original Rental Receipt.
- Original Authorisation to Act signed by your client.
- GIRO FORM (if not provided to III before & Giro forms to be completed [Part 1 & II] by all claimants/workshops any other party with their relevant bank endorsement on GIRO form)

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Friday, 13 March 2020 8:51 AM

To: claims_ltr@bifrostauto.com

Cc: Hsiao Tong (LKKAuto); Admin A; claims_ltm@bifrostauto.com; claims_ltv@bifrostauto.com; claims@bifrostauto.com

Subject: RE: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020 ***
LKK REF: CC4/III20001058/Dpa3 - follow up settlement/offer 3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at a global sum of \$11,950.00(all-in).

Please duly sign the DV enclosed and return together with the following document to us (LKK) for our necessary action: -

- Original LOD.
- Original Repair Tax Invoice, addressed to M/s India International Insurance Pte Ltd
- Original Rental Receipt.
- Original Authorisation to Act signed by your client.
- GIRO FORM (if not provided to III before & Giro forms to be completed [Part 1 & II] by all claimants/workshops any other party with their relevant bank endorsement on GIRO form)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_ltr@bifrostauto.com>
Sent: Thursday, 12 March 2020 12:25 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Assessment <claims@bifrostauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020 ***
LKK REF: CC4/III20001058/Dpa3 - follow up settlement/offer 3

Dear Hsiao Tong, we accept your offer as mentionerd in your emsil on Wed, 11 Mar 2020 at 09:13

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Wed, 11 Mar 2020 at 09:13, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Based on the taxi mileage record, your taxi laid up in the workshop for 5days only (from 15.01.2020 @ 20:05Hrs – 20.01.2020 @ 17:00hrs).

Therefore, we are of the view that our offer of \$11,950.00(all-in) is fair and reasonable.

Kindly re-consider our offer.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_ltr@bifrostauto.com>

Sent: Monday, 9 March 2020 9:18 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Assessment <claims@bifrostauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020 ***
LKK REF: CC4/III20001058/Dpa3 - follow up settlement/offer 2

Without Prejudice

Dear Hsiao Tong,

We unable to accept your offer global sump of \$11,950.00.

Do consider and to accept our settlement proposal global sum of **\$12,600.00**.

Looking forward to your positive response and hope we may not reach to the point where we seek for any legal proceedings, we sincerely hopes that we able to achieve amicably settlement.

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Fri, 6 Mar 2020 at 08:18, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$11,950.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_ltr@bifrostauto.com>

Sent: Thursday, 5 March 2020 9:18 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Assessment <claims@bifrostauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020

*** LKK REF: CC4/III20001058/Dpa3 - follow up settlement/offer 1

Without Prejudice

Dear Hsiao Tong ,

As requested, kindly refer attached mileage record for your kind perusal.

Thereafter, we are looking forward for the settlement offer on this case as soonest, please.

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Fri, 21 Feb 2020 at 11:44, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly provide a copy of mileage record for SH7946H.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_ltr@bifrostauto.com>

Sent: Monday, 17 February 2020 4:28 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Assessment <claims@bifrostauto.com>; Lalitha Krishnan - III <lalitha@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020

*** LKK REF: CC4/III20001058/Dpa3 - 2ND REMINDER

Without Prejudice

Dear Hsiao Tong,

We have not heard from you since our last correspondence on 5/2/2020.

We would like you to settle and closed this case as soonest , so we would be very grateful if you were able to look into this matter and looking forward to your positive reply, please.

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Wed, 5 Feb 2020 at 13:44, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

|

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_ltm@bifrotauto.com>

Sent: Wednesday, 5 February, 2020 12:59 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept <claims_ltv@bifrotauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Assessment <claims@bifrotauto.com>; Lalitha Krishnan - III <lalitha@iii.com.sg>; claims_ltr@bifrotauto.com

Subject: Re: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020

WITHOUT PREJUDICE

Our Ref : **SH 7946 H**

Your Ref : **GBC 7789 Y**

India International Insurance Pte Ltd

64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 14.01.2020 @ 20:05 hours along Loyang Ave TWDS Tampines involving vehicles SH 7946 H and GBC 7789 Y

We refer to the above-mentioned accident.

-

We are claiming as per below:-

1.	Repair Cost	\$ 10400.00
2.	Loss of Hire for 7 Days x \$114.95 per day	\$ 752.01
4	Loss of Income for 7 Days x \$80 per day	\$ 560.00
3.	LTA	\$ 7.00
4.	Towing Fee	\$ 40.00
	GST 7%	\$ 781.13
	TOTAL	\$ 12540.14

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,

BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable

Thanks & Regards,

Bifrost Auto Pte Ltd

Accident Claims Dept

On Thu, 16 Jan 2020 at 12:08, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SH7946H](#) and let us have your report urgently.

This claim will be handled by [Ms Lalitha](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,

Gabriel Wee

64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Claims Dept [mailto:claims_ltv@bifrotauto.com]

Sent: 16 January, 2020 11:06 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Claims Dept <claims_ltm@bifrotauto.com>; Assessment <claims@bifrotauto.com>

Subject: Re: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020

Hi Gabriel

we selected LKK Auto Consultants Pte Ltd.

vehicle already in.

Ms Lee

Bifrost Auto Pte Ltd

Accident Claims Department

+65 9792 1329 (Mobile)

On Thu, 16 Jan 2020 at 10:41, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,

Gabriel Wee

64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Claims Dept [mailto:claims_ltm@bifrostauto.com]

Sent: 15 January, 2020 5:58 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>

Cc: Assessment <claims@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>

Subject: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Oh Chin Lee, to notify you of the aforesaid accident involving our client's vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against GBC 7789 Y for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com

VEH IN (Date & Time) : **15.01.2020**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



Virus-free. www.avg.com