

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 16 January, 2020 12:20 PM
To: 'Motor Claim - III'; assignments
Cc: Admin A; 'Lalitha Krishnan - III'
Subject: RE: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Wishing you a Happy and Prosperous Lunar New Year!



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 16 January 2020 12:08 PM

To: Claims Dept <claims_ltv@bifrostauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Claims Dept <claims_ltm@bifrostauto.com>; Assessment <claims@bifrostauto.com>; Lalitha Krishnan - III <lalitha@iii.com.sg>

Subject: RE: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SH7946H](#) and let us have your report urgently.

This claim will be handled by [Ms Lalitha](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Claims Dept [mailto:claims_ltv@bifrostauto.com]

Sent: 16 January, 2020 11:06 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Claims Dept <claims_ltm@bifrostauto.com>; Assessment <claims@bifrostauto.com>

Subject: Re: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020

Hi Gabriel

we selected LKK Auto Consultants Pte Ltd.

vehicle already in.

Ms Lee

Bifrost Auto Pte Ltd

Accident Claims Department

+65 9792 1329 (Mobile)

On Thu, 16 Jan 2020 at 10:41, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters

- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Claims Dept [mailto:claims_ltm@bifrostauto.com]

Sent: 15 January, 2020 5:58 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>

Cc: Assessment <claims@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>

Subject: RE : PRS F of Our client vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Oh Chin Lee, to notify you of the aforesaid accident involving our client's vehicle SH 7946 H and your insured's vehicle GBC 7789 Y on 14.01.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against GBC 7789 Y for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com

VEH IN (Date & Time) : **15.01.2020**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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