






































...CLAIM SUBFOLDER...(Pending for Survey Report)









































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Nov 2019		27 Nov 2019 10:31 Edit Adj Rpt	S\$2,000.00 Edit Estimates	S\$2,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	SEE HSIEN HUEI MELVIN , ID: S7623738G, Tel: +6582018892								
Main Claimant:	SOO SENG GUAN , ID: S09209711								
Vehicle Reg. No.:	SLN2790Z	Date of Loss:	24/11/2019 17:00 - :59 [30 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 612451	Policy/Cover Note No.:	29058184AVW (Comprehensive) Coverage: 30/11/2018 - 29/11/2019						
Vehicle Reg. No. (Insured):	SFR199U	Policy No. (Claimant):							
		Excess:							
Repairer:	Tk Car Repairs Pte Ltd (HQ) 176 SIN MING DRIVE, #01-12 SIN MING AUTOCARE, 575721 Sin Ming - Tel: 6453 2598 / 6453 9730								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Fievel Foo Wenyao - 6643 1316]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 20/01/2020]								
Driver/Custodian (Insured):	LAM WING CHUEN WINNIE (), NRIC: S7778741, Tel: +6581230904 Email:								
Adj Asg. Remarks:	on WP. Liab: unclear. choose LKK. Please outsource.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (16/01/2020): Report Send Back Alerts - SLN2790Z (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLN2790Z (612451)
[SFR199U]
TP
SOO SENG GUAN
Nov 24 2019 5:00PM
[SEE HSIEN HUEI MELVIN]
Tk Car Repairs Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/19 09:01	General View	 Load JPG	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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2	26/11/19 15:08	PRI	 Load JPG	<input checked="" type="checkbox"/>
3	26/11/19 17:48	email to workshop	 Load PDF	
4	26/11/19 17:48	email from opts	 Load PDF	
5	16/01/20 16:39	surveyor adjustment	 Load PDF	
6	16/01/20 16:53	survey photo 1	 Load PDF	
7	16/01/20 16:53	survey photo 2	 Load PDF	
8	16/01/20 16:54	survey photo 3	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/03/20 10:33	Colour Photo	 Load PDF	
2	25/03/20 10:34	PRS Invoice	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19020972/GTF3E2-1

Date: 25/03/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29058184AVW

Claimant Vehicle No : SLN2790Z

Insured Vehicle No : SFR199U

Date of Loss: 24/11/2019

Nature of Claim: TP

Claim No: 612451

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLN2790Z

Make & Model: TOYOTA AQUA HYBRID, 1.5 E S CVT (A)

Engine No: 1NZ8020191

Reg. Date: 27/04/2017 (Man. Year: 2016)

Chassis No: NHP102567798

Colour: White

Odometer: 57107 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/65 R15

Rear Tyre Size: 185/65 R15

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,435.57	1,106.50	5,329.07	82.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,510.00	1,380.00	3,130.00	69.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,945.57	2,486.50	8,459.07	77.28
Approved Total (Overridden) (S\$)		2,000.00		
Nett Amount (S\$)	10,945.57	2,000.00	8,945.57	81.73

INSPECTION

Date of Assignment: 27/11/2019

Date Inspected: 27/11/2019 Inspected At:

Tk Car Repairs Pte Ltd (HQ)
176 SIN MING DRIVE, #01-12 SIN MING
AUTOCARE
Singapore 575721

Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Mar 2020)
Parts:	144	TOYOTA AQUA HYBRID 1.5 E S CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLN2790Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR RH	Repair	1,285.40 FL	*- FL
2	1		*FRONT DOOR LOCK RH	Serviceable	388.40 FL	*- FL
3	1		*CENTRE PILLAR RH	Serviceable	899.10 FL	*- FL
4	1		*ROCKER PANEL RH	Repair	648.90 FL	*- FL
5	1		*REAR DOOR RH	Dented	1,303.40 FL	*858.50 FL
6	1		*REAR DOOR LOCK RH	Serviceable	394.90 FL	*- FL
7	1		*REAR DOOR WEATHERSTRIPE RH	Necessary	249.40 FL	*175.90 FL
8	1		*REAR DOOR INNER TRIM BOARD RH	Serviceable	649.50 FL	*- FL
9	1		*SET REAR DOOR INNER TRIM BOARD CLIPS RH	Necessary	30.00 FL	*30.00 FL
10	1		*REAR DOOR GLASS REGULATOR GEAR RH	Dented	314.10 FL	*194.80 FL
11	1		*REAR DOOR HINGES RH (2PCS)	Bent (1Pc Only)	190.20 FL	*82.80 FL
12	1		*REAR DOOR CHECK RH	Serviceable	85.40 FL	*- FL
13	1		*REAR FENDER RH	Repair	1,075.40 FL	*- FL
14	1		*FRONT DOOR BLACK TAPE RH	Serviceable	60.00 FS	*- FS
15	1		*REAR DOOR BLACK TAPE RH	Necessary	60.00 FS	*50.00 FS
16	1		*REAR WHEEL RIM RH	Serviceable	300.00 FS	*- FS
17	1		*REAR WHEEL RIM COVER RH	Distorted	100.00 FS	*50.00 FS
18	1		*REAR TYRE RH	Serviceable	280.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	8,314.10	1,442.00
- List Item Discount on L Items 25.00/25.00% (S\$)	1,878.53	335.50
Total Parts (S\$)	6,435.57	1,106.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CUT OUT, REPLACE AND WELD REAR RIGHT FENDER, RIGHT ROCKER PANEL AND RIGHT CENTRE DOOR PILLAR. REMOVE AND REPLACE ALL DAMAGED PARTS	New	1,800.00	400.00
2	CHECK WIRING AND LIGHTINGS	New	60.00	0.00
3	REMOVE AND REINSTALL REAR UPHOLSTERY, CUSHION SEATS AND ROOF LINING TO ENABLE REPAIR	New	300.00	60.00
4	TRANSFER REAR AND FRONT RIGHT DOORS FITTING	New	300.00	60.00
5	REMOVE AND REPLACE REAR REVERSE SENSORS	New	100.00	0.00
6	COMPUTERISE WHEEL ALIGNMENT	New	150.00	60.00
7	RUST PROOFING TREATMENT ON AFFECTED AREA	New	200.00	0.00
8	SPRAY PAINTING ON AFFECTED AREA	New	1,600.00	800.00
Gross Labour Cost (S\$)			4,510.00	1,380.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >