

2/20/2020

ASS. REC. BY:

REF: CS3 / MSG 19020912 / GH3-1 Special Instructions:

Surveyor

GQ

## ASSIGNMENT (Office)

From (Person): PAVE / Foo Wen Yao of MSG Date/Time: 16 Jan. 2020

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLN 2990Z Insured: SFR 199Vat Workshop m/s: Tk Car Repairs Tel: 64532598of 176 Sin Ming Drive #01-12Policy No: 29058184 Claim No: 612451

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 24.11.2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 27.11.19 1046.00 Person Contacted: Miss Foo

H.O.B. Endorsement

Vehicle: IN / OUT

Date/Time Action/Instruction (X) Estimate

SLN 2990Z - X

SFR 199V - X

28/11 4:15pm Spoken to Miss Foo, she said this case quite complicated so submit PRS they will pass lawyer to handle.

Dismantle: 28/11/2019

After repair: 3/12/2019

\$ ~~1800~~, 5 Days.  
2000

(Ref: 6230: 75%)

20/3/2020

Do Not Finalise

RECEIVED 24 MAR 2020

JAS REC BY:

REF: MSG

PRS

## ASSIGNMENT

From: \_\_\_\_\_ Date: 27.11.2019

Estimated Cost: \_\_\_\_\_

OD / TP / NS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLN 2790Z

at Workshop mis TK car Repairs

at 176 sin ming drive, #01-12

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Vch: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Luth Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

"up"

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLN 2790Z Yr Regn: 27 Apr 2017

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Aqua 1.5 c.c. 1496

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 57107 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: NHP 1025677.98

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In Good / Jammed / Leaked / Burnt or

Brake: In Good / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/65R15

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. \_\_\_\_\_

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

\$3000 - \$4000

RECEIVED 18 DEC 2019

Days/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

Days Of Repair: 5

Resurvey No. of Trip: 2

to

Days/Time, File Return to?

to

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Insp (\$☐ : Visual Insp (\$

Survey Fee:

Transportation:

D - PS - \$

Parking:

Food:

Fuel:

Total:

120

11

131

Rep. Form: PRS.

Long. Small. Piece:

## Nivitha (LKK Auto)

**From:** Shelia (LKK Auto) <account@lkkauto.com>  
**Sent:** Friday, 17 January 2020 9:24 AM  
**To:** 'Nivitha (LKK Auto)'  
**Cc:** 'Accounts (LKKAuto)'  
**Subject:** RE: Report Send Back Alerts - SLN2790Z (TP)

Dear Nivitha,

FYNA Please...

### Pending for Survey Report-CS3/MSG19020972/GCF3E2

21 16 Jan 2020 16:59	<b>Ins Send Back Adj Rpt</b>	Paper Reinspection	[1] Fievel Foo Wenyao
22 16 Jan 2020 16:59	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/01/20	[1] Merimen Administrat
23 16 Jan 2020 16:59	<b>Adj Mandate Set</b>	Maintained.	[1] Merimen Administrat



"Wishing you a Happy and Prosperous Lunar New Year"

Best Regards,

SuthaShelia (Shelia) | Accounts Dept.  
LKK Auto Consultants Pte Ltd

Phone: 6841 1891 | email: [account@lkkauto.com](mailto:account@lkkauto.com) | fax: 6844-8805

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Thursday, 16 January 2020 5:00 PM  
**To:** account@lkkauto.com  
**Subject:** Report Send Back Alerts - SLN2790Z (TP)

Dear Sir / Madam,

Please login to Merimen Online at [www.merimen.com.sg](http://www.merimen.com.sg) for more information.

Thanks,  
The Merimen Team



**AVG**

This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



# RW AUTOMOTIVE APPRAISERS SERVICES

(Licensed Appraisers & Claims Adjusters)

256 Bishan St. 22 #12-472 Singapore 570256

Tel: +65 6996 9988 Hp: +65 8338 9988 Fax: + 65 6553 3912

Reg. No. 52821270B

Soo Seng Guan  
c/o TK Car Repairs Pte. Ltd.  
176 Sin Ming Drive, #01-12  
Sin Ming Autocare,  
Singapore 575721

Report No : RW/0101/19TP

Date : 07.12.2019

## VEHICLE INSPECTION REPORT

### REFERENCE

Requested by : Workshop, owner's behalf  
Date of Request : 26.11.2019  
Date of Accident : 24.11.2019  
Date of Inspection : 26.11.2019  
Inspected at : TK Car Repairs Pte. Ltd.  
176 Sin Ming Drive, #01-12  
Sin Ming Autocare, Singapore 575721

### VEHICLE DETAILS

Vehicle No.	: SLN 2790 Z	Make & Model	: Toyota Aqua
Year Make	: 2017	Colour	: White
Engine No.	: 1NZ8020191	Chassis No.	: NHP102567798
Engine Capacity	: 1496 cc	Mileage	: 57,107 km
Air-Con	: Yes	Radio/CD/Cassette	: Yes
Seat Belt	: Yes	Rims	: Standard

### GENERAL CONDITION OF VEHICLE

General Condition	: Good	Modification	: Nil
Brakes	: Serviceable	Handbrake	: Serviceable
Steering	: Serviceable		

<u>Tyres</u>	<u>Make</u>	<u>Size</u>	<u>Rim</u>	<u>Tread Balance</u>
Front Right	Michelin	185/65 R15	Standard	5 mm
Front Left	Michelin	185/65 R15	Standard	5 mm
Rear Right	Michelin	185/65 R15	Standard	6 mm
Rear Left	Michelin	185/65 R15	Standard	6 mm

### ASSESSMENT

	<u>Repairer's Estimate</u>	<u>Recommendation</u>
Spare Parts	: \$ 6,435.58	\$ 5,864.28
Labour Charges	: \$ 2,910.00	\$ 2,420.00
Paint Work	: \$ 1,600.00	\$ 1,400.00
Towing Charges	: \$ -	\$ -
Total	: <u>\$ 10,945.58</u>	<u>\$ 9,684.28</u>
Recommend lump sum repairs	: \$ 8,230.00	
Reduction	: <u>\$ 2,715.58</u>	
Estimated Period Required for Repair	: <u>12 days</u>	



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Reg. No. 52821270B

2413  
t.

## ADJUSTMENT ON REPAIR COST & REPLACEN

Vehicle No: SLN 2790 Z

S/No	QTY	Description	Condition/ Remarks
------	-----	-------------	-----------------------

### REPLACEMENT OF DAMAGED PARTS

1)	1	Front door RH	Dented
2)	1	Front door lock RH	Serviceable
3)	1	Centre pillar RH	Dented/Bent
4)	1	Rocker panel RH	Dented
5)	1	Rear door RH	Dented
6)	1	Rear door lock RH	Dented
7)	1	Rear door weatherstripe RH	Necessary
8)	1	Rear door inner trim board RH	Distorted
9)	1set	Rear door inner trim board clips RH	Necessary
10)	1	Rear door glass regulator gear RH	Dented
11)	2	Rear door hinges RH	Bent
12)	1	Rear door check RH	Bent
13)	1	Rear fender RH	Dented

Less 25%

14)	1	Front door black tape RH	Necessary
15)	1	Rear door black tape RH	Necessary
16)	1	Rear wheel rim RH	Dented
17)	1	Rear wheel rim cover RH	Distorted
18)	1	Rear tyre RH	Serviceable

Total (Parts):

### LABOUR CHARGES

19)	Cut out, replace and weld rear right fender, right rocker panel and right centre door pillar. Remove and replace all damaged parts.
20)	Check wiring and lightings.
21)	Remove and reinstall rear upholstery, cushion seats and roof lining to enable repair.
22)	Transfer rear and front right doors' fittings.
23)	Remove and replace rear reverse sensors.

\$ 300.00

\$ 300.00

\$ 100.00

\$ 8,995.58

\$ 200.00

\$ 200.00

\$ 60.00

\$ 8,014.28

0.00

0.00

858.50

175.90

30.00

184.80

82.80

1,342.00

1,342.00

75.00

1,066.50

0.00

50.00

50.00

100.00

0.00

400.00

60.00

60.00

60.00

80.00

0.00

1,380.00

0.00

1,380.00

0.00

2,486.50

2,486.50

60.00

1,589.20

0.00

1,000.00

1,380.00

0.00

2,486.50

2,486.50

60.00

1,589.20

0.00

1,589.20

0.00

2,486.50

2,486.50

60.00

1,589.20

0.00

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2,486.50

60.00

1,589.20

0.00

1,589.20

0.00

2,486.50

2,486.50



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Reg. No. 52821270B

Page : 2

Vehicle No: SLN 2790 Z

Report No.: RW/0101/19TP

Balance brought forward	\$ 8,995.58	\$ 8,014.28
24) Computerise wheel alignment.	\$ 150.00	\$ 120.00 60
25) Rust proofing treatment on affected area.	\$ 200.00	\$ 150.00 X
26) Spray painting on affected area.	\$ 1,600.00	\$ 1,400.00 800
Total (Labour):	\$ 4,510.00	\$ 3,820.00
		1380
Total:	<u>\$ 10,945.58</u>	<u>\$ 9,684.28</u>

## POINT OF IMPACT

Along the right side of the vehicle.

2486.5  
20%: 2000

## RECOMMENDATION

The vehicle was inspected thoroughly based on the repairer's estimate against the actual damages found on the vehicle. My findings and recommendation are listed as per attached.

My adjusted amount for the cost of repair is \$9,684.28.

## CONCLUSION

The repairer has agreed to undertake repairs at a lump sum of \$8,230.00 corresponding to labour charges, spray painting and replacement of parts.

SURVEYED WITHOUT PREJUDICE

RICHARD WONG  
(Licensed Appraiser)



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	25/11/2019 16:18
Date Of Accident	24/11/2019 17:30
Exact Location Of Accident	HAIG COURT SERVICE ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN2790Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SOO SENG GUAN
NRIC No	S09209711
Email Address	SHANGHAI1005@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96256829
Alternative Phone No	OFFICE-NOPHONE

### Vehicle Particulars

Manufacturer	TOYOTA
Model	AQUA HYBRID 1.5S A
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5090234320-02
Cover Note Number	

### Driver

Name of Driver	SOO SENG GUAN
NRIC No	S09209711
Date Of Birth	10/05/1945
Occupation	INDOOR
Date Of Driving Pass	30/08/1965
Driving Experience	54 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96256829
Fax Number	
Contact Number	OFFICE-NOPHONE
EMail Address	SHANGHAI1005@GMAIL.COM

Address	5 WARINGIN WALK
Postcode	416276
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CHING MEE KHENG (SPOUSE) GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFR199U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



**DETAILS OF INJURED PERSON 1**

Name SOO SENG GUAN  
Approximate Age  
Injuries Sustain  
Injured person in which vehicle? SLN2790Z  
Were seat belts worn?  
Was this injured conveyed to hospital by ambulance?  
Address  
Postcode

**DETAILS OF INJURED PERSON 2**

Name CHING MEE KHENG  
Approximate Age  
Injuries Sustain  
Injured person in which vehicle? SLN2790Z  
Were seat belts worn?  
Was this injured conveyed to hospital by ambulance?  
Address  
Postcode

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

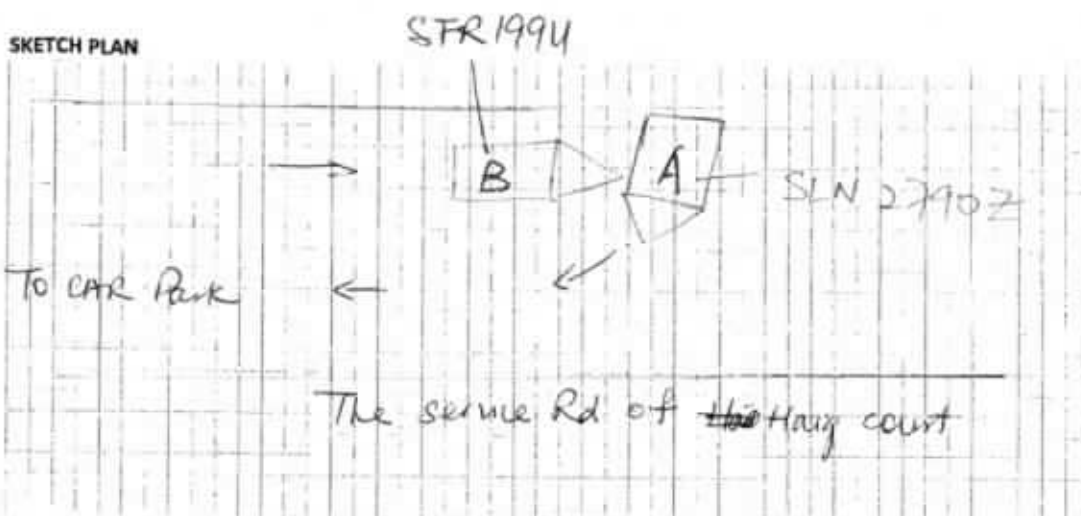
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If Driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:





**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

On 24/11/19 about 5.30pm, I was driving my vehicle along the service Road of Harg Court, before I enter the car park, vehicle B (SFR 1994) coming from the car park did not stop his vehicle at the stop line, and give way to on coming vehicle. Suddenly his vehicle hit onto the right side of my vehicle.

The damaged of my vehicle is right side from front to rear, vehicle B front right side.

After the accident, I & my wife (Passenger) not feeling well.

**DECLARATION**

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



Accident Photo



Accident Photo



Accident Photo



Accident Photo



**RW AUTOMOTIVE APPRAISERS SERVICES**

(Licensed Appraisers &amp; Claims Adjusters)

256 Bishan St. 22 #12-472 Singapore 570256

Tel: +65 6996 9988 Hp: +65 8338 9988 Fax: +65 6553 3912

Reg. No. 52821270B

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**ADJUSTMENT ON REPAIR COST & REPLACEMENT OF PARTS**

Vehicle No: SLN 2790 Z

Report No.: RW/0101/19TP

<u>S/No</u>	<u>QTY</u>	<u>Description</u>	<u>Condition/ Remarks</u>	<u>Repairer's Estimates</u>	<u>My Recommendation</u>
<b><u>REPLACEMENT OF DAMAGED PARTS</u></b>					
1)	1	Front door RH	Dented	\$ 1,285.40	\$ <del>1,285.40</del> Repair
2)	1	Front door lock RH	Serviceable	\$ 388.40	\$ -
3)	1	Centre pillar RH	Dented/Bent	\$ 899.10	\$ <del>899.10</del> SVC
4)	1	Rocker panel RH	Dented	\$ 648.90	\$ <del>648.90</del> Repair
5)	1	Rear door RH	Dented	\$ 1,303.40	\$ <del>1,303.40</del> 858.5
6)	1	Rear door lock RH	Dented	\$ 394.90	\$ <del>394.90</del> SVC
7)	1	Rear door weatherstripe RH	Necessary	\$ 249.40	\$ <del>249.40</del> 175.9
8)	1	Rear door inner trim board RH	Distorted	\$ 649.50	\$ <del>649.50</del> SVC
9)	1set	Rear door inner trim board clips RH	Necessary	\$ 30.00	\$ <del>30.00</del>
10)	1	Rear door glass regulator gear RH	Dented	\$ 314.10	\$ <del>314.10</del> 174.8
11)	2	Rear door hinges RH	Bent	\$ 190.20	\$ <del>190.20</del> 82.8
12)	1	Rear door check RH	Bent	\$ 85.40	\$ <del>85.40</del> SVC
13)	1	Rear fender RH	Dented	\$ 1,075.40	\$ <del>1,075.40</del> Repair
				\$ 7,514.10	\$ 7,125.70 1342
Less 25%				\$ 1,878.53	\$ 1,781.43
				\$ 5,635.58	\$ 5,344.28 1066.5
14)	1	Front door black tape RH	Necessary	\$ 60.00	SN \$ <del>60.00</del> SVC
15)	1	Rear door black tape RH	Necessary	\$ 60.00	SN \$ <del>60.00</del> 50
16)	1	Rear wheel rim RH	Dented	\$ 300.00	SN \$ <del>300.00</del> SVC
17)	1	Rear wheel rim cover RH	Distorted	\$ 100.00	SN \$ <del>100.00</del> 50
18)	1	Rear tyre RH	Serviceable	\$ 280.00	SN \$ - 100
Total (Parts):				\$ 6,435.58	\$ 5,864.28
<b><u>LABOUR CHARGES</u></b>					
19)	Cut out, replace and weld rear right fender, right rocker panel and right centre door pillar. Remove and replace all damaged parts.			\$ 1,800.00	\$ <del>1,600.00</del> 400
20)	Check wiring and lightings.			\$ 60.00	\$ <del>40.00</del> X
21)	Remove and reinstall rear upholstery, cushion seats and roof lining to enable repair.			\$ 300.00	\$ <del>250.00</del> 60
22)	Transfer rear and front right doors' fittings.			\$ 300.00	\$ <del>200.00</del> 60
23)	Remove and replace rear reverse sensors.			\$ 100.00	\$ <del>60.00</del> X
				\$ 8,995.58	\$ 8,014.28