

INS. CASE OWNER:

CC 3 / CTI1700 2685 , Kiha3

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

12/12/17
N6SHA 1600L - 4/10/17 (10/12/17) 10/12/17
SJZ 73J - 10/12/17 (10/12/17) 10/12/17

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 10/12/17 - VIC

After call ltr to OI

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

01/01/17

17/02/17

@ 2:30PM

26/10/17

01/01/18

16/01/18

FINANCIAL ORIGINAL TP LOD IN.

RECEIVED CON / WRECKED CAR/WORKSHOP FROM TP

BULL TO TP TO GET CON POSTAGE.

TP CON POSTAGE IN. V DENG / VIC / SHA 1600L.

FORWARDED COPY OF V CON TO OI.

APPROX TO OI. HE CONTINUED ACCIDENT DAMAGE.

OI AND THE WORKSHOP HELP HIM TO TP

CLAIM. THE FOREST NAME, HE IS SOMEWHERE IN

WANG BUILT. THE GET PHOTOS IN WILL FORWARDED

TO US A COPY. GIVE OI TO GET PHOTOS.

OI CON POSTAGE 4 PHOTOS IN / DENG / VIC / SHA 1600L.

BULL TO OI TO RESUME TP CLAIM.

RESUME BULL TO OI.

OI APPROVED TO RESUME CLAIM.

BULL TO TP TO RESUME.

TO CLOSE.

PRELIMINARY ADVICE

Date/Time: 01/02/17

Sent By: OS

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P/R

SS 1,058.20 (2 days) Reduction: 49 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

% (Agreed / Assessed) BOLA S/N No. 10/12/17

If NO or B 28, Ass. Lia:

Repair Cost:

SS -

Loss of Rental (LOR):

SS - (3 days) X 324.33

Loss of Use (LOU):

SS - (\$ 50 x 3 days)

Loss of Income (LOI):

SS - (\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☒ [Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS -

Name 1:

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

c1/2)

16/1/18

(08/1/13)

REF:

Surveyor:

Henry

ASSIGNMENT

From: _____ Date: ching

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: _____ % 3-Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHA1600L Yr Regn: 01 / 2017Type: M.Car / M.Cycle / Bus / Van / Lorry / (Taxi) Prime Mover /Truck / Trailer or (A)Make: Hyundai I40 G.C. 1685Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 9192 T/Radio: Insured / Std / NI / NAEng/No: -C/No: KMHLB41UMH4097753Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: (NI) / S/Rim / STD A/Rim orTyre Size: F: 205/60R16R: u

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Man 100K

Front

Rear

R/Bal. 8 mm R/Bal. 8 mmL/Bal. 8 mm L/Bal. 8 mmD.O.A. 5/2/17 D.O.I. 8/2/17Survey held at CDGE Layang

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP

13/2/17 Finalized amt PIP \$1055.20 with 2 working day with ching.

Cred: 1,040.00 (49%)

01 LAWYER: GESA 2811 KANA (VISION LAW)

REF: 1033-82

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: _____

1) _____

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2) _____

Add Fee: ☐ : Site Insp (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS SL

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I. (\$) _____

☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI17002685/H1ha3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 09-02-2017	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJZ 73J	Veh. Inspected	SHA 1600L	
Policy No.	DMPCSN3029301600	Coverage (\$)	0.00	
Claim No.	SNM17D00810C02/3/LKKDS	Excess (\$)	0.00	
Assign From		Assign Date	09/02/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	05/02/2017	Inspection Date	08/02/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

am: ARC Repair TP(CLS011) JOB CARD Sales Order: JC NQ305007144

OMER	REGN NO.: SHA1600L	MILEAGE
S COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL
OMER NO. 7010045		E.....1/2.....F
ESS 383 SIN MING DRIVE	MODEL 1-40	DATE/TIME IN 06.02.2017 10:50
Singapore SINGAPORE 575717		
(R) 65508755 (O)	YR OF MANU. 05.01.2017	TARGET DATE
(P)	CHASSIS CODE KMHLB41UMHU097753	COMPLETION DATE/TIME
JUNT CARD NO.		

Job Description

Accident Date: 05.02.2017
Work: ARC 05.02.17

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

WORKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

<p>Exit Pass</p> <p>Vehicle No.: SHA1600L</p> <p>No.: SHA1600L</p> <p>Signature/Date</p> <p>LC</p>	<p>Exit Pass</p> <p>Vehicle No.: SHA1600L</p> <p>Name of Service Advisor</p> <p>Date</p> <p>To be kept by Security Guard</p>
--	--

REPAIR ESTIMATE*

VEHICLE NO : SHA 1600L

DATE 7/2/2017 15:50

MAKE :

MODEL : HYUNDAI i40

China Taiping - (P/P) LC

LKK - Henry

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Fender (RH) <i>dented</i>			\$ 619.00
	SUB TOTAL			\$ 619.00
	LESS 20%			\$ 123.80
	DISCOUNTED TOTAL			\$ 495.20
			<i>495.20</i>	
	Labour Charge			
	Panel Beating		<i>200</i>	\$ 500.00
	Spray Painting Charge		<i>360</i>	\$ 1,000.00
	Wiring Charge		<i>X</i>	\$ 50.00
	Tuff Kote		<i>X</i>	\$ 50.00
	TOTAL LABOUR			\$ 1,600.00
	ESTIMATE TOTAL		<i>560</i>	\$ 2,095.20
	<i>2day P/P</i> <i>B4 paint photo</i> <i>LKK Henry</i> <i>97884060</i> <i>8/2/17 1115hrs.</i>			

Our Job Ref No : 305007144
Date : 08/02/17

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156


FINALIZATION FORM


To : LKK Fax :
Attn : HENRY
Vehicle Reg No. : SHA1600L Date of Accident : 05/02/17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA --- SJZ 73J
2. The finalized amount shall be:

(a) Spare Parts after List discount	\$495.20
(b) Labour Charges	\$560.00
Total for Part-By-Part Repair Cost	\$1,055.20
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	_____
Final Lumpsum Repair cost	_____
3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance. We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : 
Name : Henry NG
Date : 13/2/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305007144
REGN NO : SHA1600L
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 05.01.2017
DATE/TIME IN : 06.02.2017 10:50
ACCIDENT DATE : 05.02.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0573-G I40VC PANEL-FENDER RH# 1 619.00 20.00 495.20

SUB-TOTAL : 495.20

JOB NATURE

0000 L PANEL BEATING 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 360.00

SUB-TOTAL : 560.00

TOTAL : 1,055.20

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/CTI17002685/H1ha3

Date: 09.02.2017

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA 1600L

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 08.02.2017 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	2,095.20
Revised Estimate Amount	: S\$	1,055.20
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

HENRY NG
Licensed Appraiser

Mei Kwan (LKKAuto)

From: Angie Foo <angie.foo@sg.cntaiping.com>
Sent: Thursday, 16 February, 2017 5:26 PM
To: Mei Kwan (LKKAuto)
Cc: Jas Khine (LKKAuto); Vic (LKKAuto); Admin A; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving SJZ73J (OI : CTI - TBA) and SHA1600L (TP : LKK REF - CC3/CTI17002685/H1ha3) on 05.02.2017
Attachments: SNM17D00810C02 INSURED SAS REPORT SJZ73J.pdf; FooLW_SNM17D00810C02-SJZ73J-LKKDirectSettlementAccidentLtr_CLCR95.124.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

OUR REF: SNM17D00810C02/3/LKKDS
YR REF: TP : LKK REF - CC3/CTI17002685/H1ha3

OUR REF: SNM17D00810C02/3/LKKDS
YR REF: TP : LKK REF - CC3/CTI17002685/H1ha3

Dear Mei Kwan,

We refer to your email of 9th February 2017.

We attached SAS Report and Assignment Letter for your necessary action.

Please take note, our Insured was adamant he is not liable on this accident and he is claiming against SHA1600L

Kindly request video footage or witness statement from third party.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer:

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079908
Tel: 6389 8111 Fax: 6222 1033
Website: www.sg.ctaiping.com
Co. Reg. No. 200206394E

Our Reference: **SNM17D00810/C02/3**

Date : **16 FEBRUARY 2017**

via Ordinary & Registered Mail

**HO YAN TAT, JASON (HE YUANDA, JASON)
BLK 4 DELTA AVENUE
#13-08
SINGAPORE 161004**

Dear Sir / Madam

**ACCIDENT INVOLVING SJZ73J AND SHA1600L ON 05 FEBRUARY 2017
ALONG JUNCTION OF BRAS BASAH ROAD & PRINSEP STREET**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHA1600L**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : VIC

Ref : TP : LKK REF - CC3/CTI17002685/H1ha3

Contact No : 6841 2096

via Email : vicalpeh@lkkauto.com

CC : Agent - (AN0420A) - INXPRESS INSURANCE AGENCY PTE LTD

F01/LKKDS-2013

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Friday, 17 March, 2017 3:19 PM
To: Claims Dept of CTI
Cc: Jas Khine (LKKAuto); Admin A; Alfred Toh; Mei Kwan (LKKAuto); Vic (LKKAuto); 'Angie Foo'
Subject: RE: Direct Settlement - Accident Involving SJZ73J (OI : CTI - TBA) and SHA1600L (TP : LKK REF - CC3/CTI17002685/H1ha3) on 05.02.2017
Attachments: SHA1600L doa 5.2.17.mov; SJZ 73J.mp4; OI SCENE PHOTOS.pdf

Dear Angie,

We refer to your below email.

Please find enclosed copy of the TP CCTV Footage as requested. No TP witness available.

Based on the footage, TP vehicle was observed to be likely driving straight across the junction when OI vehicle on the right-hand side intended to make a left turn.

TP driver, however, reported that he was making a left turn when both drivers may have scratched each other side.

We had further checked the road marking (based on google map), and noticed that the left most lane is for turning left lane where TP was travelling and our Insured's lane can both go straight or turn left. Please refer to the below photo.



We had also spoken to the Insured where he informed us that his workshop helped him do TP claim but he was not aware of the outcome of the claim (he forgot the name of the workshop and the contact number). He also provided to us a copy of his CCTV footage and scene photos that are enclosed also in this email.

Based on the above available information, we are of the view that our Insured is not liable of the said accident. TP vehicle was not turning left properly based on the position of the vehicles as per Insured's scene photos.

In view of the above, we intend to reject the TP claim.

For your approval and/or further instructions please.

Thank you.

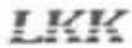
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Angie Foo [mailto:angie.foo@sg.cntaiping.com]

Sent: Thursday, 16 February, 2017 5:26 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJZ73J (OI : CTI - TBA) and SHA1600L (TP : LKK REF - CC3/CTI17002685/H1ha3) on 05.02.2017

OUR REF: SNM17D00810C02/3/LKKDS

YR REF: TP : LKK REF - CC3/CTI17002685/H1ha3

OUR REF: SNM17D00810C02/3/LKKDS

YR REF: TP : LKK REF - CC3/CTI17002685/H1ha3

Dear Mei Kwan,

We refer to your email of 9th February 2017.

We attached SAS Report and Assignment Letter for your necessary action.

Please take note, our Insured was adamant he is not liable on this accident and he is claiming against SHA1600L

Kindly request video footage or witness statement from third party.

Thank you.

Regards,
Angie Foo
Executive

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 16 January, 2018 3:16 PM
To: William Tan Thoo Seng
Cc: Admin A; Vic (LKKAUTO); Catherine Koh Mui Gek
Subject: RE: Yr ref :N.A. (SJZ 73 J) and SHA 1600 L D.O.A. 05.02.17 China --- LKK
REF CC3/CTI17002685/H1ha3
Attachments: SJZ 73J.MP4; OI SCENE PHOTOS.PDF

Without Prejudice

Dear William,

We refer further to our below email.

Please be informed that we have our principal's instruction to deny your client's claim. Our principal is in the view that our Insured is not liable of this accident as per our below email.

As such, we are unable to look further into your claim.

We will now close this matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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From: Vic (LKKAUTO)
Sent: Friday, 29 December, 2017 4:43 PM
To: Catherine Koh Mui Gek; William Tan Thoo Seng
Cc: Admin A; Aileen Tan Lee Noi; Chee So Chow; KKLau; Vic (LKKAUTO); CS A Team
Subject: RE: Yr ref :N.A. (SJZ 73 J) and SHA 1600 L D.O.A. 05.02.17 China ---

Without Prejudice

Dear William,

We refer further to our below email.

As spoken, please find enclosed copy of our Insured's CCTV footage and scene photos for your reference.

As per our below email, below are our points of view:

1. Based on our Insured CCTV Footage, our Insured vehicle was turning within its lane.
2. Based on the scene photos from our Insured, your client's vehicle was observed to move forward instead of turning left at the junction since he was on the leftmost lane which is for turning left lane only. Please see below photos for your reference.





The above photos shows the position of both vehicles which is still in contact with each other. It clearly shows that you client did not turn within its lane and thus move farther which resulted in this accident. It also shows that behind vehicles of your client were turning within their lane (Please see below photos – red arrowed was your client's vehicle).



Based on the above photos, if your client was making a left turn, he should have turned the same way as the other blue taxi was doing.

Meanwhile, we are yet to receive further instructions from our principal with regards to your appeal.

We will check and will get back to you for an update.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

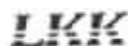
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Thursday, 26 October, 2017 5:41 PM

To: Catherine Koh Mui Gek

Cc: Admin A; Aileen Tan Lee Noi; Chee So Chow; KKLau; William Tan Thoo Seng; Vic (LKKAuto)

Subject: RE: Yr ref :N.A. (SJZ 73 J) and SHA 1600 L D.O.A. 05.02.17 China - - -

Without Prejudice

Dear Catherine,

We refer to your below email and the contents were noted.

We had already highlighted the matter to our principal and we are pending for further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]

Sent: Thursday, 26 October, 2017 3:05 PM

To: Vic (LKKAuto)

Cc: Admin A; Aileen Tan Lee Noi; Chee So Chow; KKLau; William Tan Thoo Seng
Subject: RE: Yr ref :N.A. (SJZ 73 J) and SHA 1600 L D.O.A. 05.02.17 China - - -

Dear Vic

We disagree with your contention.

Video footage not conclusive. Kindly settle our PD claim as per BOLA S30.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: William Tan Thoo Seng <williamtan@cdge.com.sg>, KKLau <kklau@lkkauto.com>
Cc: Chee So Chow <cheesc@sg.cntaiping.com>, Aileen Tan Lee Noi <aileentan@cdge.com.sg>, Admin A <admin-a@lkkauto.com>, Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 26/10/2017 12:20 PM
Subject: RE: Yr ref :N.A. (SJZ 73 J) and SHA 1600 L D.O.A. 05.02.17 China - - -

Resend

Without Prejudice

Dear William,

We refer to your below email.

Please find enclosed copy of our Insured's CCTV footage for your reference.

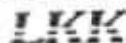
Based on our Insured's footage and scene photos, we are of the view that your client was travelling further forward across the junction on a left turn lane only.

Meanwhile, we are still pending for our principal's instruction on this matter.

We will follow up and will get back to you asap.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]
Sent: Thursday, 26 October, 2017 11:31 AM
To: KKLau
Cc: Vic (LKKAUTO); Chee So Chow; Aileen Tan Lee Noi
Subject: Fw: Yr ref :N.A. (SJZ 73 J) and SHA 1600 L D.O.A. 05.02.17 China - - -

Urgent reminder
Outstanding : > 7 months ***

Without Prejudice.

Dear Mr Lau

Case was being kept in abeyance and indefinitely at your end for the the past seven months with no sign of any development.

For your information, the video footage was forwarded to your good office on **17.03.17**. See attached.

Please ask your current case handler to settle this matter expeditiously. Without letting the matter to be further protracted, kindly be informed that if we if we receive no offer or settlement reached, we will then have to seek GIA for advice.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W] [attachment "SJZ 73J.MP4" deleted by Catherine Koh Mui Gek/cdge/delgronotes] [attachment "OI SCENE PHOTOS.PDF" deleted by Catherine Koh Mui Gek/cdge/delgronotes]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 2 January, 2018 10:16 AM
To: Vic (LKKAUTO); Admin A; Hsiao Tong (LKKAUTO)
Cc: Jowyn Tay; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO)
Subject: Direct Settlement - Accident Involving SJZ73J (OI : SNM17D00810C02/3) and SHA1600L (TP : LKK REF - CC3/CTI17002685/H1ha3) on 05.02.2017
Attachments: SHA1600L doa 5.2.17.mov; SJZ 73J.MP4; OI SCENE PHOTOS.PDF

LKK REF - CC3/CTI17002685/H1ha3
CTI REF - SNM17D00810C02/3 (SJZ73J)

Dear Vic

We refer to the above matter.

Please proceed to reject the third party property damage as third has proceeded straight on left turning lane.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, December 29, 2017 4:42 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Cc: Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJZ73J (OI : SNM17D00810C02/3) and SHA1600L (TP : LKK REF - CC3/CTI17002685/H1ha3) on 05.02.2017

Dear Jowyn,

We refer further to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

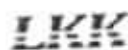
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 26 October, 2017 11:58 AM

To: Claims Dept of CTI; Jowyn Tay

Cc: Jas Khine (LKKAuto); Admin A; Alfred Toh; Mei Kwan (LKKAuto); 'Angie Foo'; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SJZ73J (OI : CTI - TBA) and SHA1600L (TP : LKK REF - CC3/CTI17002685/H1ha3) on 05.02.2017

Importance: High

Dear Sir/Madam,

We refer to our below email.

Please be informed that TP is chasing for settlement/update.

Kindly advise further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)

Sent: Friday, 17 March, 2017 3:19 PM

To: Claims Dept of CTI

Cc: Jas Khine (LKKAUTO); Admin A; Alfred Toh; Mei Kwan (LKKAUTO); Vic (LKKAUTO); 'Angie Foo'

Subject: RE: Direct Settlement - Accident Involving SJZ73J (OI : CTI - TBA) and SHA1600L (TP : LKK REF - CC3/CTI17002685/H1ha3) on 05.02.2017

Dear Angie,

We refer to your below email.

Please find enclosed copy of the TP CCTV Footage as requested. No TP witness available.

Based on the footage, TP vehicle was observed to be likely driving straight across the junction when OI vehicle on the right-hand side intended to make a left turn.

TP driver, however, reported that he was making a left turn when both drivers may have scratched each other side.

We had further checked the road marking (based on google map), and noticed that the left most lane is for turning left lane where TP was travelling and our Insured's lane can both go straight or turn left. Please refer to the below photo.



We had also spoken to the Insured where he informed us that his workshop helped him do TP claim but he was not aware of the outcome of the claim (he forgot the name of the workshop and the contact number). He also provided to us a copy of his CCTV footage and scene photos that are enclosed also in this email.

Based on the above available information, we are of the view that our Insured is not liable of the said accident. TP vehicle was not turning left properly based on the position of the vehicles as per Insured's scene photos.

In view of the above, we intend to reject the TP claim.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Thursday, 16 February, 2017 5:26 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJZ73J (OI : CTI - TBA) and SHA1600L (TP : LKK REF - CC3/CTI17002685/H1ha3) on 05.02.2017

OUR REF: SNM17D00810C02/3/LKKDS

YR REF: TP : LKK REF - CC3/CTI17002685/H1ha3

OUR REF: SNM17D00810C02/3/LKKDS

YR REF: TP : LKK REF - CC3/CTI17002685/H1ha3

Dear Mei Kwan,

We refer to your email of 9th February 2017.

We attached SAS Report and Assignment Letter for your necessary action.

Please take note, our Insured was adamant he is not liable on this accident and he is claiming against SHA1600L

Kindly request video footage or witness statement from third party.

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 9 February, 2017 5:24 PM
To: Claims Dept of CTI
Cc: Jason Tea; Angie Foo; Jas Khine (LKKAuto); Vic (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SJZ73J (OI : CTI - TBA) and SHA1600L (TP : LKK REF - CC3/CTI17002685/H1ha3) on 05.02.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHA 1600L at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- TP police report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

"Wishing you a Happiness and Prosperity New Year"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI17002685/K1ha3q2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 19-01-2018	
				
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJZ 73J	Veh. Inspected	SHA 1600L	
Policy No.	DMPCSN3029301600	Coverage (\$)	0.00	
Claim No.	SNM17D00810/C02/3/LKKDS	Excess (\$)	0.00	
Assign From		Assign Date	08/02/2017	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40 (A)	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	KMHLB41UMHU097753	Colour	BLUE	
Odometer	9192	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	HANKOOK	8 mm	
L/H Front Tyre	205/60 R16	HANKOOK	8 mm	
R/H Rear Tyre	205/60 R16	HANKOOK	8 mm	
L/H Rear Tyre	205/60 R16	HANKOOK	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	05/02/2017	Inspection Date	08/02/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.				
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 1600L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REPLACEMENT OF PARTS	DENTED		
	FRONT FENDER (RH)		619.00	619.00
	LESS 20% DISCOUNT		-123.80	-123.80
			495.20	495.20
	LABOUR	NOT NECESSARY		
	PANEL BEATING .		500.00	200.00
	SPRAY PAINTING CHARGE .		1,000.00	360.00
	WIRING CHARGE .		50.00	-
	TUFF KOTE.		50.00	-
		1,600.00	560.00	
GRAND TOTAL		2,095.20	1,055.20	
RECOMMENDED COST OF REPAIRS			1,055.20	

Report Ref No. CC3/CTI17002685/K1ha3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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