

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 16 January, 2020 11:05 AM  
**To:** 'Motor Claim - III'; assignments  
**Cc:** 'Sundari Nagarajan - III'; Admin A  
**Subject:** RE: RE : PRS FOR Our client's vehicle SHC 272 X and your insured's vehicle SHD 3033 U on 14.01.2020

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 16 January 2020 10:48 AM

To: Claims Dept <claims\_ltv@bifrostauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Claims Dept <claims\_ltm@bifrostauto.com>; assessment\_ltc@bifrostauto.com; Assessment <claims@bifrostauto.com>; Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: RE: RE : PRS FOR Our client's vehicle SHC 272 X and your insured's vehicle SHD 3033 U on 14.01.2020

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHC272X and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

\*We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.

Thank You.

Best Regards,  
Gabriel Wee

64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

-----Original Message-----

From: Claims Dept [mailto:claims\_ltv@bifrostauto.com]

Sent: 16 January, 2020 10:39 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Claims Dept <claims\_ltm@bifrostauto.com>; assessment\_ltc@bifrostauto.com; Assessment  
<claims@bifrostauto.com>

Subject: Re: RE : PRS FOR Our client's vehicle SHC 272 X and your insured's vehicle SHD 3033 U on 14.01.2020

Without Prejudice

Hi Gabriel

we selected LKK Auto Consultants Pte Ltd.

vehicle already in.

Ms Lee

Bifrost Auto Pte Ltd

Accident Claims Department

+65 9792 1329 (Mobile)

Ms Lee

Bifrost Auto Pte Ltd

Accident Claims Department

+65 9792 1329 (Mobile)

On Thu, 16 Jan 2020 at 09:52, Motor Claim - III <motorclaim@iii.com.sg> wrote:

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> Dear Sir / Mdm,

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> We acknowledge receipt of your email.

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> We propose using one of the following motor surveyors:

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> LKK Auto Consultants Pte Ltd

> Vicom Assessment Centre Pte Ltd

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> Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.  
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>  
> We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments accordingly.  
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>  
>  
> Best Regards,  
>  
> Gabriel Wee  
>  
>  
>  
> 64 Cecil Street; #05 - IOB Building  
>  
> Singapore 049711  
>  
> Tel: 6347 6100, Ext – 248  
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> From: Claims Dept [mailto:claims\_ltm@bifrostable.com]  
> Sent: 15 January, 2020 3:37 PM  
> To: Motor Claim - III <motorclaim@iii.com.sg>  
> Cc: assessment\_ltc@bifrostable.com; Assessment  
> <claims@bifrostable.com>; Claims Dept <claims\_ltv@bifrostable.com>  
> Subject: RE : PRS FOR Our client's vehicle SHC 272 X and your  
> insured's vehicle SHD 3033 U on 14.01.2020  
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>  
> Without Prejudice  
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>  
> Dear Sir/ Mdm,  
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> We refer to the above matter.  
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> Kindly cc a copy of this letter to your insured for his/her acknowledgement.

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> We look forward to hearing from you soon.

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> To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

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> Thank you.

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> You can protect our environment. Think before you print.

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