

**VISION AUTOWORK PTE. LTD.**

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875

Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No. : 201500371E

Letter of Demand

Re : Accident involving my vehicle no. GBJ837B and vehicle no. GBB8374J on 22/11/2019 at 13:10 HRS PM/AM at/along PIE towards Changi (After exit Eng Neo Exit)

We refer to the above matter.

Attached please find copies of the following for your kind perusal:

Vehicle Repair cost / <del>Excess</del>	\$ 6955.00
Vehicle Rental Fee for <u>—</u> days @	
\$ <u>—</u> per day	\$ —
Loss of use for <u>8</u> days @	
\$ <u>150.00</u> per day	\$ 1200.00
Police search fee/ <del>police report fee</del> /LTA search fees	\$ 7.45
Others	\$ —
Total :	\$ 8162.45

Yours faithfully,

*ABBY*



ABBY

HP : 9856 4815

E-mail: visionautowork@gmail.com



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/CTI20001043/Ada3**

12 FEBRUARY 2020

**T.A.P EXPRESS  
15 YISHUN INDUSTRIAL STREET 1  
#09-21  
SINGAPORE 768091**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 8374J AND GBJ 837B ON 22/11/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of GBJ 837B against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

# VISION AUTOWORK PTE. LTD.

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875

Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No. : 201500371E

## Authorisation To Act

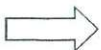
I, 1 Hub Solutions Pte Ltd ("the third party claimant") of  
24, Penjuru Road, #04-01, Singapore Commodity Hub, S(609128)  
(address), owner of GBJ837B (vehicle no.) hereby  
authorise Vision AutoWork Pte Ltd  
("the workshop") to act for me with respect to my claim for repair  
costs and/or rental and/or loss of use ("claim") for my vehicle  
no. GBJ837B that was damaged pursuant to the accident which  
occurred on 22/11/19 (date) at/along PTE towards Changi After  
Eng Neo Exit (location) involving  
vehicle no/s GJB8374J  
("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a  
manner that they deem it fit and the workshop is further authorised to receive payment  
further to settlement of my claim with payment cheque/s being made in favour of the  
workshop.

I further authorise the workshop to execute and/or sign any documents/discharge  
vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on  
a without prejudice and without admission of liability basis in so far as any other  
claim (s) whatsoever by me and/or the driver/owner/insurers of the other vehicle/s  
arising from the aforesaid accident concerned.

Dated this 14 day of 01 (month) 20 20 (year)



Signed by "the third party claimant"



Signed by "the workshop"



**"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1922391900 Claim No : SNM19D205605C02/4  
Claimant : IHUB SOLUTIONS PTE LTD  
Amount : **S\$7,922.45**  
SINGAPORE DOLLARS SEVEN THOUSAND NINE HUNDRED TWENTY TWO  
AND CENTS FORTY FIVE Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBJ 837B  
Insured Vehicle No. : GBB 8374J

Date of Loss : 22/11/2019  
Place of Accident : PIE TWDS CHANGI AFTER EXIT ENG NEO EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : T.A.P EXPRESS  
Driver Name : NOR ZAIRI BIN NOR ZAHID

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	6,955.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	960.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	<b>7,922.45</b>
	=====	

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Claimant Name : IHub Solutions Pte Ltd

NRIC No : 200006937C

Signature : 

Date : 22/06/20



# VISION AUTOWORK PTE.LTD.

8 Kaki Bukit Ave 4,  
#08-09 Premier @ Kaki Bukit,  
Singapore 415875

Tel : 6341 6789

Fax : 6341 6778

ROC / GST REG NO.: 201500371E

Email : visionautowork@gmail.com

## TAX INVOICE

INVOICE No **TI V17141**

Date : 25.03.20

Vehicle Number : **GBJ837B**

Bill To:

### CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

	DESCRIPTION	AMOUNT
	Carry out lump sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 6,500.00
Sub Total		\$ 6,500.00
Add GST 7%		\$ 455.00
Total Amount		\$ 6,955.00

PAYMENT BY CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO  
' **VISION AUTOWORK PTE.LTD.** '

PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Issued By :

*Sbby*



Co's stamp & Authorised Signature



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Nov 2019 / 09:13:47

Receipt Date/Time : 26 Nov 2019 / 09:13:47

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-191126-000469

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - GBB8374J

As at 22 Nov 2019/13:10:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - GBB8374J Enquiry Fee 20191126091308220067	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

xxxxxxxxxxx1359	Credit Card: Visa/MasterCard	7.45
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Total		7.45
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Cash Change		0.00
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Tendered Amount		7.45
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Jia Le (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 11 June 2020 5:44 PM  
**To:** Jia Le (LKK Auto); Admin A  
**Cc:** Ben Tang; Alfred Toh; enquiries@tapexpress.com.sg; Claims Dept of CTI; Elaine Lee Hwee Ling; Hsiao Tong (LKKAuto)  
**Subject:** OUR REF: SNM19D205605/GBB8374J/BEN - Accident Involving GBB8374J AND GBJ837B (TP : LKK REF - CC6/CTI20001043/Ada3) on 22/11/2019  
**Attachments:** CQJZ5789.mp4; UMEV5648.mp4; SAS2730376.pdf

LKK REF - CC6/CTI20001043/Ada3  
CTPIS REF – SNM19D205605C02/4(ben)

Dear Jia Le

We thank you for your email of even date pertaining to the above matter.

You may proceed to resolved the third party property damage claim at \$7,922.45.

We await your payment advice to enable our Ben Tang to act accordingly.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.**

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Thursday, June 11, 2020 5:19 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Ben Tang <Ben.Tang@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM19D205605/GBB8374J/BEN - Accident Involving GBB8374J AND GBJ837B (TP : LKK REF - CC6/CTI20001043/Ada3) on 22/11/2019

Dear Alfred,

Attached herewith a copy of third party video footage for your viewing.

Than kyou.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

**Sent:** Thursday, 11 June 2020 4:34 PM

**To:** Jia Le (LKK Auto); Admin A

**Cc:** Ben Tang; Claims Dept of CTI; Alfred Toh

**Subject:** RE: OUR REF: SNM19D205605/GBB8374J/BEN - Accident Involving GBB8374J (OI : CTI - TBA) AND GBJ837B (TP : LKK REF - CC6/CTI20001043/Ada3) on 22/11/2019

**LKK REF - CC6/CTI20001043/Ada3**

**CTPIS REF – SNM19D205605C02/4(ben)**

Dear Sirs

We refer to the above matter.

Please let us have a copy of the third party video footage for our next course of action.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**DID: 65 6389 6183**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Jia Le (LKK Auto) <[Jiale@lkkauto.com](mailto:Jiale@lkkauto.com)>

**Sent:** Thursday, June 11, 2020 1:35 PM

**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM19D205605/GBB8374J/BEN - Accident Involving GBB8374J (OI : CTI - TBA) AND GBJ837B (TP : LKK REF - CC6/CTI20001043/Ada3) on 22/11/2019



Dear Sirs/Madam,

We refer to the below email dated on 05/05/2020.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jia Le (LKK Auto)

**Sent:** Tuesday, 5 May 2020 5:15 PM

**To:** Ben Tang

**Cc:** Claims Dept of CTI; Alfred Toh

**Subject:** RE: OUR REF: SNM19D205605/GBB8374J/BEN - Accident Involving GBB8374J (OI : CTI - TBA) AND GBJ837B (TP : LKK REF - CC6/CTI20001043/Ada3) on 22/11/2019

Your ref : **SNM19D205605**

Our ref : CC6/CTI20001043/Ada3

Dear Sirs/Madam,

**ACCIDENT INVOLVING GBB 8374J(OI) & GBB 837B(TP) ON 22/11/2019**

We refer to the above matter.

Insured driver change lane and collided onto rear portion of third party vehicle. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**VISION AUTOWORK PTE LTD**" at **\$7,922.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$22,840.76	\$ 6,955.00
2. Loss of Use (8days x \$150.00)	\$ 1,200.00	\$ 960.00 (8days x \$120.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$24,048.21	<b><u>\$ 7,922.45</u></b>

**\*\*7 days recommendation for repair + 1 Sunday = 8days.**

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]

**Sent:** Tuesday, 28 January 2020 11:03 AM

**To:** Mei Kwan (LKKAuto); Jia Le (LKK Auto)

**Cc:** Claims Dept of CTI

**Subject:** RE: OUR REF: SNM19D205605/GBB8374J/BEN - Accident Involving GBB8374J (OI : CTI - TBA) AND GBJ837B (TP : LKK REF - CC6/CTI20001043/Ada3) on 22/11/2019

Dear Mei Kwan

Attached insured SAS report for your reference.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI

**Sent:** Monday, January 20, 2020 11:57 AM

**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Mei Kwan (LKKAuto <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jia Le (LKK Auto <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM19D205605/GBB8374J/BEN - Accident Involving GBB8374J (OI : CTI - TBA) AND GBJ837B (TP : LKK REF - CC6/CTI20001043/Ada3) on 22/11/2019

Dear Ben,

Please revert LKK.

Note : officer in charge – Ben Tang.

**\*\*\* Kindly quote our reference number when replying.**

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Saturday, January 18, 2020 7:12 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBB8374J (OI : CTI - TBA) AND GBJ837B (TP : LKK REF - CC6/CTI20001043/Ada3) on 22/11/2019

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBJ 837B at M/s Vision Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)