ASSIGN	20001027/T   d3 Special Instruction:
From (Person): Adeline Chry of	CTI Date/Time: 16/01/2020@ 2:55
Estimated Cost	Bill to:
To Inspect Vehicle No: PA	781A Insured: PC 3588X
at Werkshop in/s woodlands of 8 Gul Cir	Trunsport Tel: 9299 4122 .
Policy No: DMBISN 19250419000	Claim No: 5NM 20 D 2 00:284 602
Sum Insured:	Excess:
Make of Veh: (Circut's Record)	D.O.A. 13/01/2020
CA / REV / REP. / REV 24 HRS WP	H.O.D. Endorsement:
Date/Time: 3.20pm @ 76/1 2010 Person Contact	ed: Mr. Chen Vehicle INDOUT
Date/Time Action/Instruction Talianoly /	
>c 3588 X- X.	
•	

ides, neg. By	Jun HEF:	CT	1	1800	(1-	
ESCREGIBYS I A	7	ASSIG	NMENT	7	COE 2	20 NOV
			0466	71A	Regn 2010	Nov.
From	Date		th No.	1	17.8	
Estimated Cost.			Truck / Trailer or			
0	OD RES / EVA / INV / MV			LT 1341	C.C	120
o Inspect Vehicle No:			4	A/C:		/NI/NA
t Workshop m/s			olour Bul p.Reading 48663		edio: Insured / Sto	
isured.			ng/No:	LT134P+	80000F	}
alicy No.					_	
lams No.			en. Cond. Good / Fair / Po			
Sum Insured:	Excess:		teering: Inorder (Jammed			
(Client's Record)			rake: Inorder t Jammed		dr	
Make of Veh:			fodi : (Nil 78/Rim / STD			
		*	yre Size: F:	1/RZ2.	1/ >	
(Policy Condition)			R:	11-	(0)	
Remark: The veh had		N/S O/S	BS I DUN I EXMOVA I GY I	FS / LIZA / MIC /	OHTSU / PIR / SI	JMI /
repair at the	time of inspection.		TOYO I KOKO OF			
Bal. or Market Value.	X818	^	Front	Re		C
IDAC Accident Rport	Consistent?: Ye	es or No	R/Bal. O		Bal. 0/	7 mm
GIA / PR Seen:	Consistent? : Ye	es or No	L/Bal.	1811	Bal.	3 mm
Est Repairs:	days Res. Ye	es or No	D.O.A.		0.1.	00
Lum Sam:	% 3.Val.: Ye		Survey held at	4 -	no root.	
CA / REV / REF	2. / 24 HRS		Des. of Damages Frt Ry	a I OIS I NIS	/ U/C / Roofton	or or
CA I REV I REI		Vehicle: IN / OUT	~ .			to collision
Date:	Person Contacted:		The U/C / Chassis fra	me / Body Stru	cture affected du	e to collision.
Date / Time   Ac	confirm (15	8500 ,11	ody cred.	4255.5	33%	)
		0.4 0.5	0			
	RECEIVED	6 FEB 2020				
	KEGENTED					
			Of Panales 14			
Constitute, File Plass to?	: Preli. Report		Days Of Repair:		Survey Fee:	
			Resurvey No. of Trip:		-	
17/2 Typis				1	racesportation	
Date/Time, File Editors to		Add Foo	Site Insn (\$	1	s + RSSi	
115		Add Fee			_S + RSSI	
Date/Time, File Relines to 2)	TD	Add Fee:	: Interview (\$		_s+Rssr Photos	
Date/Time, File Editors to	TP	Add Fee			_S + RSSI	

# Nivitha (LKK Auto)

From:

Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent:

Thursday, 16 January 2020 2:55 PM

To:

assignments@lkkauto.com

Cc:

Claims Dept of CTI; Tan Kah Leong; Chee So Chow;

goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg;

kenjilee@woodlandstransport.com.sg

Subject:

RE: OUR REF: SNM20D200284/PC3588X/TKL - FW: PRI PA9781A VS PC3588X DOA

13/01/2020

## Without Prejudice

Dear LKK

Please refer to below email and liaise with third party workshop accordingly.

### Thank you.

### Adeline Chnq

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6222 1033

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsq/ | WeChat: 太平狮城 Taiping SG

From: kenjilee@woodlandstransport.com.sg [mailto:kenjilee@woodlandstransport.com.sg]

Sent: Thursday, 16 January 2020 2:22 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg

Subject: RE: OUR REF: SNM20D200284/PC3588X/TKL - FW: PRI PA9781A VS PC3588X DOA 13/01/2020

### Without Prejudice

Dear Sir/Mdm,

We are agreeable for 10. Mr Henry Ng to be the single joint expert for this PRI. Please contact Mr Chan at Tel: 6559 8984 / 9299 4122 for an appointment to view the vehicle.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

# Claims Department



### Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg (?)

Group of Companies

WTStravel 1



CASHBOX

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 16 January 2020 1:54 PM
To: kenjilee@woodlandstransport.com.sg

Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>>; Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>; goo@woodlandstransport.com.sg; <u>slchan@woodlandstransport.com.sg</u>

Subject: RE: OUR REF: SNM20D200284/PC3588X/TKL - FW: PRI PA9781A VS PC3588X DOA 13/01/2020

### Without Prejudice

Dear Sir/Mdm,

We refer to your email dated on 15.01.2019.

Attached PRS letter for your next action.

#### Thank you.

#### Adeline Chng

Executive Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6222 1033

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: kenjilee@woodlandstransport.com.sg [mailto:kenjilee@woodlandstransport.com.sg]

Sent: Thursday, January 16, 2020 12:37 PM

To: Claims Dept of CTI; Tan Kah Leong; Chee So Chow

Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg

Subject: RE: OUR REF: SNM20D200284/PC3588X/TKL - FW: PRI PA9781A VS PC3588X DOA 13/01/2020

Dear All,

Please be informed that we are still pending for the PRI.

Please contact Mr Chan at Tel: 6559 8984 / 9299 4122 for an appointment to view the vehicle.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988

Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg

Group of Companies: WTS trovel &



CASHBOX

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Wednesday, 15 January 2020 4:05 PM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; 'Chee

So Chow' <sochow.chee@sg.cntaiping.com>

Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg

Subject: RE: OUR REF: SNM20D200284/PC3588X/TKL - FW: PRI PA9781A VS PC3588X DOA 13/01/2020

Dear All.

Please contact Mr Chan at Tel: 6559 8984 / 9299 4122 for an appointment to view the vehicle.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988

Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg ()

Group of Companies:

WTStravel 3



CASHBOX

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 15 January 2020 3:53 PM

To: Tan Kah Leong <Kahleong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>;

kenjilee@woodlandstransport.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200284/PC3588X/TKL - FW: PRI PA9781A VS PC3588X DOA 13/01/2020

Dear Kah Leong,

Please conduct PRS for PA9781A.

Note: officer in charge - Kah Leong 63896193.

\*\*\* Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Wednesday, January 15, 2020 8:52 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg

Subject: PRI PA9781A VS PC3588X DOA 13/01/2020

We are instructed by <u>Woodlands Transport Service Pte Ltd</u> to notify you of a road traffic accident on <u>13/01/2020</u> at about <u>18:37hrs</u> at <u>Yishun Ave 1</u> involving our client's/customer's vehicle registration number PA9781A and vehicle registration number PC3588X driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct

a pre-repair-survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at No. 8 Gul Circle, Singapore 629564.

Please contact Mr Chan at Tel: 6559 8984 / 9299 4122 for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thank you.

Thanks and Regards,

Keuji Lee 李东仁

Claims Department



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988

Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg 5

Group of Companies: WTS travel &

POTRICE

CASHBOX

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle Vehicle Owner Particulars

venicle Owner Particul	ars	
Owner ID Type:	Company	
Owner ID:	721M	
Vehicle Details		
Vehicle No.:	PA9781A	
Vehicle to be Exported:	No	
Intended Deregistration	17 Jan 2020	
Date:		
Vehicle Make:	ISUZU	
Vehicle Model:	LT134P	
Primary Colour:	Multicolor	
Manufacturing Year:	2010	
Engine No.:	6HK1493328	
Chassis No.:	JALLT134PA7000083	
Maximum Power		
Output:		
Open Market Value:	\$100,113.00	
Original Registration	18 Nov 2010	
Date:		
First Registration Date:	18 Nov 2010	
Transfer Count:	0	
Actual ARF Paid:	\$5,006.00	
Intended PARF Rebate D	Petails	
PARF Eligibility:	No	

No

PARF Eligibility Expiry

Date:

PARF Rebate Amount:

\$0.00

Intended COE Rebate Details

COE Expiry Date:

17 Nov 2020

COE Category:

C - Goods Vehicle & Bus

COE Period(Years):

10

QP Paid:

\$30,889.00

COE Rebate Amount:

\$3,538.00

Total Rebate Amount:

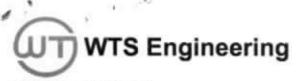
\$3,538.00

The information contained herein is correct as at 17 Jan 2020

OK







WTS Engineering Pte Ltd

DATE:

DRIVER:

VEHICLE NO:

ATTENTION TO:

PREPARED BY:

8 Gul Circle, Singapore 629564 Tel: 65598984 Fax: 68622163

NG WENG CHIANG

Chan Soo Lye

Company Registration Number: 200505706E

14/01/20

PA9871Z

# Quotation

the Repairer of the following: • To resurvey before/after spray palso

LKK Auto Consultants hence notify.

- . To display damaged part(s) during restrivey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Projudice" basis
- No illegal modification(s) is allowed
- . Supplementary flembs) must be resummed and is subject to final approval from liteurance Company

LOCATION: Gul Workshop Q REF No: Q20/01/1110

DEPARTMENT: WTS Bus Department

ACCIDENT DATE: 13/01/20 REF No: JW-0120-140

S/N	Description	Qty	Cost per Unit	Amount S\$
	Spare Parts			
- 1	REAR BUMPER FIBRE	1	2172.9	CNA 2,172.90
2	REAR ENGINE COVER FIBRE	1	1945.45	1,945.45
3	ENGINE COVER STRUCTURE	1	1897.5	6 1,897.50
4	REAR VEHICLE NUMBER PLATE	1	SN 45 50	50.00
5	60 KM STICKER	1	SN 5	ner 5.00
6	REAR ENGINE COVER LOCK RHS AND LHS	2	69.45	RN4 - 138.90
7	REAR LHS TAIL LAMP	1	482.05	INCOME TO A STATE OF THE PARTY
8	LUGGAGE DOOR HANDLE	1.	60.2	
9	NUMBER PLATE LAMP 6601-40	2	51.75	103.50
	Labour Costs 15% 5611-19	81	V_ 50	
1	TO DISMANTLE AND REMOVE DAMAGED PARTS REPLACE REAR ENGINE COVER, REAR ENGINE COVER STRUCTURE FRAME, REAR BUMPER, REAR TAIL LAMP. REPAIR REAR RHS CORNER PANEL -CRACKED REPAIR REAR PANEL - CRACKED. REPAIR FRONT BUMPER CRACKED. RE-ALIGNMENT REAR ENGINE COVER.	4	2500	2000. 2,500.00
2	TO REPLACE REAR BUMPER, REAR ENGINE COVER, BOTH SIDE CORNER PANEL, REAR PANEL AND FRONT BUMPER, FRONT PANEL STICKER.	1	1800	/600. 1.800.00
	Spray Paint			
-1	Spray Painting TO PUTTY AND SPRAY PAINTING REAR BUMPER, REAR ENGINE	1	1600	1400-1,600.00

Remarks:

COVER , REAR RHS SIDE CORNER PANEL., REAR BUMPER, REAR

**Total Amount** 

5000.

12,755.50

TOTAL:

Signature of Workshop Dpt

PANEL

Signature of Department Head

Signature of Claim Department

Surveyor Sign: . Surveyor Name: 16 Date: \_

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

# VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI20001027/T1TD3N2

6HK1493328

486635 km

JALLT134PA7000083

Date:

10/02/2020

REFERENCE

Handling Insurer: Pte. Ltd.

China Taiping Insurance (Singapore)

Policy No:

DMB1SN19250419000

Engine No:

Chassis No:

Odometer:

Claimant Vehicle

PA9781A

Insured Vehicle

PC3588X

Date of Loss:

No:

13/01/2020

No: Nature of Claim:

TP

Claim No:

SNM20D200284C02

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

Reg. Date:

PA9781A

Make & Model:

ISUZU LT134P, 7.8 D (A)

18/11/2010 (Man. Year: 2010)

Colour:

Engine Capacity: Market Value/New Car Price: 7790 cc N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

11R22.5

Rear Tyre Size:

11R22.5 (D)

Front Left Side: Front Right Side: Yokohama 8 mm Yokohama 8 mm Rear Left Side: Rear Right Side: Yokohama 8/8 mm Yokohama 8/8 mm

The above values represent the remaining tyre treads depth

Repairer's	Adjuster's	Difference	Diff %
6,855.50	5,661.19	1,194,31	17.42
0.00	0.00	0.00	
5,900.00	5,000.00	900.00	15.25
0.00	0.00	0.00	
0.00	0.00	0.00	
12,755.50	10,661.19	2,094.31	16.42
	8,500.00		
12,755.50	8,500.00	4,255.50	33.36
892.89	595.00	297.89	33.36
13,648.39	9,095.00	4,553.39	33.36
	6,855.50 0.00 5,900.00 0.00 0.00 12,755.50 12,755.50 892.89	6,855.50 5,661.19 0.00 0.00 5,900.00 5,000.00 0.00 0.00 0.00 0.00 12,755.50 10,661.19 8,500.00 12,755.50 8,500.00 892.89 595.00	6,855.50 5,661.19 1,194.31 0.00 0.00 0.00 0.00 5,900.00 5,000.00 0.00 0.00 0.00 0.00 0.00

INSPECTION

Date of Assignment:

16/01/2020

Date Inspected:

16/01/2020 Inspected At: Woodlands Transport Service Pte Ltd (HQ)

8 Gul Circle

Singapore 629564

Estimated Period of Repair:

10.0 days

Adjuster: MOHD TAUFIKH BIN HAMID Manager:

DENISE TAY KWEE CHENG

NOTE. This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

Reference
Part Source: (Last Synchronised: 10 Feb 2020)
Parts: N/A ISUZU LT134P 7.8 D (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for PA9781A)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with

the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

D			400	Da	nt n
Rec	omn	nen	aea	Pa	LS

Qty Part No.	Particulars	Condition	Repairer's	Amount
1	*REAR BUMPER FIBRE	Cracked	2,172.90 F	*2,172.90 FL
1	*REAR ENGINE COVER FIBRE	Cracked	1,945.45 F	*1,945.45 FL
1	*ENGINE COVER STRUCTURE	Bent	1,897.50 F	*1,897.50 FL
2	*REAR ENGINE COVER LOCK RHS AND LHS	Not Necessary	138.90 F	*-FL
1	*REAR LHS TAIL LAMP	Cracked	482.05 F	*482.05 FL
1	*LUGGAGE DOOR HANDLE	Repair	60.20 F	*-FL
2	*NUMBER PLATE LAMP	Cracked	103.50 F	*103.50 FL
1	*REAR VEHICLE NUMBER PLATE	Bent	50.00 FS	*45.00 FS
1	*60KM STICKER	Necessary	5.00 FS	*5.00 FS
anchise part. S=Spc	Nett. L≂ListItemDisc.			72-301-
		Sub Total (S\$)	6,855.50	6,651.40
	- List Item Discount on L It	ems 0.00/15.00% (S\$)	0.00	990.21
		Total Parts (S\$)	6,855.50	5,661.19
	1 1 2 1 1 2 1	1 *REAR BUMPER FIBRE 1 *REAR ENGINE COVER FIBRE 1 *ENGINE COVER STRUCTURE 2 *REAR ENGINE COVER LOCK RHS AND LHS 1 *REAR LHS TAIL LAMP 1 *LUGGAGE DOOR HANDLE 2 *NUMBER PLATE LAMP 1 *REAR VEHICLE NUMBER PLATE 1 *60KM STICKER anchise part. S=SpcNett. L=ListHemDisc.	1 *REAR BUMPER FIBRE Cracked 1 *REAR ENGINE COVER FIBRE Cracked 1 *ENGINE COVER STRUCTURE Bent 2 *REAR ENGINE COVER LOCK RHS AND LHS Not Necessary 1 *REAR LHS TAIL LAMP Cracked 1 *LUGGAGE DOOR HANDLE Repair 2 *NUMBER PLATE LAMP Cracked 1 *REAR VEHICLE NUMBER PLATE Bent 1 *60KM STICKER Necessary anchise part. S=SpcNett. L=ListHemDisc.  Sub Total (S\$) - List Item Discount on L Items 0.00/15.00% (S\$)	1 *REAR BUMPER FIBRE Cracked 2,172.90 F 1 *REAR ENGINE COVER FIBRE Cracked 1,945.45 F 1 *ENGINE COVER STRUCTURE Bent 1,897.50 F 2 *REAR ENGINE COVER LOCK RHS AND LHS Not Necessary 138.90 F 1 *REAR LHS TAIL LAMP Cracked 482.05 F 1 *LUGGAGE DOOR HANDLE Repair 60.20 F 2 *NUMBER PLATE LAMP Cracked 103.50 F 1 *REAR VEHICLE NUMBER PLATE Bent 50.00 FS 1 *GOKM STICKER Necessary 5.00 FS *Inchise part, S=SpcNett, L=ListHemDisc.  Sub Total (S\$) 6,855.50 - List Item Discount on L Items 0.00/15.00% (S\$) 0.00

# Recommended Miscellaneous Items

There are no new miscellaneous items selected,

Recom	men	ded	l al	DOLLE

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO DISMANTLE AND REMOVE DAMAGED PARTS, REPLACE REAR ENGINE COVER, REAR ENGINE COVER STRUCTURE FRAME, REAR BUMPER, REAR TAIL LAMP. REPAIR REAR RHS CORNER PANEL-CRACKED. REPAIR REAR PANEL-CRACKED. REPAIR FRONT BUMPER CRACKED. RE-ALIGNMENT REAR ENGINE COVER	New	2,500.00	2,000.00
2	TO REPLACE REAR BUMPER, REAR ENGINE COVER, BOTH SIDE CORNER PANEL, REAR PANEL AND FRONT BUMPER, FRONT PANEL STICKER	New	1,800.00	1,600.00
3	TO PUTTY AND SPRAY PAINTING REAR BUMPER,REAR ENGINE COVER,REAR RHS SIDE CORNER PANEL,REAR BUMPER,REAR PANEL	New	1,600.00	1,400.00
	Gross Labou	r Cost (S\$)	5,900.00	5,000.00
	Report was unsubmitted during this	print-out.		

< END OF ESTIMATES >