Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Friday, 14 February 2020 2:11 PM

To: Amanda; SUR

Cc: 'Chee Kiong'; samson@seahong.com.sg; gideon@seahong.com.sg; assignments;

Accounts (LKKAuto); 'Xin Yi'

Subject: RE: ERV? : URGENT - SOP file ref: 19.27471 Ergo.S.CK.xy | Claim by Tan Jin Boon |

SJG 5742D

Dear Amanda,

The Valuation of SJG 5742D are as below:

Market Value : \$11,000.00 (est) LTA Rebate : \$7,512.00

Nett Value : \$3,848.00

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Amanda <amanda@seahong.com.sg> Sent: Thursday, 13 February 2020 7:09 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Chee Kiong' <cheekiong@seahong.com.sg>; samson@seahong.com.sg; gideon@seahong.com.sg; assignments

<assignments@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>; Shiau Chan (LKKAuto)

<siewsc@lkkauto.com>; 'Xin Yi' <xinyi@seahong.com.sg>

Subject: RE: ERV?: URGENT - SOP file ref: 19.27471 Ergo.S.CK.xy | Claim by Tan Jin Boon | SJG 5742D

Dear Nivitha,

We refer to your survey report.

We note the Plaintiff's car is quite old as it was registered in 2008. Can you check with your surveyor what is the economical repair value?

Thanks!

Best regards,

Amanda Lee

SEAH ONG & PARTNERS LLP 36 ROBINSON ROAD #12-03 CITY HOUSE SINGAPORE 068877

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From: Chee Kiong < cheekiong@seahong.com.sg>

Sent: Thursday, 13 February, 2020 10:57 AM

To: 'Chew Lian (LKK Account)' < account@lkkauto.com; 'Shiau Chan (LKKAuto)' < siewsc@lkkauto.com; 'Admin-D

(LKKAuto)' <admin-d@lkkauto.com>; 'Xin Yi' <xinyi@seahong.com.sg>; 'SUR' <sur@lkkauto.com> Cc: samson@seahong.com.sg; amanda@seahong.com.sg; gideon@seahong.com.sg; 'assignments'

<assignments@lkkauto.com>

Subject: RE: ACknowledgement: URGENT - SOP file ref: 19.27471 Ergo.S.CK.xy | Claim by Tan Jin Boon | SJG 5742D

Thanks Chew Lian! Much appreciated. Xin Yi will arrange for payment.

From: Chew Lian (LKK Account) <account@lkkauto.com>

Sent: Thursday, 13 February 2020 10:49 am

To: 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Chee Kiong'

<cheekiong@seahong.com.sg>; 'Xin Yi' <xinyi@seahong.com.sg>; 'SUR' <sur@lkkauto.com>

Cc: samson@seahong.com.sg; assignments

<assignments@lkkauto.com>

Subject: RE: URGENT - SOP file ref: 19.27471 Ergo.S.CK.xy | Claim by Tan Jin Boon | SJG 5742D

Dear Xin Yi

Attach please find our invoice for the above,

Kindly assist to prepare payment \$267.50.

Dear Chee Kiong

We are pleased to attach the report for the above.

Hard copy will be despatch to your office on receipt of your cheque payment.

Thank you.

Best Regards,

Chew Lian | Account Dept

LKK Auto Consultants Pte Ltd

DID: 6742 9588 | email: <u>account@lkkauto.com</u> | fax: 6844-8805 Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #01-25 | \$(408933)

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Thursday, 13 February, 2020 9:00 AM

To: Admin-D (LKKAuto); 'Chee Kiong'; 'Xin Yi'; SUR

Cc: samson@seahong.com.sg; amanda@seahong.com.sg; gideon@seahong.com.sg; assignments; Accounts

(LKKAuto)

Subject: RE: URGENT - SOP file ref: 19.27471 Ergo.S.CK.xy | Claim by Tan Jin Boon | SJG 5742D

Dear Chee Kiong,

Thank you for the email.

Please be informed that we are in the midst of preparing report.

Dear Account,

Please take note.

Best Regards,

Shiau Chan (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 13 February 2020 7:40 AM

To: 'Chee Kiong' <<u>cheekiong@seahong.com.sg</u>>; 'Xin Yi' <<u>xinyi@seahong.com.sg</u>>; SUR <<u>sur@lkkauto.com</u>>

Cc: samson@seahong.com.sg; gideon@seahong.com.sg; assignments

<assignments@lkkauto.com>

Subject: RE: URGENT - SOP file ref: 19.27471 Ergo.S.CK.xy | Claim by Tan Jin Boon | SJG 5742D

Dear Sir/Mdm,

Thank you for the email.

Dear Shiau Chan,

Kindly assist

FYNA Our Ref: CS3/EGI17024622/R1qd3e2-1

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee Kiong [mailto:cheekiong@seahong.com.sg]

Sent: Wednesday, 12 February 2020 8:55 PM **To:** 'Nivitha (LKK Auto)'; 'Xin Yi'; 'assignments'

Cc: samson@seahong.com.sg; amanda@seahong.com.sg; gideon@seahong.com.sg

Subject: RE: URGENT - SOP file ref: 19.27471 Ergo.S.CK.xy | Claim by Tan Jin Boon | SJG 5742D

Dear Nivitha

Please let us have your survey report urgently.

Yours Chee Kiong

From: Nivitha (LKK Auto) admin-d@lkkauto.com>

Sent: Thursday, 16 January 2020 2:22 pm

To: 'Xin Yi' < xinyi@seahong.com.sg; 'assignments' < assignments@lkkauto.com

Cc: 'Chee Kiong' < cheekiong@seahong.com.sg; samson@seahong.com.sg; samson.go; <a href="

gideon@seahong.com.sg

Subject: RE: SOP file ref: 19.27471 Ergo.S.CK.xy | Claim by Tan Jin Boon | SJG 5742D

Dear Xin Yi,

Thank you for the email.

Please be informed that we have conducted post-repair inspection already, we will submit Paper Survey report to you shortly.

Apologize for the late reply.



· Wishing you a Happy and Prosperous Lunar New Year"

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Yi [mailto:xinyi@seahong.com.sg]
Sent: Monday, 6 January 2020 2:57 PM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Chee Kiong' <cheekiong@seahong.com.sg>; samson@seahong.com.sg; amanda@seahong.com.sg;

gideon@seahong.com.sg

Subject: SOP file ref: 19.27471 Ergo.S.CK.xy | Claim by Tan Jin Boon | SJG 5742D

Dear Nivitha,

MC/MC SUIT NO. 9532 OF 2019
CLAIMANT: TAN JIN BOON
VEHICLE NUMBER: SJG 5742D
ALLEGED ACCIDENT DATE: 21.12.2017
AXA VEHICLE NUMBER: SJM 6107A

- 1. We act for Ergo Insurance Pte Ltd, the insurer of your vehicle stated above at the material time of the above accident.
- 2. We understand that you were engaged to survey the claimant's vehicle.
- 3. The claimant has issued their LOD and their surveyor's report which can be downloaded via https://ldrv.ms/b/s!AtyQSg-oo66hlKMJP4Mw7nir9xUADQ.
- 4. Please let us hear from you on the following:
 - a. If you have conducted post-repair inspection already, please let us have your survey report urgently.
 - b. If you have not conducted post-repair inspection, please arrange for inspection with the claimant's solicitor and let us have your survey report in due course.
- 5. May we hear from you on the above soonest. Thanks!

Thanks & Best Regards

Heng Xinyi, on behalf of Mr Tan Chee Kiong
(Secretary to Mr Tan Chee Kiong)
Seah Ong & Partners LLP
36 Robinson Road
#12-03 City House
Singapore 068877

Tel: 6536 5369 Fax: 6536 5811

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