

INS. CASE OWNER: Chan Kian Meng

CC4/AIG20001013/KKa3

LKK:

IDAC:

## ASSIGNMENT

Surveyor: KENNETH

DOI: 05/02/2020

Date / Time: 14/01/2020

Registered in Merimen: 16/01/2020

Pre-assign / CCU / FTE



Insured Vehicle No. : SKB 8833U  
 Name of Insured : ONG YEE BOON (HUANG YUWEN)  
 Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_  
 Excess Sec II : \$5 \_\_\_\_\_ D.O.A : 11/01/2020  
 Is driver the owner? ( YES / NO ) Nature of Accident : \_\_\_\_\_

Claim No. : 7717498405SG X

Policy No. : \_\_\_\_\_

Make / Model : KIA CERATO-1.6 (A)

Place of Accident : EAST COAST RD (THE FLOW @ KATONG &amp; KATONG SQUARE)

If NO, Driver Name / Age : CHUA CHIEW CHOON (CAI ZHOUCHUN)  
 Driver Tel No. : \_\_\_\_\_ (V/L: YES / NO )

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SKG 2076B



INSRS:  
WSP: Massive  
Tel: Trading  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

| Date/ Time |                                                   | STAGE                                    | DATE / PIC |
|------------|---------------------------------------------------|------------------------------------------|------------|
|            | SKB 8833U - CC6/DAI15006739/Kpa3q2; DOA: 16.04.15 | Non-Reporting ltr (1st):                 |            |
|            | SKG 2076B - X                                     | Non-Reporting ltr (2nd):                 |            |
|            |                                                   | Non-Reporting ltr (Final):               |            |
|            |                                                   | Notification ltr (if non-pickup):        |            |
|            |                                                   | Call OI: 17-02-20                        |            |
|            |                                                   | After call ltr to OI:                    |            |
|            |                                                   | Documentation Check List: Handler Typist |            |
|            |                                                   | Notification ltr (if non-pickup)         |            |
|            |                                                   | After call ltr to OI:                    |            |
|            |                                                   | Authorisation To Act:                    |            |
|            |                                                   | Release Voucher:                         |            |
|            |                                                   | Final Repair Bill:                       |            |
|            |                                                   | Car Rental Invoice:                      |            |
|            |                                                   | Towing Invoice:                          |            |
|            |                                                   | LTA / GIA :                              |            |
|            |                                                   | Medical Bill:                            |            |
|            |                                                   | PIR:                                     |            |
|            |                                                   | Mandate/Reject Instruction:              |            |
|            |                                                   | LOD                                      |            |
|            |                                                   | Payment Breakdown Form:                  |            |
|            |                                                   | Post-Repair Photos:                      |            |
|            |                                                   | Others:                                  |            |

|                                                                                                                                                                      |                               |                                                                         |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-------------------------------------------------------------------------|--|
| <b>PRELIMINARY ADVICE</b> Date/Time: _____ Sent By: _____                                                                                                            |                               | Confirm by: _____                                                       |  |
| <b>FINALIZATION</b> Date/Time: _____ Confirm with: _____                                                                                                             |                               | Confirm by: _____                                                       |  |
| Repair Cost: 46 \$5,150.00                                                                                                                                           | ( 2 days) Reduction: 64 %     | Email <input checked="" type="checkbox"/> Call <input type="checkbox"/> |  |
| <b>FINAL SETTLEMENT</b> Date/Time: 17-02-20 Confirm with: Anonymous                                                                                                  |                               | Email <input checked="" type="checkbox"/> Call <input type="checkbox"/> |  |
| Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 37                                                                                                         | 015 REAR BEND TO TP           | If NO or B 28, Ass. Lia :                                               |  |
| Repair Cost: \$5,150.00                                                                                                                                              |                               |                                                                         |  |
| Loss of Rental (LOR): \$5 - ( days)                                                                                                                                  |                               |                                                                         |  |
| Loss of Use (LOU): \$5,300.00 (\$100 x 3 days)                                                                                                                       |                               |                                                                         |  |
| Loss of Income (LOI): \$5 - (\$ x days)                                                                                                                              |                               |                                                                         |  |
| LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> (Tick only one) |                               |                                                                         |  |
| GIA/LTA Search: \$5 -                                                                                                                                                |                               | 1) Claim status: Normal/Reject/Private Settle                           |  |
| Medical: \$5 -                                                                                                                                                       |                               | 2) Report Format: TP                                                    |  |
| Disbursement: \$5 - (e.g. Tow/ Independent )                                                                                                                         |                               | 3) Survey fee: \$320                                                    |  |
| Legal Cost: \$5 -                                                                                                                                                    |                               |                                                                         |  |
| <b>Total:</b> \$5,050.00                                                                                                                                             | <b>Global Sum \$5:</b>        |                                                                         |  |
| <b>FINAL PAYMENT</b> Date/Time: 24.02.20 Confirm with: Anonymous                                                                                                     |                               | Email <input type="checkbox"/> Call <input type="checkbox"/>            |  |
| Payee 1: \$5,050.00                                                                                                                                                  | Name 1: MASSIVE TRADING & PMS |                                                                         |  |
| Payee 2: (Strike if N.A.) \$5                                                                                                                                        | Name 2:                       |                                                                         |  |
| Payee 3: (Strike if N.A.) \$5                                                                                                                                        | Name 3:                       |                                                                         |  |

ASS. REC. BY:

REF:

176/

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

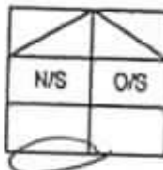
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SKG 20763 Yr Regn: 08, 12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or WagonMake: Chevrolet Captiva LT 2384Colour: M.p. white A/C: Insured / Std / NI / NASp. Reading: 202996 T/Radio: Insured / Std / NI / NA

Eng No: \_\_\_\_\_

C/No: KL1CA2641BB125096Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 235/65R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Nexen

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 4 mm R/Bal. 6 mmL/Bal. 4 mm L/Bal. 8 mmD.O.A. 11/1/20 D.O.I. 5/2/2020

Survey held at \_\_\_\_\_

Des. of Damages: Rec / Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 GIA & Car not ready4/5: +1.170 (100: +3.085.58 64%)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS \$

Fees

Others

TOTAL

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Report Format :

Lump Sum / L.B.I: (\$ \_\_\_\_\_)

P: +1,813.00  
- 10%  
+ 1,627.68  
OH + 60.00  
I + 435.00  
+ 2,182.68  
- 20%  
45.00 + 1,750

# Massive Trading & Auto

Mailing address : Blk 225 #07-579 Ang Mo Kio Ave 1 Singapore 560225  
Tel 91082728 Fax: 64816131

AIG Asia Pacific Insurance Singapore Pte Ltd  
78 Shenton Way #07-16  
AIG Building  
Singapore 079120

Vehicle No : SKG 2076 B  
Make : Chevrolet Captiva  
Year : 2016

Not Authorized  
41km @ 1750  
Resurvey After Rain - 2 days

| Qty | Description | Unit Price | Amount |
|-----|-------------|------------|--------|
|-----|-------------|------------|--------|

## Estimate Cost Of Repair

|      |                                |       |
|------|--------------------------------|-------|
| 1 pc | Rear bumper                    | 1105. |
| 1 pc | Rear n/s bumper side retainer  |       |
| 1 pc | Rear bumper lower garnish      |       |
| 1 pc | Rear n/s bumper reflector      |       |
| 1 pc | Rear n/s fender arch protector |       |
| 1 pc | Rear exhaust silencer          |       |

photo  
photo  
photo

|           |            |          |
|-----------|------------|----------|
| Ref       | \$1,175.00 | ✓        |
| CM        | \$95.00    | ✓        |
| mg cm     | \$550.00   | ✓        |
| 175.00    | \$550.00   | ✓ 175.00 |
| See       | \$185.00   | X        |
| R         | \$850.80   | X        |
|           | \$3,406.20 | 2130.00  |
| Less 10 % | \$340.62   | 213.00   |
|           | \$3,065.58 | 1917.00  |

## \$ Nett

|           |                     |
|-----------|---------------------|
| 3 pcs set | Rear reverse sensor |
| 20 pcs    | Clip                |

|        |          |   |
|--------|----------|---|
| R      | \$300.00 | X |
| \$3.00 | \$60.00  | ✓ |
|        | \$360.00 |   |

## Labour Charges

Remove/renew the above parts including knocking etc

\$600.00 200

To putty & spray paint on accident affected portion

\$600.00 220

Check/reconnect wiring

\$30.00 15

To spray anti rust on accident affected portion

|       |            |       |
|-------|------------|-------|
| ✓     | \$180.00   | X     |
| Total | \$4,835.58 | 458 m |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# Massive Trading & Auto

Mailing address : Blk 225 #07-579 Ang Mo Kio Ave 1 Singapore 560225  
Tel : 91082728

Fax : 64816131

AIG Asia Pacific Insurance Singapore Pte Ltd  
78 Shenton Way #07-16  
AIG Building  
Singapore 079120

*Not Authorized  
L1 Rep &  
Resurvey After Paint*

Vehicle No : SKG 2076 B  
Make : Chevrolet Captiva  
Year : 2016

| Qty | Description | Unit Price | Amount |
|-----|-------------|------------|--------|
|-----|-------------|------------|--------|

## Estimate Cost Of Repair

|      |                                |            |                     |
|------|--------------------------------|------------|---------------------|
| 1 pc | Rear bumper                    | <i>Ref</i> | \$1,175.00 <i>✓</i> |
| 1 pc | Rear n/s bumper side retainer  |            | \$95.00 <i>?</i>    |
| 1 pc | Rear bumper lower garnish      | <i>Ref</i> | \$550.20 <i>?</i>   |
| 1 pc | Rear n/s bumper reflector      | <i>CM</i>  | \$550.20 <i>✓</i>   |
| 1 pc | Rear n/s fender arch protector |            | \$185.00 <i>?</i>   |
| 1 pc | Rear exhaust silencer          | <i>R</i>   | \$850.80 <i>X</i>   |
|      |                                |            | \$3,406.20          |
|      |                                | Less 10 %  | \$340.62            |
|      |                                |            | \$3,065.58          |

## S Nett

|           |                     |            |                   |
|-----------|---------------------|------------|-------------------|
| 3 pcs set | Rear reverse sensor | <i>R</i>   | \$300.00 <i>X</i> |
| 20 pcs    | Clip                | <i>Ref</i> | \$60.00 <i>✓</i>  |
|           |                     |            | \$360.00          |

## Labour Charges

|                                                      |          |                   |
|------------------------------------------------------|----------|-------------------|
| Remove/renew the above parts including knocking etc. | \$600.00 | <i>200</i>        |
| To putty & spray paint on accident affected portion. | \$600.00 | <i>220</i>        |
| Check/reconnect wiring.                              | \$30.00  | <i>15</i>         |
| To spray anti rust on accident affected portion.     | <i>✓</i> | \$180.00 <i>X</i> |
| Total                                                |          | \$4,835.58        |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before ~~after~~ spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

PRE-REPAIR INSPECTION REQUEST – SKG2076B vs SKB8833U (OI) on D.O.A.: 11/01/2020

From: Fdr, Yinnul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Marisa, Azlan, Syazaidina, Chan, Yoke Shi, Hor, Yinnul, Lim, Sheng Yang, Mithoo Singh, Aashweeneelkaur, Parthiban, Theerthan, Subra  
Sent: 11/14/2020 10:38:07 AM  
Attachments: CCF-000070.pdf; CCF-000071.pdf

Hi,

Please refer to the enclosed request from **Massive Trading & Auto**.

Claim no : 7717498405SG003  
Case Owner : Chan Kian Meng

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)  
AIG  
FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206588 | Ext: 1002208  
[yinnul.hor@aig.com](mailto:yinnul.hor@aig.com) | [www.aig.ae](http://www.aig.ae)

From: Anthony Cheong <cheonganthony@yahoo.com.sg>  
Sent: Tuesday, January 14, 2020 8:40 AM  
To: Hor, Yinnul <Yinnul.Hor@aig.com>  
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKB8833U AND SKG2076B ON 11/01/2020

This message is from an external sender; be cautious with links and attachments.

Sorry error, we choose LXX to conduct the survey instead of LBS

Thanks

Sent from Yahoo Mail for iPhone

On Monday, January 13, 2020, 3:25 PM, Anthony Cheong <cheonganthony@yahoo.com.sg> wrote:

WITHOUT PREJUDICE

Your Reference : 2076/2020  
Our Reference : 7717498405SG003

Dear Sir,

We refer to your email dated 13 Jan 2020.

We are agreeable to the usage of LBS Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage LBS Auto consultants Pte Ltd to perform the said Pre-Repair Survey as soon as possible.

Thank you and regards  
Anthony Cheong  
Claims  
Massive Trading & Auto  
Hp 91082728

From: Yinnul.Hor@aig.com  
To: cheonganthony@yahoo.com.sg  
Cc: Andy-SY.Fong@aig.com, Winnie-LW.Fan@aig.com, NoorMarisa.AbuKassim@aig.com, Syazaidina.Azlan@aig.com, yokeishi.chan@aig.com, Yinnul.Hor@aig.com, ShengYang.Lim@aig.com, Aashweeneelkaur.MithooSingh@aig.com, Theerthan.Parthiban@aig.com, Divyashni.Subramaniam@aig.com  
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKB8833U AND SKG2076B ON 11/01/2020  
Date: Mon, 13 Jan 2020 07:07:33 +0000  
Without Prejudice

Your Reference : 2076/2020  
Our Reference : 7717498405SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

1013/K03

12:38pm @ 14/1/2020

v: Not In

P: Anthony

Anthony said he's not passing the claim to lawyer as he want to 'DS' with us.

| Name of Surveyor         | Company Name                           |
|--------------------------|----------------------------------------|
| AIG In House Surveyor    | AIG Asia Pacific Insurance Pte Ltd     |
| Lawrence Ng Chun Kee     | Priority Services                      |
| Jeffrey Ong Leng Kiat    | Priority Services                      |
| Jimmy Lee                | Priority Services                      |
| EC Looi                  | Automobile Inspection Services Pte Ltd |
| Pang Kiah Keen (Frankie) | Formteam Adjusters Pte Ltd             |
| Ng You Han               | Formteam Adjusters Pte Ltd             |
| Soon HanXin (Gary)       | Formteam Adjusters Pte Ltd             |
| Chow Bo Xiong            | Formteam Adjusters Pte Ltd             |
| Chua Soo Teck (Benjamin) | Formteam Adjusters Pte Ltd             |
| Kalvin Ang               | LKK Auto Consultants Pte Ltd           |
| Xing Guo Qiang           | LKK Auto Consultants Pte Ltd           |
| Marcus Chua              | LKK Auto Consultants Pte Ltd           |
| Mohamad Taufikhi         | LKK Auto Consultants Pte Ltd           |
| Adrian Ling              | LKK Auto Consultants Pte Ltd           |
| Mohammed Rasuli          | LKK Auto Consultants Pte Ltd           |
| Kenneth Kong             | LKK Auto Consultants Pte Ltd           |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hoe Yin Rui (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206506 | Ext: 1002208

[YinRui.Hoe@aig.com](mailto:YinRui.Hoe@aig.com) | [www.aig.sg](http://www.aig.sg)

From: Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>

Sent: Monday, January 13, 2020 2:37 PM

To: AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

Subject: [EXTERNAL] Accident involving SKG20768 & SKB8833U on 11.01.2020

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Your ref : SKB8833U

Our ref : 2076/2020

Dear Sir/Mdm

We refer to the above matter.

Our client's vehicle **SKG20768** was involved in the above accident with your insured's vehicle no **SKB8833U** on **11 Jan 2020**.

Kindly let us have your surveyor list for our attention.

Also, please let us know within 2 working days whether you would like to conduct the pre-repair survey of our client's vehicle.

The survey can be conducted at the following address:

**Blk 503B #01-405 Ang Mo Kio Industrial Pk 2 Singapore 569541**

If we do not hear from you within the next 2 working days excluding Saturday, Sunday or holiday. We will commence repairs thereafter without further reference to you.

Enclosed herewith the GIA report of **SME2210S** for your kind perusal.

In the meantime, if you have any queries, please do not hesitate to contact me at **91082728** and I'll be most happy to assist you.

Your kind attention to the above is much appreciated.

Best Regards

Anthony Cheong

Claims

Massive Trading & Auto

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.  
 Attn : Chan, Kian-Meng

Your Ref : 7717498405SG  
 Our Ref : CC4/AIG20001013/KEA3  
 Date : 20 Feb 2020

**"WITHOUT PREJUDICE"**

## ACCIDENT INVOLVING SKB8833U & SKG2076B ON 11/01/2020

Refer to the above accident.

The accident occurred when insured rear ended third party vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SKB8833U) and third party claimant (vehicle no. SKG2076B).

Summary of offer made to workshop Massive Trading & Auto is as follows :

|                                          | Claimed     | Revised                                       |
|------------------------------------------|-------------|-----------------------------------------------|
| Cost of Repairs                          | \$ 4,835.58 | \$ 1,750.00                                   |
| Loss of Use / Rental (3days)             |             | \$ 300.00 -<br>480.00 (3days x \$100 ~ \$160) |
| Amount of claim at <b>Liability 100%</b> |             | \$ 2,050 ~<br>2,230                           |

Our Surveyor recommended 2days repair.

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,  
 Asher Sng Rong Yi  
 LKK Auto Consultants Pte Ltd

## Print Received Message

This mail is associated with :

**\*SKG2076B (7717498405SG)**  
**[SKB8833U]**

TP

CHWEE CHAI MOI

Jan 11 2020 4:00PM

[ONG YEE BOON (HUANG YUWEN)]

Massive Trading & Auto

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 20/02/2020 11:26 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2230.00) - SKG2076B - Claim Handler: Chan, Kian-Meng

Approved:2230.00:Kindly settle at best.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

| CLAIM SUBFOLDER TRACKING |                                         |               |                                                   |                                                      |                                                |            |                                                                 |
|--------------------------|-----------------------------------------|---------------|---------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
| Main                     | 13 Jan 2020<br><a href="#">Edit Reg</a> |               | 14 Jan 2020 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$1,750.00</b><br><a href="#">Edit Estimates</a> | <b>S\$1,750.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

|             |                  |                      |                  |                          |
|-------------|------------------|----------------------|------------------|--------------------------|
| <b>Main</b> | <b>Reference</b> | <b>Claim Details</b> | <b>Documents</b> | <a href="#">Show All</a> |
|-------------|------------------|----------------------|------------------|--------------------------|

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

|                             |                                                                                                                                      |                        |                                                                                  |
|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------|------------------------|----------------------------------------------------------------------------------|
| Insured:                    | <b>ONG YEE BOON (HUANG YUWEN), ID: -</b>                                                                                             |                        |                                                                                  |
| Main Claimant:              | <b>CHWEE CHAI MOI</b>                                                                                                                |                        |                                                                                  |
| Vehicle Reg. No.:           | <b>SKG2076B</b>                                                                                                                      | Date of Loss:          | 11/01/2020 16:00 - :59<br><b>89 Months and 1 Days From LTA Reg Date (Man Yr)</b> |
| Claim Type:                 | <b>TP / 7717498405SG</b>                                                                                                             | Policy/Cover Note No.: | (Comprehensive)                                                                  |
| Vehicle Reg. No. (Insured): | <b>SKB8833U</b>                                                                                                                      | Policy No. (Claimant): | 5108749592                                                                       |
|                             |                                                                                                                                      | Excess:                |                                                                                  |
| Repairer:                   | <b>Massive Trading &amp; Auto ( ) Blk 5038 #01-405, Ang Mo Kio Industrial Pk 2, 569541 Ang Mo Kio - Tel:</b>                         |                        |                                                                                  |
| Handling Insurer:           | <b>AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng]</b><br>Kianmeng.Chan1@aig.com |                        |                                                                                  |
| Claimant's Insurer:         | <b>NTUC Income Insurance Co-operative Ltd (HQ) - Tel:</b>                                                                            |                        |                                                                                  |
| Adjuster:                   | <b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 28/01/2020]</b>               |                        |                                                                                  |

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG\_EXPRESS (20/02/2020): Alert - Adj Mandate Approved (S\$2230.00) - SKG2076B - Claim Handler: Chan, Kian-...

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

## Claim Documents

\*SKG2076B (7717498405SG)  
[SKB8833U]  
TP  
CHWEE CHAI MOI  
Jan 11 2020 4:00PM  
[ONG YEE BOON (HUANG YUWEN)]  
Massive Trading & Auto

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

| No | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail  | Print |
|----|----------------|-------------------------------------------|------------|-------|
| 1  | 17/01/20 15:37 | Video - Accident                          | 1 Load MP4 |       |

Letters/Correspondences

1 per page

| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ)                  | Thumbnail | Print |
|----|--------------|----------------------------------------------------|-----------|-------|
| 1  | (Draft)      | Third Party Express Settlement – Payment Breakdown | 1 Edit    |       |

Assessment Reports

1 per page

| No | Finalized On   | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail  | Print |
|----|----------------|-----------------------------------|------------|-------|
| 1  | 20/02/20 10:39 | Adjuster Immediate Advice         | 1 Load HTM |       |

Photos/Images

3 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail  | Print |
|----|-----------------|-----------------------------------|------------|-------|
| 1  | 20/02/20 10:34  | General View                      | 1 Load JPG |       |
| 2  | 20/02/20 10:34  | General View                      | 1 Load JPG |       |
| 3  | 20/02/20 10:34  | General View                      | 1 Load JPG |       |
| 4  | 20/02/20 10:34  | General View                      | 1 Load JPG |       |
| 5  | 20/02/20 10:34  | General View                      | 1 Load JPG |       |
| 6  | 20/02/20 10:34  | General View                      | 1 Load JPG |       |
| 7  | 20/02/20 10:34  | General View                      | 1 Load JPG |       |
| 8  | 20/02/20 10:34  | General View                      | 1 Load JPG |       |
| 9  | 20/02/20 10:34  | General View                      | 1 Load JPG |       |
| 10 | 20/02/20 10:34  | General View                      | 1 Load JPG |       |
| 11 | 20/02/20 10:34  | Odometer Reading                  | 1 Load JPG |       |
| 12 | 20/02/20 10:34  | Chassis Number                    | 1 Load JPG |       |
| 13 | 20/02/20 10:34  | General View                      | 1 Load JPG |       |
| 14 | 20/02/20 10:36  | Reinspection Photo                | 1 Load JPG |       |
| 15 | 20/02/20 10:36  | Reinspection Photo                | 1 Load JPG |       |
| 16 | 20/02/20 10:36  | Reinspection Photo                | 1 Load JPG |       |
| 17 | 20/02/20 10:36  | Reinspection Photo                | 1 Load JPG |       |
| 18 | 20/02/20 10:36  | Reinspection Photo                | 1 Load JPG |       |
| 19 | 20/02/20 10:36  | Reinspection Photo                | 1 Load JPG |       |
| 20 | 20/02/20 10:36  | Reinspection Photo                | 1 Load JPG |       |

Documentation

1 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)          | Thumbnail  | Print |
|----|-----------------|--------------------------------------------|------------|-------|
| 1  | 16/01/20 14:29  | ACKNOWLEDGEMENT EMAIL TO AIG DD 14.01.2020 | 1 Load PDF |       |
| 2  | 16/01/20 14:29  | EMAIL FROM AIG DD 14.01.2020               | 1 Load PDF |       |
| 3  | 16/01/20 14:29  | TP GIA REPORT                              | 1 Load PDF |       |
| 4  | 17/02/20 00:31  | TP ESTIMATE - MARKED                       | 1 Load PDF |       |
| 5  | 20/02/20 10:34  | TP ESTIMATED - MARKED (FINAL)              | 1 Load PDF |       |
| 6  | 28/02/20 09:49  | WORKSHOP INVOICE                           | 1 Load PDF |       |
| 7  | 28/02/20 09:49  | AUTHORISATION TO ACT FORM                  | 1 Load PDF |       |
| 8  | 28/02/20 09:49  | Release Voucher                            | 1 Load PDF |       |
| 9  | 28/02/20 09:49  | LOD                                        | 1 Load PDF |       |
| 10 | 28/02/20 09:49  | LETTER TO OI                               | 1 Load PDF |       |

| No | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail  | Print |
|----|----------------|-------------------------------------------|------------|-------|
| 1  | 17/01/20 15:37 | OI GIA REPORT                             | 1 Load PDF |       |

## Documents Checklist

**DOCUMENTS CHECKLIST**[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

|                   |                     |        |                       |
|-------------------|---------------------|--------|-----------------------|
| Vehicle No:       | SKB8833U (Insd veh) | Model: | CHEVROLET CAPTIVA 2.4 |
|                   | SKG2076B (TP veh)   |        | (A)                   |
| Date of Accident: | 11/01/2020          |        |                       |

|                       |   |                              |                                        |
|-----------------------|---|------------------------------|----------------------------------------|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate       | : | \$                           | 4,835.58                               |
| Final Repair Cost     | : | \$                           | 1,750.00                               |
| Loss of Use           | : | \$                           | 300.00                                 |
| Rental (if any)       | : | \$                           | 0.00                                   |
| LTA / GIA Search Fee  | : | \$                           | 0.00                                   |
| Others:               | : | \$                           | 0.00                                   |
|                       | : | \$                           |                                        |
| Final Settlement Sum  | : | \$                           | 2,050.00                               |

3.00 days at \$100.00 per day

days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

| Payment Instruction: Payee's Breakdown |                        |   |             |
|----------------------------------------|------------------------|---|-------------|
| 1)                                     | Massive Trading & Auto | : | \$ 2,050.00 |
| 2)                                     |                        | : | \$          |

JOANNE LEE KHANG MIN

28 Feb  
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co Reg No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG20001013/KEA3Q2

Date: 28/02/2020

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant: SKG2076B

Insured Vehicle No: SKB8833U

Vehicle No: SKG2076B

Date of Loss: 11/01/2020

Nature of Claim: TP

Claim No: 7717498405SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKG2076B

Make &amp; Model: CHEVROLET CAPTIVA, 2.4 (A)

Engine No: LE5112710025

Reg. Date: 10/08/2012 (Man. Year: 2011)

Chassis No: KL1CA2641BB125096

Colour: Metallic Pearl White

Odometer: 202996 km

Engine Capacity: 2384 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 235/65 R17

Rear Tyre Size:

235/65 R17

Front Left Side: Nexen 4 mm

Rear Left Side:

Nexen 6 mm

Front Right Side: Nexen 4 mm

Rear Right Side:

Nexen 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                            | Repairer's | Adjuster's | Difference | Diff % |
|-------------------------------------------|------------|------------|------------|--------|
| Parts                                     | 3,425.58   | 1,747.68   | 1,677.90   | 48.98  |
| Miscellaneous Items                       | 0.00       | 0.00       | 0.00       |        |
| Labour                                    | 1,410.00   | 435.00     | 975.00     | 69.15  |
| Paintwork Labour                          | 0.00       | 0.00       | 0.00       |        |
| Towing                                    | 0.00       | 0.00       | 0.00       |        |
| Calculated Gross Total (S\$)              | 4,835.58   | 2,182.68   | 2,652.90   | 54.86  |
| Approved Total (Overridden) (S\$)         |            | 1,750.00   |            |        |
| Nett Amount (S\$)                         | 4,835.58   | 1,750.00   | 3,085.58   | 63.81  |
| + Loss of Use (3.0 x S\$100.00/day) (S\$) |            | 300.00     |            |        |
| Nett Liability (S\$)                      |            | 2,050.00   |            |        |

### INSPECTION

Date of Assignment: 14/01/2020

Date Inspected: 05/02/2020 Inspected At:

Massive Trading & Auto  
Blk 5038 #01-405, Ang Mo Kio  
Industrial Pk 2  
Singapore 569541

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

| No. | Qty | Part No. | Particulars                     | Condition   | Repairer's  | Amount       |
|-----|-----|----------|---------------------------------|-------------|-------------|--------------|
| 1   | 1   |          | *REAR BUMPER                    | Dented      | 1,175.00 FL | *1,105.00 FL |
| 2   | 1   |          | *REAR N/S BUMPER SIDE RETAINER  | Cracked     | 95.00 FL    | *95.00 FL    |
| 3   | 1   |          | *REAR BUMPER LOWER GARNISH      | Mtg Cracked | 550.20 FL   | *550.20 FL   |
| 4   | 1   |          | *REAR N/S BUMPER REFLECTOR      | Cracked     | 550.20 FL   | *125.00 FL   |
| 5   | 1   |          | *REAR N/S FENDER ARCH PROTECTOR | Serviceable | 185.00 FL   | *- FL        |
| 6   | 1   |          | *REAR EXHAUST SILENCER          | Repair      | 850.80 FL   | *- FL        |
| 7   | 3   |          | *SET REAR REVERSE SENSOR        | Serviceable | 300.00 FS   | *- FS        |
| 8   | 20  |          | *CLIP                           | Necessary   | 60.00 FS    | *60.00 FS    |

F=Franchise part. S=SpcNett. L=ListItemDisc.

|                                                            |                 |                 |
|------------------------------------------------------------|-----------------|-----------------|
| <b>Sub Total (\$\$)</b>                                    | <b>3,766.20</b> | <b>1,935.20</b> |
| <b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b> | <b>340.62</b>   | <b>187.52</b>   |
| <b>Total Parts (\$\$)</b>                                  | <b>3,425.58</b> | <b>1,747.68</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                         | Lab.Type | Repairer's      | Amount        |
|-------------------------|-----------------------------------------------------|----------|-----------------|---------------|
| <b>Labour Items</b>     |                                                     |          |                 |               |
| 1                       | REMOVE/RENEW THE ABOVE PARTS INCLUDING KNOCKING ETC | New      | 600.00          | 200.00        |
| 2                       | TO PUTTY & SPRAY PAINT ON ACCIDENT AFFECTED PORTION | New      | 600.00          | 220.00        |
| 3                       | CHECK /RECONNECT WIRING                             | New      | 30.00           | 15.00         |
| 4                       | TO SPRAY ANTI RUST ON ACCIDENT AFFECTED PORTION     | New      | 180.00          | 0.00          |
| Gross Labour Cost (S\$) |                                                     |          | <b>1,410.00</b> | <b>435.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >