

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 21 January 2020 10:36 AM
To: Tew Ai Nee
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000360MFSH ; YOUR REF: SLB3823U

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Tew Ai Nee <aineem@motorway.com.sg>
Sent: Monday, 20 January 2020 12:32 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000360MFSH ; YOUR REF: SLB3823U

Dear Asher,

Any news?

Thanks & Regards
Ainee

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 17 January, 2020 10:21 AM
To: Tew Ai Nee <aine@motorway.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000360MFSH ; YOUR REF: SLB3823U

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

“Wishing you a Happy and Prosperous Lunar New Year”



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tew Ai Nee <aine@motorway.com.sg>
Sent: Friday, 17 January, 2020 9:18 AM
To: SUR <sur@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000360MFSH ; YOUR REF: SLB3823U

Dear All,

Kindly advise liability status.

Thanks & Regards
Ainee

From: Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]
Sent: Wednesday, 15 January, 2020 2:11 PM

To: Tew Ai Nee <aineer@motorway.com.sg>

Cc: 'sur@lkkauto.com' <sur@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000360MFSH ; YOUR REF: SLB3823U

WITHOUT PREJUDICE

Dear Sir,

Please kindly refer to the email below.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address

joannejong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849

From: Tew Ai Nee <aineer@motorway.com.sg>

Sent: Wednesday, January 15, 2020 1:22 PM

To: Joanne Yong <joannejong@msfirstcapital.com.sg>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000360MFSH ; YOUR REF: SLB3823U

Dear Joanne,

Please check for this case liability status.

Thanks & Regards

Ainee

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Wednesday, 15 January, 2020 12:45 PM

To: [AINEE@MOTORWAY.COM.SG](mailto:aineer@motorway.com.sg)

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong <joannejong@msfirstcapital.com.sg>

Subject: SURVEYOR APPOINTED; OUR REF : D20000360MFSH ; YOUR REF: SLB3823U

Dear Sir/Madam

PRI Request For **SLB3823U** Accident Involving **SHD6897Z** On 11-01-2020 AT 07:30:00HRS.

Please find below details for your reference

- **Claim number** : D20000360MFSH
- **Insured vehicle number** : SHD6897Z
- **Accident date** : 11-01-2020
- **Third-party vehicle number** : SLB3823U
- **Assignment type** : WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : JOANNEY

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849