

## Mei Kwan (LKKAuto)

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**From:** Joanne Yong <Joanneyong@msfirstcapital.com.sg>  
**Sent:** Tuesday, 21 January, 2020 12:42 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Asher Sng (LKKAuto); Admin A  
**Subject:** RE: SURVEY ASSESSMENT - D20000360MFSH/1 // EXPRESS SETTLEMENT  
  
**Categories:** HMK

Dear Sir,

Refer to the above matter.

Liability is clear, please do express settlement for this claim.

Thank you

Regards,

Joanne Yong  
Motor Claim Department



**Change of email address**  
[joanneyong@msfirstcapital.com.sg](mailto:joanneyong@msfirstcapital.com.sg)

### MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road  
#16-01 City House  
Singapore 068877  
Tel: 6507 3846  
Fax: 6507 3849

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Monday, January 20, 2020 7:19 PM  
**To:** Joanne Yong <Joanneyong@msfirstcapital.com.sg>  
**Cc:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D20000360MFSH/1 // EXPRESS SETTLEMENT

**YOUR REF: D20000360MFSH**  
**LKK REF: CC4/FCI20001010/Eea3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

*Wishing you a Happy and Prosperous Lunar New Year*



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 15 January, 2020 1:15 PM

**To:** 'CWS Motor Claims' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Joanne Yong' <[Joanneyong@msfirstcapital.com.sg](mailto:Joanneyong@msfirstcapital.com.sg)>

**Subject:** RE: SURVEY ASSESSMENT - D20000360MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

*Wishing you a Happy and Prosperous Lunar New Year*



Best Regards,

Summer Lee | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Wednesday, 15 January, 2020 12:45 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Joanne Yong <[Joanneyong@msfirstcapital.com.sg](mailto:Joanneyong@msfirstcapital.com.sg)>

**Subject:** PRI: SURVEY ASSESSMENT - D20000360MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**