

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 14 January, 2020 9:28 AM  
**To:** 'Motor Claim - III'; assignments  
**Cc:** Admin A; 'Sherini Pillai'  
**Subject:** RE: PRI PA9236H VS SHC8422C DOA 09/01/20

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

“Wishing you a Happy and Prosperous Lunar New Year”



Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Tuesday, 14 January 2020 9:20 AM  
**To:** kenjilee@woodlandstransport.com.sg; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** goo@woodlandstransport.com.sg; Sherini Pillai <sherini@iii.com.sg>  
**Subject:** RE: PRI PA9236H VS SHC8422C DOA 09/01/20

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [PA9236H](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

\*Kindly upload this survey request email to merimen.

**\*We started using audatex since 1<sup>st</sup> dec 2019. Please do adjustments through Audatex and upload the report onto Merimen.**

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) [<mailto:kenjilee@woodlandstransport.com.sg>]  
**Sent:** 13 January, 2020 5:23 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)  
**Subject:** RE: PRI PA9236H VS SHC8422C DOA 09/01/20

Dear Sir,

We choose LKK Auto Consultants Pte Ltd as the single joint expert for this PRI.

Please contact **Mr Chan Tel 6559 8984/ 92994122** for an appointment to view the vehicle.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Group of Companies:



CASHBOX



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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Monday, 13 January 2020 2:22 PM  
**To:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)  
**Subject:** RE: PRI PA9236H VS SHC8422C DOA 09/01/20

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments accordingly.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) [mailto:[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)]

**Sent:** 13 January, 2020 1:02 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** FW: PRI PA9236H VS SHC8422C DOA 09/01/20

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**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) <[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)>

**Sent:** Monday, 13 January 2020 11:21 AM

**To:** 'MotorClaims@first-insurance.com.sg' <[MotorClaims@first-insurance.com.sg](mailto:MotorClaims@first-insurance.com.sg)>

**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); [slchan@woodlandstransport.com.sg](mailto:slchan@woodlandstransport.com.sg)

**Subject:** PRI PA9236H VS SHC8422C DOA 09/01/20

Dear Sir

We are instructed by **WTS Travel & Tours Pte Ltd** to notify you of a road traffic accident on **09/01/2020** around **13:30 hrs** at **Serangoon Road** involving our client's/customer's vehicle registration number **PA9236H** and vehicle registration number **SHC8422C** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at **No. 8 Gul Circle, Singapore 629564.**

Please contact **Mr Chan Tel 6559 8984/ 92994122** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department




**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg) 

Group of Companies:



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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