

ASS. REC. BY:

REF: CS/MSG/20000989/ESD/302

Special Instruction:

Survey: Steve

## ASSIGNMENT (Office)

From (Person):

Crystal Lee

of

MSIG

Date/Time:

16/01/2020 @ 10:24am

Estimate # Cost:

Bill to:

OD  TP  RES / OD RES / EVA / INV / MV / CS SLE 82852

To Inspect Vehicle No.:

SLE 85252

Insured:

at Workshop m/s

Someo Motor

Tel:

9699 6192

of

Spandan Crescent

Policy No.:

Claim No.:

Sum Insured:

Excess:

TBA

Make of Vehi:

(Client's Record)

D.O.A.

13/01/2020

CA  REV 

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:30am @ 16/1/2020

Person Contacted:

Caine

Vehicle:

 IN  OUT

Date/Time

Action/Instruction

16/01/20 ✓

SLE 85252 -X

17/01/20

@

11:47 am

revised PA to Xiu Sh via memo

17/01/20

@

11:49 am

mandate requested authorise repair to Xiu Sh via memo.

22/01/20

@

09:02 am

mandate approved by Eng Heng via memo.

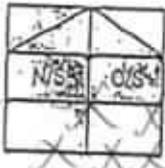
Biryur Steve

REF: CSLMSG20000989/ESD3

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP-RES / OD-RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Excess: 15800/-



(Policy Condition)  
 Remark: The veh. had commenced its repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS \_\_\_\_\_  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLE 82852 Yr Regn: 5/8/16  
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Lexus ES 250 c.c. 2494  
 Colour: Grey AC: Insured / Std / NI / NA  
 Sp. Reading: 54156 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: IT HBT 166802093125  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Mod: NII / S/Rim / STD A/Rim or  
 Tyre Size: F: 215/55R17  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_  
 Front R/Bal. 5 mm Rear R/Bal. 5 mm  
 L/Bal. 5 mm L/Bal. 5 mm  
 D.O.A. 13/1/20 D.O.I. 16/1/20  
 Survey held at Bored Meters  
 Dos. of Damages: Frt / Rear / O/S / NIS / UIC / Roof/Top or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MV - <u>115K</u>
	PK - <u>74,597</u> <u>74,581</u>
	NK - <u>40,403</u> <u>40,419</u>
<u>22/01/20</u>	@ <u>09:45 am</u> - informed ... <u>CLB</u> to <u>Carine</u> v.a. email.
	P/P \$ <u>29,612.41</u> @ <u>21 days</u> ( \$ <u>34,545.69</u> Red - <u>54%</u> )
	<u>RECEIVED 10 MAR 2020</u>
	<u>12/3/2020</u>

Date/Time, File Pkg to? 16/03/20  : Proll. Report  
 // Typst.  : Final Report  
 Date/Time, File Return to? \_\_\_\_\_

2) Days Of Repair: 21  
 Resurvey No. of Trip: 2

Report Format: \_\_\_\_\_  
 Lump Sum 11.B.K (\$ 29,612.41 P/P )

Add Fee:  : Site Insp (\$)  
 : Interview (\$)  
 : Tech Inv (\$)  
 : Weekend (\$)

Survey Fee: 300  
 Transportation: \_\_\_\_\_  
 S + RS: \_\_\_\_\_  
 Rigge: \_\_\_\_\_  
 Chas: \_\_\_\_\_  
 TOTAL: 311

## Nivitha (LKK Auto)

---

**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Thursday, 16 January 2020 10:24 AM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** SLE8285Z.zip

### SLE 8285 Z - DATE OF ACCIDENT : 13.01.2020 - OD CLAIM

#### Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Winnie Chua <pingping\_chua@sg.msig-asia.com>

**Sent:** Thursday, 16 January 2020 9:13 AM

**To:** Pang Xiu Shi <xiushi\_pang@sg.msig-asia.com>

**Cc:** Crystal Lee <crystal\_lee@sg.msig-asia.com>; Ong Zi Hui <zihui\_ong@sg.msig-asia.com>;  
carine.yeo@borneomotors.com.sg

**Subject:** FW: SLE 8285 Z - DATE OF ACCIDENT : 13.01.2020 - OD CLAIM Est: \$65K Car in. Please outsource.

Dear Nicole,

FYNA.

Dear Crystal,

Please outsource as IHS appointment is full.

Thank you.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Carine Yeo TCBC [<mailto:carine.yeo@borneomotors.com.sg>]

**Sent:** Thursday, 16 January 2020 9:00 AM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** Ong Zi Hui <[zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)>; Crystal Lee <[crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)>; Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>

**Subject:** SLE 8285 Z - DATE OF ACCIDENT : 13.01.2020 - OD CLAIM

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Good morning Sir or Madam,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Estimation and relevant documents for your kind perusal.

Vehicle was currently lying in our premises thus would appreciate if you could let us have your approval to proceed asap

Your kind attention into the above is greatly appreciated.

Thank you and Best Regards

**Carine Yeo**  
**Motor Claims Assessor**

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: [carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)

Inchcape - Borneo Motors | 2 Pandan Crescent Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg)

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## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 3751

### Vehicle Details

Vehicle No.: SLE2852

Vehicle to be Exported: No

Intended Demolition Date: 16 Jun 2020

Vehicle Make: TOYOTA

Vehicle Model: LEXUS ES250 LUXURY A/T 5/E

Primary Colour: Silver

Manufacturing Year: 2016

Engine No.: 2ARF222252

Chassis No.: JTHB1GGN02090125

Maximum Power Output: 139.0 kW (187 HP)

Open Market Value: \$40,884.00

Original Registration Date: 05 Aug 2016

First Registration Date: 05 Aug 2016

Transfer Count: 0

Actual ARF Paid: \$49,238.00

### Intended PARF Rebate Details

PARF Eligible: Yes

PARF Eligibility Expiry Date: 04 Aug 2026

PARF Rebate Amount: \$36,926.00

### Intended COE Rebate Details

COE Expiry Date: 04 Aug 2026

COE Category: E - Open Category

COE Period (Year): 10

QP Paid: \$57,501.00

COE Rebate Amount: \$27,644.00

Total Rebate Amount: \$74,570.00

The information contained herein is correct as at 16 Jun 2020

OK

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## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	376J
Vehicle Details	
Vehicle No.:	SLE8285Z
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Jan 2020
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS ES250 LUXURY A/T S/R
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	2ARF222252
Chassis No.:	JTHBJ1GG802093125
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$40,884.00
Original Registration Date:	05 Aug 2016
First Registration Date:	05 Aug 2016
Transfer Count:	0
Actual ARF Paid:	\$49,238.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Aug 2026
PARF Rebate Amount:	\$36,928.00
Intended COE Rebate Details	
COE Expiry Date:	04 Aug 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$57,501.00
COE Rebate Amount:	\$37,653.00
<b>Total Rebate Amount:</b>	<b>\$74,581.00</b>

The information contained herein is correct as at 17 Jan 2020

OK



## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 16 March 2020 1:39 pm  
**To:** Carine Yeo TCBC  
**Cc:** SUR  
**Subject:** RE: SLE 8285Z OD (MSIG) DOA - 13/01/2020  
**Attachments:** SUPP.pdf

Dear Carine,

Supplementary approved by MSIG.

Finalize amount confirmed.

Final invoice and all supporting documents sent over to MSIG Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Carine Yeo TCBC <[carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)>  
**Sent:** Tuesday, 10 March 2020 3:17 pm  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** SLE 8285Z OD (MSIG) DOA - 13/01/2020

Good afternoon Steve,

With reference to the above-mentioned.

I have attached a copy of the Final Bill for your immediate attention.

Repair Amount : \$28,812.41 + GST \$2,016.87 = \$30,829.28  
Days of Repair : 21 working days

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.				
For & on behalf of Borneo Motors	Customer's Signature	Change Summary		Total 28,812.41
	Please acknowledge receipt of vehicle	Parts	13,903.41	GST 7.00%
		Labour	14,809.00	2,016.87
		Materials	900.00	Less
		Lubrication/Fluid	0.00	0.00
		Others	0.00	
				<b>Amount Due 30,829.28</b>

Thank you and Best Regards

**Carine Yeo**  
**Motor Claims Assessor**

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247  
 EMAIL: [carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)  
 Inchcape – Borneo Motors | 2 Pandan Crescent, S128462  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg)

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Thursday, February 20, 2020 5:37 PM  
**To:** Carine Yeo TCBC  
**Cc:** SUR  
**Subject:** RE: SLE 8285Z OD (MSIG) DOA - 13/01/2020

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Dear Carine,

If vehicle has been repair, please finalize with us.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

## Shirley Hiew (LKK Auto)

---

**From:** Pang Xiu Shi <xiushi\_pang@sg.msig-asia.com>  
**Sent:** Wednesday, 29 January 2020 2:48 pm  
**To:** Shirley Hiew (LKK Auto)  
**Subject:** RE: SLE8285Z- DOA: 13/01/2020- MSIG REF: 617683

Hi Shirley,

As spoken, we have given the authorisation to Borneo Motor to proceed with the vehicle repair on a lump sum basis of up to \$38,000 before excess of \$800.

Thank you.

*Have a great week ahead!*

**Pang Xiu Shi**  
Admin Officer, Claims Services (Motor)  
Direct line +65 6594 2586 | Direct fax +65 6225 7402 | [xiushi\\_pang@sg.msig-asia.com](mailto:xiushi_pang@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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---

**From:** Pang Xiu Shi  
**Sent:** Wednesday, 22 January 2020 10:38 AM  
**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Subject:** SLE8285Z- DOA: 13/01/2020- MSIG REF: 617683

Hi Shirley,

As spoken earlier, please get Borneo Motor to provide a letter of agreement for Lump Sum to insured.

After insured has signed on the letter, provide us with a copy of the letter before we allow on the lump sum authorisation repair.

Thank you.

*Have a great week ahead!*

**Pang Xiu Shi**

## Shirley Hiew (LKK Auto)

---

**From:** Pang Xiu Shi <xiushi\_pang@sg.msig-asia.com>  
**Sent:** Wednesday, 22 January 2020 10:38 am  
**To:** Shirley Hiew (LKK Auto)  
**Subject:** SLE8285Z- DOA: 13/01/2020- MSIG REF: 617683

Hi Shirley,

As spoken earlier, please get Borneo Motor to provide a letter of agreement for Lump Sum to insured.

After insured has signed on the letter, provide us with a copy of the letter before we allow on the lump sum authorisation repair.

Thank you.

*Have a great week ahead!*

**Pang Xiu Shi**  
Admin Officer, Claims Services (Motor)  
Direct line +65 6594 2586 | Direct fax +65 6225 7402 | [xiushi\\_pang@sg.msig-asia.com](mailto:xiushi_pang@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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## Shirley Hiew (LKK Auto)

---

**From:** Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>  
**Sent:** Wednesday, 22 January 2020 10:55 am  
**To:** Shirley Hiew (LKK Auto)  
**Cc:** SUR; Pang Xiu Shi; Ng Chen How  
**Subject:** RE: SLE 8285Z OD (MSIG) DOA - 13/01/2020

Dear Shirley

Kindly note that we do not have any letter regarding this.

Maybe you can have MSIG to call owner directly or have owner to sign the letter before giving us the approval for lump sum repair.

Meanwhile, we will not start the repair first

Thank You

**Carine Yeo**  
**Motor Claims Assessor**

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247  
EMAIL: [carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)  
Inchcape – Borneo Motors | 2 Pandan Crescent, S128462  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg)

---

**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Wednesday, January 22, 2020 10:52 AM  
**To:** Carine Yeo TCBC  
**Cc:** SUR  
**Subject:** RE: SLE 8285Z OD (MSIG) DOA - 13/01/2020

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Hi Carine,

Kindly refer to the below email from MSIG.

---

Hi Shirley,

As spoken earlier, please get Borneo Motor to provide a letter of agreement for Lump Sum to insured.

After insured has signed on the letter, provide us with a copy of the letter before we allow on the lump sum authoris repair.

Thank you.

*Have a great week ahead!*

Pang Xiu Shi  
Admin Officer, Claims Services (Motor)

*Wishing you a Happy and Prosperous Lunar New Year*



Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>

**Sent:** Wednesday, 22 January 2020 10:17 am

**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

**Cc:** SUR <sur@lkkauto.com>

**Subject:** RE: SLE 8285Z OD (MSIG) DOA - 13/01/2020

**Importance:** High

Dear Shirley

Thank You for your email.

We shall confirmed on the repair, based on REPAIR LIMIT (Lump Sum) OF \$38,000.00 before Excess & before GST)

Please find the attached Supplementary Estimate for your reference and kindly note that there might be more supplementary items in.

Thank You

**Carine Yeo**  
**Motor Claims Assessor**

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247  
EMAIL: [carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)  
Inchcape – Borneo Motors | 2 Pandan Crescent, S128462  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg)

---

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Wednesday, January 22, 2020 9:45 AM  
**To:** Carine Yeo TCBC  
**Cc:** SUR  
**Subject:** SLE 8285Z OD (MSIG) DOA - 13/01/2020

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Dear Carine,

As instructed by our client, please proceed at repair cost not exceeding **\$ 38,000.00 or whichever lower (all in, including check and any supplementary items, and including excess \$800)** to repair the insured vehicle **SLE 8285Z**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 22 January 2020 9:45 am  
**To:** Carine Yeo TCBC  
**Cc:** SUR  
**Subject:** SLE 8285Z OD (MSIG) DOA - 13/01/2020

Dear Carine,

As instructed by our client, please proceed at repair cost not exceeding **S 38,000.00 or whichever lower (all in, including check and any supplementary items, and including excess S800)** to repair the insured vehicle **SLE 8285Z**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

*Wishing you a Happy and Prosperous Lunar New Year*



Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**\*SLE8285Z (617683)**

OD

Jan 13 2020 8:00PM

[LOH CHEE HONG]

Borneo Motors (S) Pte Ltd

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**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 16/03/2020 11:05 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$29612.41) - SLE8285Z - Claim Handler: Pang Xiu Shi

Approved:29612.41:Mandate given based on latest advice from LKK which is lower then the previous advice in Jan. To include ALL checked supplementary, and advice.

### DOCUMENTS SUMMARY

There are no documents.

## View Received Message

This mail is associated with :

**\*SLE8285Z (617683)**

OD

Jan 13 2020 8:00PM

[LOH CHEE HONG]

Borneo Motors (S) Pte Ltd

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**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 22/01/2020 09:02 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$29726.75) - SLE8285Z - Claim Handler: Pang Xiu Shi

Approved:29726.75:Approved mandate for now is \$29726.75 (including excess \$800). check items to be verified. Please note our limit for repair is \$38000 (all in, including check and any supplementary items, and including excess \$800).

### DOCUMENTS SUMMARY

There are no documents.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199507198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Pang Xiu Shi

Date: 12 Mar 2020

## Preliminary Advice

Vehicle No	: SLE8285Z	Accident Date	: 13/01/2020
Make	: LEXUS ES250	Policy No.	: A80436762QMY
Assignment Date	: 17/01/2020	Excess	: S\$800.00
Date of Inspection	: 16/01/2020	Est. Duration of Repair	: 21 days
Inspection At	: Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent Singapore 128462		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear & rooftop portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	64,158.10 (inclusive supp)
Revised Amount	:S\$	29,612.41 (inclusive supp)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	29,612.41
Lump Sum Repair	:S\$	

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	115,000.00
COE / PARF Rebate	:S\$	74,581.00
Salvage Value	:S\$	
Margin for Repair	:S\$	40,419.00

### Remarks

( X ) The vehicle is economical for repair. Supplementary amount is \$ 3,214.52.

( ) The above survey was conducted on a 'without prejudice' basis.

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199807198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Pang Xiu Shi

Date: 17 Jan 2020

**Preliminary Advice**

Vehicle No	: SLE8285Z	Accident Date	: 13/01/2020
Make	: LEXUS ES250	Policy No.	: A80436762QMY
Assignment Date	: 17/01/2020	Excess	: S\$800.00
Date of Inspection	: 16/01/2020	Est. Duration of Repair	: 21 days
Inspection At	: Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent Singapore 128462		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear &amp; rooftop portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	60,943.58
Revised Amount	:S\$	29,726.75
Check Items (Estimated)	:S\$	19,754.42
Total	:S\$	49,481.17
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	115,000.00
COE / PARF Rebate	:S\$	74,581.00
Salvage Value	:S\$	
Margin for Repair	:S\$	40,419.00

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( ) The above survey was conducted on a 'without prejudice' basis.
- ( X ) Remarks : Please be inform the margin for repair is \$ 40,419.00

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Ceylan 17/1/2020

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	14/01/2020 16:10
Date Of Accident	13/01/2020 20:30
Exact Location Of Accident	CTE EIXT TO MOULMEIN ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLE8285Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LOH CHEE HONG
NRIC No	SXXXX376J
Email Address	SEAHCHLOH@GMAIL.COM
Mobile Phone No	(LOCAL) +65-88680848
Alternative Phone No	OFFICE-88680848
<b>Vehicle Particulars</b>	
Manufacturer	LEXUS
Model	ES250-2.5 LUXURY (ASV60) (A)
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A80436762QMY
Cover Note Number	
<b>Driver</b>	
Name of Driver	LOH CHEE HONG
NRIC No	SXXXX376J
Date Of Birth	07/09/1982
Occupation	INDOOR
Date Of Driving Pass	19/11/2016
Driving Experience	3 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-88680848
Fax Number	
Contact Number	OFFICE-88680848
Email Address	SEAHCHLOH@GMAIL.COM

Address 34 JALAN ISHAK  
Postcode 419318  
Was driver an employee of the Insured's Company NO  
If No, Relationship of the Driver with the Insured OWNER  
Vehicle Registration Number of Driver's Own Vehicle -  
Insurance Company of Driver's Own Vehicle -

**General Information of the Accident**

Type Of Accident HIT BY FALLEN TREE / OTHER OBJECTS  
Weather Conditions CLEAR  
Road Surface DRY

**Other Information**

Was any foreign vehicle involved in this accident? NO  
Number of vehicles (including own vehicle) involved in the accident 1  
Was any body injured in the Accident? NO  
Was any injured conveyed to hospital by ambulance?  
Was any other material or property damaged? NO  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 2  
Passenger 1 NAME: : ALICIA YEOW PHEY YING  
GENDER: : FEMALE

**Details of Police Action**

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

**Circumstances of Accident**

PLEASE REFER TO ATTACHED SKETCH PLAN AND STATEMENT.

**Attachment(s)**

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? NO  
Was there any audio recorded? NO

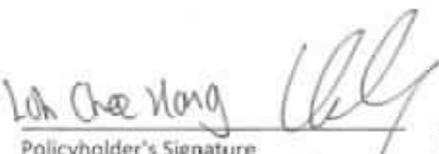
## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

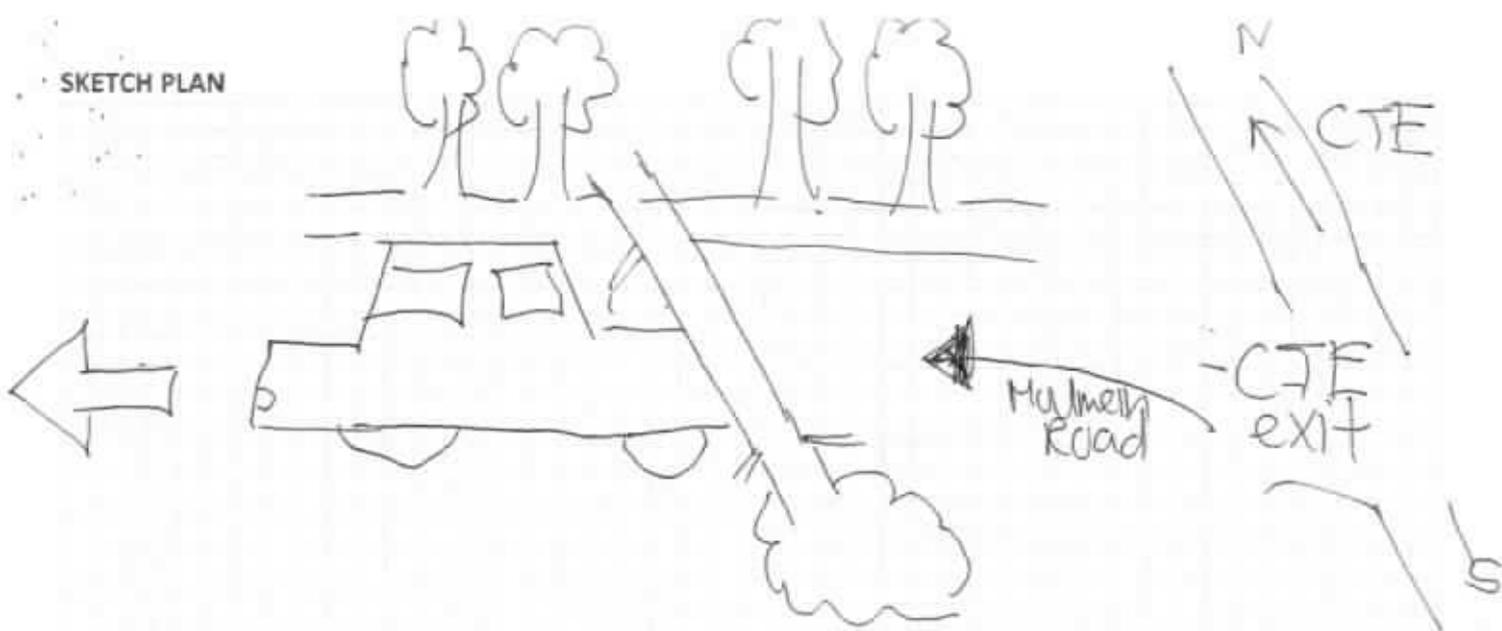
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time: 11/1/2020  
2.25pm

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving out of CTE to Maulmeh Road exit when I first heard a loud crack and snap. At first I did not know what it was but there was a loud thud on the back roof of the car and the car shuddered under the extra weight as the tree landed on the rear of the car. The car inched forward and I brought the car to a stop at traffic light and turned off the engine. I got out the car and saw the rear windscreen, and sunroof at the rear were shattered. Metres behind the car lay a fallen tree lying across the road, blocking further traffic passing through. At that time, conditions were dry and mine was the first car that exited CTE just as the tree fell. The police was present quickly and provided report number E12020011310131. The time of incident was 2030h on 13/1/2020.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Lee Chee Nam   
Policyholder's Signature  
Date & Time: 14/1/2020  
2:25pm.

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



MSIG Insurance (Singapore) Pte. Ltd.  
 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807  
 Tel. (65) 6827 7888 Fax. (65) 6827 7800  
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

## Certificate of Insurance

ORIGINAL

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
 (REPUBLIC OF SINGAPORE)  
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form **M.X.1**  
 Individual Ownership

**MOTOR MAX PLUS**  
 Comprehensive

Certificate No. **A 80436762 QMY**

Excess : SGD800

Windscreen Excess : SGD100

**1. Index Mark and Registration Number of Vehicle**

SLE82852

**2. Name of Policyholder**

Loh Chee Hong (Lu Zhihong)

**3. Effective Date of the Commencement of Insurance for the purposes of the Act**

05/08/2019

**4. Date of Expiry of Insurance**

04/08/2020

**5. Persons or Classes of Persons entitled to drive\***

Loh Chee Hong (Lu Zhihong)

Loh Chee Soon Eric, Yeo Ying Qian

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

\* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

**6. Limitations as to use\***

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.**

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

  
 Signature / Date

Counter-Signatory:  
**Chin Kim Fook Johnny**

MSIG Insurance (Singapore) Pte. Ltd.  
 Approved Insurers



Amy Ler  
 Senior Vice President, Agencies

This certificate is not valid unless it is signed for & on behalf of the Company and Counter-Signed by a duly authorised representative of the Counter-Signatory.



# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

www.lexus.com.sg  
Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

## ESTIMATE

Account Detail		Account No S1000004 / ICCU1	Customer Detail	
MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept		Document No 0	Mr Loh Chee Hong (Lu Zhihong) 3A Jalan Ishak Singapore 419318	
		Document Date 16/01/2020	Mobile: 88680848	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGK	L3	05/08/2016	SLE8285Z	0	18169	10D/SLE8285Z/130121

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBJ1GG802093125	2ARF222252	60	Carine Yeo C L	--/--/----	0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES POLICY NO.: A80436762QMY ACC DATE: 13.01.2020 TOW/DRIVE IN: TOWED IN EXCESS: DATE-IN:13.01.2020 DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:				50 100.00 ✓
2	B	BP-LAB3 TO REMOVE ALL NECESSARY PARTS 866 TO ENABLE REPAIRING AND STRAIGHTEN ON REAR BUMPER, REAR PANEL, BOOT COVER, RHS REAR FENDER, RHS ROOF SIDE PANEL, ROOF PANEL AND FIX NEW PARTS fnd. x 4 R-110 x 1 R-1 x 1				5196 8660.00 ✓
3	B	BP-RES3 TO SPRAY PAINT ON AFFECTED 742 PORTION OF VEHICLE fnd, fnd, rear pt, R-1 pt x 4				2968 7420.00 ✓
4	B	BP-LAB3 TO REMOVE AND TRANSFER REAR BOOT CAMERA TO NEW BOOT				216.50 ✓
5	B	BP-LAB3 TO REMOVE AND TRANSFER BOOT COMPONENT AND MECHANISM TO NEW BOOT (NETT)				433.00 ✓
6	Z	BP-SLANT SUPPLY BOOT SEALANT (NETT)				100.00 ✓

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			<b>Amount Due</b>

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE 16/01/2020  
TIME 08:29

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SLE8285Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



# Borneo Motors

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# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : MR 8500000-9

www.lexus.com.sg  
Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

## ESTIMATE

Account Detail		Account No	Customer Detail		
MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept		S1000004 / ICCUA1	Mr Loh Chee Hong (Lu Zhihong) 3A Jalan Ishak Singapore 419318 Mobile: 88680848		
		Document No			0
		Document Date			16/01/2020

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGK	L3	05/08/2016	SLE8285Z	0	18169	10D/SLE8285Z/130121

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBJ1GG802093125	2ARF222252	60	Carine Yeo C L	--/--/----	0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
7	B	BP-WS3 TO REMOVE AND REPLACE REAR WINDSCREEN GLASS (NETT)				866.00 ✓
8	S	BP-SUBLET SUPPLY REAR WINDSCREEN SOLAR FILM (NETT)				420.00 ✓
9	B	BP-LAB3 TO REMOVE AND RE-INSTALL ALL SEATS, SIDE TRIM, GARNISH, SPEAKER TRAY, ETC TO ENABLE REPAIR AND FIX NEW PARTS (NETT)				866 (photo) <del>1289.00</del> ✓
10	B	BP-MECH3 TO REMOVE AND REPLACE REAR SEAT CUSHION (NETT)				866.00 ✓
11	S	BP-PERFECTIO TO CARRY OUT CHEMICAL WASH ON CARPET, REAR SEAT, BOOT COMPARTMENT AND REAR SPEAKER TRAY AREA (NETT)				480.00 ✓
12	B	BP-ECU3 TO RESET ECU & REPROGRAMME (NETT)				216.50 ✓

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			<b>Amount Due</b>

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE 16/01/2020  
TIME 08:29

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SLE8285Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



# Borneo Motors



# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : NP 050000-9

www.lexus.com.sg  
Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

## ESTIMATE

Account Detail MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept	Account No S1000004 / ICCUA1	Customer Detail Mr Loh Chee Hong (Lu Zhihong) 3A Jalan Ishak Singapore 419318 Mobile: 98680940
	Document No 0	
	Document Date 16/01/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGR	L3	05/08/2016	SLE8285Z	0	18169	10D/SLE8285Z/130121

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JPHBJ1GG802093125	ZARF222252	60	Carine Yeo C L	0.00	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
13	L	BP-LPO SUPPLY REAR NO PLATE AND CASING (NETT)				96.00 X
14	B	BP-LAB3 TO REMOVE AND RE-INSTALL REAR LUGGAGE TRIM, GARNISH ETC TO ENABLE REPAIR (NETT)				433.00 /
15	B	BP-LAB3 TO REMOVE AND RE-INSTALL REAR SENSOR TO ENABLE REPAIR (NETT)				216.50 /
16	B	BP-LAB3 TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK TEST (NETT)				216.50 /
17	B	BP-MECH3 TO REMOVE AND REPLACE SEAT BELT ASSY (NETT)				X 1299.00 ?
18	B	BP-MECH3 TO REMOVE AND RE-INSTALL CARPET (NETT)				433.00 X

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature Please acknowledge receipt of vehicle	Change Summary Parts Labour Materials Lubrication/Fluid Others	Total
			Less
			<b>Amount Due</b>

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 16/01/2020  
TIME 08:29

3/8

VEHICLE NO SLE8285Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



# Borneo Motors

Inchcape



# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : MP 850000-9

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Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

## ESTIMATE

Account Detail		Account No S1000004 / ICCUA1	Customer Detail	
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Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBJ1GG802093125	2ARF222252	60	Carine Yeo C L	--/--/----	0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
19	B	BP-WS3 TO REMOVE AND RENEW MOON ROOF GLASS (NETT)				866.00 ✓
20	B	BP-MECH3 TO REMOVE AND RE-INSTALL ROOF LINING TO ENABLE REPAIR (NETT)				1299.00 ✓
21	B	BP-MECH3 TO REMOVE AND REPLACE MOON ROOF MECHANISM (NETT)				866.00 ✓
22	Z	BP-MISC2 A DAILY STORAGE CHARGE AT THE RATE OF S\$25/- PER DAY WILL COMMENCE 7 DAYS AFTER ESTIMATE DATE. THESE CHGS WILL NOT APPLY IF REPAIRS ARE UNDERTAKEN BY BORNEO MOTORS.				
23	1	L64401-33660 PANEL, LUGGAGE DOOR ✓	1.00	854.10	15.00	725.98 ✓
24	2	L64461-33100 WEATHERSTRIP, LUGGAGE ? X N/A	1.00	237.90	15.00	202.21 X
25	3	L64510-33121 HINGE ASSY, LUGGAGE ? - OT	1.00	224.50	15.00	190.82 ✓
26	4	L64520-33041 HINGE ASSY, LUGGAGE ? - OT	1.00	211.80	15.00	180.03 ✓
27	5	L64571-33030 COVER, LUGGAGE COMPT ? N/A	1.00	77.60	15.00	65.96 X
28	6	L64572-33030 COVER, LUGGAGE COMPT ? N/A	1.00	88.80	15.00	75.48 X

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			<b>Amount Due</b>

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE 16/01/2020  
TIME 08:29

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SLE8285Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

4/8



# Borneo Motors

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# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : S1000000-9

www.lexus.com.sg  
Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 120462  
Tel no.: 6631 1388

## ESTIMATE

Account Detail MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept		Account No S1000004 / ICCUA1	Customer Detail Mr Loh Chee Hong (Lu Zhihong) 3A Jalan Ishak Singapore 419318 Mobile: 88680848	
		Document No 0		
		Document Date 16/01/2020		

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGR L3	ASV60R	05/08/2016	SLE8285Z	0	18169	10D/SLE8285Z/130121

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBJGG80Z093125	2ARF222252	60	Carine Yeo C L	--/--/----	0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
29	7	L64330-33A80-BO PANEL ASSY, PACKAGE <i>OR</i>	1.00	864.80	15.00	735.08 ✓
30	8	L64600-33190 LOCK ASSY, LUGGAGE ? <i>X NAI</i>	1.00	498.80	15.00	423.98 ✓
31	9	L64600-33190 LOCK ASSY, LUGGAGE ? <i>X NAI</i>	1.00	498.80	15.00	423.98 ✓
32	0	L64620-30130 STRIKER ASSY, <i>X NAI</i>	1.00	44.40	15.00	37.74 ✓
33	1	L76801-33641 GARNISH SUB-ASSY, <i>X NAI</i>	1.00	362.40	15.00	308.04 ✓
34	2	L75447-33170 PLATE, LUGGAGE <i>X NAI</i>	1.00	68.20	15.00	57.97 ✓
35	3	L75442-33390 PLATE, LUGGAGE COMPT <i>X NAI</i>	1.00	68.20	15.00	57.97 ✓
36	4	L90975-02078 EMBLEM, SYMBOL <i>X NAI</i>	1.00	71.70	15.00	60.94 ✓
37	5	L81270-33100 LAMP ASSY, LICENSE <i>X NAI</i>	2.00	166.70	15.00	283.38 ✓
38	6	L81581-33310 LENS & BODY, RR <i>X NAI</i>	1.00	590.60	15.00	502.01 ✓
39	7	L81591-33310 LENS & BODY, RR <i>X NAI</i>	1.00	590.60	15.00	502.01 ✓
40	8	L52562-33050 RETAINER RR BUMPER <i>X NAI</i>	1.00	125.40	15.00	106.59 ✓
41	9	L52563-33040 RETAINER RR BUMPER <i>X NAI</i>	1.00	125.40	15.00	106.59 ✓
42	0	L81551-33641 LENS & BODY, RR <i>X NAI</i>	1.00	727.20	15.00	618.12 ✓
43	1	L81561-33641 LENS & BODY, RR <i>X NAI</i>	1.00	727.20	15.00	618.12 ✓
44	2	L58747-33071 PROTECTOR, QUART <i>X NAI</i>	1.00	28.50	15.00	24.22 ✓
45	3	L61611-33250 PANEL, QUARTER RH <i>X NAI</i>	1.00	1519.30	15.00	1291.40 ✓
46	4	L61213-33110 RAIL, ROOF SIDE, <i>X NAI</i>	1.00	431.70	15.00	366.94 ✓
47	5	L61601-33360 PANEL SUB-ASSY <i>X NAI</i>	1.00	189.30	15.00	160.90 ✓
48	6	L65637-33060 PANEL SUB-ASSY RR <i>X NAI</i>	1.00	211.80	15.00	180.03 ✓

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			<b>Amount Due</b>

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE 16/01/2020  
TIME 08:29

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SLE8285Z

5/8

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



# Borneo Motors

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# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : MR 8500000-9

www.lexus.com.sg  
Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 120462  
Tel no.: 6631 1388

## ESTIMATE

Account Detail		Account No S1000004 / ICCUA1	Customer Detail	
MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept		Document No 0	Mr Loh Chee Hong (Lu Zhifeng) 3A Jalan Ishak Singapore 419318	
		Document Date 16/01/2020	Mobile: 88680848	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGR	L3	05/08/2016	SLE8285Z	0	18169	10D/SLE8285Z/130121

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBJ1GG802093125	2ARF222252	60	Carine Yeo C L	--/--/----	0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
49	7	L64801-33905 GLASS, BACK WINDOW / DR	1.00	1653.90	15.00	1405.81 ✓
50	8	L75573-33080 MOULDING, BACK WINDOW / DR	1.00	60.20	15.00	51.17 ✓
51	9	L56117-50140 DAM, WINDOW GLASS / DR X NN	1.00	28.90	15.00	24.56 X
52	0	T21000-20 SIKI 182010 SIKI TACK GO! (BLA / DR	4.00	108.00	15.00	367.20 ✓
53	1	T21000-22 SIKI 207. G+P ADHESIVE PRIMER / DR	2.00	200.00	15.00	340.00 ✓
54	2	L71077-33K20 F3 COVER SUB-ASSY, RR (SP4) X NN	1.00	4391.00	15.00	3732.35 X
55	3	L71075-33F20 F3 COVER SUB-ASSY, RR (SP4) X NN	1.00	4140.80	15.00	3519.68 X
56	4	L71940-53290 D0 HEADREST ASSY, RR X NN	1.00	939.50	15.00	798.57 X
57	5	L71960-33250 F1 HEADREST ASSY, RR X NN	1.00	1029.00	15.00	874.65 X
58	6	L73370-33183 E0 BELT ASSY, RR SEAT, X NN	1.00	1242.30	15.00	1055.95 X
59	7	L73480-33232 E1 BELT ASSY, RR SEAT X NN	1.00	880.00	15.00	748.00 X
60	8	L73470-33130 E1 BELT ASSY, RR SEAT X NN	1.00	202.80	15.00	172.38 X
61	9	T08826-08115 PANEL BONDING AD / DR	2.00	267.20	15.00	454.24 ✓
62	0	L63233-33091 ROOF SLIDING PANEL W/GLASS / DR	1.00	4488.00	15.00	3814.80 ✓
63	1	L63102-33908 PANEL SUB-ASSY, X NN	1.00	364.60	15.00	309.91 X
64	2	L63104-33091 REINFORCEMENT X NN	1.00	299.80	15.00	254.83 X
65	3	L63242-33050 BRACKET, SLIDING X NN	1.00	63.10	15.00	53.63 X
66	4	L63244-33090 BRACKET, SLIDING X NN	1.00	49.20	15.00	41.82 X
67	5	L63243-33120 BRACKET, SLIDING X NN	1.00	49.20	15.00	41.82 X
68	6	L63201-33191 GLASS SUB-ASSY, DR X NN	1.00	3563.50	15.00	3028.97 X

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For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			<b>Amount Due</b>

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE 16/01/2020  
TIME 08:29

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SLE8285Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



# Borneo Motors

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# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : NR 9509000-9

www.lexus.com.sg  
Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 129462  
Tel no.: 6631 1388

## ESTIMATE

Account Detail		Account No S1000004 / ICCU1	Customer Detail	
MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept		Document No 0	Mr Loh Chee Hong (Lu Shihong) 3A Jalan Ishak Singapore 419318 Mobile: 88680848	
		Document Date 16/01/2020		

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGK	L3	05/08/2016	SLE8285Z	0	18169	10D/SLE8285Z/130121

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBJGG802093125	2ARF222252	60	Carine Yeo C L	--/--/----	0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
69	7	L63205-33071 CABLE SUB-ASSY, <i>? X NAI</i>	1.00	1260.20	15.00	1071.17 X
70	8	L63203-33250 HOUSING SUB-ASSY, <i>? X NN</i>	1.00	1990.60	15.00	1692.01 X
71	9	L63217-33090 GARNISH, SLIDING <i>? X NN</i>	1.00	35.50	15.00	30.17 X
72	0	L63218-33080 GARNISH, SLIDING <i>? X NN</i>	1.00	35.50	15.00	30.17 X
73	1	L63306-33240 A1 TRIM SUB-ASSY, <i>? X NAI</i>	1.00	638.20	15.00	542.47 X
74	2	L58748-33071 PROTECTOR, QUARTER <i>? X NN</i>	1.00	28.50	15.00	24.22 X
75	3	L62480-33201 A2 GARNISH ASSY, ROOF <i>cut</i>	1.00	184.20	15.00	156.57 ✓
76	4	L62470-33201 A2 GARNISH ASSY, ROOF <i>cut</i>	1.00	184.20	15.00	156.57 ✓
77	5	L62551-33110 E0 GARNISH, RR SEAT <i>? X NAI</i>	1.00	193.20	15.00	164.22 X
78	6	L67917-33121 E1 PLATE, RR DOOR <i>? X NAI</i>	1.00	141.70	15.00	120.44 X
79	7	L62331-33120 WEATHERSTRIP, RR <i>? X NAI</i>	1.00	357.90	15.00	304.21 X
80	8	L67915-33100 PLATE, RR DOOR <i>? X NAI</i>	1.00	100.70	15.00	85.59 X
81	9	L61213-33110 RAIL, ROOF SIDE, <i>? X NAI</i>	1.00	431.70	15.00	366.94 X
82	T	RECORD FOR RECORD PURPOSE. - VEH TOWED IN ON 13.01.2020 - ESTIMATED REPAIR DURATION WILL AT LEAST 1 TO 2 MONTHS <i>Supp - Roof Tinting / TN \$2654.90 \$2755.90 (M-011-1)</i>				

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			<b>Amount Due</b>

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE 16/01/2020  
TIME 08:29

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SLE8285Z

CUSTOMER

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD



# Borneo Motors

Inchcape

7/8



# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : MR 8500000-9

www.lexus.com.sg  
Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

## ESTIMATE

Account Detail		Account No S1000004 / ICCU1	Customer Detail	
MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept		Document No 0	Mr Loh Chee Hong (Lu Shihong) 3A Jalan Ishak Singapore 419318 Mobile: 89680848	
		Document Date 16/01/2020		

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGK	L3	05/08/2016	SLE8285Z	0	18169	(10D/SLE8285Z/13012)

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBJ1GG802093125	2ARF222252	60	Carine Yeo C L	--/--/----	0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
83	T	BP-MISC1 SHOULD THE ABOVE VEHICLE BE SUBJECT TO TOTAL LOSS OR TOW OUT BY INSURANCE COMPANY OR BY THE OWNER PRIOR TO THE REPAIR A 6% OF THE QUOTATION PRICE WILL BE IMPOSED AS ADMIN CHARGES TO A MAX OF \$1000 + TOWING CHARGES IF APPLICABLE.  <i>Steve (LKK) 83228813</i> <i>DD - Not Authorise (Revert)</i> <i>Excess - ?</i> <i>PIP</i> <i>Ry Before spray</i> <i>21 days</i> <i>16/1/20, 1.45pm</i>				

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total	64158.10	60,943.58
	Please acknowledge receipt of vehicle	Parts 34,141.58	GST 7.00%		4,266.05
		Labour 25,806.00	Less		0.00
		Materials 996.00			
		Lubrication/Fluid 0.00			
		Others 0.00			
			<b>Amount Due</b>		65,209.63

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE 16/01/2020  
TIME 08:29

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SLE8285Z

8/8

CUSTOMER

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD



# Borneo Motors



# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

www.lexus.com.sg

Lexus Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 120462  
Tel no.: 6631 1388

## ESTIMATE

Account Detail		Account No	Customer Detail	
MSIO Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept		S1000004 / ICCUA1	Mr Loh Chee Hong (Lu Zhihong)	
		Document No	3A Jalan Ishak	
		0	Singapore 415318	
		Document Date	Mobile: 88680848	
		21/02/2020		

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGR	L3	05/08/2016	SLE8285Z	0	18189	61SU/SLE8285Z
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On		
JTHBJ1GG802093125	2ARF222252	60	Carine Yeo C L	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	2	BP-SUNDRY SUPPLEMENTARY ESTIMATE POLICY NO.: ACC DATE: TOW/DRIVE IN: EXCESS: DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:				
2	1	L81006-33050 E1 LAMP SET, STOP CTR / CUT	1.00	428.70	15.00	364.39
3	2	L73373-33030 E2 COVER, RR SEAT / CUT	3.00	15.80	15.00	40.29
4	3	L64340-33090 E0 PANEL ASSY, PACKAGE / OT	1.00	640.50	15.00	544.42
5	4	L67857-33040 PROTECTOR, RR DOOR / RC	1.00	11.20	15.00	9.52
6	5	L63310-33760 A0 HEADLINING ASSY, / TN	1.00	2654.00	15.00	2255.90

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Total		3,214.52
	Please acknowledge receipt of vehicle.	Parts	3,214.52	GST 7.00%
Signature: Date:		Labour	0.00	Less
		Materials	0.00	0.00
		Lubrication/Fluid	0.00	
		Others	0.00	
		<b>Amount Due</b>	<b>3,439.54</b>	

21/02/2020  
16:01

SLE8285Z

WORKSHOP



# Borneo Motors



# TAX INVOICE

Co Reg No : 196700086Z  
 GST Reg No : MR-8500000-9

## ESTIMATE

**Borneo Motors (Singapore) Pte Ltd**

www.lexus.com.sg

Lexus Bodycare Centre  
 No.2 Pandan Crescent  
 Singapore 128462  
 Tel no.: 6631 1388

Account Detail		Account No	Customer Detail	
MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept.		S1000004 / ICCUA1	Mr Loh Chee Hong (Lu Zhihong)	
		Document No	3A Jalan Ishak	
		Document Date	Singapore 419318	
		0	Mobile: 88680848	
		10/03/2020		

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGK L3	ASV60R	05/08/2016	SLE8285Z	54158	18169	10D/SLE8285Z/130121
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On		
JTHBJ1GG802093125	2ARF222252	60	Carine Yeo C L	23/01/2020	8.00	21/02/2020	18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES POLICY NO.: A80436762QMY ACC DATE: 13.01.2020 TOW/DRIVE IN: TOWED IN EXCESS: \$800.00 DATE-IN:13.01.2020 DATE SURVEY: 16.01.2020 NO OF REPAIR DAYS: 21 WD BY: STEVE (MSIG) AUTHORIZED ON: 22.01.2020				50.00
2	B	BP-LAB3 TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON REAR BUMPER, REAR PANEL, BOOT COVER, RHS REAR FENDER, RHS ROOF SIDE PANEL, ROOF PANEL AND FIX NEW PARTS	*			5196.00
3	B	BP-RES3 TO SPRAY PAINT ON REAR AFFECTED PORTION OF VEHICLE	*			2968.00
4	B	BP-LAB3 TO REMOVE AND TRANSFER REAR BOOT CAMERA TO NEW BOOT (NETT)	*			216.50
5	B	BP-LAB3 TO REMOVE AND TRANSFER BOOT COMPONENT AND MECHANISM TO NEW BOOT (NETT)	*			433.00
6	Z	BP-SLANT SUPPLY BOOT SEALANT (NETT)				100.00

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For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			<b>Amount Due</b>

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
 VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 10/03/2020  
 TIME 14:58

VEHICLE NO SLE8285Z

CUSTOMER

SIGNATURE  
 FOR BORNEO MOTORS (SINGAPORE) PTE LTD



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**Borneo Motors**



# TAX INVOICE

Co Reg No : 196700086Z  
 GST Reg No : MR-8500000-9

## ESTIMATE

**Borneo Motors (Singapore) Pte Ltd**

www.lexus.com.sg

Lexus Bodycare Centre  
 No.2 Pandan Crescent  
 Singapore 128462  
 Tel no.: 6631 1388

Account Detail		Account No	Customer Detail	
MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept		S1000004 / ICCUA1	Mr Loh Chee Hong (Lu Zhihong)	
		Document No	3A Jalan Ishak	
		0	Singapore 419318	
		Document Date	Mobile: 89680948	
		10/03/2020		

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGK	L3	05/08/2016	SLE8285Z	54158	18169	10D/SLE8285Z/130121

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBJ1GG802093125	2ARF222252	60	Carine Yeo C L	23/01/2020 8.00	21/02/2020 18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
7	B	BP-WS3 TO REMOVE AND REPLACE REAR WINDSCREEN GLASS (NETT)	*			866.00
8	S	BP-SUBLET SUPPLY REAR WINDSCREEN SOLAR FILM (NETT)	A000			420.00
9	B	BP-LAB3 TO REMOVE AND RE-INSTALL ALL SEATS, SIDE TRIM, GARNISH, SPEAKER TRAY, ETC TO ENABLE REPAIR AND FIX NEW PARTS (NETT)	*			866.00
10	S	BP-PERFECTIO TO CARRY OUT CHEMICAL WASH ON CARPET, REAR SEAT, BOOT COMPARTMENT AND REAR SPEAKER TRAY AREA (NETT)	A000			480.00
11	B	BP-ECU3 TO RESET ECU AND REPROGRAMME (NETT)	18			216.50
12	B	BP-LAB3 TO REMOVE AND RE-INSTALL REAR LUGGAGE TRIM, GARNISH ETC TO ENABLE REPAIR (NETT)	*			433.00

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			<b>Amount Due</b>

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
 VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 10/03/2020  
 TIME 14:58

VEHICLE NO SLE8285Z

CUSTOMER

SIGNATURE  
 FOR BORNEO MOTORS (SINGAPORE) PTE LTD

**Borneo Motors**



# TAX INVOICE

Co Reg No : 196700086Z  
GST Reg No : MR 9500000-9

## ESTIMATE

Borneo Motors (Singapore) Pte Ltd

www.lexus.com.sg  
Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

Account Detail	Account No S1000004 / ICCUA1	Customer Detail
M5IG Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01, SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept	Document No 0	Mr Loh Chee Hong (Lu Zhihong) 3A Jalan Ishak Singapore 419318  Mobile: 89680848
	Document Date 10/03/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGK	L3	05/08/2016	SLE8285Z	54158	18169	10D/SLE8285Z/130121
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On		
JTHBJ1GG802093125	2ARF222252	60	Carine Yeo C L	23/01/2020	8.00	21/02/2020	18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
13	B	BP-LAB3 TO REMOVE AND RE-INSTALL REAR SENSOR TO ENABLE REPAIR (NETT)	*			216.50
14	B	BP-LAB3 TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK TEST (NETT)	*			216.50
15	B	BP-MECH3 TO REMOVE AND RE-INSTALL ROOF LINING TO ENABLE REPAIR (NETT)	18			1299.00
16	B	BP-MECH3 TO REMOVE AND REPLACE MOON ROOF MECHANISM (NETT)	18			866.00
17	V	EXC Excess element of insurance repair to be paid by the insured party	88			-800.00
18	B	BP-MECH3 TO REMOVE AND RENEW MOON ROOF GLASS (NETT)	18			866.00
19	1	L64401-33660 PANEL, LUGGAGE DOOR	1.00	854.10	15.00	725.98
20	2	L75447-33170 PLATE, LUGGAGE	1.00	68.20	15.00	57.97
21	3	L75442-33390 PLATE, LUGGAGE COMPT	1.00	68.20	15.00	57.97

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			<b>Amount Due:</b>

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 10/03/2020  
TIME 14:58

VEHICLE NO SLE8285Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



**Borneo Motors**

**TAX INVOICE**Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9**ESTIMATE**Page 3 of 5  
**Borneo Motors (Singapore) Pte Ltd**www.lexus.com.sg  
Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

Account Detail		Account No	Customer Detail		
MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept		S1000004 / ICCUA1	Mr Loh Chee Hong (Lu Zhihong) 3A Jalan Ishak Singapore 419318  Mobile: 88680948		
		Document No			0
		Document Date			10/03/2020

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGR	L3	05/08/2016	SLE8285Z	54158	18169	10D/SLE8285Z/130121

Chassis No	Engine No	Term	Lexus Consultant	Vehicle In	Collected On
JTHBJ1GG802093125	2ARF222252	60	Carine Yeo C L	23/01/2020 8.00	21/02/2020 18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
22	4	L90975-02078 EMBLEM, SYMBOL	1.00	71.70	15.00	60.94
23	5	L81551-33641 LENS & BODY, RR	1.00	727.20	15.00	618.12
24	6	L58747-33071 PROTECTOR, QUARTER	1.00	28.50	15.00	24.22
25	7	L61611-33250 PANEL, QUARTER RH	1.00	1519.30	15.00	1291.40
26	8	T08826-08115 PANEL BONDING AD	2.00	267.20	15.00	454.24
27	9	L63233-33091 ROOF SLIDING PANEL W/GLASS	1.00	4488.00	15.00	3814.80
28	0	L64330-33A80 E0 PANEL ASSY, PACKAGE	1.00	864.80	15.00	735.08
29	1	L62480-33201 A2 GARNISH ASSY, ROOF	1.00	184.20	15.00	156.57
30	2	L62470-33201 A2 GARNISH ASSY, ROOF	1.00	184.20	15.00	156.57
31	3	L63310-33760 A0 HEADLINING ASSY,	1.00	2654.00	15.00	2255.90
32	4	L64510-33121 HINGE ASSY, LUGGAGE	1.00	224.50	15.00	190.82
33	5	L64520-33041 HINGE ASSY, LUGGAGE	1.00	211.80	15.00	180.03
34	6	L73373-33030 E2 COVER, RR SEAT	1.00	15.80	15.00	13.43
35	7	L64340-33090 E0 PANEL ASSY, PACKAGE	1.00	640.50	15.00	544.42
36	8	L64801-33905 GLASS, BACK WINDOW	1.00	1653.90	15.00	1405.81
37	9	T21000-22 SIKI 210002-2 G+P 207 ADHESIVE PRI	2.00	200.00	15.00	340.00
38	0	T21000-20 SIKI 210002-0 TACK GO! (BLACK) SG	4.00	108.00	15.00	367.20
39	1	L75573-33080 MOULDING, BACK WINDOW	1.00	60.20	15.00	51.17
40	2	L81006-33050 E1 LAMP SET, STOP CTR	1.00	428.70	15.00	364.39
41	3	L73373-33030 E2 COVER, RR SEAT	2.00	15.80	15.00	26.86

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			<b>Amount Due</b>

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 10/03/2020  
TIME 14:58

VEHICLE NO SLE8285Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

**TAX INVOICE**Co Reg No : 196700086Z  
GST Reg No : MR 8500000-9**Borneo Motors (Singapore) Pte Ltd**www.lexus.com.sg  
Lexus Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388**ESTIMATE**

<b>Account Detail</b> MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way #21-01-SGX Centre 2 Singapore 068807 Attn: Motor Claims Dept	<b>Account No</b> S1000004 / ICCUA1	<b>Customer Detail</b> Mr Loh Chee Hong (Lu Zhihong) 3A Jalan Ishak Singapore 419318 Mobile: 89680848
	<b>Document No</b> 0	
	<b>Document Date</b> 10/03/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BETGR	L3	05/08/2016	SLE8285Z	54158	18169	10D/SLE8285Z/130121

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBJ1GG802093125	2ARF222252	60	Carine Yeo C L	23/01/2020 8.00	21/02/2020 18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
42	4	L67857-33040 PROTECTOR, RR DOOR	1.00	11.20	15.00	9.52

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

<b>For &amp; on behalf of</b> <b>Borneo Motors</b>	<b>Customer's Signature</b> Please acknowledge receipt of vehicle	<b>Change Summary</b> Parts 13,903.41 Labour 14,809.00 Materials 900.00 Lubrication/Fluid 0.00 Others 0.00	<b>Total</b> 28,612.41 <b>GST 7.00%</b> 2,016.87 <b>Less</b> 0.00 <b>Amount Due</b> 30,829.28
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PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 10/03/2020  
TIME 14:58

VEHICLE NO SLE8285Z

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

Inchcape

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Jan 2020		17 Jan 2020 10:20 <a href="#">Edit Adj Rpt</a>	<b>S\$29,612.41</b> <a href="#">Edit Estimates</a>	<b>S\$29,612.41</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	LOH CHEE HONG, ID: S8229376J, Tel: +6588680848, Email: SEAHCHLOH@GMAIL.COM								
Vehicle Reg. No.:	SLE8285Z	Date of Loss:	13/01/2020 20:00 - :59 [41 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 617683	Policy/Cover Note No.:	A80436762QMY (Comprehensive) Coverage: 05/08/2019 - 04/08/2020						
		Excess:	S\$800.00						
Repairer:	Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pang Xiu Shi - 6594 2586]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 16/02/2020]								
Driver/Custodian:	LOH CHEE HONG (37 / Male), NRIC: S8229376J, Tel: +6588680848 Email: SEAHCHLOH@GMAIL.COM								
Adj Asg. Remarks:	Car in. Survey and Revert. Manual assigned to LKK via email on 16/01/2020. please revert.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>MSG_SG (16/03/2020): Alert - Adj Mandate Approved (S\$29612.41) - SLE8285Z - Claim Handler: Pang Xiu S...</li> <li>MSG_SG (22/01/2020): Alert - Adj Mandate Approved (S\$29726.75) - SLE8285Z - Claim Handler: Pang Xiu S...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLE8285Z (617683)  
 OD  
 Jan 13 2020 8:00PM  
 [LOH CHEE HONG]  
 Borneo Motors (S) Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
<b>Assessment Reports</b>						1 per page	<input checked="" type="checkbox"/>		
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)					Thumbnail	Print	
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No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
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2	12/03/20 12:10	<b>Adjuster Immediate Advice</b>				1	Load HTM		
<b>Photos/Images</b>						3 per page	<input checked="" type="checkbox"/>		
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)					Thumbnail	Print	
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2	14/01/20 16:15	<b>Accident Photo</b> [Linked Accident Report Documents]				1	Load JPG	<input checked="" type="checkbox"/>	
3	14/01/20 16:15	<b>Accident Photo</b> [Linked Accident Report Documents]				1	Load JPG	<input checked="" type="checkbox"/>	
4	14/01/20 16:15	<b>Accident Photo</b> [Linked Accident Report Documents]				1	Load JPG	<input checked="" type="checkbox"/>	
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)		Thumbnail Print
25	14/01/20 16:15	<b>Accident Photo</b> [Linked Accident Report Documents]		Load JPG <input checked="" type="checkbox"/>
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12	17/01/20 11:48	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>
13	17/01/20 11:48	<b>General View</b>		Load JPG <input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)	Thumbnail	Print
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54	17/01/20 11:48	General View		<input checked="" type="checkbox"/>
55	17/01/20 11:48	General View		<input checked="" type="checkbox"/>
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57	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
58	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
59	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
60	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
61	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
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63	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)	Thumbnail	Print
64	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
65	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
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67	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
68	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
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71	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
72	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
73	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
74	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
75	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
76	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
77	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
78	10/03/20 19:36	Photographs of Damaged Parts		<input checked="" type="checkbox"/>
79	10/03/20 19:36	After Repair Photo		<input checked="" type="checkbox"/>
80	10/03/20 19:36	After Repair Photo		<input checked="" type="checkbox"/>
81	10/03/20 19:36	After Repair Photo		<input checked="" type="checkbox"/>
82	10/03/20 19:36	After Repair Photo		<input checked="" type="checkbox"/>
83	10/03/20 19:36	After Repair Photo		<input checked="" type="checkbox"/>
84	10/03/20 19:36	After Repair Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	16/01/20 12:22	Repair Estimate		<input type="checkbox"/>
2	16/01/20 12:22	Email to arrange survey		<input type="checkbox"/>
3	29/02/20 19:43	Correspondance with OI's mother to send us the settlement documents on the 80% recovery for the reinstatement of the No Claim Discount after succesfully claim from NPark		<input type="checkbox"/>
4	02/03/20 09:25	Correspondance between BMS and OI's mother BMS will only arrange for a replacement car when the completion date is due and vehicle repair is delayed		<input type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)	Thumbnail	Print
1	14/01/20 16:13	Sketch Plan [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
2	14/01/20 16:13	Sketch Plan #2 [Linked Accident Report Documents]		<input checked="" type="checkbox"/>
3	14/01/20 16:13	CI [Linked Accident Report Documents]		<input type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	17/01/20 10:18	Survey Request - Manual Assigned		<input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/01/20 11:47	SLE 8285Z GIA.pdf		<input type="checkbox"/>
2	17/01/20 11:47	ESTIMATE.pdf		<input type="checkbox"/>
3	12/03/20 12:04	SUPP & ESTIMATE MARKED.pdf		<input type="checkbox"/>

## Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)	Thumbnail	Print
1	14/01/20 16:15	Accident Statement		<input type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)	Thumbnail	Print
1	14/01/20 16:15	Accident Photo		<input checked="" type="checkbox"/>
2	14/01/20 16:15	Accident Photo		<input checked="" type="checkbox"/>
3	14/01/20 16:15	Accident Photo		<input type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)		Thumbnail Print
			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
5	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
6	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
7	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
8	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
9	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
10	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
11	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
12	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
13	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
14	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
15	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
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21	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
22	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
23	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
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29	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
30	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
31	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
32	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
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37	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
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43	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
44	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
45	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
46	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
47	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
48	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
49	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
50	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>
51	14/01/20 16:15	Accident Photo	<input checked="" type="checkbox"/>	Load JPG <input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)	Thumbnail	Print
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Leng Kee)	Thumbnail	Print
1	14/01/20 16:13	<b>Sketch Plan</b>	 Load JPG	<input checked="" type="checkbox"/>
2	14/01/20 16:13	<b>Sketch Plan #2</b>	 Load JPG	<input checked="" type="checkbox"/>
3	14/01/20 16:13	<b>CI</b>	 Load TIF	
4	14/01/20 16:13	<b>Identification Card</b>	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co.Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807

**Our File No:** CS/MSG20000989/ESD3E2

**Date:** 24/03/2020

#### REFERENCE

Insured/Claimant:	LOH CHEE HONG	Policy No:	A80436762QMY	
Date of Loss:	13/01/2020	Nature of Claim:	OD	Claim No: 617683

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLE8285Z			
Make & Model:	LEXUS ES250, 2.5 Luxury (ASV60) (A)		Engine No:	2ARF222252
Reg. Date:	05/08/2016 (Man. Year: 2016)		Chassis No:	JTHBJ1GG802093125
Colour:	Grey		Odometer:	54156 km
Engine Capacity:	2494 cc			
Market Value/New Car Price:	S\$115,000.00			
Sum Insured (S\$):	Market Value/New Car Price			

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	215/55 R17	Rear Tyre Size:	215/55 R17
Front Left Side:	Yokohama 5 mm	Rear Left Side:	Yokohama 5 mm
Front Right Side:	Yokohama 5 mm	Rear Right Side:	Yokohama 5 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	37,456.10	13,953.41	23,502.69	62.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	26,702.00	15,659.00	11,043.00	41.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>64,158.10</b>	<b>29,612.41</b>	<b>34,545.69</b>	<b>53.84</b>
<b>- Excess (S\$)</b>	800.00	800.00	0.00	0.00
<b>(S\$)</b>	63,358.10	28,812.41	34,545.69	54.52
<b>+ GST 7.00/7.00% (S\$)</b>	4,435.07	2,016.87	2,418.20	54.52
<b>Nett Amount (S\$)</b>	<b>67,793.17</b>	<b>30,829.28</b>	<b>36,963.89</b>	<b>54.52</b>

#### INSPECTION

Date of Assignment:	17/01/2020			
Date Inspected:	16/01/2020	Inspected At:	Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent Singapore 128462	
Estimated Period of Repair:	21.0 days			

**Adjuster:** CHEN TSUE YEE

**Manager:** Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 24 Mar 2020)
<b>Parts:</b> 143	LEXUS ES250 2.5 Luxury (ASV60) (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SLE8285Z)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	100.00 FS	*50.00 FS
2	1		*PANEL, LUGGAGE DOOR	Dented	725.98 FS	*725.98 FS
3	1		*WEATHERSTRIP, LUGGAGE	Not Necessary	202.21 FS	*- FS
4	1		*HINGE ASSY, LUGGAGE	Bent	190.82 FS	*190.82 FS
5	1		*HINGE ASSY, LUGGAGE	Bent	180.03 FS	*180.03 FS
6	1		*COVER, LUGGAGE COMPT	Not Necessary	65.96 FS	*- FS
7	1		*COVER, LUGGAGE COMPT	Not Necessary	75.48 FS	*- FS
8	1		*PANEL ASSY, PACKAGE	Broken	735.08 FS	*735.08 FS
9	1		*LOCK ASSY, LUGGAGE	Not Necessary	423.98 FS	*- FS
10	1		*LOCK ASSY, LUGGAGE	Not Necessary	423.98 FS	*- FS
11	1		*STRIKER ASSY,	Not Necessary	37.74 FS	*- FS
12	1		*GARNISH SUB-ASSY	Not Necessary	308.04 FS	*- FS
13	1		*PLATE, LUGGAGE	Necessary	57.97 FS	*57.97 FS
14	1		*PLATE, LUGGAGE COMPT	Necessary	57.97 FS	*57.97 FS
15	1		*EMBLEM, SYMBOL	Necessary	60.94 FS	*60.94 FS
16	2		*LAMP ASSY, LICENSE	Not Necessary	283.38 FS	*- FS
17	1		*LENS & BODY, RR	Not Necessary	502.01 FS	*- FS
18	1		*LENS & BODY, RR	Not Necessary	502.01 FS	*- FS
19	1		*RETAINER RR BUMPER	Not Necessary	106.59 FS	*- FS
20	1		*RETAINER RR BUMPER	Not Necessary	106.59 FS	*- FS
21	1		*LENS & BODY, RR	Cut	618.12 FS	*618.12 FS
22	1		*LENS & BODY, RR	Not Necessary	618.12 FS	*- FS
23	1		*PROTECTOR, QUART	Necessary	24.22 FS	*24.22 FS
24	1		*PANEL, QUARTER RH	Dented	1,291.40 FS	*1,291.40 FS
25	1		*RAIL, ROOF SIDE	Repair	366.94 FS	*- FS
26	1		*PANEL SUB-ASSY	Not Necessary	180.90 FS	*- FS
27	1		*PANEL SUB-ASSY RR	Not Necessary	180.03 FS	*- FS
28	1		*GLASS, BACK WINDOW	Broken	1,405.81 FS	*1,405.81 FS
29	1		*MOULDING, BACK WINDOW	Necessary	51.17 FS	*51.17 FS
30	1		*DAM, WINDOW GLASS	Not Necessary	24.56 FS	*- FS
31	4		*SIKA 182010 SIKA TACK GO! (BLA	Necessary	367.20 FS	*367.20 FS
32	2		*SIKA 207. G+P ADHESIVE PRIMER	Necessary	340.00 FS	*340.00 FS
33	1		*COVER SUB-ASSY, RR	Not Necessary	3,732.35 FS	*- FS
34	1		*COVER SUB-ASSY, RR	Not Necessary	3,519.68 FS	*- FS
35	1		*HEADREST ASSY, RR	Not Necessary	798.57 FS	*- FS
36	1		*HEADREST ASSY, RR	Not Necessary	874.65 FS	*- FS
37	1		*BELT ASSY, RR SEAT	Not Necessary	1,055.95 FS	*- FS
38	1		*BELT ASSY, RR SEAT	Not Necessary	748.00 FS	*- FS
39	1		*BELT ASSY, RR SEAT	Not Necessary	172.38 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	2		*PANEL BONDING AD	Necessary	454.24 FS	*454.24 FS
41	1		*ROOF SLIDING PANEL W/GLASS	Broken	3,814.80 FS	*3,814.80 FS
42	1		*PANEL SUB-ASSY	Not Necessary	309.91 FS	*- FS
43	1		*REINFORCEMENT	Not Necessary	254.83 FS	*- FS
44	1		*BRACKET, SLIDING	Not Necessary	53.63 FS	*- FS
45	1		*BRACKET, SLIDING	Not Necessary	41.82 FS	*- FS
46	1		*BRACKET, SLIDING	Not Necessary	41.82 FS	*- FS
47	1		*GLASS SUB-ASSY	Not Necessary	3,028.97 FS	*- FS
48	1		*CABLE SUB-ASSY	Not Necessary	1,071.17 FS	*- FS
49	1		*HOUSING SUB-ASSY	Not Necessary	1,692.01 FS	*- FS
50	1		*GARNISH, SLIDING	Not Necessary	30.17 FS	*- FS
51	1		*GARNISH, SLIDING	Not Necessary	30.17 FS	*- FS
52	1		*TRIM SUB-ASSY	Not Necessary	542.47 FS	*- FS
53	1		*PROTECTOR, QUARTER	Not Necessary	24.22 FS	*- FS
54	1		*GARNISH ASSY, ROOF	Cut	156.57 FS	*156.57 FS
55	1		*GARNISH ASSY, ROOF	Cut	156.57 FS	*156.57 FS
56	1		*GARNISH, RR SEAT	Not Necessary	164.22 FS	*- FS
57	1		*PLATE, RR DOOR	Not Necessary	120.44 FS	*- FS
58	1		*WEATHERSTRIP, RR	Not Necessary	304.21 FS	*- FS
59	1		*PLATE, RR DOOR	Not Necessary	85.59 FS	*- FS
60	1		*RAIL, ROOF SIDE	Not Necessary	366.94 FS	*- FS
61	1		*LAMP SET, STOP CTR	Cut	364.39 FS	*364.39 FS
62	3		*COVER, RR SEAT	Cut	40.29 FS	*40.29 FS
63	1		*PANEL ASSY, PACKAGE	Bent	544.42 FS	*544.42 FS
64	1		*PROTECTOR, RR DOOR	Necessary	9.52 FS	*9.52 FS
65	1		*HEADLINING ASSY	Torn	2,255.90 FS	*2,255.90 FS
<b>Total Parts (S\$)</b>					<b>37,456.10</b>	<b>13,953.41</b>

F=Franchise part. S=SpcNett.

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON REAR BUMPER, REAR PANEL, BOOT COVER, RHS REAR FENDER, RHS ROOF SIDE PANEL, ROOF PANEL AND FIX NEW PARTS	New	8,660.00	5,196.00
2	TO SPRAY PAINT ON AFFECTED PORTION OF VEHICLE	New	7,420.00	2,968.00
3	TO REMOVE AND TRANSFER REAR BOOT CAMERA TO NEW BOOT	New	216.50	216.50
4	TO REMOVE AND TRANSFER BOOT COMPONENT AND MECHANISM TO NEW BOOT	New	433.00	433.00
5	SUPPLY BOOT SEALANT	New	100.00	100.00
6	TO REMOVE AND REPLACE REAR WINDSCREEN GLASS	New	866.00	866.00
7	SUPPLY REAR WINDSCREEN SOLAR FILM	New	420.00	420.00
8	TO REMOVE AND RE-INSTALL ALL SEATS, SIDE TRIM, GARNISH, SPEAKER TRAY, ETC TO ENABLE REPAIR AND FIX NEW PARTS	New	1,299.00	866.00
9	TO REMOVE AND REPLACE REAR SEAT CUSHION	New	866.00	0.00
10	TO CARRY OUT CHEMICAL WASH ON CARPET, REAR SEAT, BOOT COMPARTMENT AND REAR SPEAKER TRAY AREA	New	480.00	480.00
11	TO RESET ECU & REPROGRAMME	New	216.50	216.50
12	SUPPLY REAR NO PLATE AND CASING	New	96.00	0.00
13	TO REMOVE AND RE-INSTALL REAR LUGGAGE TRIM, GARNISH ETC TO ENABLE REPAIR	New	433.00	433.00
14	TO REMOVE AND RE-INSTALL REAR SENSOR TO ENABLE REPAIR	New	216.50	216.50
15	TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK TEST	New	216.50	216.50
16	TO REMOVE AND REPLACE SEAT BELT ASSY	New	1,299.00	0.00
17	TO REMOVE AND RE-INSTALL CARPET	New	433.00	0.00
18	TO REMOVE AND RENEW MOON ROOF GLASS	New	866.00	866.00
19	TO REMOVE AND RE-INSTALL ROOF LINING TO ENABLE REPAIR	New	1,299.00	1,299.00
20	TO REMOVE AND REPLACE MOON ROOF MECHANISM	New	866.00	866.00
<b>Gross Labour Cost (S\$)</b>			<b>26,702.00</b>	<b>15,659.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >