

Khanchna (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, March 19, 2020 11:02 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: FW: SEEK MANDATE ON QUANTUM - [Express Settlement via LKK] - D20000247MFSH/1 // Accident between SFZ 2686A & SHA 8139G (FCI) on 06/01/2020
Attachments: DS Supporting docs.pdf; LKK Survey Photos.pdf; LKK Survey Report.pdf; LKK Inspection Report.pdf

Dear Khanchna,

Please offer as per below:

COR : \$3,494.14
LOR : \$200.00 (\$100 x 02 days)
LOU : \$50 - \$60
Total : \$3,744.14 - \$3,754.14

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, March 11, 2020 4:57 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: SEEK MANDATE ON QUANTUM - [Express Settlement via LKK] - D20000247MFSH/1 // Accident between SFZ 2686A & SHA 8139G (FCI) on 06/01/2020

YOUR REF: D20000247MFSH
LKK REF: CC4/FCI20000970/Eka3

Dear Sir/Madam,

We refer to the above matter.

Insured driver did a 3 point turn and collided into TP vehicle. We opine liability is down against Insured.

We seek your approval to offer third party repairer "**PERFORMANCE LTD**" at **\$3,754.14(all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,470.89	\$ 3,494.14
2. Loss of Rental (2 days x \$100)	\$ 200.00	\$ 200.00 (2 days x \$100)
3. Loss of Use (1 days x \$100)	\$ 100.00	\$ 60.00 (1 day x \$60)
Total	\$ 4,770.89	<u>\$ 3,754.14</u>

Surveyor recommended 3 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Friday, 24 January 2020 12:14 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000247MFSH/1 // EXPRESS SETTLEMENT

WITHOUT PREJUDICE

Dear Khanchna,

Kindly proceed with express settlement.

Best Regards

Rachel Wu

Motor Claim Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, January 20, 2020 7:10 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000247MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000247MFSH

LKK REF: CC4/FCI20000970/Eka3

Dear Sir / Madam,

We refer to the above matter.

Resend with preliminary advice.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 20 January, 2020 7:08 PM

To: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000247MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000247MFSH

LKK REF: CC4/FCI20000970/Eka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SFZ 2686A on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 14 January, 2020 2:56 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20000247MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 14 January, 2020 2:04 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu

<RachelWu@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000247MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.