

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$980.00** (Global Sum) for vehicle no. **GBH 652C** that was damaged pursuant to the accident which occurred on **30/12/2019** (date) along **MACRITCHIE VIADUCT** (location) involving vehicle no/s **SMK 6066J**.

This is pursuant to the inspection conducted on **14/01/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PAN PACIFIC VAN & TRUCK LEASING PTE LTD** (“the third party claimant”) of vehicle no **GBH 652C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBH 652C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

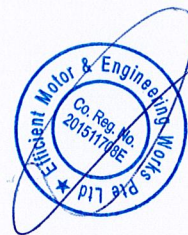
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of May (month) **2020** (year)



*Ram*

Signed by appointed surveyor



Signed by “the workshop” (with chop)

# EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

56 LOYANG WAY #06-07 LOYANG ENTERPRISE BUILDING SINGAPORE 508775

## Letter of Demand

WITHOUT PREJUDICE

Date: 22 Jan 2020

Attn: AIG Asia Pacific Insurance Pte. Ltd. (Motor Claims Dept)

Dear Sir/Mdm,

We act on behalf of the owner of vehicle No: GBH652C

Ms Pan Pacific Van & Truck Leasing Ptd Ltd to claim against  
your insured vehicle no: SMK6066J on accident date  
30/12/2019

The below following is:

1) Cost of Repair = \$750

**Total = \$802.50 (GST 7%)**

2) Loss of Use (03 days x \$80.00) = \$240.00

3) TP search Fee (Merimen) = \$2.00

**Total = \$ 1,044.50**

Regards



# EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

Co. Reg. No./GST Reg. No : 201511708E

56 LOYANG WAY #06-07 LOYANG ENTERPRISE BUILDING, SINGAPORE 508775

Tel: 6341 6758 Fax: 6284 0827

## BILL TO :

### AIG ASIA PACIFIC INSURANCE PTE LTD

NO. 78 #07-16

SHENTON WAY AIG BUILDING

SINGAPORE 079120

TEL : 64193000 FAX :

To : Motor Claim Dept

Attn :

## TAX INVOICE

INVOICE : AR202001-0045  
DATE : 22/01/2020  
JOB NO. : JO202001-0249  
VEH. NO. : GBH652C  
VEH.MODEL : CABSTAR  
MILEAGE : 50,425  
STAFF ID : JESSIE ONG  
PO NO :

NO.	DESCRIPTION	QTY	UNIT	AMOUNT
Date of Accident : 30/12/2019				
1	Lump sum repair for the damaged portion	1	Sum	\$ 750.00

Remarks : 3rd Party Claim

AMOUNT : S\$

EIGHT HUNDRED AND TWO DOLLARS AND FIFTY CENTS ONLY

SUB TOTAL	:\$	750.00
GST 7%	:\$	52.50
TOTAL S\$	:\$	802.50

## NOTES :

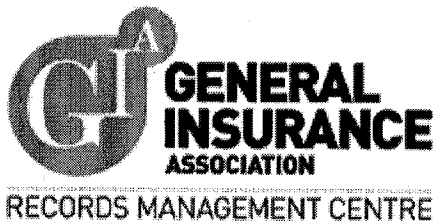
### Terms & Conditions :

Some Products are made exclusively for off road use, we do not accept any claims/liabilities from their usage.  
Do not use product except in specified car type. We reserve the rights to dispose of goods/parts unclaimed after 1 month. Efficient Motor & Engineering Works Pte Ltd WILL Not accept any claims and/or responsibility arising therefrom. Goods or Parts sold are not returnable nor refundable!

Received the above items in good order and condition.

For bank transfer please send to : UOB 451-303-014-7 current account  
Kindly make cheque payable to "EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD"

THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-000874

Date of Request: 02/01/2020

Your Ref No: Online Purchase

Efficient Motor & Engineering Works Pte Ltd  
56 Loyang Way #06-07  
Loyang Enterprise Building  
Singapore 508775

Dear Sir/Madam,

Enquiry Date 02/01/2020  
Enquiry By Mas Arianti Salehan  
TP Vehicle No. SMK6066J  
Accident Date 29/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

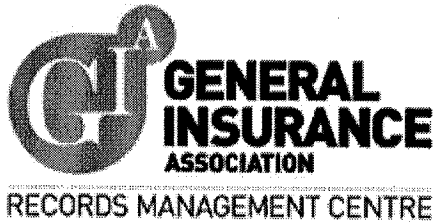
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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-20-000874

Date of Request: 02/01/2020

Your Ref No: Online Purchase

Efficient Motor & Engineering Works Pte Ltd  
56 Loyang Way #06-07  
Loyang Enterprise Building  
Singapore 508775

Dear Sir/Madam,

Enquiry Date 02/01/2020  
Enquiry By Mas Arianti Salehan  
TP Vehicle No. SMK6066J  
Accident Date 29/12/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMK6066J	AIG Asia Pacific Insurance Pte. Ltd.	15/04/2019-14/04/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**  
**56 LOYANG WAY # 06-07 ENTERPRISE BUILDING SINGAPORE 508775**

**LETTER OF AUTHORISATION**

I, PAN PACIFIC VAN & TRUCK LEASING PTE LTD ("The Third-Party Claimant"), Reg Co No. 201511635R of NO.8 CHANG CHARN ROAD #04-01 LINK (THM) BUILDING SINGAPORE 159637 (Address)

of the owner of GBH652C (Vehicle No.), hereby

authorise **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**  
("The Workshop")

to act for me with respect to my claim for repair costs and/or rental and/or loss

of use ("The Claim") for my vehicle no. GBH652C that was damaged

involving in the accident which occurred on 30/12/2019 (Date)

along/at MACRITCHIE VIADUCT (Location)

involving vehicle/s no. SMK6066J ("The Accident").

I further authorise the workshop to settle my above-mentioned claim in a manner that they are deem fit and the workshop is further authorised to receive payment to settlement of my claim with payment cheque/s being made in favour to the workshop.

I further acknowledge that any settlement the workshop may reach with your company on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this on 02 (Day) of JAN (Month) 2020 (Year).



Signature / Company Chop





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC4/AIG20000962/Fha3**

07 FEBRUARY 2020

**WEN DECHANG WAYNE  
BLK 608A TAMPINES NORTH DRIVE 1  
#13-302  
SINGAPORE 521608**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMK 6066J AND GBH 652C ON 30/12/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of GBH 652C against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Print Received Message

This mail is associated with :

**\*GBH652C (9979462238SG)**

**[SMK6066J]**

TP

PAN PACIFIC VAN & TRUCK LEASING PTE LTD

Dec 30 2019 6:00PM

[WEN DECHANG WAYNE]

Efficient Motor & Engineering Works Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 01/05/2020 00:02 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1044.50) - GBH652C - Claim Handler: Tan, Bennie-WZ

Approved:1044.50:Pls nego at best from: \$984.50 - 1,044.50 (All-in) subj to Final Repair Bill, GIA Search Bill & Survey Photos in order.



## Jasper Chua (LKK Auto)

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**From:** Jessie Ong <jessie.ong@panpacificleasing.com.sg>  
**Sent:** May 5, 2020 12:57 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Vic (LKKAuto)  
**Subject:** RE: Letter of Demand for GBH652C (AIG) Bennie Tan Wei Zhong / Claim no : 9979462238SG003

Dear Jasper,

We are please to accept your offer.

Kindly us send us a copy of DV soonest.

Thanks

Regards,

**Jessie Ong**

*Accident Claim Supervisor*

*Tel: +65 8721 3003*

| [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)



**PAN PACIFIC VAN & TRUCK LEASING PTE LTD**

***EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)***

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

[www.PanPacificLeasing.com.sg](http://www.PanPacificLeasing.com.sg)

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Monday, May 4, 2020 5:03 PM  
**To:** jessie.ong@panpacificleasing.com.sg  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: Letter of Demand for GBH652C (AIG) Bennie Tan Wei Zhong / Claim no : 9979462238SG003

### **Without Prejudice**

Dear Sirs/Mdm,

Thank you for your email.

We propose a settlement at a global sum of **\$980.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jessie Ong [<mailto:jessie.ong@panpacificleasing.com.sg>]

**Sent:** Monday, 4 May, 2020 3:04 PM

**To:** Vic (LKKAuto)

**Cc:** [Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)

**Subject:** FW: Letter of Demand for GBH652C (AIG) Bennie Tan Wei Zhong / Claim no : 9979462238SG003

Dear Vic,

Kindly send us your offer as soon as possible.

Thanks

Regards,

**Jessie Ong**

*Accident Claim Supervisor*

*Tel: +65 8721 3003*

| [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)



**PAN PACIFIC VAN & TRUCK LEASING PTE LTD**

***EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)***

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

[www.PanPacificLeasing.com.sg](http://www.PanPacificLeasing.com.sg)

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**From:** Jessie Ong <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>

**Sent:** Thursday, February 6, 2020 12:32 PM

**To:** [Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)

**Cc:** 'Eric' <[eric@panpacificleasing.com.sg](mailto:eric@panpacificleasing.com.sg)>

**Subject:** RE: Letter of Demand for GBH652C (AIG) Bennie Tan Wei Zhong / Claim no : 9979462238SG003

Dear Yinrul,

Kindly find attached file for Letter of Demand, Repair Invoice, LTA Search & LOA for GBH652C.

Kindly forward to case handler : Bennie Tan Wei Zhong / Claim no : 9979462238SG003

Thanks

**Jessie Ong**

*Accident Claim Executive*

| [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)



**PAN PACIFIC VAN & TRUCK LEASING PTE LTD**

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

[www.PanPacificLeasing.com.sg](http://www.PanPacificLeasing.com.sg)