

Your Ref : SKN 1741 J

Our Ref : CIV1303027 / SLM 2836 G

Date : 18.03.2020

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16 Singapore 079120

RE : ACCIDENT INVOLVING **SLM 2836 G & SKN 1741 J**  
ACCIDENT DATE **04.01.2020**  
ACCIDENT ALONG **CARPARK DRIVEWAY OF BLK 701-716 YISHUN ST 71**

We are the workshop for the owner of motor vehicle no : **SLM 2836 G** which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured **SKN 1741 J** we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,986.72
2	Loss of rental <u>6</u> days @ \$ <u>49.95</u> / day	S \$	299.70
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<b>S \$</b>	<b>2,293.87</b>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*

Claims Executive

Email : [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)



# ESTEEM PERFORMANCE PTE LTD

nt:1

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.  
Tel : 6484 1221 Fax : 6484 7829  
385 Sin Ming Drive (Inside Vicom) Singapore 575718.  
Tel : 6753 2112 Fax : 6451 0394  
Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD  
AIG BUILDING  
78 SHENTON WAY  
#07-16 SINGAPORE 079120

ATTN: Motor Claim Department

Your Ref No: SKN1741J  
Claim Type: Third Party  
Accident Date: 04/01/2020  
TP Veh Reg No: SKN1741J

Claim No: CER1302316  
Final No: CIV1303027  
Date: 04 Mar 2020  
Policy No: A29114756MKF  
Veh Reg No: SLM2836G  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8 CVT  
Chassis No: JTDKB3FU803554254  
Engine No: 2ZRS029337  
Reg. Date: 27/03/2017

## Tax Invoice to Vehicle No :SLM2836G

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST FOR REPAIR	1 PCS	1,856.75	1,856.75
		1,856.75	1,856.75
		Total	S\$ 1,856.75
		Add GST @ 7%	129.97
		Total Amount Payable	S\$ 1,986.72

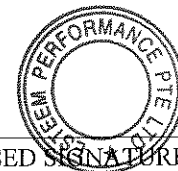
TOTAL: SINGAPORE DOLLAR ONE THOUSAND NINE HUNDRED EIGHTY SIX AND CENTS SEVENTY TWO ONLY

The above vehicle was surveyed by KENNETH on 15/01/2020

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



## CONFIDENTIAL

## SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	29 Nov 2019	Vehicle Rental Agreement No	6969
<b>Rental Details</b>		<b>Additional Driver (if any)</b>	
Name	Wong Hain Chong	Name	Teo Te Hua
Address	Blk 614 Hougang Avenue 8 #05-408	Address	Blk 124 Rivervale Drive #03-185
Date of Birth	22 May 1964	Date of Birth	20 Jun 1984
NRIC/Passport No.	S1649962E	NRIC No.	S8418367I
Driving License No.	S1649962E	Driving License No.	S8418367I
Telephone No.	6598357279	Telephone No.	6598500634
Mobile No.	6598357279	Mobile No.	6598500634
<b>Vehicle Description</b>		<b>Additional Driver (if any)</b>	
Vehicle No.	SLM2836G	Name	
Make/Model	Toyota Prius	Address	
<b>Rental Period</b>		Date Of Birth	
Minimum Rental Period	365	NRIC No.	
Date/ Time Checked Out	29 Nov 2019	Driving License No.	
No. of Days	365	Telephone No.	
Expected Date/Time of Return	28 Nov 2020	Mobile No.	
Actual Date/ Time of Return			

<b>Rental Charges* &amp; Deposit</b>			
( ) RR Rental Charges/Days	Per day @ S\$83.95 Per week @ S\$587.65	Deposit Received	S\$500.00
( X ) ER Promotion Rental Charges/Day	Per day @ S\$49.95 Per week @ S\$349.65	Total Amount Received*	
( X ) CDW Charges/Day	Per day @ S\$0.00 Per week @	*Inclusive GST	
Rental Period	365 days/52 weeks	Total Rental Charges	

<b>Insurance Matters Accident/Theft</b>				
Liability Assessment/Nature of incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3rd Party Damage If Applicable)*	Renter or authorised driver(s) is below 26 years of age	
3rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not applicable	Not applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

\* excess payable is accumulative & inclusive of GST

<b>Payment Method</b>			
( X ) Driver Wallet	S\$	( ) Cash	S\$
( ) Credit Card	S\$	( ) Debit Account	S\$
Type		Bank Name	
Card No.		Account No.	

**CONFIDENTIAL**

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at [www.grab.com/sg/privacy/](http://www.grab.com/sg/privacy/)):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law

☒ Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

**Additional Notes:**

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
- timely payment of all Rental Charges at all times
- timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
- there are no accidents, thefts or other incidents occurring within the first week of rental
- the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities

("Qualifying Incident")

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

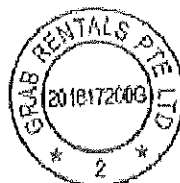
The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

*[insert description of promotion(s) &/or refer to relevant section above if already described above]*

**Agreement**

The Renter has read, understood & agrees with all terms & conditions of this Agreement.

Renter's Signature/Stamp

Date:

Authorised Signatory/Stamp

Date:



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jan 2020 / 11:40:44

Receipt Date/Time : 10 Jan 2020 / 11:40:43

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-200110-001250

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SKN1741J As at 04 Jan 2020/20:30:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SKN1741J Enquiry Fee 20200110113958243628	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	20200110114010238 Direct Debit: eNETS Debit (Internet Banking)			7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLM 2836 G & SKN 1741 J ALONG CARPARK DRIVEWAY  
OF BLK 701-716 YISHUN ST 71 ON 04.01.2020 @ 20:30

I, GRAB RENTALS PTE LTD Nric No. 201617200G  
of 18, Sin Ming Lane #01-08 Midview City Singapore 573960  
Owner of motor vehicle no. SLM 2836 G do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge voucher on my behalf.

Signature of Owner



**Esteem Performance Pte Ltd**  
**385 Sin Ming Drive, Vicom Vehicle**  
**Inspection Centre (575718)**

**Insurer Reference: SKN1741J**  
**Repairer Reference: 026470**  
**Date calculated: 26/02/2020 11:34 AM**

**Full Report**  
**Registration: SLM2836G**  
**Printed: 26/02/2020 11:34 AM**

**Summary Information**

**Claim**

Location:	Singapore (SG)	Work Provider:	AIG Asia Pacific Insurance Pte Ltd
Printed by:	Carmen SG	Currency:	SGD
Claim Reference:	SKN1741J	Date of Incident:	04/01/20
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

**Vehicle Details**

**Vehicle**

Manufacturer:	TOYOTA
Model:	PRIUS IV
Sub Model:	BASE MODEL
Model Sheet Number:	70 P5 01
Registration:	SLM2836G
VIN number:	
Odometer:	

**Model Specs**

TWO COAT METALLIC

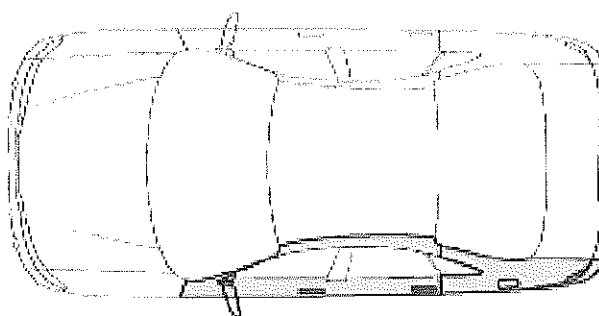
**Vehicle Condition**

**Vehicle Status**

Pre-Accident Damage:  
Date of Inspection:

**Damage Areas**

All ☐  
Underbody ☐



**Labour**

Code	Description	Time Base 10 WU/h	Price = 50.00 SGD/h	
			WU	Price SGD
B210	RENEW L/R DOOR		26.0	130.00
B210	R + R L/R DOOR WINDOW FRAME SEAL		2.0	10.00
B380	R + R TAILGATE		10.0	50.00
3481	L/R SIDE PANEL REPAIR		40.0*	200.00
<b>Labour Cost</b>		<b>Hrs</b>	<b>WU</b>	
<b>Panel / Mechanical Labour</b>		<b>7.80</b>	<b>78.0</b>	<b>390.00</b>
<b>Total of Labour</b>				<b>390.00</b>

**Paint**

Paint Work		SYSTEM AZT	Time Basis 10 WU/h	
Code	Description - TWO COAT METALLIC		WU	Price SGD
	L/R DOOR NEW PART PAINTING		15.0	
	L/SILL PANELLING REPAIR PAINT PLASTIC		12.0	
	L/R SIDE PANEL REPAIR PAINTING <50%		13.0	

**Paint Material Per Part**

Code	Description	Price SGD
1781	L/R DOOR NEW PART PAINTING	39.73
2185	L/SILL PANELLING REPAIR PAINT PLASTIC	24.30
3481	L/R SIDE PANEL REPAIR PAINTING <50%	17.44

**Labour Cost - Paint**

Factor	50.00 SGD/h	Hrs	WU	Price SGD
Time Paint			40.0	
Preparation Main Work Metal		2.10	21.0	105.00
Preparation Comp. Work Plastic		0.80	8.0	40.00
<b>Total</b>	<b>10 WU/h</b>	<b>6.90</b>	<b>69.0</b>	<b>345.00</b>

**Material Cost - Paint**

	Price SGD
New Part Painting	39.73
Repair Painting	17.44
Repair Painting Plastic	24.30
Material-constant Metal	18.10
Material-constant Plastic	12.70
<b>Total</b>	<b>112.27</b>

**Spare Parts**

				prices as at 2015-06-01/01
Code	Description	Part Number	Supplier	Price SGD
1000	CLIP	LH SIDE SKIRT		45.00
1781	L/R DOOR	67004 47210		1,211.40



Code	Description	Part Number	Supplier	Price SGD
f: OEM Parts	<b>Savings</b>			<b>0.00</b>
n: Non-OEM Parts	<b>Subtotal</b>			<b>1,256.40</b>
u: Used parts	<b>Subtotal Discount(+30.00%)</b>			<b>-376.92</b>
	<b>Total</b>			<b>879.48</b>

### Extras

Code	Description	Price SGD
1001	TUFF COAT TUFF COAT	<b>30.00*</b>
1002	TO ASSIT WORK LOAD R&R REAR SEAT	<b>100.00*</b>
	<b>Total Extras</b>	<b>130.00</b>

### Final Calculation

	SGD	SGD
<b>Parts</b>	1,256.40	
Total Discount(+30.00%)	-376.92	
<b>Total Parts</b>		<b>879.48</b>
<b>Labour Time Base 10 WU/h</b>		
Total 78.0 WU X 50.00 SGD/h	390.00	
<b>Total of Labour</b>		<b>390.00</b>
<b>Total Of Extras</b>		<b>130.00</b>
<b>Paint Work Time Base 10 WU/h</b>		
Labour Cost 69.0 WU X 50.00 SGD/h	345.00	
Material Cost	112.27	
<b>Total Paint Including Material</b>		<b>457.27</b>
<b>Repair Cost Excludes GST</b>		<b>1,856.75</b> ✓
GST (+7.0%)		<b>129.97</b>
<b>Repair Cost Included GST</b>		<b>1,986.72</b>

### Comments

\* - USER SUPPLIED DATA  
 NN - NO MANUFACTURERS CODE EXISTS  
 ) - WU PARTIAL INCL IN OTHER POSITIONS

### Assessment Note

No assessment notes entered.