

NATIONAL Assessment Centre Services.

(ver 1 Jan 2005)

NA20006839

Date In: 15/01/2020 15:08	Job description	Date & Time Completed	Done by
Ref No: N/A/NA200009554	SAS e-filing		
Veh No: SM 1522A	E-mail (4 days, AIC 2 hrs)		
D.O.A: 14/01/2020 20:48	I-Motor Claims Form	ml1080276-001	15/01/2020
OD TP / Reporting Only	I-Motor W/O (within: OD 2hrs, TP 4hrs)		17:36
	I-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksn		

Preferred Wksp / INC Assign Wksp / QW: (Tel:	Fax:
TP Particulars:	Veh No: GX 8587	INC () / Non-INC ()
Owner / Driver: (Tel:	
Policy No: ()	Period: ()	Cover Type: ()
Confirmed by: (Date:	Time:
Insured/Driver Liability: () %	[Note-Est Status (WO): N: 0-20%; P: 21-79% P: 80-100%]	
Year of Registration: ()	Warranty: YES () / NO ()	
Excess: (\$)	Loading: \$1,000 () / \$2,000 ()	

General Remarks:

() Walk-In Customer: Customer's Information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

1) Apply for Transport Allowance () / Courtesy Car ()

2) QC Check / Post Repair Inspection ()

3) Upload Resurvey Photo [Repair Cost > \$3000] ()

Injury: _____

Date/Time	Signature

NA200054	
Driver/Owner:	1) AR: Accident Reporting (\$30)
Contact No:	2) DA: Damage Assessment (\$100) INC (\$10)
Damaged Portion:	3) TP: Towing Fee \$40/\$45
QC Checked by (Engr-In-Charge):	4) PT: Follow-Through Survey \$120
	5) PT: Follow-Through Survey (Resurvey) \$30
	For claiming against INC Only (ver 10 Jan 2005)
	6) TR: Re-inspection \$75
	7) NI: Idea DA + SMRT Survey \$160
	8) NTUC Additional Services:
	ON:
	*N5: Courtesy Car / Tpl Allowance \$3
	*N6: Repair Co-ordination \$10
	*N7: Post Repair Inspection \$25
	*N8: DV / Collect Excess Coordination \$3
	TE (N11): TP (\$5.00 INC) against INC \$20
	*N12: Idea Mobile \$0
	Invoice dated Fee Charged
	Invoice dated Fee Charged

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/01/2020 15:03
Date Of Accident	14/01/2020 20:45
Exact Location Of Accident	JUNCTION OF BOON LAY WAY/JURONG EAST CENTRAL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJU1522A
Insured/Policyholder	
Name Of Registered Owner	TAN TIAN HONG
NRIC No	SXXXX563C
Email Address	JAMESTAN18@MSN.COM
Mobile Phone No	(LOCAL) +65-98538489
Alternative Phone No	OTHERS-98538489

Vehicle Particulars

Manufacturer	HYUNDAI
Model	AVANTE-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5114147997
Cover Note Number	

Driver

Name of Driver	TAN TIAN HONG
NRIC No	SXXXX563C
Date Of Birth	17/08/1948
Occupation	INDOOR
Date Of Driving Pass	05/05/1972
Driving Experience	47 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98538489
Fax Number	
Contact Number	OTHERS-98538489
Email Address	JAMESTAN18@MSN.COM

Address	BLK 811 JURONG WEST STREET 81 #10-76
Postcode	640811
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GX8328T
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	LIN MEI YOU
NRIC/Passport Number	
Contact Number	96208766
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

SKETCH PLAN

IMPORTANT NOTICE

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

15-01-2020
1510hrs

GIA RMC SketchPlanForm_V3

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

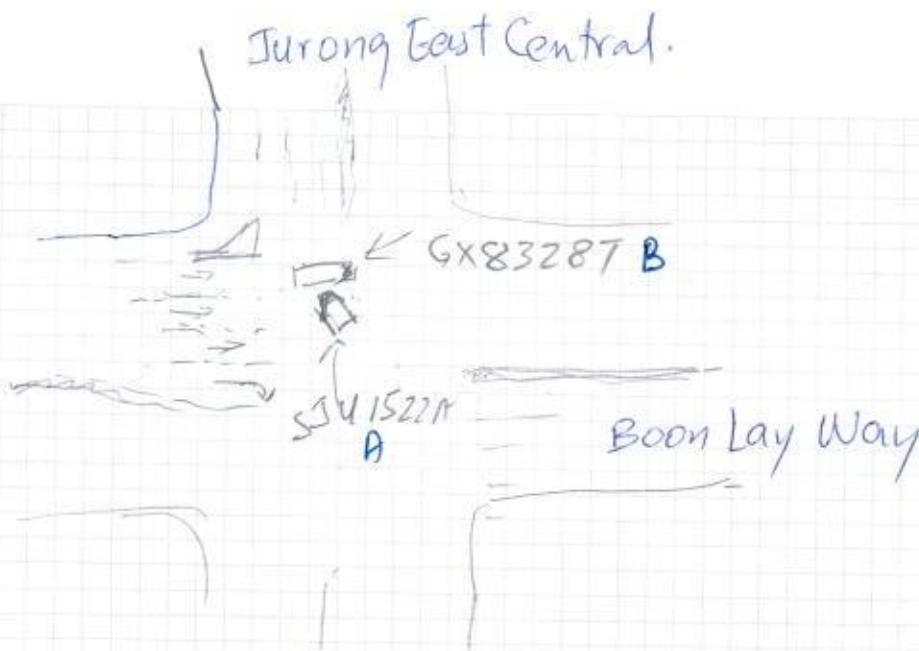
Name:

NRIC/FIN No.:

15/01/2020

Resh Loo

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driving along Boon Lay Way and intending to turn right into Jurong East Central. Looking ahead, there was no other vehicle and the vehicle ^(GX83287 B) was travelling on the left lane going straight. I stopped my vehicle and suddenly, vehicle ~~slam~~ hit ~~on~~ on the right side of my vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

15.01.2020
1510 hrs

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

15/01/2020

[Signature]

ACCIDENT STATEMENT

ACCIDENT DATE: 14/01/2020 (DD/MM/YYYY), TIME: 20:45 (HH:MM)

LOCATION: Junction of Boon Lay Way and Jurong East Central

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SJU 1522A
 b) INSURANCE COMPANY: INCOME
 c) POLICY NUMBER: 51147997
 d) POLICY TYPE: COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT
 e) MAKE & MODEL: Hyundai - Avante
 f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
 g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
 h) PURPOSE OF USING AT ACCIDENT TIME: private use
 i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
 IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- a) NAME: TAN TIAN HONG (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: SOM7563C CONTACT: 98538489
 c) ADDRESS: Blk 811 Jurong West St. 81
#10-76 Singapore 640811

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: _____ (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
 c) ADDRESS: _____

* d) DATE OF BIRTH: 17/08/1948 (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING PASS: 05.05.1972

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)
 IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED:

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS) nighttime

b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO) police came on their own
 IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: GX 8328T MODEL: Toyota (Van)
 b) DRIVER'S NAME: Lin Mei You
 c) NRIC/FIN/PASSPORT: _____ CONTACT: 96208766

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
 e) DRIVER'S NAME: _____
 f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

* No of passengers
 (including driver)
 ()

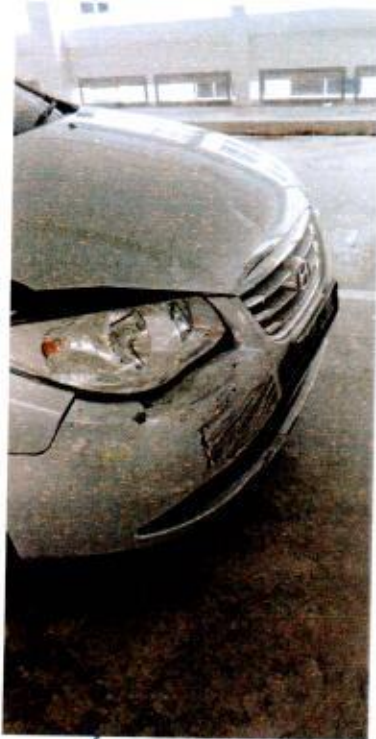
* No of passengers
 (including driver)
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* No of passengers
 (including driver)
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email =

VIDEO

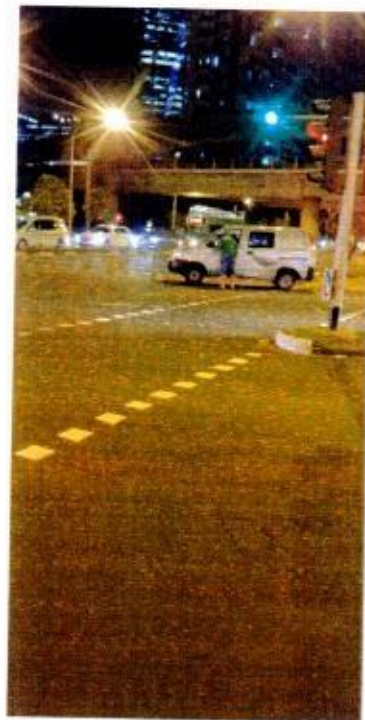
Accident on January 14th 2020 at approx.. 8.45 pm
junction of Boon Lay Way & Jurong East Central
between vehicle GX 8328 T and vehicle SJU 1522 A



15/01/2020
Raddi L...

15.01.2020
@ 15.10hrs

Accident on January 14th 2020 at approx.. 8.45 pm
at junction of Boon Lay Way & Jurong East Central
between vehicle GX 8328 T and vehicle SJU 1522 A



15/01/2020
Resd. LMAA

15.01.2020
© 15.10h-

Claim Handling

Accident MT/1080276

Policy No.	5114147997	Vehicle No.	SJU1522A	GST Registrati
Certificate No.				
Policyholder Name	TAN TIAN HONG			
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Policyholder NI
Contact No.(Mobile)	98538489	Contact No.(Office)		Loading
Email Address		Special Remark		Contact No.(Hi
KFK	<input type="radio"/> No <input type="radio"/> Yes	TCA	<input type="radio"/> No <input type="radio"/> Yes	eCode
NCD Protection	No	NCD Entitlement(%)	0	eCode Reason
▼ Accident Details				Private Hire
Report Date	15/01/2020 17:49	Accident Report Within 24 hrs	Yes	Accident Type
Date of Accident	14/01/2020	Time of Accident hh:mm	20:45	Country of Acc
Reporting Centre		Orange Force		ICM No.
Accident Location	JUNCTION OF BOON LAY WAY/JURONG EAST CENTRAL			
▼ Total Excess Applicable				
Excess Type	Per Accident	Windscreen Excess	100.00	
OD Standard Excess	600.00	TP Standard Excess	0.00	
YIED OD Excess	0.00	YIED TP Excess	0.00	Driver is Cover
Additional Excess	0			
Total OD Excess Applicable	600.00	Total TP Excess Applicable	0.00	
▼ Benefits				
▼ GST Registered Information				
GST Registered	No	GST Registration Date		
GST Registration No.		GST Status Verified		Yes
Modification History				
▼ Policyholder Mailing Address				
Address 1	BLK 811 #10-76	Address 2	JURONG WEST STREET 81	Address 3
Address 4		Address Type	Singapore address	Post Code
Unit No.		Related Policy Number	5114147997	
▼ OI Driver Info				
Driver Name	TAN TIAN HONG	Driver Type	Main Driver	
Unnamed driver Name		Driver NRIC	S0197563C	Driver DOB
Register Date of Driver License	05/05/1972	Driver Age	71	Driving Experie
Contact No.(Mobile)	98538489	Contact No.(Office)		Contact No.(Hi
Address 1	BLK 811 #10-76	Address 2	JURONG WEST STREET 81	Address 3
Address 4		Address Type	Singapore address	Post Code
Unit No.				
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input type="radio"/> No	Driver Vehicle No.	SJU1522A	Driver Insurer
Declaration				
Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input type="radio"/> No	

Modification History

Claim 001

New

Claim Type *	OD-MD	Insured Name	TA/
Contact No.(Mobile)	98538489	Contact No. (Home)	NIL
Email Address		OI Vehicle Number	SJU
Claim Description	SJU1522A / GX8328T ON 14 Jan 2020		
Preferred Workshop		Insured Liability	Partially at Fault
Contact No. Finalisation	Yes	Preferred Repair Option	Income to assign workshop
Date Registered		GIA report	Received
Report Taken By		15/01/2020 17:54	Claim Close Date
		ROSLI WAHAB	
<input checked="" type="checkbox"/> Print AK letter			

▼

001

15/01/2020 17:56

Confidential

Message Read

(continued)

Attachment

Urgency

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NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 15 Jan 2020 17:54	SAS		Normal	S

Video List

Uploaded By/Date	Folder Date	File Name	
		Display in New Window	Scan and uploading

ASSIGNMENT (IDAC)

COE 2024

By CSO- Nature of Accident:

1) Vehicle hit Vehicle:

- a) Motorcar ()
b) Motorcycle ()
c) Bicycle ()

2) Vehicle hit ??

- a) Pedestrian ()
b) Animal ()

3) Vehicle hit Road Side Objects:

- a) Govm. Property ()
(Eg: signboard, barrier, tree etc)

- b) Road Work Object ()
c) Private Property ()

4) Vehicle drop into drain ()

5) Damage due to Act of God:

- a) Fallen Object ()
c) Other, _____

- b) Flood ()

6) Parked & Found Damaged:

- a) Vandalism ()

- b) Hit by Moving Object ()

7) Theft Case

- a) Stolen ()

- b) Damage found ()
when recovered.

8) Fire

- a) Whilst driving ()

- b) Parked ()

9) Accident date more than 24hrs ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
2) SRS Light on ()
3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: SJU 1522A

Yr Regn: NOV, 2009

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV / Truck / Trailer or

Make & Model: Hyundai Avante 1.6 16V c.c. 1591

Colour: Silver Transmission Type: Auto / Manual

Eng/No: G4EC9U75487 Sp. Reading: 142049

C/No: KMH0U41BMAU910282

Gen. Cond: Good / Fair / Poor / Burnt or

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD AirRim or

Tyre Size: F: 195/65 R15

R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

Rear

R/Bal. 6 mm

L/Bal. 6 mm

Parallel Import: Yes / No

Towed-In: Yes / No

Repair Type: LS / I.B.I

Towing Required: Yes / No

No of Repair Days: 6

Vehicle in Idac: Yes / No

D.O.I: 15/01/2020

Time: 1500

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

- a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
e. Animal () f. Govm Object () g. Road Work Object ()
h. Private Property () i. Drain () j. Road Kerb/Grass Verge ()

3) Vehicle does not seem damaged as a result of:

- a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started:

Time completed:

1) CSO

2) ASS

3) Enara Operator Completed Time:

Original Copy

MOTOR CAR (Frt)

Front Portion

Vehicle No: **STU 1522A**

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate			
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper			
1005	992341	Frt Bumper Clips			
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer			
1008	991433	Frt Bumper Reinforcement			
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille			
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel			
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy			
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet			
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992738	Radiator Hose Top			
1057	992737	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	996749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

No of Items:

Accessories:

01191096 Copy

Claim Handling

Accident MT/1080276

Task Transfer Exit

LOS SAL SUB

Policy No.	5114147997	Vehicle No.	SJU1522A	GST Registration No.	
Certificate No.					
Policyholder Name	TAN TIAN HONG			Policyholder NRIC	S0197563C
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	98538489	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	15/01/2020 17:49	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Cross Junction
Date of Accident	14/01/2020	Time of Accident hh:mm	20:45	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTRE	Orange Force	No	ICM No.	
Accident Location	JUNCTION OF BOON LAY WAY/JURONG EAST CENTRAL				

Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	600.00	TP Standard Excess	0.00		
YIED OD Excess	0.00	YIED TP Excess	0.00	Driver is Covered?	Covered
Additional Excess	0.00				
Total OD Excess Applicable	600.00	Total TP Excess Applicable	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 811 #10-76	Address 2	JURONG WEST STREET 81	Address 3	SINGAPORE 640811
Address 4		Address Type	Singapore address	Post Code	640811
Unit No.		Related Policy Number	5114147997		

OI Driver Info

Driver Name	TAN TIAN HONG	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S0197563C	Driver DOB	17/08/1948
Register Date of Driver License	05/05/1972	Driver Age	71	Driving Experience	47
Contact No.(Mobile)	98538489	Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 811 #10-76	Address 2	JURONG WEST STREET 81	Address 3	SINGAPORE 640811
Address 4		Address Type	Singapore address	Post Code	640811
Unit No.					
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.	SJU1522A	Driver Insurer Company	NTUC

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	Yes No
Modification History			

Investigation

Claim 001 OD-MD

Claim Case Officer Zuraimie Bin Mantau

Claim Type	OD-MD	Insured Name	TAN TIAN HONG	Insured NRIC	S0197563C
Contact No.(Mobile)	98538489	Contact No. (Home)	NIL	Contact No. (Office)	
Email Address		OI Vehicle Number	SJU1522A	TP Vehicle Number	GX8328T
Claim Description	SJU1522A / GX8328T ON 14 Jan 2020				Name of Preferred Workshop
Preferred Workshop	Yes	Preferred Repair Option	Income to assign workshop	Insured Liability report	Partially repaired
Date Registered	15/01/2020 17:57	Claim Close Date		Date Received	15/01/2020
Report Taken By	ROSLI WAHAB	Workshop Repairer		Total Loss but Repaired	
Print AK letter				OD Excess Collected by Workshop	
Modification History					

Special Claim Creation Approval

ApprovalReason

Remarks

damage assessmentAttachment

Vehicle Info

Vehicle MakeHYUNDAI

Date of Registration20/11/2009

Towing Required *

☐ Yes ☒ No

Type of TenderOwn Damage

IDAC/Workshop NameNATIONAL ASSESSMENT CENTR

Windscreen Parts & Labour Cost

Market Value(\$)

Vehicle ModelAVANTE

Classis No.KMHDU41BMAU910782

Vehicle in IDAC *

☒ Yes ☐ No

Assessor Name *ROSLI WAHAB

IDAC/Workshop Location51 UBI AVENUE 1 #01-25 PAYA

Total Loss *

☐ Yes ☒ No

Scrape Value(\$)

Engine Capacity

Parallel Import *

☐ Yes ☒ No

Survey Current Status

Economical Repair Value(\$)

Remark

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Co
root					
Not Applicable	1	32200101	NUMBER PLATE (FRONT)	1	Replace
ABS	2	32200201	NUMBER PLATE BASE (FRONT)	1	Replace
ABSORBER	3	32200501	NUMBER PLATE GARNISH (FRONT)	1	Replace
ACCELERATOR	4	16000101	BUMPER (FRONT)	1	Replace
ACTUATOR	5	16001301	BUMPER BRACKET (FRONT LEFT)	1	Replace
ADVERTISEMENT STICKER	6	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Replace
AIR BAG	7	16002401	BUMPER CLIPS (FRONT)	1	Replace
AIR BLOWER	8	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Replace
AIR BOX	9	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm
AIR CHAMBER BOX	10	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm
AIR CLEANER	11	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace
AIR COMPRESSOR	12	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace
AIR CON	13	16003201	BUMPER GRILLE (FRONT)	1	Replace
AIR CON (VAN)	14	27100101	GRILLE (FRONT)	1	Replace
AIR COOLER	15	27100801	GRILLE EMBLEM (FRONT)	1	Replace
AIR DISTRIBUTOR	16	41300101	SUPPORT PANEL (FRONT)	1	Replace
AIR FILTER	17	27700101	HEAD LAMP (LEFT)	1	Unconfirm
AIR FLOW	18	27700102	HEAD LAMP (RIGHT)	1	Replace
AIR GRILLE	19	149001	BONNET	1	Replace
AIR HORN	20	14903401	BONNET LOCK (LOWER)	1	Replace
AIR INTAKE	21	14902201	BONNET HINGE (LEFT)	1	Unconfirm
AIR RESONATOR BOX	22	14902202	BONNET HINGE (RIGHT)	1	Unconfirm
AIR THROTTLE BODY AND SENSOR	23	149044	BONNET RUBBER (SHORT)	1	Unconfirm
ALARM	24	149043	BONNET RUBBER (LONG)	1	Unconfirm
ALTERNATOR	25	149042	BONNET RUBBER (INNER)	1	Unconfirm
ALUMINIUM PANEL - SIDE	26	149041	BONNET RUBBER (CENTRE)	1	Unconfirm
AMPLIFIER	27	149040	BONNET OUTER RUBBER	1	Unconfirm
ANTENNA	28	112023	AIR CON CONDENSER	1	Unconfirm
ANTI ROLL	29	344001	RADIATOR	1	Unconfirm
APRON	30	25400103	FENDER (FRONT RIGHT)	1	Replace
ARCH	31	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Replace

SaveSubmit

From: Zuraimee Bin Mantau <zuraimee.mantau@income.com.sg>
Sent: Friday, 17 January, 2020 11:01 AM
To: Chew Goon Motor - Mrs Chew
Cc: LKK Bukit Merah
Subject: Vehicle SJU1552A, OD Claim No: MT/1080276-001, DOA: 14/01/2020

Dear Chew Goon Motor

OD Excess \$600/- applies.

Vehicle is currently at NAC Bukit Merah.

Please arrange to take away the vehicle and call owner Mr Tan Tian Hong at 98538489 once vehicle is in the workshop.

Strictly no further supplementary is allowed.

**Please forward the invoice and DV within 7 working days to us once repairs has been done.
Update the 'Repair Status' when repairs are done.**

XX

Our Ref: MT/CA/OD/051/1080276-001/ZBM

17 Jan 2020

CHEW GOON MOTOR

BLK 10 AMK IND PARK 2A AVE 5

#01-15,16&17 AMK AUTOPOINT

SINGAPORE 568047

Dear Sir

CLAIM NUMBER: MT/1080276-001

REPAIR OF VEHICLE NUMBER: SJU1522A

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 17 Jan 2020

Make: HYUNDAI

Model: AVANTE

Estimated Repair Days: 5

Location: NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Zuraimee Bin Mantau at 64307891 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe

Deputy Vice President

Motor Insurance

Thank you

Zuraimee Bin Mantau
Senior Executive
Operations, Motor & Personal Lines (PL)
T +65 6430 7891
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
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NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)
51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315

MAC

Vehicle Movement Form

Vehicle Check-In

Vehicle No: SJ4 1522A Date In: 15/01/2020 Time In: 1500 with Keys Yes

For Office use

Attended by: Rosli Watan

Workshop Collection of Vehicle

Workshop: Chuan Gooi Motor

Collection Date: 17.01.2020 Time: 4.15 with Keys: Yes / No

Tow Truck No: GP 3696R Tow Man: Subramanian Jeyaraj NRIC: G6544613T

Signature: [Signature]

For office use

Attended by: Rosli

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5114147997

Cover : drive CLASSIC

1. Index mark and Registration Number of Vehicle : SJU1522A
Chassis Number : KMHDU418MAU910782
2. Name of Policyholder : TAN TIAN HONG
3. Effective Date of Insurance : 19 Nov 2019
4. Expiry Date of Insurance : 19 Nov 2020
5. Persons or Classes of Persons entitled to drive#
(a) The Policyholder.
(b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#
(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: NO
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: TAN TIAN HONG
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: EFIZZIG CREDIT PTE LTD
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : SANTUCK TRADE & INSURANCE AGENCY (00000613918)
Date of Issue : 18 Nov 2019 17:11 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive