



Your Ref : DM20HO00121-JG
Our Ref : CIV1303055 / SLJ 2624 S

Date : 11.03.2020

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block,
MND Complex,
Singapore 069110

RE : ACCIDENT INVOLVING SLJ 2624 S & SJM 36 K
ACCIDENT DATE 13.01.2020
ACCIDENT ALONG LAVENDER STREET

We are the workshop for the owner of motor vehicle no : SLJ 2624 S which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SJM 36 K we are submitting these claims for your consideration.

1	Cost of repair	S \$	5,564.00
2	Loss of rental <u>8</u> days @ \$ <u>71.95</u> / day	S \$	575.60
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>6,147.05</u>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : EQ INSURANCE COMPANY LIMITED
5 MAXWELL ROAD
#17-00 TOWER BLOCK, MND COMPLEX,
SINGAPORE 069110

ATTN: Motor Claim Department

Your Ref No: SJM36K
Claim Type: Third Party
Accident Date: 13/01/2020
TP Veh Reg No: SJM36K

Claim No: CER1302341
Final No: CIV1303055
Date: 05 Mar 2020
Policy No: A29114756MKF
Veh Reg No: SLJ2624S
Make/Model: TOYOTA PRIUS
HYBRID 1.8 CVT
Chassis No: JTDKB3FU003538307
Engine No: 2ZRR966854
Reg. Date: 01/12/2016

Tax Invoice to Vehicle No :SLJ2624S

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST FOR REPAIR	1 PCS	5,200.00	
		5,200.00	5,200.00
Total			S\$ 5,200.00
Add GST @ 7%			364.00
Total Amount Payable			<u>S\$ 5,564.00</u>

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND FIVE HUNDRED SIXTY FOUR ONLY

The above vehicle was surveyed by KENNETH on 14/01/2020

For Esteem Performance Pte Ltd

E. & O. E.



AUTHORISED SIGNATURE

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SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	20 Dec 2019	Vehicle Rental Agreement No	10894
Rental Details		Additional Driver (if any)	
Name	Chow Wen Fung	Name	
Address	Blk 170 Stirling Road #04-1135	Address	
Date of Birth	2 Mar 1994	Date of Birth	
NRIC/Passport No.	S9406966A	NRIC No.	
Driving License No.	S9406966A	Driving License No.	
Telephone No.	6597240732	Telephone No.	
Mobile No.	6597240732	Mobile No.	
Vehicle Description		Additional Driver (if any)	
Vehicle No.	SLJ2624S	Name	
Make/Model	Toyota Prius	Address	
Rental Period		Date Of Birth	
Minimum Rental Period	122	NRIC No.	
Date/ Time Checked Out	20 Dec 2019	Driving License No.	
No. of Days	122	Telephone No.	
Expected Date/ Time of Return	20 Apr 2020	Mobile No.	
Actual Date/ Time of Return			
Rental Charges* & Deposit			
() Open Rental Charges/Day	Per day @ S\$71.95 Per week @ S\$503.65	Deposit Received	S\$500.00
(X) ER Promotion Rental Charges/Day	Per day @ S\$71.95 Per week @ S\$503.65		
(X) CDW Charges/Day	Per day @ S\$5.35 Per week @ S\$37.45	*Inclusive GST	
Rental Period	122 days/17 weeks	Total Rental Charges	

* Note: ER Promotion Rentals Charges applicable till end of Minimum Rental Period, Grab Rentals reserves the right to apply Open Rental Charges thereafter

Insurance Matters Accident/Theft				
Liability Assessment/Nature of incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3 rd Party Damage If Applicable)*	Renter or authorised driver(s) is below 26 years of age & / or < 1 year driving experience	
3 rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not applicable	Not applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

* excess payable is accumulative & inclusive of GST

Payment Method			
(X) Driver Wallet	S\$	() Cash	S\$
() Credit Card	S\$	() Debit Account	S\$
Type		Bank Name	
Card No.		Account No.	

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I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me;
- (g) for the Lessor to comply with its obligations under agreements with the owner/lender in relation to the Vehicle (including disclosure of personal data to the owner/lender);
- (h) for debt recovery purposes in the event that I am in default of my payment obligations (including provision of my personal data to debt recovery agency/ies for inclusion on a negative listing); &
- (i) for the Lessor to comply with its obligations under law.

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$428.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfils all of the following:

- fulfilment of Minimum Rental Period
- timely payment of all Rental Charges at all times
- timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
- there are no accidents, thefts or other incidents occurring within the first week of rental
- the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities

("Qualifying Incident")

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

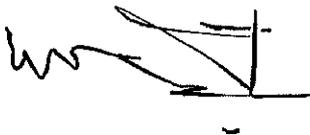
The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

[insert description of promotion(s) &/or refer to relevant section above if already described above]

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.




Renter's Signature/Stamp

Date:

Authorised Signatory/Stamp

Date:

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Jan 2020 / 16:16:50

Receipt Date/Time : 13 Jan 2020 / 16:16:49

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200113-002782

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SJM36K As at 13 Jan 2020/12:05:00 Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SJM36K Enquiry Fee 20200113161543709210	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20200113161558148	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Re: Final Reminder (14 days notice) : LOD SLJ2624S / Your Ref : SJM36K (TP-EQ) //LKK
REF: CC4/EQI20000943/Kpa3

Carmen Lim <carmen@esteemperf.com.sg>

Tue 24/11/2020 5:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; coleen kwok <coleen21@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>

Dear Hsiao Tong,

Please take note that the settlement amount for property claim only.

All personal injuries and damages arising therefrom are excluded from the ambit application.

Account Name	ESTEEM PERFORMANCE PTE LTD
Account Number	441-300112-3
Bank Name	UOB
Bank Code	7375
Branch Code	030

- Email Address (to receive the payment advice) - eunice@esteemperf.com.sg

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection
Centre (Showroom)

www.esteemperformance.com

 [facebook](#)  [twitter](#)  [instagram](#)

On Tue, Nov 24, 2020 at 4:50 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQI20000943/Kpa3

13 FEBRUARY 2020

LIEW MIN HIN
5000M MARINE PARADE ROAD
#07-53
SINGAPORE 449294

Dear Sir/Madam,

ACCIDENT INVOLVING SJM 36K AND SLJ 2624S ON 13/01/2020

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)