

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Sunday, 9 February 2020 6:13 PM
To: 'Joel Goh'
Cc: Hsiao Tong (LKKAuto); Admin A; 'EQI PRS'
Subject: RE: REQUEST FOR PRI SURVEY SLJ2624S (SJM36K - EQ) (DM20HO00121-JG)
Attachments: TP ESTIMATE - MARKED.PDF; TP GIA REPORT.PDF; Preliminary Advice.pdf

Categories: HMK

EQI REF: DM20HO00121-JG
LKK REF: CC4/EQI20000943/Kpa3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLJ 2624S on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 15 January 2020 3:11 PM
To: 'Joel Goh'
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: REQUEST FOR PRI SURVEY SLJ2624S (SJM36K - EQ) (DM20HO00121-JG)

EQI REF: DM20HO00121-JG
LKK REF: CC4/EQI20000943/Kpa3

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Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Wishing you a Happy and Prosperous Lunar New Year!!



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 14 January, 2020 3:28 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY SLJ2624S (SJM36K - EQ) (DM20HO00121-JG)

Dear Sir/Madam,

Thank you for the assignment.

Wishing you a Happy and Prosperous Lunar New Year!!



Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 14 January, 2020 2:31 PM

To: jenny chong <jenny@esteemperf.com.sg>

Cc: carmen lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; 'assignments' <assignments@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY SLJ2624S (SJM36K - EQ) (DM20HO00121-JG)

Without Prejudice

Save As To Cost

Dear Jenny

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on this PRS.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

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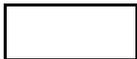
Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: jenny chong [<mailto:jenny@esteemperf.com.sg>]
Sent: Tuesday, January 14, 2020 11:42 AM
To: Joel Goh
Cc: carmen lim; serence ctc
Subject: Re: REQUEST FOR PRI SURVEY SLJ2624S (SJM36K - EQ) (DM20HO00121-JG)

Dear Joel

We are prefer **LKK Auto Consultants Pte Ltd** to survey the car

Thank you



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

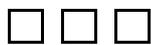
F: 6484 7829

E: jenny@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#) (Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre (Showroom)

www.esteemperformance.com



On Tue, Jan 14, 2020 at 11:18 AM Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Jenny

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services	8) Automotive Appraiser & Surveying

<p>Tel: 8182 5263</p> <p>Fax: 6746 1148</p> <p>Contact Person: Kelvin</p>	<p>Services</p> <p>Tel: 9662 3655</p> <p>Fax: 6765 5662</p> <p>Contact Person: Mr Chee</p>
<p>9) JP Knights Pte Ltd</p> <p>Tel: 6345 0068</p> <p>Fax: 6344 5328</p>	<p>10) Appraisals Associates Pte Ltd</p> <p>Tel : 6747 2822</p> <p>Fax: 6747 0070</p>
<p>11) Infiniti Appraisal Service</p> <p>Tel : 9668 4818/9009 9001</p> <p>Fax: 6458 7432</p>	<p>12) Formteam Adjusters Pte Ltd</p> <p>Tel: 6509 1788</p> <p>Fax: 6509 6221</p>

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: jenny chong [mailto:jenny@esteemperf.com.sg]
Sent: Monday, January 13, 2020 4:43 PM
To: EQI PRS
Cc: carmen lim; serence ctc
Subject: REQUEST FOR PRI SURVEY SLJ2624S (SJM36K - EQ)

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOAL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA)

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor
vehicle no. SLJ 2624 S

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 Sin Ming Drive (s) 575718 (inside vicom)

Tel : 6566 2112

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-
mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any
intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs
should you fail to conduct the pre-repair inspection.



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#) (Head Office)

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