

來發(明記)摩哆有限公司  
**LAI HUAT (MENG KEE) MOTOR PTE LTD**

Sin Ming Autocity  
160 Sin Ming Drive #04-01/#04-02/#07-03 Singapore 575722  
Tel: 64538110 Fax: 64596267  
UEN: 199407592C

RECEIVED 15 JUL 2020

Your Ref: SHD 3162E  
Our Ref: SMF 9487J - 2020/JL

29 April 2020

India International Insurance Pte Ltd  
64 Cecil Street  
#04-#05  
IOB Building  
Singapore 049711  
Attention: Motor Claims

WITHOUT PREJUDICE

Dear Sirs

ACCIDENT INVOLVING VEHICLE NOS. SMF 9487J AND SHD 3162E ON 08/01/2020 AT JUNCTION OF ANG MO KIO STREET 31 AND ANG MO KIO AVENUE 6

We refer to the above matter wherein your insured's vehicle no. SHD 3162E was involved in an accident with our client's vehicle no. SMF 9487J.

As the accident was caused by your insured's negligence, our client is now claiming for the following losses:

- Repair cost: \$2,390.68 (include GST)
- Rental cost: \$ 450.00 (3 days x \$150 per day)
- LTA search fee: \$ 7.49
- Medical receipt: \$ 375.60
- Total: \$3,223.77

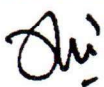
Relevant documents in support of our client's claim are enclosed for your kind attention.

Please do not hesitate to contact Jenny Lim at telephone 64538110 or email [jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg) should you need any additional information.

Meanwhile, we look forward to receiving your affirmative response soon enough.

Thank you.

Yours faithfully,



LAI HUAT (MENG KEE) MOTOR PTE LTD

encs

## LETTER OF AUTHORITY

To: Lai Huat (Meng Kee) Motor Pte Ltd  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722

Dear Sirs

ACCIDENT INVOLVING VEHICLE NOS: SMF 9487J & SHD 3162E ON 08/01/2020  
AT JUNCTION OF ANG MO KIO STREET 31 & ANG MO KIO AVENUE 6

This is to confirm that on 08/01/2020, I / We gave you instructions to repair my / our vehicle no. SMF 9487J which was damaged in the above accident.

In consideration of your agreement to repair my vehicle no. SMF 9487J, pay for my other expenses and to defer demanding for payment of the costs of repair which was damaged as a result of the above accident, I / We hereby authorise you and/or your solicitors as my / our representative to write, negotiate and settle the accident claim on my / our behalf against any part involved in the abovementioned accident.

I / We hereby undertake to co-operate with you and render you all the assistance (including having my / our vehicle re-inspected and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use to my / our vehicle. I / We further undertake to keep you informed at all times of any communication received from any party involved in the abovementioned accident.

I / We hereby confirm that by signing this Letter of Authority, I / We are not entitled in law to receive any payment. If a cheque is sent to me, I / We shall return the same to the sender as I am precluded in law from accepting any payment.

In the event of my / our claim against any party involved in the abovementioned accident being unsuccessful for any reason whatsoever, I / We shall bear the repair / excess cost payable to Lai Huat (Meng Kee) Motor Pte Ltd either by cash / cheque or claim against my / our insurance policy.

I / We hereby authorise the payment of my / our claim (including any or all medical related invoices / receipts) to be made directly to my / our representative, Lai Huat (Meng Kee) Motor Pte Ltd accordingly.

In relation to the personal and vehicle information collected or otherwise provided during the course of the claim process (including by way of recordings), I agree and consent that Lai Huat (Meng Kee) Motor Pte Ltd may use, disclose and process my personal data for the purpose of responding and administering all activities related to my insurance claim.

Yours faithfully

Signature: \_\_\_\_\_



Name: Goh Yong Khian

NRIC No: S7425812C

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT20010156  
Claimant Ref : SMF9487J

We/I, Lai Huat (Meng Kee) Motor Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,390.68 (repair cost), S\$ 300.00 (loss of use/rental), S\$ 383.09 (search fee), vehicle no. SMF9487J that was damaged pursuant to the accident which occurred on 08/01/2020 (date) at Junction of AMK St 31 & AMK Ave 6 (location) involving vehicle no. SHD3162E (insured vehicle). This is pursuant to the inspection conducted on 14/01/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Goh Yong Khian ("the third party claimant") of vehicle no. SMF9487J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMF9487J (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.


We/I authorize you to pay the total amount of S\$ 3,073.77 to Lai Huat (Meng Kee) Motor Pte Ltd

Dated this 02 day of July 20 21

**CLAIMANT:**

Signature:   
Signed by "the workshop" (with chop)  
Name: Jenny Lim  
NRIC: S6927273H  
Address: c/o 160 Sin Ming Drive #04-01,  
#04-02, #07-03 Sin Ming Autocity  
Singapore 575722  
Nationality: Singaporean  
Occupation: Admin

**WITNESS:**

Signature:   
Signed by appointed Surveyor  
Name: LKK Auto Consultants Pte Ltd  
NRIC: 199607198R  
Address: 51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)  
Nationality: \_\_\_\_\_  
Occupation: \_\_\_\_\_



来發 (明記) 摩哆有限公司  
**LAI HUAT (MENG KEE) MOTOR PTE LTD**

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267  
GST No: M2-0128609-3  
UEN: 199407592C

**TAX INVOICE**

EST No. ....: EST0024195

India International Insurance Pte Ltd  
64 Cecil Street  
#05-00  
IOB Building  
Singapore 049711  
Attention: Motor Claims



GST Reg No .....: M2-0128609-3  
Page .....: 1 of 1  
Number .....: INV0025066  
Your ref. ....: TP-SHD 3162E India  
Job No. ....: 71192  
Our ref .....: 20.01.08  
Payment .....  
Date .....: 29/4/2020

Vehicle No ...: SMF 9487J  
Vehicle Model : Nissan Qashqai  
Accident on ...: 8/1/2020

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
Supply of Parts - Nett item:					
1.00	Pc	Rear bumper	769.80	10.00	692.82
1.00	Pc	Rear bumper side holder LH	38.90	10.00	35.01
1.00	Pc	Rear fender arch garnish LH	540.50	10.00	486.45
Special nett item:					
1.00	Set	Rear reversing sensor (4 pcs)	380.00		380.00
8.00	Pcs	Rear bumper bottom clips	5.00		40.00
Labour & Misc:					
1.00		To transfer reversing sensor	60.00		60.00
1.00		To dismantle + renew above parts	300.00		300.00
1.00		To spray paint	240.00		240.00
Sub-Total					2,234.28
GST 7.00%					156.40
Total					S\$ 2,390.68

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给予快速与准确的测量方式和大铁修理。除外，还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

# APEX Car Rental Pte Ltd

37A Bartley Road Singapore 539777  
UEN: 200102894H

## HIRING AGREEMENT CUM TAX INVOICE NUMBER:

**1004520**

(Please quote this number in all payments and correspondence)

Vehicle number : SLU 5749M  
Make & model : Mercedes Benz C230

### HIRER'S PARTICULARS

Hirer : GOH YONG KHIAN  
Address : BLK 315A ANG MO KIO STREET 31 #20-337.  
SINGAPORE 562315

NRIC No: S7425812C

Contact Number Off :  
H/p: 97252333

Res:

Nationality : SINGAPOREAN  
Date Of Birth : 23.08.1974

Licence Number: AS NRIC NO  
Licence Expiry : NEW PHOTO LIC.

Driver : LAI WEI WEI  
Address : AS ABOVE

NRIC No: S8021905I

Contact Number Off :  
H/p: 97504066

Res:

Nationality : SINGAPOREAN  
Date Of Birth : 29.07.1980

Licence Number: AS NRIC NO  
Licence Expiry : NEW PHOTO LIC.

### RENTAL PRICING

Daily Rental Rate : \$ 150.00  
Days On Rental : 03 /Day

Date Out : 14.01.2020  
Time Out : 12.10pm

TOTAL : \$ 450.00

Date Return: 17.01.2020  
Time Return: 9am

\*\*\*RENTER'S Liability for Vehicle Damage EXCESS is S\$1,500.00 ON ALL CLAIMS.  
\*\*\*Applicable to driver below 23YRS old and above 70YRS old OR with less than 2YRS driving experience  
EXCESS is S\$5,000.00

**REMARK -** Vehicle no: SMF 9487J  
Job No: 71192

### HIRER DECLARATION

I agree to the terms and conditions above and as set out overleaf. If I opt to pay by credit/charge card, my signature here is deemed to have been made on the application credit card charge slip.



Authorised Signatory and Company Stamp  
Date:



APEX Car Rental Pte Ltd  
Date:

## Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHD3162E	08 Jan 2020 / 06:43:00	Successful	I05	INDIA INT'L INS PTE LTD

[Previous](#)[OK](#)



# Thank you

Lai Mei Ling Deborah has successfully logged out.

Your last login date and time was 08 Jan 2020, 09:26:39.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

S/No.↓	Asset Type	Asset ID	Asset Owner ID	Transaction Type
1	Vehicle	SHD3162E	-	18.32 Insurance Enquiry (GIRO Payment)
• Log Date/Time 08 Jan 2020 / 09:26:59				





GOH CLAUDIA

GOH CLAUDIA  
BLK/HSE 315A #20-337  
ANG MO KIO STREET 31  
TECK GHEE VISTA  
SINGAPORE 562315

## Accident and Emergency TAX INVOICE

Page 1 of 2  
GST Reg No 20-0409811-Z  
Business Reg No 53029034X  
Print Date/Time 08.01.2020/21:38:07  
Bill Date 08.01.2020  
Customer No 6253581  
Case No 3020001310  
Bill Document No 8206384225  
Visit Type A&E WALK-IN  
Visit Date 08.01.2020  
Attending Doctor DR TAN KEN LEON

Date	Code	Service Description	Qty	Amount (S\$)
08.01.2020	3501010019	XR-LUMBO-SACRAL SPINE	1	108.21
08.01.2020	3501080001	^ XR-AFTER OFF RGER I	1	100.55
08.01.2020	7108000002	CONSULTATION - AFTER HOUR	1	116.82
08.01.2020	IBUP4	IBUPROFEN 200MG TABLETS	30	15.90
08.01.2020	VOLT2	VOLTAREN 20G GEL	1	9.55

Subtotal 351.03

Hospital Charges 351.03  
GST @ 7% 24.57  
Hospital Charges Subtotal 375.60

Total Bill 375.60

Total Hospital Charges 375.60

24-Hour Walk-In Clinic  
Parkway East Hospital  
321 Joo Chiat Place Singapore 427990  
Tel 63408666 Fax 63408630

*Lower back ectasia secondary to road  
traffic accident.*

Dr Tan Ken Leon  
MBChB (Manchester)  
MRCS (Edinburgh)  
M.Med Orthopaedic (Singapore)  
MBA (Chicago Booth)  
MCR09127H

Note: (^)-non discountable items (\*)-A&E charges

### View Your Medisave and/or Medishield Life Claim Details Online

Login to mycpf online services with your Singpass at <http://www.cpf.gov.sg> and proceed to My Statement>> Section B>> Medisave and/or Medishield Life Integrated Shield Plan Claims for the past 15 months. For more information, please visit <http://ask-us.cpf.gov.sg>>> Meeting Your Healthcare Needs.

### Reimbursement Information for Employers and Insurers

Reimbursement should be made to cash outlay first, followed by Medisave then MediShield Life OR the Medisave-approved Integrated Shield Plan. To make reimbursement to Medisave and MediShield Life, submit through internet at <http://www.cpf.gov.sg> and proceed to Employers>> E-Services>> Medisave/MediShield Life Reimbursement. To reimburse to a Shield Plan, please pay directly to the private insurer offering the Shield Plan.

Customer No./Name: 6253581 GOH CLAUDIA  
Case Number: 3020001310 Balance Due (S\$): 0.00  
Cheque Amount: \_\_\_\_\_ Cheque Number: \_\_\_\_\_ Bank: \_\_\_\_\_  
Cheque should be crossed and made payable to "Parkway Hospitals Singapore Pte Ltd".  
Please detach and return this section with your payment.





GOH CLAUDIA

GOH CLAUDIA  
BLK/HSE 315A #20-337  
ANG MO KIO STREET 31  
TECK GHEE VISTA  
SINGAPORE 562315

Accident and Emergency  
**TAX INVOICE**

Page 2 of 2  
GST Reg No 20-0409811-Z  
Business Reg No 53029034X  
Print Date/Time 08.01.2020/21:38:07  
Bill Date 08.01.2020  
Customer No 6253581  
Case No 3020001310  
Bill Document No 8206384225  
Visit Type A&E WALK-IN  
Visit Date 08.01.2020  
Attending Doctor DR TAN KEN LEON

Date	Code	Service Description	Qty	Amount (S\$)
<b>Payment</b>				
08.01.2020	Visa/Master Cd (PEH)	*****1412		375.60-
<b>Balance</b>				
GOH CLAUDIA : Balance				0.00

# UOB



PARKWAY HOSPITALS S PL  
321 JOO CHIAT PL  
BO LVL 1 ADMISSION CASHIER COUNTER  
SINGAPORE 427990

DATE/TIME: 08/01/20 21:37:25  
MID: 000001090001322  
TID: 58278302 INV: 023679  
BATCH: 001026 TRACE: 033812  
S/W : 4311.00.01.2  
APPR CODE: 885949

SALE  
MASTERCARD OFFUS  
\*\*\*\* \* 1412  
ENT: Chip  
REF NUM: 000041033812  
CARD LABEL: MasterCard TSI: E800  
TVR: 0000000000 AID: A0000000041010  
APP CRYPT: 3FFB087C63B23914

BASE : S\$ 375.60  
TOTAL : S\$ 375.60

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT.

\*\*\*\* CUSTOMER COPY \*\*\*\*  
THANK YOU. HAVE A NICE DAY

## Parkway East Hospital

### OFFICIAL RECEIPT

A registered business of  
Parkway Hospitals Singapore Pte Ltd  
121 Joo Chiat Road, Singapore 427990  
Tel: 6344 7689  
GST No: 20 0409611 Z  
Business Reg No: 6304024X

Date/Time : 08.01.2020 21:35:47  
Cashier : Siti Salbiah Bte Vusoon  
Cashier ID : 218  
Machine No : 106  
Receipt No : 41432

Patient : 60H CLAUDIA  
Case No : 3020001310 A1  
Cust No : 0006253561 375.60  
Patient Bill 375.60

DUE 375.60  
RECEIVED

VISA/MASTERCARD S\$ 375.60  
Approval Code = 885949  
Card Number = \*\*\*\*\*1412

(GST Inclusive)  
Thank You

For cheque payment, validity of  
receipt is subject to cheque clearance

**RE: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3**

Jenny Lim <jenny.lim@laihuat.com.sg>

Tue 1/6/2021 10:41 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Dear Hsiao Tong

We have confirmed with our client that there will be no further medical claim or injury claim.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Thursday, 1 April 2021 9:24 am

**To:** Jenny Lim <jenny.lim@laihuat.com.sg>

**Subject:** RE: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

**6th REMINDER**

Without Prejudice

Hi Jenny,

We refer to our email dated 03/08/2020.

For the medical claim, can you assist to confirm that the passenger will not be claiming further for injury? If so, kindly let us have a copy of authorisation to act signed by the passenger for our further action. Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Sunday, 31 January 2021 11:59 AM

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Subject:** RE: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

**5th REMINDER**

Without Prejudice

Hi Jenny,

We refer to our email dated 03/08/2020.

For the medical claim, can you assist to confirm that the passenger will not be claiming further for injury? If so, kindly let us have a copy of authorisation to act signed by the passenger for our further action. Thanks.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Saturday, 14 November 2020 2:01 PM

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Subject:** RE: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

**4th REMINDER**

Without Prejudice

Hi Jenny,



We refer to our email dated 03/08/2020.

For the medical claim, can you assist to confirm that the passenger will not be claiming further for injury? If so, kindly let us have a copy of authorisation to act signed by the passenger for our further action. Thanks.

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**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 9 October 2020 10:12 AM

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Subject:** RE: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

**3<sup>rd</sup> REMINDER**

Without Prejudice

Hi Jenny,

We refer to our email dated 03/08/2020.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Saturday, 19 September 2020 1:29 PM

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Subject:** RE: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

**2nd REMINDER**

Without Prejudice

Hi Jenny,

We refer to our email dated 03/08/2020.

For the medical claim, can you assist to confirm that the passenger will not be claiming further for injury? If so, kindly let us have a copy of authorisation to act signed by the passenger for our further action. Thanks.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 31 August 2020 10:34 AM

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Subject:** FW: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

**REMINDER**

Without Prejudice

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>**Sent:** Monday, 3 August 2020 11:14 AM**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>**Subject:** Re: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

Without Prejudice

Hi Jenny,

Thank you for your email.

For the medical claim, can you assist to confirm that the passenger will not be claiming further for injury? If so, kindly let us have a copy of authorisation to act signed by the passenger for our further action. Thanks.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability,**

**whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Sent:** Wednesday, 29 July 2020 1:40 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

Dear Hsiao Tong

Please find enclosed documents for your kind attention.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 16 June 2020 4:27 pm

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Subject:** RE: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

Without Prejudice

Hi Jenny,

Could you please scan and email a copy of your LOD with all the relevant docs to me?



Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 27 May 2020 12:51 PM

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Subject:** Re: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

Without Prejudice

Hi Jenny,

Could you please scan and email a copy of your LOD with all the relevant docs to me?

Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Sent:** Tuesday, 26 May 2020 12:52 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

Dear Hsiao Tong

Documents was sent on 29.04.2020 to your office.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 26 May 2020 9:27 am

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

Without Prejudice

Hi Jenny,

Further to our below email.

Pls send the LOD & all the docs to us (LKK).

Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 29 April 2020 10:41 AM

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020) //LKK REF: CC4/III20000941/Kps3

Without Prejudice

Hi Jenny,

Pls send the LOD & all the docs to us (LKK).

Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>  
**Sent:** Wednesday, 29 April 2020 10:39 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Your Ref: SHD 3162E / Our Ref: SMF 9487J (Date of Accident: 08.01.2020)

Dear Hsiao Tong

We refer to the above.

Please advise whether LOD to send to LKK or direct to India.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Jan 2020 15:04	<b>Clim Dtl Modified</b>	Claimant's Name: -> GOH YONG KHIAN.	[A] Lee Su Li
2	15 Jan 2020 15:04	<b>Clim Veh Model Changed</b>	(204804) NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A).	[A] Lee Su Li
3	15 Jan 2020 15:04	<b>Clim Created</b>	Reg No: SMF9487J. Acct Date: 2020/01/08. Claim Type: TP. Insurer: India International Insurance Pte Ltd (H Q). Workshop: Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming)	[A] Lee Su Li
4	15 Jan 2020 15:04	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	15 Jan 2020 15:04	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/01/24	[A] Lee Su Li
6	15 Jan 2020 15:04	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	15 Jan 2020 15:05	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lee Su Li
8	15 Jan 2020 15:05	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lee Su Li
9	18 Jan 2020 08:48	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100%(BOLA 27)	[A] CHEW HSIAO TONG
10	20 Jan 2020 09:39	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/01/24	[I] Sherini Pillai
11	20 Jan 2020 09:39	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Sherini Pillai
12	21 May 2020 16:56	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	21 May 2020 16:56	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	21 May 2020 16:56	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2016/12/20.	[A] JOANNE LEE KHANG MIN
15	21 May 2020 16:56	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	15 Jul 2020 12:20	<b>Adj Mandate Request</b>	Cur.Req:3073.77:PODS Liability: 100% *Quantum: (a)CORw/GST: \$2,390.68 + (b)LOR(3days x \$100.00): \$300.00 + (c)LTA/GIA search fee: \$7.49 + (d)Medical Fee:\$375.60 = Total: \$3,073.77 *Vehicle Model: Nissan Qashqai (1197cc) *3recommendation repair day	[A] CHEW HSIAO TONG
17	16 Jul 2020 13:36	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/01/24. Mandate Remarks: Can we confirm passenger will not be claiming further for injury?	[I] Sherini Pillai
18	16 Jul 2020 13:36	<b>Adj Mandate Set</b>	Approved:3073.77:Can we confirm passenger will not be claiming further for injury?	[I] Sherini Pillai
19	02 Jun 2021 10:08	<b>Adj Mandate Request</b>	Cur.Req:3073.77:Hi, 3rd party confirmed that no further injury claim via email. Kindly let us have your mandate, Thanks.	[A] CHEW HSIAO TONG
20	02 Jun 2021 17:44	<b>Adj Mandate Set</b>	Approved:3073.77.	[I] Sherini Pillai

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2507772	21 May 2020 16:56:38	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMF9487J	SHD3162E	11.00

