

RE: Re: Fw: Conflicting DOA

From: Hor, Yinrul
To: sur@lkkauto.com, Admin A (admin-a@lkkauto.com)
Cc: Abu Kassim, Noor Mariesa, Subramaniam, Divyashni
Sent: 22/01/2020 1:51:20 pm

Hi Shirley,

According to our insured's statement, insured's wife had accidentally hit TP vehicle on 10.01.2020.
TP parked the vehicle overnight hence he/she noticed the damages/scratches on 11.01.2020.

Circumstances of Accident

#carpark Reversing out / Moving out of parking lot & Reversing out / Moving out of parking lot Blue Car : SGF766J My wife Wong Ling Ling while reversing our car Mazda SGF 766J to a parking lot she accidentally hit SKC7425R. No one was in the Audi at the time of the accident. There were minor scratches on the Audi and the attached photos and attachments

It would be appreciated if you can advise TP to amend accident date to 10.01.2020.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Wednesday, January 22, 2020 1:20 PM
To: Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; sur@lkkauto.com
Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; sur@lkkauto.com
Subject: [EXTERNAL] Re: Fw: Conflicting DOA

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :
***SKC7425R**
[SGF766J]
TP
VALENCIA DESIGN PTE LTD
Jan 11 2020 12:00AM
[Lee Cheng Guan Christian (Li Qingyuan)]
Leng Wang Motor

Dear Viviane,

We have checked with the repairer, the claimant parked his vehicle on 10/01/2020, claimant found the damaged on his vehicle when he collect his vehicle on 11/01/2020.

Therefore, the claimant had reported the accident date as 11/01/2020.

Thank you.
Best Regards,
Shirley Hiew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->
From: AIG_SG
To: LKK_HQ; admin-a@lkkauto.com
Cc: Yinrul.Hor@aig.com; NoorMariesa.AbuKassim@aig.com; Divyashni.Subramaniam@aig.com
Sent On: 21/01/2020 10:48 AM
Subject: Fw: Conflicting DOA

Dear LKK,

Kindly confirm the correct DOA since TP (11/01/2020) and OI (10/01/2020) indicate different DOA for our necessary action.
Be informed that OI GIA REPORT has been shared to you for your further reference.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 15/01/2020 03:44 PM
Subject: Conflicting DOA

Hi,

Kindly confirm the correct DOA since TP (11/01/2020) and OI (10/01/2020) indicate different DOA.

Thanks & Regards,
Divya

This is an auto-generated email. Do not reply to this email.

Sent by : Hiew May Fung (LKK Auto Consultants Pte Ltd)