

LEE BROTHERS AUTOMOTIVE PTE.LTD

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY

SINGAPORE 417883

TEL: 6509 5521 FAX: 6509 5523 GST Reg. No. : 201101880C

ATTN:THE MOTOR CLAIMS DEPARTMENT

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #16-00

SPRINGLEAF TOWER

SINGAPORE 079909

Yrs Ref. : GBC25P

Our Ref. : LB0120-2776

Date: : 05.02.2020

Accident involving SLC4489P and GBC25P on 01.01.2020 at 0925hrs along Ipoh Lane Blk 31

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have suffered loss and expenses.

We are instructed by our client to make a property damages claims as:-

	<u>Amount</u>
1. Cost of repair (Inc GST)	S\$ 5,136.00
2. Loss of Rental (3Days @ S\$180PerDay)	S\$ 540.00
3. Towing	S\$ -
5. LTA Search fee	S\$ 7.45
4. E-File Serach fee	S\$ 29.00
Claim Amount	<u><u>S\$ 5,712.45</u></u>

Enclosed are the following documents for your perusal.

☒ Original Final repair Bill	☒ Letter of Authority
☐ Original Survey Report & Invoice	☒ Rental Agreement /Receipt
☐ Original Photographs of [SLC4489P]	☒ E-File Search Fee/LTA Receipt
☒ GIAS Reports of [SLC4489P]	☒ Vehicle Registration Card
☒ Certificate of Insurance	☒ Driver's Driving License / Identity Card
☐ Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

Lee Brothers Automotive Pte.Ltd



sales@leebrothers.com.sg

Date: 05/02/2020

To: China TaiPing Insurance (S) Pte Ltd

RE: ACCIDENT INVOLVING VEHICLE NO.: SLC4489P and GBC25P
AT/ALONG Ipoh Lane BIK 31
ON 01.01.2020

I/We, Tan Chay Hoon of (NRIC No./ROC NO.)
S77142580 of 31 Ipoh Lane, #05-01, S'438639

owner of vehicle no. SLC4489P in consideration of M/S Lee Brothers Automotive Pte. Ltd
repairing my/our vehicle SLC4489P at my/our instruction and hereby authorise
M/S Lee Brothers Automotive Pte. Ltd to demand claim settle receive whatever
amount settled / payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim costs
which my arisen therewith.

Signature of Owner:  _____

Date: 05/02/2020

Type text here

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not effect his personal injuries claim and/or uninsured losses claim in a later date.

Further the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3000201800

Claim No : SNM20D200037/C02

Claimant : TAN CHAY HOON

Amount : S\$5,592.45

DOLLARS FIVE THOUSAND FIVE HUNDRED NINETY TWO AND CENTS
FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLC 4489P

Insured Vehicle No. : GBC 25P

Date of Loss : 01/01/2020

Place of Accident : IPOH LANE BLK 31

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FEIDA HARDWARE AND MACHINERY TRADING
Driver Name : TAY TECK HWEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,136.00
(3) Loss of Use /Rental/ Earning	S\$	420.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	36.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	5,592.45

Claimant Name : TAN CHAY HOON

NRIC No : 57714258D

Signature : 

Date : 15/10/2020

LEE BROTHERS AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Email : sales@leebrothers.com.sg

Co. Reg. : 201101880C

GST Reg. No. : 201101880C

TAX INVOICE

9977

Messrs : **CHINA TAIPING INSURANCE (S) PTE LTD**
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Claim No. : LB0120-2776
Acc. Date : 01/01/2020

Veh. No./Model : SLC 4489P BMW 520I

Date : 21/01/2020

QTY	DESCRIPTIONS	AMOUNT
	Repair Cost : Inclusive of supply parts, panel beating, spray painting and labour.	4,800.00
	Sub-total	4,800.00
	Add GST 7%	336.00
	Total Amount	5,136.00

E. & O.E.

* Please make all payments to " Lee Brothers Automotive Pte Ltd "

* All service and repairing are in good order & conditions.



Customer Sign & Chop

Lee Brothers Automotive Pte Ltd

CARZ RENTAL PTE. LTD.

1 Kaki Bukit Avenue 6, #02-47 Autobay,
Singapore 417883
Tel: (65) 6509 5521 Fax: (65) 6509 5523

LB
SLC4489P

VEHICLE RENTAL AGREEMENT

ROC NO: 201312119K

RA NO: **3868**

Hirer Particulars -		Veh. No. SJV5398K		Replace veh. No. SLC4489P	
Name	Tan Chay Hoon	Make / Model	Toyota Camry	Auto/Manual	
Address	31 Ipoh Lane	Date/Time Out	14.01.2020 @ 1430hrs	KM Out	
	#05-01, S'438639	Date/Time In	17.01.2020 @ 1800hrs	KM In	
NRIC/Passport	S77142580	Mobile	96805546	Estimated Date/Time Return	
Tel (O)		Fax		Rental charges -	
				S\$	S\$
Authorised Driver's Particulars -					
Name		Hours	@	Per Hour	
		Days	@	Per day	540.00
Address		Weeks	@	Per Week	
		Months	@	Per Month	
NRIC/Passport		Nationality		Sub-Total	
Date of Birth		Occupation		Less	Discount
D/Licence No.		Mobile		Sub-Total	
Expiry Date		Tel (O)		Optional Charges -	
Country of Issue		Tel (H)		Delivery	@ Per Trip
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Collection	@	Per Trip	
		Others			
		Sub-Total			
		Add 7% GST			
		(A) Estimated Total Rental			
		Extension -			
		Extension Rental		X	
		Surcharge (Malaysia)		X	
		P.A.I.		X	
				X	
		Others -			
		Misc :			
		Cash/Nets/Cheque/VISA/MC Card No:			
		Sub-Total			
		Add 7% GST			
		(B) Extension/others Total			
		(A) + (B) Grand Total Rental Charges			
		Less Prepayment			
		Balance Due 540.00			
		Deposit	Deposit Refunded		
		Amount			
		Remarks:		Received by	
Physical Damage Excess Singapore S\$ Malaysia S\$ Young, Elderly & Inexperience driver S\$ (Additional)		Hirer's Acknowledgement 			
IMPORTANT NOTE: 1. Only persons aged 24 and above or below 65 with 2 years or more driving experience, authorized, licensed and signing this agreement may drive the vehicle. 2. In case of accident, the Hirer shall report to rental office immediately. If there is any bodily injury, a police report must be made within 24 hours. 3. Vehicle is strictly for SINGAPORE USE ONLY, and may not be driven out of Singapore without prior consent of Carz Rental Pte. Ltd. 4. Unauthorised drivers, drivers who did not fulfill the above requirement are liable for the full cost & other losses suffered by Carz Rental Pte. Ltd. should the vehicle is damaged or stolen.					
The hirer hereby read and understood all terms and conditions stated on this page and overleaf : 					
for Carz Rental Pte. Ltd. 					
Hirer Signature/Co's Stamp/Date			Authorised Signature/Date		



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 02 Jan 2020 / 13:42:50

Receipt Date/Time : 02 Jan 2020 / 13:42:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200102-001779

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBC25P				
As at 01 Jan 2020/09:25:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBC25P Enquiry Fee 20200102134157949017	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20200102134206241	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-004892

Date of Request: 09/01/2020

Your Ref No:

WALK IN JASON

LEE BROTHERS AUTOMOTIVE PTE. LTD.
1 KAKI BUKIT AVE 6, #02-47 AUTOBAY @ KAKI BUKIT
SINGAPORE 417883

Dear Sir/Madam,

Your Vehicle No: SLC4489P
Date of Accident: 01/01/2020
Place of Accident: IPOH LANE
Involving Vehicle No: GBC25P

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-004894

Date of Request: 09/01/2020

Your Ref No: WALK IN JASON

LEE BROTHERS AUTOMOTIVE PTE. LTD.
1 KAKI BUKIT AVE 6, #02-47 AUTOBAY @ KAKI BUKIT
SINGAPORE 417883

Dear Sir/Madam,

Date of Accident: 01/01/2020

Vehicle No: SLC4489P

Place of Accident: IPOH LANE BLK 31

Involving Vehicle No: GBC25P

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GBC25P	IPOH LANE BLK 31	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI20000915/Uda3

06 FEBRUARY 2020

**FEIDA HARDWARE AND MACHINERY TRADING
54 TEBAN GARDENS RD
#01-547
SINGAPORE 600054**

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 25P AND SLC 4489P ON 01/01/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLC 4489P against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Jia Le (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 26 August 2020 5:15 PM
To: Jia Le (LKK Auto); Admin A
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM20D200037/C02/TKL & YOUR REF: (TP : LKK REF - CC6/CTI20000915/Uda3) - Direct Settlement - Accident Involving GBC25P and SLC4489P on 01/01/2020

Dear Jia Le,

We refer to your email below.

Please proceed to offer at \$5,592.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, August 26, 2020 2:40 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D200037/GBC25P/TKL & YOUR REF: (TP : LKK REF - CC6/CTI20000915/Uda3) - Direct Settlement - Accident Involving GBC25P and SLC4489P on 01/01/2020

Dear Kah Leong,

We refer to the email on 28/07/2020.

Kindly let us have your instruction as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Tuesday, 28 July 2020 4:39 PM

To: Tan Kah Leong; Admin A; Claims Dept of CTI

Cc: Alfred Toh

Subject: RE: OUR REF: SNM20D200037/GBC25P/TKL & YOUR REF: (TP : LKK REF - CC6/CTI20000915/Uda3) - Direct Settlement - Accident Involving GBC25P and SLC4489P on 01/01/2020

Dear Kah Leong,

We have offer 50/50 settlement to TP but they did not accept.

They counter propose for 100% liability due to insured against traffic flow for reversing on main road.

Kindly let us have your instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

Sent: Thursday, 26 March 2020 3:07 PM

To: Jia Le (LKK Auto); Admin A; Claims Dept of CTI

Cc: Alfred Toh

Subject: Re: OUR REF: SNM20D200037/GBC25P/TKL & YOUR REF: (TP : LKK REF - CC6/CTI20000915/Uda3) - Direct Settlement - Accident Involving GBC25P and SLC4489P on 01/01/2020

Without Prejudice

Dear Jia Le,

We refer to your email below.

We are not agreeable to settled at 100% liability as TP's report stated moving out of carpark.

Please proceed to offer at liability 50/50% at up to \$2,796.23.

Thank you.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Friday, March 6, 2020 9:13 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200037/GBC25P/TKL & YOUR REF: (TP : LKK REF - CC6/CTI20000915/Uda3) - Direct Settlement - Accident Involving GBC25P and SLC4489P on 01/01/2020

Your ref : **SNM20D200037**

Our ref : CC6/CTI20000915/Uda3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBC 25P(OI) & SLC 4489P(TP) ON 01/01/2020

We refer to the above matter.

Insured driver reversed. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**LEE BROTHERS AUTOMOTIVE PTE LTD**" at **\$5,592.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$10,664.43	\$ 5,136.00
2. Loss of Rental (3days x \$180.00)	\$ 540.00	\$ 420.00 (3days x \$140.00)
3. LTA/ GIA Search Fee	\$ 36.45	\$ 36.45
Total	\$11,240.88	<u>\$ 5,592.45</u>

**02 days recommendation for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]
Sent: Wednesday, 5 February 2020 11:11 AM
To: Mei Kwan (LKKAUTO); Admin A; Jia Le (LKK AUTO)
Subject: RE: OUR REF: SNM20D200037/GBC25P/TKL & YOUR REF: (TP : LKK REF - CC6/CTI20000915/Uda3)
- Direct Settlement - Accident Involving GBC25P and SLC4489P on 01/01/2020

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's GIA report for your necessary action.

Thank you.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI
Sent: Tuesday, February 4, 2020 4:14 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; JiaLe@lkkauto.com

Subject: OUR REF: SNM20D200037/GBC25P/TKL & YOUR REF: (TP : LKK REF - CC6/CTI20000915/Uda3) - Direct Settlement - Accident Involving GBC25P and SLC4489P on 01/01/2020

Dear Kah Leong

Please refer to the append email and attachment.

Kindly assist on this case soonest possible.

Office in charge -Tan Kah Leong -DID 6389 6193

Dear Jia Le,

***** kindly quote our reference number when replying. *****

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: 6389 6116

Fax (65) 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

Website:www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, February 3, 2020 2:12 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC25P (OI : CTI - TBA) and SLC4489P (TP : LKK REF - CC6/CTI20000915/Uda3) on 01/01/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SLC 4489P at M/s Lee Brothers Automotive Pte. Ltd. on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)