

ASS. REC. BY: _____ REF: (S/MSG 20000913/HVF3) Special Instruction: _____

AM/Ver/pt: 4000 Ann ASSIGNMENT (Office): _____

From (Person): Crystal Lu MSIG Date/Time: 14. Jan. 2020 4:36p.m

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKC 7738m Insured: GV 6630T

at Workshop info: SK Automobile Tel: 8121 0478

of 23 Kaki Bukit Ave 4 #03-01

Policy No: _____ Claim No: _____

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 7.1.2020

(Client's Record) CA / REV / REP. / REV 24 HRS

Date/Time: 15.1.2020 10:29.m Person Contacted: Xiong H.O.D. Endorsement: _____

Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SKC 7738m - X
	GV 6630T - Y

16/1/2020 Email preli revised to Crystal

3/4/20 Finalised cost + 1500 cost \$7000 Det. 2 Sup. 2 Hg. by workshop include from (Kung Lee)

(Recd 21, 499.68, 70%)

H. P. W. J.

MSIG

ASSIGNMENT

From: _____ Date: 15 Jan 2020

Estimated Cost: _____

OD / TP / VS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKC 7738M

at Workshop no: SK Automobile

at 23 Kaki Bukit Ave #A03-01 Premier

Insured: Blindly Contact 1-4 #03 #6

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

Veh No: SKC 7738M (Regn) 5/05/2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: H. Solman X c.c. 1733

Colour: white A/C: Insured / Std / Nil / NA

Sp. Reading: 22 / 123 km T/Radio: Insured / Std / Nil / NA

Eng No: _____

C/No: RN61063547

Gen. Con: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

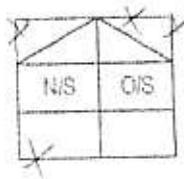
Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215 / 50 / R17

R: 17

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or _____

Est. or Market Value: _____

IVAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: _____ days Res: Yes or No

Lim Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS my

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Front R/Bal: 67 mm fallen

Front L/Bal: 6 mm fallen

Front D.O.A: 7/1/20

Rear R/Bal: 67 mm fallen

Rear L/Bal: 6 mm fallen

Rear D.O.A: 15/1/20

Survey held at: SK Automobile

Des. of Damages: Front / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision:

Date / Time	Action / Instruction
	<u>HOCK ANN. SKC 7738M</u>
	<u>DIS HOCK PARTS PERIOD</u>
<u>19/1/20</u>	<u>already in the workshop for inspection by last report</u>
	<u>done over 1016 to it</u>
	<u>MV - 73000</u>
	<u>PV - 12703</u>
	<u>RV - 10200</u>
	<u>pend -> 97911432x</u>

Report Fee: Preli. Report

Final Report

Days Of Repair: 8

Resurvey No. of Trip: 2

Survey Fee:	
Transportation	
Site Insp	
Interview	
Tech. Adv	
Material	
Print	

Add Fee: Site Insp (\$)

Interview (\$)

Tech. Adv (\$)

Material (\$)

34 - typist

merimen

LS \$9000k

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 16 January 2020 12:52 PM
To: 'Crystal Lee'; SUR
Cc: 'Ong Zi Hui'
Subject: RE: Survey Request - Manual Assigned -SKC 7738M
Attachments: SKC 7738M PRELI REVISED.pdf

Dear Crystal,

Enclosed preliminary revised of vehicle SKC 7738M
Date of survey: 15/1/2020
Number of days (estimated) : 8 days

Please provides claim number and create claim in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 15 January 2020 10:14 AM
To: 'Crystal Lee' <crystal_lee@sg.msig-asia.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Ong Zi Hui' <zihui_ong@sg.msig-asia.com>
Subject: RE: Survey Request - Manual Assigned

Dear Sir/Madam,

Thank you for the assignment.

Wishing you a Happy and Prosperous Lunar New Year



Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, 14 January, 2020 4:36 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: Survey Request - Manual Assigned

Arrange surveyor for SKC7738M & Your Ref:GV6630T (Samwoh-MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg    

A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua <helene_phua@sg.msig-asia.com>

Sent: Tuesday, 14 January 2020 3:41 PM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: FW: Arrange surveyor for SKC7738M & Your Ref:GV6630T (Samwoh-MSIG)

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg    

A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua

Sent: Tuesday, 14 January 2020 3:40 PM

To: SK Admin <admin@skauto.com.sg>

Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: RE: Arrange surveyor for SKC7738M & Your Ref:GV6630T (Samwoh-MSIG)

Hi,

As spoken, we will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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From: SK Admin <admin@skauto.com.sg>
Sent: Tuesday, 14 January 2020 2:41 PM
To: Helene Phua <helene_phua@sg.msig-asia.com>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>
Subject: Re: Arrange surveyor for SKC7738M & Your Ref:GV6630T (Samwoh-MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Helene,

Thanks for your reply.

We choose surveyor: MSIG In-House Surveyors

Regards,
Huey Lee
SK Automobile Pte Ltd

On Tue, Jan 14, 2020 at 10:22 AM Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your email dated 13/01/2020.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) MSIG In-House Surveyors

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 3 surveyor listed below as the SJE, depending on their availability:

1. Xing Guo Qiang
2. Kenneth Kong
3. Marcus Chua

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. ***Fast lane settlement is not applicable for cases that liability is in dispute***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: SK Admin <admin@skauto.com.sg>
Sent: Monday, 13 January 2020 4:05 PM
To: Claims <claims@sg.msig-asia.com>
Cc: JING XIONG KHOO <xiongskauto@gmail.com>
Subject: Arrange surveyor for SKC7738M & Your Ref:GV6630T

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir / Mdm,

We the repairers of motor vehicle no. SKC7738M

Kindly arrange surveyor to conduct a pre-repair inspection

Location : 8 Kaki Bukit Ave 4#08-46

Premier @ Kaki Bukit

Singapore 415875

Contact No : 8121 0478 Xiong

We appreciate your early reply.

Thanks.

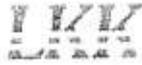
--
*Regards,
Huey Lee*

SK Automobile Pte Ltd

Tel: 6789 5155 Fax: 6783 5155

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: Please Advised

Our ref: CS/MSG20000913/IIvf3

Date : 16/1/2020

The Motor Claims Department
M/s: MSIG INSURANCE (SINGAPORE) PTE LTD

Without Prejudice

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SKC 7738M

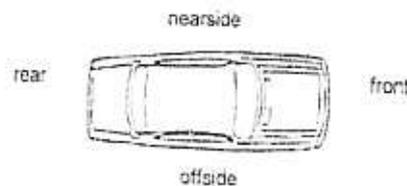
We thank you for your instruction on 14/1/2020

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15/1/2020 at the premises of M/s SK AUTOMOBILE PTE LTD and have the following to report:-

Workshop Estimate Amount	: SS	30,499.68
Revised Estimate Amount	: SS	13,906.44
"Check" Items Amount	: SS	3,641.32
Total	: SS	17,547.76
Market Value	: S\$	
LTA Reimbursement Value	: S\$	
Nett Value	: S\$	
	: S\$	

Description of Damage:

The vehicle sustained damages at the front n/s portion, front o/s portion and rear n/s portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

LEE HOCK ANN
Asst. Automotive Assessor

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, 14 January 2020 4:36 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: SKC7738M ARRANGE.pdf; SKC7738 GIA Report.pdf

Arrange surveyor for SKC7738M & Your Ref:GV6630T (Samwoh-MSIG)

Manual Assigned

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MSIG

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Have a great week ahead!

Helene Phua
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MSIG

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Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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NB:

- a. *Fast lane settlement is not applicable for cases that liability is in dispute*

SK AUTOMOBILE PTE LTD

Roc.No. 201500047H

23 Kaki Bukit Ave 4 #03-01 Vicom Inspection Centre
(South Wing) Singapore 415933
Tel: 67895155 Fax : 67835155

Date: 13/01/2020

To: MSG Insurance (Singapore) Pte Ltd

By Fax & Email

Attn: Motor Claims Department.

Re: Accident involving motor vehicle nos. SKC 7738 M and GV 66307
Along Open CP At Blk 278 Choa Chu Kang Ave 3 on 07/01/2020

We refer to the above matter.

Under the new practice directions, we the repairers of motor vehicle no. SKC 7738 M
Hereby give you the insurer of motor vehicle no. GV 66307 2 working days.

Whether you are appointing your own surveyors to conduct a pre-repair inspection on our customers vehicle.

If we do not hear from you after 2 working days, we shall carry out to appoint our own surveyors on behalf of our said customer to conduct the said pre-repair inspection and proceed to repair the said vehicle thereafter.

Thank You.

Regards



Huey Lee
E-mail: admin@skauto.com.sg

FOR SURVEYOR
Please initial here after completion of pre-repair inspection. Thank you.
Appointed Surveyor: _____ (Name & Signature)
Date & Time of Inspection: _____

****8 Kaki Bukit Ave 4 #08-46
Premier@Kaki Bukit
Singapore 415875
** Pls contact: Xiong - 8121 0478**

Operations address: 23 Kaki Bukit Ave 4, #03-01 (South Wing) Singapore 415933
Tel: +65 6789-5155 Fax: +65 6783-5155

- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

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Helene Phua

Admin Assistant, Claims Services

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To: Claims <claims@sg.msig-asia.com>
Cc: JING XIONG KHOO <xiongskauto@gmail.com>
Subject: Arrange surveyor for SKC7738M & Your Ref:GV6630T

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir / Mdm,

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 671A

Vehicle Details

Vehicle No.: SKC7738M
Vehicle to be Exported: No
Intended Deregistration Date: 16 Jan 2020
Vehicle Make: HONDA
Vehicle Model: STREAM 1.8X A
Primary Colour: White
Manufacturing Year: 2008
Engine No.: R18A1770719
Chassis No.: RN61063549
Maximum Power Output: 103.0 kW (138 bhp)
Open Market Value: \$18,248.00
Original Registration Date: 05 May 2008
First Registration Date: 05 May 2008
Transfer Count: 4
Actual ARF Paid: \$20,073.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 04 May 2023
COE Category: E - Open Category
COE Period(Years): 5
PQP Paid: \$19,356.00
COE Rebate Amount: \$12,773.00
Total Rebate Amount: \$12,773.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 16 Jan 2020

OK

1/8/2020

Used Honda Stream Car & Used Cars & Vehicles Singapore - sgCarMart



Honda Stream 1.8A X \$21,800 \$7,120 /yr 30-Jan-2008 1,799 cc 165,000 km MPV Available
(COE till 01/2023)

COE Till Jan 2023, Road Tax Till Jan 2020, Economical MPV.

Posted: 02-Jan-2020 Tags: 2008 Honda Stream, 2008 Honda stream, Honda Stream, Honda Stream, Honda Stream, Honda Stream, Honda Stream, Used Honda



Honda Stream 1.8A X \$25,800 \$7,670 /yr 21-May-2008 1,799 cc - MPV Available
(COE till 05/2023)

Full Loan Available At \$761 Monthly. 1 Year Free Servicing & Brand New Battery, Interest From 3.18% Bank Loan And In House Loan Available. Vehicle Serviced & Checked By In House Workshop. Trade In Welcome.

Posted: 28-Dec-2019 Tags: 2008 Honda Stream, 2008 Honda stream, Honda Stream, Honda Stream, Honda Stream, Honda Stream, Honda Stream, Used Honda



Honda Stream 1.8A Style Edition \$23,800 \$6,990 /yr 04-Jun-2008 1,799 cc 140,000 km MPV Available
(COE till 06/2023)

In House Finance Available! One Of The Most Renewed COE MPV In Singapore! Super Low Depreciation! Low Mileage, Value For Money! Please Call For Viewing!

Speedo Motoring

Posted: 04-Jan-2020 Tags: 2008 Honda Stream, 2008 Honda stream, Honda Stream, Honda Stream, Honda Stream, Honda Stream, Honda Stream, Used Honda



Honda Stream

DOA - 7/1/20

MV - 23000
PV - 12773
NL - 10200

Balance - 3 year Sumatra
Rupa - 7000 per
7000 x 12 = 583
21000 + 2715
= 23715

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/01/2020 20:28
Date Of Accident	07/01/2020 06:05
Exact Location Of Accident	OPEN CP OF BLK 278 CHOA CHU KANG AVE 3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKC7738M
Insured/Policyholder	
Name Of Registered Owner	HIRMAN BIN RAMLEE
NRIC No	S7805671A
Email Address	HENTIGGERY@GMAIL.COM
Mobile Phone No	(LOCAL) +65-88383703
Alternative Phone No	Office-88383703
Vehicle Particulars	
Manufacturer	HONDA
Model	STREAM 1.8X A
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	MT/00480803/01
Cover Note Number	
Driver	
Name of Driver	HIRMAN BIN RAMLEE
NRIC No	S7805671A
Date Of Birth	16/03/1978
Occupation	INDOOR
Date Of Driving Pass	19/04/2002
Driving Experience	17 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-88383703

Fax Number	
Contact Number	OFFICE-88383703
EEmail Address	HENTIGGERY@GMAIL.COM
Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

My vehicle was parked stationary. When I return to my car at about rd 2pm, my vehicle was already damaged. My rear tyre and bumper had mounted the curb. My front portion was badly damage. There was a note left on my windscreen that veh b had accidentally knock against my vehicle. The impact push my car sideways and knock against vehicle c.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GV6630T
Vehicle Make/Model/Colour	NISSAN / P/UP FLATBED
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

**VERIFY BY AJAX MARS (ARC)
REPORTING OFFICER
MOHAMED SHARIL BIN SATAR**

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2

ACCIDENT STATEMENT (2000 characters)

My vehicle was parked stationary. When I return to my car at about rd 2pm, my vehicle was already damaged. My rear tyre and bumper had mounted the curb. My front portion was badly damage.

There was a note left on my windscreen that veh b had accidentally knock against my vehicle. The impact push my car sideways and knock against vehicle c.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
MOHAMED SHARIL BIN SATAR

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

7 January 2020 at 4:17 PM

Date/Time:

7 January 2020 at 4:17 PM

SK Automobile Pte Ltd
 (Co Reg. No. 201500047H)
 23 Kaki Bukit Ave 4 #03-01
 Vicom Inspection Centre
 Singapore 415933
 Tel: 6789 5155 Fax : 6783 5155

TO	: MSIG	DATE	: 9-Jan-20
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>OWNER'S PARTICULAR</u>		<u>VEHICLE DETAILS</u>	
NAME	:	VEHICLE NO	: SKC7738M
ADDRESS	:	MODEL	: HONDA STREAM
<u>ACCIDENT DETAILS</u>	DATE :		
	TIME :		
THIRD PARTY REQUEST BY / CONTACT	:	DAUD/93911482	

QUOTATION SUMMARY

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT BUMPER ✓ cut	1	\$ 758.60	\$ 758.60
2	FRONT BUMPER REINFORCEMENT ✓ BT	1	\$ 301.20	\$ 301.20
3	FRONT BUMPER LOWER GRILLE ✓ CRA	1	\$ 178.10	\$ 178.10
4	FRONT BUMPER FOG LAMP ✓ CRA	2	\$ 321.00	\$ 642.00
5	FRONT BUMPER SIDE RETAINER ✓ new	2	\$ 53.00	\$ 106.00
6	FRONT GRILLE ✓ CRA	1	\$ 449.70	\$ 449.70
7	FRONT GRILLE MOULDING ✓ CRA	1	\$ 275.10	\$ 275.10
8	FRONT GRILLE EMBLEM ✓ new	1	\$ 155.20	\$ 155.20
9	BONNET ✓	1	\$ 950.60	\$ 950.60
10	BONNET LOCK ✓ Jim	1	\$ 198.40	\$ 198.40
11	BONNET INSULATOR X (SVC)	1	\$ 124.80	\$ 124.80
12	BONNET STOPPER X (SVC)	2	\$ 24.00	\$ 48.00
13	BONNET HINGE 4/4 only ✓ BT	2	\$ 64.30	\$ 128.60
14	BONNET SEAL ✓ new	1	\$ 98.40	\$ 98.40

630.80 ✓
 270.80 ✓
 ✓
 540.60 ✓
 ✓
 370.80 ✓
 230.30 ✓
 52.70 ✓
 677.40 ✓
 130.40 ✓
 64.30 ✓
 58.30 ✓

15	FRONT FENDER ✓ BT	2	\$ 518.00	\$ 1,036.00
16	FRONT FENDER BRACKET ✓ (R)	2	\$ 45.00	\$ 90.00
17	FRONT FENDER EXTEN PANEL X (R)	2	\$ 554.00	\$ 1,108.00
18	FRONT FENDER INNER SHIELD ✓ CRA	2	\$ 185.00	\$ 370.00
19	FRONT FENDER TOP GARNISH 4/4 only ✓ (SUC)	2	\$ 98.60	\$ 197.20
20	HORN X (SUC)	2	\$ 88.70	\$ 177.40
21	HEADLAMP ✓ CRA	2	\$ 845.70	\$ 1,691.40
22	HEADLAMP LOWER BRACKET ✓ CRA	2	\$ 74.30	\$ 148.60
23	FRONT SUPPORT PANEL TOP GARNISH X (SUC)	1	\$ 235.20	\$ 235.20
24	FRONT SUPPORT PANEL ✓ BT	1	\$ 689.00	\$ 689.00
25	A/C CONDENSOR ✓ BT	1	\$ 894.80	\$ 894.80
26	A/C CONDENSOR BRACKET X (R)	2	\$ 86.90	\$ 173.80
27	A/C CONDENSOR LOWER MOUNTING X (SUC)	2	\$ 28.50	\$ 57.00
28	A/C CONDENSOR FAN COWLING ?	1	\$ 282.30	\$ 282.30
29	A/C CONDENSOR FAN MOTOR / X (SUC)	1	\$ 390.50	\$ 390.50
30	A/C CONDENSOR FAN BLADE	1	\$ 221.30	\$ 221.30
31	AIR CON DISCHARGE PIPE X (SUC)	1	\$ 354.00	\$ 354.00
32	AIR CON RECEIVER PIPE X (SUC)	1	\$ 351.00	\$ 351.00
33	RADIATOR ✓ BT	1	\$ 1,425.80	\$ 1,425.80
34	RADIATOR BRACKET X (R)	2	\$ 45.00	\$ 90.00
35	RADIATOR LOWER MOUNTING X (SUC)	2	\$ 28.50	\$ 57.00
36	RADIATOR FAN MOTOR 2x	1	\$ 354.20	\$ 354.20
37	RADIATOR FAN BLADE / SUC	1	\$ 211.60	\$ 211.60
38	RADIATOR FAN COWLING	1	\$ 296.10	\$ 296.10
39	RESONATOR BOX ✓ CRA	1	\$ 489.00	\$ 489.00
40	FRONT SHOCK ABSORBER X (SUC)	2	\$ 548.00	\$ 1,096.00
41	FRONT KNUCKLE ARM X SUC	2	\$ 490.50	\$ 981.00
42	FRONT KNUCKLE BEARING X SUC	2	\$ 202.80	\$ 405.60
43	FRONT LOWER ARM X SUC	2	\$ 473.90	\$ 947.80
44	FRONT STABILIZER LINK X SUC	2	\$ 187.60	\$ 375.20
45	STEERING TIE ROD X SUC	2	\$ 127.20	\$ 254.40
46	REAR BUMPER ✓ CRA	1	\$ 645.30	\$ 645.30
47	REAR BUMPER LOWER BRACKET X (R)	2	\$ 70.40	\$ 140.80
48	REAR BUMPER SIDE RETAINER 4/4 only ✓ (SUC)	1	\$ 43.80	\$ 87.60
49	REAR AXLE X (SUC)	1	\$ 2,159.00	\$ 2,159.00

840.60 ✓

296.40 ✓
67.20 ✓

1280.50 ✓
73.60 ✓

450.20 ✓
500.30 ✓

210.30 ✓

300.30 ✓

570.40 ✓

86.50 ✓

50	REAR SHOCK ABSORBER	4/11 crm	1/2	\$ 498.00	\$ 996.00
51	REAR WHEEL BEARING	4/11 crm	1/2	\$ 198.00	\$ 396.00
52	EXHAUST SILENCER	X (svl)	1	\$ 845.00	\$ 845.00
53	EXHAUST SILENCER MOUNTING	X (svl)	2	\$ 32.00	\$ 64.00

TOTAL PRICE \$ 25,199.60
 LESS 20% \$ 5,039.92
 SUB TOTAL PRICE \$ 20,159.68

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT NUMBER PLATE ✓ crm	1	\$ 30.00	\$ 30.00
2	FRONT BUMPER CLIP SET ✓ crm	1	\$ 65.00	\$ 65.00
3	FRONT BUMPER LOWER SPOILER ✓ crm	1	\$ 1,800.00	\$ 1,800.00
4	FRONT LOWER GRILLE CLIP SET ✓ crm	1	\$ 30.00	\$ 30.00
5	BONNET INSULATOR CLIP SET ✓ crm	1	\$ 52.00	\$ 52.00
6	FRONT GRILLE CLIP SET ✓ crm	1	\$ 26.00	\$ 26.00
7	SIDE SKIET LH X (svl)	1	\$ 1,200.00	\$ 1,200.00
8	FRONT SUPPORT PANEL GARNISH CLIP SET ✓ crm	1	\$ 48.00	\$ 48.00
9	FRONT FENDER INNER SHIELD CLIP SET ✓ crm 2007	1	\$ 74.00	\$ 74.00
10	FRONT FENDER TOP GARNISH CLIP SET ✓ crm 2007	1	\$ 28.00	\$ 28.00
11	RADIATOR COOLANT ✓ crm	3	\$ 25.00	\$ 75.00
12	REAR BUMPER CLIP SET ✓ crm	1	\$ 52.00	\$ 52.00
13	REAR BUMPER LOWER SPOILER ✓ crm	1	\$ 1,800.00	\$ 1,800.00

TOTAL \$ 5,280.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST	APPROVED
1	TO PANEL BEAT, REMOVE AND REPLACE DAMAGE PARTS. <i>front and rear</i>	\$ 2,000.00	1200 ✓	
2	TO SPRAY PAINT AFFECTED AREA. <i>→ front and rear</i>	\$ 1,800.00	1200 ✓	
3	TO APPLY TUFF COAT.	\$ 150.00	30 ✓	
4	FOCUS AND ADJUST FRONT LIGHTING MECHANISM.	\$ 80.00	20 ✓	

5	REMOVE AND RENEW AIRCON CONDENSOR AND RE-CHARGE AIRCON GAS.	\$ 180.00	80 ✓
6	REMOVE AND RENEW RADIATOR AND CONDUCT PRESSURE TEST.	\$ 150.00	X
7	REMOVE AND RENEW FRONT UNDERCARRIGE	\$ 450.00	60 ✓
7	FRONT CHASSIS ALIGNMENT.	\$ 250.00	60 ✓

TOTAL \$ 5,060.00

ESTIMATE REPORT

TOTAL PARTS COST : \$ 25,439.68
TOTAL LABOUR COST : \$ 5,060.00
TOTAL REPAIR COST : \$ 30,499.68

APPROVED DETAILS

EXCESS :
NO. OF WORKING DAYS :
RE-SURVEY :
PART BY PART OR LUMP SUM :
DATE & TIME OF SURVEY :
SURVEYED BY :
CONTACT NUMBER :
FAX NUMBER :

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

[Signature]
16/1/2020

L/S report
without pre-approval
Kubota after part
3.05pm
Hatch ANW
LKK
PS 31/843
Hatch ANW@LKK Auto.com
15/1/20
2.45pm

Parts 87661.50
Parts Price 20%
71731.20
Spray 1430
Labour 2650
11253.20
4% tax 20%
3003.26
total
LKK Auto \$ 30000.00

TEO HIN TYRES
11 KAKI BUKIT ROAD 1
#01-01 EUNOS TECHNOLINK
SINGAPORE 415939
TEL: 67455711

Work Order: R000275
 Company: SK AUTOMOBILE
 License: SKC7738M
 Odometer:
 Date: 1/8/2020 15:35

HONDA STREAM

Front : Left

Actual	Before	Specified Range
-1°02'	-1°03'	-1°20' 0°10'
-3°22'	3°23'	2°05' 3°35'
-0°02'	-0°01'	-0°05' 0°07'
12°54'	12°54'	
11°53'	11°53'	

Camber
 Caster
 Toe
 SAI
 Included Angle
 Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-1°12'	-1°05'	-1°20' 0°10'
-3°21'	3°51'	2°05' 3°35'
-0°03'	-0°03'	-0°05' 0°07'
12°54'	12°54'	
11°53'	11°53'	

Front

	Actual	Before	Specified Range
Cross Camber	-0°07'	-0°12'	-1°20' 0°10'
Cross Caster	-0°04'	-0°04'	-1°20' 0°10'
Cross SAI	-0°24'	-0°28'	
Cross Toe	-0°01'	-0°24'	-1°20' 0°10'
Cross Turning Diff.			

Rear : Left

Actual	Before	Specified Range
-1°12'	-1°14'	-1°53' 0°26'
-0°30'	0°30'	0°06' 0°16'

Camber
 Toe

Rear : Right

Actual	Before	Specified Range
-1°12'	-1°13'	-1°53' 0°26'
-0°08'	-0°08'	0°06' 0°16'

Rear

	Actual	Before	Specified Range
Cross Camber	-0°48'	-0°48'	-0°45' 0°45'
Total Toe	-0°35'	-0°35'	-0°12' 0°33'
Thrust Angle	-0°00'	-0°02'	

Veron Chen (LKKAuto)

From: Hock Ann (LKK Auto)
Sent: Friday, 3 April 2020 1:33 PM
To: Veron Chen (LKKAuto)
Cc: SUR
Subject: Re: SKC 7738M FULL SET DOCUMENT
Attachments: SKC 7738M FULL SET DOCUMENT .pdf

Hi veron,

kindly refer attachment full set document ,accept non GIA report your require.

can close this case.

thanks.

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SK Admin <admin@skauto.com.sg>
Sent: Friday, April 3, 2020 12:06 PM
To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Simon Koh <simon@skauto.com.sg>; JING XIONG KHOO <xiongskauto@gmail.com>; KY Leong <kyleong@skauto.com.sg>; Tyson Koh <tysonkoh@skauto.com.sg>
Subject: Re: SKC 7738M FINALIZED CLOSE CASE

Dear Hock Ann,

Noted with thanks

Regards,
Huey Lee
SK Automobile Pte Ltd

On Fri, Apr 3, 2020 at 12:02 PM Hock Ann (LKK Auto) <HockAnn@lkkauto.com> wrote:
Dear huey lee ,

Good day, o.k will be process base on finalized total amount COR \$ 9000 L/SUMP REPAIR and DOR 8 days close.

Noted : All finalized document > LOA ,LOD,DV,LTA need direct send to claim dept (MSIG INSURANCE)

Thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SK Admin <admin@skauto.com.sg>

Sent: Friday, April 3, 2020 11:31 AM

To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Simon Koh <simon@skauto.com.sg>; JING XIONG KHOO <xiongskauto@gmail.com>; KY Leong <kyleong@skauto.com.sg>; Tyson Koh <tysonkoh@skauto.com.sg>

Subject: Re: SKC 7738M FINALIZED

Dear Hock Ann,

Thanks for your mail

We confirmed accept COR@S\$9,000.00-8 days

Regards,

Huey Lee

SK Automobile Pte Ltd

On Mon, Mar 30, 2020 at 1:01 PM Hock Ann (LKK Auto) <HockAnn@lkkauto.com> wrote:

Dear huey lee,

Good day, kindly refer vehicle SKC 7738M HONDA STREAM finalized total L/SUMP amount after management checking,

COR - \$ 9000

DOR - 8 DAYS

kindly refer, if agree total L/SUMP amount and repair days we be close case.

please reply update soon asap.

thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SK Admin <admin@skauto.com.sg>
Sent: Friday, March 27, 2020 5:35 PM
To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Simon Koh <simon@skauto.com.sg>; JING XIONG KHOO <xiongskauto@gmail.com>; KY Leong <kyleong@skauto.com.sg>; Tyson Koh <tysonkoh@skauto.com.sg>; SUR <sur@lkkauto.com>
Subject: Re: SKC 7738M PENDING AFTER PAINT PHOTO, ALIGNMENT REPORT (SECOND REMINDER)

Dear Hock Ann,

Thanks for the remind

Kindly refer to attached as requested.

Regards,
Huey Lee
SK Automobile Pte Ltd

On Fri, Mar 27, 2020 at 10:52 AM Hock Ann (LKK Auto) <HockAnn@lkkauto.com> wrote:

Dear huey lee,

Good day, have any update vehicle SKC 7738M HONDA STREAM wheel alignment report before and after , repair paint after front and rear photo?

Coz still haven.t received the alignment report and repair done photo? . Can provide soon ?

before finalized your.

Thanks.

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SK Admin <admin@skauto.com.sg>
Sent: Thursday, March 19, 2020 3:17 PM
To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Simon Koh <simon@skauto.com.sg>; JING XIONG KHOO <xiongskauto@gmail.com>; KY Leong <kyleong@skauto.com.sg>; Tyson Koh <tysonkoh@skauto.com.sg>
Subject: Re: SKC 7738M PENDING AFTER PAINT PHOTO, ALIGNMENT REPORT.

Dear Hock Ann,

Thanks for your mail

Will forward it to you as soon as I received it

Regards,
Huey Lee
SK Automobile Pte Ltd

On Thu, Mar 19, 2020 at 2:18 PM Hock Ann (LKK Auto) <HockAnn@lkkauto.com> wrote:

Dear huey lee,

Good day, check with your any update with me about vehicle SKC 7738M HONDA STREAM front and rear after paint photo, and wheel alignment report before & after ?

Coz I haven.t received the alignment report and after paint photo for this vehicle it. Can provide soon ?

if not we can.t not finalized yours close to this case .

(please to take noted)

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Ann (LKK Auto)
Sent: Thursday, March 12, 2020 6:30 PM
To: SK Admin <admin@skauto.com.sg>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: RE: SKC 7738M AFTER PAINT PHOTO

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear huey lee,

Good day, kindly can advice wheel alignment report before and after ?

Coz I haven.t received the report it. Can provide soon ?

Thanks.

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Ann (LKK Auto)
Sent: Thursday, 12 March, 2020 6:11 PM
To: SK Admin
Cc: Veron Chen (LKKAuto)
Subject: RE: SKC 7738M AFTER PAINT PHOTO

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear huey lee,

Good day, kindly can advice the vehicle SKC 7738M HONDA STREAM front and rear after paint photo ? Coz I havan.t received photo, can provide soon?

Before finalized yours .

Thanks.

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)