

Shiau Chan (LKKAUTO)

From: MTCL@income.com.sg
Sent: Wednesday, 5 February 2020 11:12 AM
To: Shiau Chan (LKKAUTO)
Subject: RE: REQUEST CLAIMS NUMBER

Dear Sir/Mdm,

We have registered the claim.

Please refer below

Best regards

Diana Tay
Senior Admin Assistant
www.income.com.sg



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in with you

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Wednesday, 5 February 2020 9:49 AM
To: MTCL@income.com.sg
Subject: REQUEST CLAIMS NUMBER

Dear Sir/Madam,

Please refer to the below:

TP Claims against NTUC Income: Follow-Through Survey

Date : 5/2/2020

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D.
1	MT/1079756-002	SMRT TAXIS PTE LTD	SHB 5406A	SLQ 4604A	
2	MT/1076926-002	SMRT BUSES LTD	SG 1752U	SJP 1902M	

"Wishing you a Happy and Prosperous Lunar New Year"

Oi Sun Pin (LKK Auto)

From: Oi Sun Pin (LKK Auto)
Sent: Friday, 31 January, 2020 3:53 PM
To: 'Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)'
Subject: RE: SHB5406A

Dear Poh Suan,

Confirm the finalize amount \$6,944.98. Repair day 4 days under part by part repair.

Thank you.

Best Regards,
Oi Sun Pin | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: Sunpin@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) [<mailto:YeoPohsuan@smrt.com.sg>]
Sent: Thursday, 30 January, 2020 2:34 PM
To: Oi Sun Pin (LKK Auto)
Cc: SUR; CS A Team
Subject: SHB5406A

Hi Sun Pin,

Attached herewith the repair estimate of SHB 5406A having Case No: TAX/01/20/2059.

There is no change to the approved amount of \$6,944.98 @ 4 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Sent: Thursday, 30 January 2020 2:22 PM
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Subject: Scan Data from FX-D421D6

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	369K

Vehicle Details

Vehicle No.:	SHB5406A
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Jan 2020
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZR8294690
Chassis No.:	JTDKB3FU203580476
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	19 Dec 2017
First Registration Date:	19 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Dec 2025
PARF Rebate Amount:	\$3,750.00

Intended COE Rebate Details

COE Expiry Date:	18 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$34,159.00
COE Rebate Amount:	\$25,297.00
Total Rebate Amount:	\$29,047.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 15 Jan 2020

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/01/2020 16:31
Date Of Accident	12/01/2020 13:05
Exact Location Of Accident	ORCHARD ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB5406A
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	1XXXXX369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

Driver

Name of Driver	CHEONG FOOK SENG
NRIC No	SXXXX802D
Date Of Birth	07/05/1955
Occupation	OUTDOOR
Date Of Driving Pass	01/02/1974
Driving Experience	45 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	106
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LIZA GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG ORCHARD ROAD AT THE SECOND LEFT LANE WITH A PASSENGER ON BOARD WHEN THE VEHICLE SLQ4604A FROM MY RIGHT LANE SUDDENLY CUT INTO MY LANE AND COLLIDED ONTO THE RIGHT PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

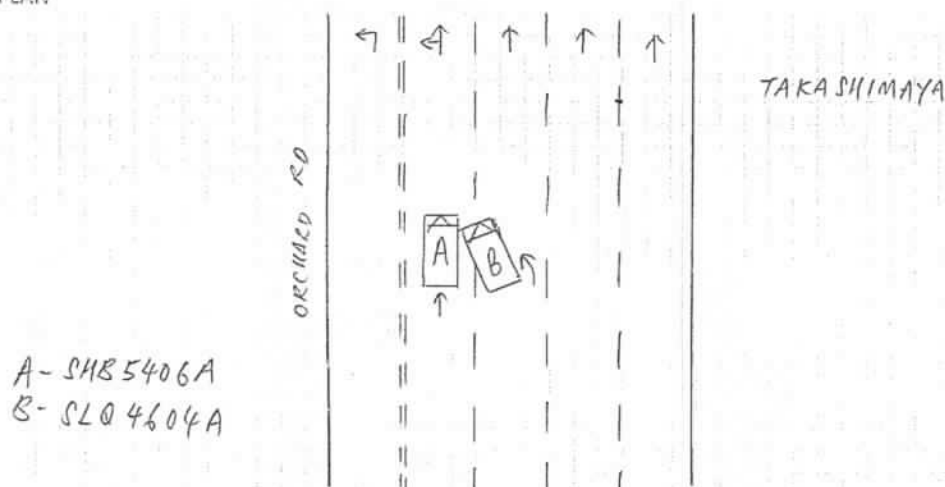
Vehicle Registration Number	SLQ4604A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	MANI RAJ S/O MANIYAM
NRIC/Passport Number	SXXXX207J
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

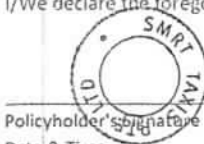


DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single page of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or printed text on the page.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's signature _____
Date & Time: _____

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Ch 13/1/2020

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/Law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be based outside of Singapore, for one or more of the above purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

13/1/20

Case Details

Case Reference Number :

TAX/01/20/2059

Type of Repair : Accident Repair

Vehicle Registration Number : SHB5406A

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-10143-ID

Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd

Accident Date and Time : 12/01/2020 10:05 AM

Vehicle Age(In Months) : 25

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation										Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace Remarks
One Time Key In	Main			COVER, FR BUMPER	1	495.50	495.50	25.00	371.63	Replace	1	371.63	Replace ✓ GR4
One Time Key In	Main			SUPPORT, FR BUMPER RH	1	76.90	76.90	25.00	57.68	Replace	0	0.00	Check ✓ X SUC
One Time Key In	Main			SUPPORT, FR BUMPER LH	1	82.30	82.30	25.00	61.72	Replace	0	0.00	Check ✓ X SUC
One Time Key In	Main			GRILLE, RADIATOR	1	165.00	165.00	25.00	123.75	Replace	0	0.00	Check ✓ X SUC
One Time Key In	Main			CLIPS PIECE, FRT & RR BUMPER	10	1.50	15.00	25.00	11.25	Replace	10	11.25	Replace ✓ / Nec
One Time Key In	Main			RETAINER, FR BUMPER, LH & RH	2	8.50	8.50	25.00	6.38	Replace	1	6.38	Replace ✓ / NIS
One Time Key In	Main			COVER ASSY, ENGINE	1	180.10	180.10	25.00	135.07	Replace	0	0.00	Not Give ✓ X SUC
One Time Key In	Main			REINFORCEMENT FRONT UPPER	1	691.10	691.10	25.00	518.33	Replace	0	0.00	Check ✓ X SUC
One Time Key In	Main			ABSORBER, FR BUMPER	1	70.30	70.30	25.00	52.72	Replace	0	0.00	Check ✓ X SUC
One Time Key In	Main			EXTENSION SUB-ASSY, LH	1	116.30	116.30	25.00	87.22	Replace	0	0.00	Not Give ✓ X SUC

Total Spare Part Cost 14,753.18

Lump Sum Discount (%) 0.00

Final Spare Part Cost 14,753.18

Surveyor Total 5,494.98

Lump Sum Dis (%) 0.00

Final Sur Total 5,494.98

SMRT Recommendation										Surveyor Approval				
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			EXTENSION SUB-ASSY, RH	1	116.30	116.30	25.00	87.22	Replace	0	0.00	Not Give	* X SVC
One Time Key In	Main			REINFORCEMENT FRONT LOWER	1	238.50	238.50	25.00	178.88	Replace	0	0.00	Not Give	* X SVC
One Time Key In	Main			ABSORBER, FR BUMPER LOWER	1	117.00	117.00	25.00	87.75	Replace	0	0.00	Not Give	* X SVC
One Time Key In	Main			COVER ASSY, ENGINE UNDER CENTER SET	1	452.80	452.80	25.00	339.60	Replace	0	0.00	Not Give	* X SVC
One Time Key In	Main			COVER, ENGINE UNDER CENTER	1	94.50	94.50	25.00	70.88	Replace	0	0.00	Not Give	* X SVC
One Time Key In	Main			COVER, ENGINE UNDER, REAR	1	36.50	36.50	25.00	27.38	Replace	0	0.00	Not Give	* X SVC
One Time Key In	Main			UNIT, HEADLAMP, RH	1	2,558.90	2,558.90	10.00	2,303.01	Replace	1	2,303.01	Replace	* / CRA
One Time Key In	Main			LAMP ASSY, FOG, RH	1	910.20	910.20	10.00	819.18	Replace	1	819.18	Replace	* / CRA
One Time Key In	Main			HINGE ASSY, HOOD, RH	1	57.00	57.00	25.00	42.75	Replace	0	0.00	Check	* X SVC
One Time Key In	Main			HINGE ASSY, HOOD, LH	1	57.00	57.00	25.00	42.75	Replace	0	0.00	Check	* X SVC
One Time Key In	Main			SUPPORT S/A UPPER,	1	364.90	364.90	25.00	273.67	Replace	0	0.00	Not Give	* X SVC
One Time Key In	Main			SUPPORT S/A RH	1	237.00	237.00	25.00	177.75	Replace	0	0.00	Check	* X SVC
One Time Key In	Main			SUPPORT S/A LH	1	237.00	237.00	25.00	177.75	Replace	0	0.00	Not Give	* X SVC
One Time Key In	Main			SUPPORT SUB-ASSY LOWER	1	397.40	397.40	25.00	298.05	Replace	0	0.00	Not Give	* X SVC
One Time Key In	Main			MIRROR ASSY, OUTER REAR VIEW, RH	1	1,373.50	1,373.50	10.00	1,236.15	Replace	0	0.00	Not Give	* X SVC
One Time Key In	Main			COVER, OUTER MIRROR, RH	1	89.50	89.50	25.00	67.13	Replace	1	0.00	Repair	* X R
Total Spare Part Cost									14,753.18	Surveyor Total		5,494.98		
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)		0.00		
Final Spare Part Cost									14,753.18	Final Sur Total		5,494.98		

SMRT Recommendation										Surveyor Approval				
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			WIPER WASHER JAR	1	183.60	183.60	25.00	137.70	Replace	1	137.70	Replace	✓ CR4
One Time Key In	Main			WIPER WASHER INLET	1	55.40	55.40	25.00	41.55	Replace	0	0.00	Check	✗ SVC
One Time Key In	Main			FENDER SUB-ASSY, FR , RH	1	933.10	933.10	25.00	699.83	Replace	1	699.83	Replace	✓ CR4
One Time Key In	Main			LINER, FR FENDER, RH	1	198.40	198.40	25.00	148.80	Replace	1	148.80	Replace	✓ CR4
One Time Key In	Main			PROTECTOR, FR FENDER RH	1	90.40	90.40	25.00	67.80	Replace	0	0.00	Check	✗ SVC
One Time Key In	Main			PAD, FR WHEEL LH	1	57.70	57.70	25.00	43.28	Replace	0	0.00	Check	✗ SVC
One Time Key In	Main			PANEL SUB-ASSY, FRONT DOOR RH	1	1,249.60	1,249.60	25.00	937.20	Replace	1	937.20	Replace	✓ PD
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	✓ Npc.
One Time Key In	Main			CHECK ASSY, FRONT DOOR	1	153.50	153.50	25.00	115.13	Replace	0	0.00	Check	✗ SVC
One Time Key In	Main			HINGE ASSY, FRONT DOOR , UPPER RH	1	82.10	82.10	25.00	61.57	Replace	0	0.00	Check	✗ SVC
One Time Key In	Main			HINGE ASSY, FRONT DOOR , LOWER RH	1	92.10	92.10	25.00	69.07	Replace	0	0.00	Check	✗ SVC
One Time Key In	Main			DOOR FRONT WINDOW REGULATOR SUB-ASSY, RH	1	230.90	230.80	25.00	173.10	Replace	0	0.00	Check	✗ SVC
One Time Key In	Main			DOOR FRONT MOTOR ASSY, POWER WINDOW REGULATOR , RH	1	768.60	768.60	25.00	576.45	Replace	0	0.00	Check	✗ SVC
One Time Key In	Main			PANEL SUB-ASSY, REAR DOOR , RH	1	1,243.90	1,243.90	25.00	932.93	Replace	0	0.00	Not Give	✗ SVC
One Time Key In	Main			MOULDING ASSY, BODY ROCKER PANEL , RH	1	576.00	576.00	25.00	432.00	Replace	0	0.00	Not Give	✗ SVC
One Time Key In	Main			PIXEL STICKER	1	60.00	60.00	0.00	60.00	Replace	0	0.00	Not Give	✗ SVC

Total Spare Part Cost 14,753.18

Surveyor Total 5,494.98

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0.00

Final Spare Part Cost 14,753.18

Final Sur Total 5,494.98

SMRT Recommendation											Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace Remarks
One Time Key In	Main			LENS & BODY, REAR COMBINATION LAMP, RH	1	438.10	438.10	10.00	394.29	Replace	0	0.00	Not Give ✓ X SUC
One Time Key In	Main			LENS & BODY ASSY, RR BUMPER, RH	1	486.80	486.80	10.00	438.12	Replace	0	0.00	Not Give ✓ X SUC
One Time Key In	Main			WHEEL, DISC	1	1,555.10	1,555.10	25.00	1,166.32	Replace	1	0	Repair ✓ X R.
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give ✓ X SUC
One Time Key In	Main			HUB & BEARING ASSY, RH & LH	1	554.20	554.20	25.00	415.65	Replace	0	0	Not Give ✓ X SUC
Total Spare Part Cost									14,753.18	Surveyor Total 5,494.98			
Lump Sum Discount (%)									0.00	Lump Sum Dis (%) 0.00			
Final Spare Part Cost									14,753.18	Final Sur Total 5,494.98			

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	676.00	500.00	
Total:			676.00	500.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200.00	
2	Main	TO RESPRAY FRONT SUPPORT PANEL	180.00	0.00	
3	Main	RESPRAY MIRROR COVER RH	180.00	80.00	
4	Main	TO RESPRAY FRONT FENDER RH	378.00	200.00	
5	Main	TO RESPRAY FRONT DOOR RH	378.00	200.00	
6	Main	TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00	
7	Main	TO RESPRAY REAR DOOR RH	378.00	0.00	
8	Main	TO RESPRAY REAR BUMPER	378.00	0.00	
Total:			2,610.00	730.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
9	Main	TO RESPRAY RIM	180.00	50	
Total:			2,610.00	730.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO TRANSFER DOOR MECHANISM	120.00	60.00	
2	Main	TO REMOVE AND REFIX WING MIRROR	120.00	30.00	
3	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30.00	
4	Main	TO REPLACE SUNDRY PARTS	100.00	20.00	
5	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20.00	
6	Main	TO WASH AND VACUUM	60.00	0.00	
7	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60	
Total:			700.00	220.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	14,753.18	5,494.98
Total Labour Cost	676.00	500.00
Total Spray Painting	2,610.00	730.00
Other	700.00	220.00
Overall Total	18,739.18	6,944.98
Lump Sum Repair Option		
Lump Sum Total	0.00	6,944.98
Surveyor Approved Amount		6,944.98
No of Repair Days*	6	4 days.
Remarks		P/P Repair, before paint photo.
Surveyor Name		Sun Pin (LKK)
Signature		

22421.14

[Signature]
15/1/2020

Estimator Assessment(\$)

Surveyor Assessment(\$)

Survey Date

14/01/2020

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer


Signature:

Date:

Section A - Accident Details

Registration Number	SHB5406A
Case Reference Number	TAX/01/20/2059
Registration Date	19/12/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	CHEONG FOOK SENG
Type of Accident	Side Swipe
Accident Date and Time	12/1/2020 6:05 PM
Accident Reported Date and Time	13/1/2020 4:39 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle Is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24105306
Special Instruction to ARC, if any	TP NTUC - LKK
Prepared Date and Time	14/1/2020 2:42 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$676.00	\$500.00
Total Spray Cost	\$2,610.00	\$730.00
Total Spare Part Cost	\$14,753.18	\$5,494.98
Total Other Cost	\$700.00	\$220.00
TOTAL COST	\$18,739.18	\$6,944.98 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	6.0	4.0
Prepared / Adjusted By	Ang Bang Kien	Sun Pin (LKK) / NTUC
ARC / Surveyor Sign Off Date	14/01/2020 3:46 PM	14/01/2020 4:22 PM
Signature		
Remarks	P/P Repair, before paint photo.	

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-2001-0358	Invoice Number	
Quotation Date	28.01.2020	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$676.00	\$500.00
Total Labour	\$676.00	\$500.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT SUPPORT PANEL	\$180.00	\$0.00
RESPRAY MIRROR COVER RH	\$180.00	\$80.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY FRONT DOOR RH	\$378.00	\$200.00
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$0.00
TO RESPRAY REAR DOOR RH	\$378.00	\$0.00
TO RESPRAY REAR BUMPER	\$378.00	\$0.00
TO RESPRAY RIM	\$180.00	\$50.00
Total Spray Painting & Panel Beating	\$2,610.00	\$730.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TRANSFER DOOR MECHANISM	\$120.00	\$60.00
TO REMOVE AND REFIX WING MIRROR	\$120.00	\$30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$30.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND VACUUM	\$80.00	\$0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$60.00
Total Other Costs	\$700.00	\$220.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119479 62	COVER, FR BUMPER	1.00	\$495.50	25.00	\$371.63	Replace	Replace
		52115470 50	SUPPORT, FR BUMPER RH	0.00	\$76.90	0.00	\$0.00	Replace	Check X
		52116470 50	SUPPORT, FR BUMPER LH	0.00	\$82.30	0.00	\$0.00	Replace	Check X
		53112472 40	GRILLE, RADIATOR	0.00	\$165.00	0.00	\$0.00	Replace	Check X
		52161160 10	CLIPS PIECE, FRT & RR BUMPER	10.00	\$1.50	25.00	\$11.25	Replace	Replace
		52535500 60	RETAINER, FR BUMPER, LH & RH	1.00	\$8.50	25.00	\$6.38	Replace	Replace

5494.98
+ 500.00
+ 950.00

6944.98

4 days

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore
FAX Number : 63655582
Estimator Telephone Number : 6862623
Accident Reporting Number : 6862672

Date Generated : 26/01/2020

User ID : PohSuan

	51420470 30	COVER ASSY, ENGINE	0.00	\$180.10	0.00	\$0.00	Replace	Not Given	X
	52021471 10	REINFORCEMENT FRONT UPPER	0.00	\$691.10	0.00	\$0.00	Replace	Check	X
	52611471 40	ABSORBER, FR BUMPER	0.00	\$70.30	0.00	\$0.00	Replace	Check	X
	52103470 10	EXTENSION SUB-ASSY, LH	0.00	\$116.30	0.00	\$0.00	Replace	Not Given	X
	52102470 20	EXTENSION SUB-ASSY, RH	0.00	\$116.30	0.00	\$0.00	Replace	Not Given	X
	52132470 10	REINFORCEMENT FRONT LOWER	0.00	\$238.50	0.00	\$0.00	Replace	Not Given	X
	52618470 90	ABSORBER, FR BUMPER LOWER	0.00	\$117.00	0.00	\$0.00	Replace	Not Given	X
	51410470 20	COVER ASSY, ENGINE UNDER CENTER SET	0.00	\$452.80	0.00	\$0.00	Replace	Not Given	X
	51447470 30	COVER, ENGINE UNDER CENTER	0.00	\$94.50	0.00	\$0.00	Replace	Not Given	X
	51442470 30	COVER, ENGINE UNDER, REAR	0.00	\$36.50	0.00	\$0.00	Replace	Not Given	X
	81145476 91	UNIT, HEADLAMP, RH	1.00	\$2,558.90	10.00	\$2,303.01	Replace	Replace	
	81210470 20	LAMP ASSY, FOG, RH	1.00	\$910.20	10.00	\$819.18	Replace	Replace	
	53410471 30	HINGE ASSY, HOOD, RH	0.00	\$57.00	0.00	\$0.00	Replace	Check	X
	53420471 30	HINGE ASSY, HOOD, LH	0.00	\$57.00	0.00	\$0.00	Replace	Check	X
	53205479 00	SUPPORT S/A UPPER,	0.00	\$364.90	0.00	\$0.00	Replace	Not Given	X
	53202479 01	SUPPORT S/A RH	0.00	\$237.00	0.00	\$0.00	Replace	Check	X
	53203479 01	SUPPORT S/A LH	0.00	\$237.00	0.00	\$0.00	Replace	Not Given	X
	53028470 10	SUPPORT SUB-ASSY LOWER	0.00	\$397.40	0.00	\$0.00	Replace	Not Given	X
	87910474 50	MIRROR ASSY, OUTER REAR VIEW, RH	0.00	\$1,373.50	0.00	\$0.00	Replace	Not Given	X
	87915470 70A1	COVER, OUTER MIRROR, RH	1.00	\$89.50	100.00	\$0.00	Replace	Repair	
	85315471 60	WIPER WASHER JAR	1.00	\$183.60	25.00	\$137.70	Replace	Replace	
	85319471 70	WIPER WASHER INLET	0.00	\$55.40	0.00	\$0.00	Replace	Check	X
	53801470 80	FENDER SUB-ASSY, FR, RH	1.00	\$933.10	25.00	\$699.83	Replace	Replace	
	53875470 70	LINER, FR FENDER, RH	1.00	\$198.40	25.00	\$148.80	Replace	Replace	
	53827470 50	PROTECTOR, FR FENDER RH	0.00	\$90.40	0.00	\$0.00	Replace	Check	X
	53852470 41	PAD, FR WHEEL LH	0.00	\$57.70	0.00	\$0.00	Replace	Check	X
	67001471 52	PANEL SUB-ASSY, FRONT DOOR RH	1.00	\$1,249.60	25.00	\$937.20	Replace	Replace	
		STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace	
	68610470 40	CHECK ASSY, FRONT DOOR	0.00	\$153.50	0.00	\$0.00	Replace	Check	X
	68710121 51	HINGE ASSY, FRONT DOOR, UPPER RH	0.00	\$82.10	0.00	\$0.00	Replace	Check	X
	68730121 20	HINGE ASSY, FRONT DOOR, LOWER RH	0.00	\$92.10	0.00	\$0.00	Replace	Check	X
	69801210 20	DOOR FRONT WINDOW REGULATOR SUB-ASSY,	0.00	\$230.80	0.00	\$0.00	Replace	Check	X
	85710471 40	DOOR FRONT MOTOR ASSY, POWER WINDOW	0.00	\$768.60	0.00	\$0.00	Replace	Check	X
	67003472 10	PANEL SUB-ASSY, REAR DOOR, RH	0.00	\$1,243.90	0.00	\$0.00	Replace	Not Given	X
	75850479 10	MOULDING ASSY, BODY ROCKER PANEL, RH	0.00	\$576.00	0.00	\$0.00	Replace	Not Given	X
		PIXEL STICKER	0.00	\$60.00	0.00	\$0.00	Replace	Not Given	X
	81551472 81	LENS & BODY, REAR COMBINATION LAMP, RH	0.00	\$438.10	0.00	\$0.00	Replace	Not Given	X
	81581470 10	LENS & BODY ASSY, RR BUMPER, RH	0.00	\$486.80	0.00	\$0.00	Replace	Not Given	X
	42611474 50	WHEEL, DISC	1.00	\$1,555.10	100.00	\$0.00	Replace	Repair	
		TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given	X
	43550470 20	HUB & BEARING ASSY, RH & LH	0.00	\$554.20	0.00	\$0.00	Replace	Not Given	X
Total				\$18,421.64		\$5,494.98			



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC20000900/Qqd3e2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 06-02-2020	
Code: INC4				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLQ 4604A	Veh. Inspected	SHB 5406A	
Policy No.		Coverage (\$)	0.00	
Claim No.	MT/1079756-002	Excess (\$)	0.00	
Assign From		Assign Date	14/01/2020	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU203580476	Colour	MAROON	
Odometer	160446	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	WEST LAKE	5 mm	
L/H Front Tyre	195/65 R15	WEST LAKE	5 mm	
R/H Rear Tyre	195/65 R15	WEST LAKE	5 mm	
L/H Rear Tyre	195/65 R15	WEST LAKE	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	12/01/2020	Inspection Date	14/01/2020	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**National Assessment Centre Services**

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Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5406A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	COVER, FR BUMPER (DISC 25%)	CRUMPLED	495.50	371.63
10	CLIPS PIECE, FRT & RR BUMPER @\$1.50 (DISC 25%)	NECESSARY	15.00	11.25
2	RETAINER, FR BUMPER, LH & RH (DISC 25%)	MISSING	8.50	6.38
1	WIPER WASHER JAR (DISC 25%)	CRUMPLED	183.60	137.70
1	FENDER SUB-ASSY, FR, RH (DISC 25%)	CRUMPLED	933.10	699.83
1	LINER, FR FENDER, RH (DISC 25%)	CUT	198.40	148.80
1	PANEL SUB-ASSY, FRONT DOOR RH (DISC 25%)	DENTED	1,249.60	937.20
1	UNIT, HEADLAMP, RH (DISC 10%)	CRACKED	2,558.90	2,303.01
1	LAMP ASSY, FOG, RH (DISC 10%)	CRACKED	910.20	819.18
1	STICKER DECAL SMRT (DOOR) (SN)	NECESSARY	60.00	60.00
1	SUPPORT, FR BUMPER RH	SERVICEABLE	76.90	-
1	SUPPORT, FR BUMPER LH	SERVICEABLE	82.30	-
1	GRILLE, RADIATOR	SERVICEABLE	165.00	-
1	COVER ASSY, ENGINE	SERVICEABLE	180.10	-
1	REINFORCEMENT FRONT UPPER	SERVICEABLE	691.10	-
1	ABSORBER, FR BUMPER	SERVICEABLE	70.30	-
1	EXTENSION SUB-ASSY, LH	SERVICEABLE	116.30	-
1	EXTENSION SUB-ASSY, RH	SERVICEABLE	116.30	-
1	REINFORCEMENT FRONT LOWER	SERVICEABLE	238.50	-
1	ABSORBER, FR BUMPER LOWER	SERVICEABLE	117.00	-
1	COVER ASSY, ENGINE UNDER CENTER SET	SERVICEABLE	452.80	-
1	COVER, ENGINE UNDER CENTER	SERVICEABLE	94.50	-
1	COVER, ENGINE UNDER, REAR	SERVICEABLE	36.50	-
1	HINGE ASSY, HOOD, RH	SERVICEABLE	57.00	-
1	HINGE ASSY, HOOD, LH	SERVICEABLE	57.00	-
1	SUPPORT S/A UPPER,	SERVICEABLE	364.90	-
1	SUPPORT S/A RH	SERVICEABLE	237.00	-
1	SUPPORT S/A LH	SERVICEABLE	237.00	-
1	SUPPORT SUB-ASSY LOWER	SERVICEABLE	397.40	-
1	MIRROR ASSY, OUTER REAR VIEW, RH	SERVICEABLE	1,373.50	-

Report Ref No. NS/INC20000900/Qqd3e2



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Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	WIPER WASHER INLET	SERVICEABLE	55.40	-
1	PROTECTOR, FR FENDER RH	SERVICEABLE	90.40	-
1	PAD, FR WHEEL LH	SERVICEABLE	57.70	-
1	CHECK ASSY, FRONT DOOR	SERVICEABLE	153.50	-
1	HINGE ASSY, FRONT DOOR, UPPER RH	SERVICEABLE	82.10	-
1	HINGE ASSY, FRONT DOOR, LOWER RH	SERVICEABLE	92.10	-
1	DOOR FRONT WINDOW REGULATOR SUB-ASSY, RH	SERVICEABLE	230.80	-
1	DOOR FRONT MOTOR ASSY, POWER WINDOW REGULATOR, RH	SERVICEABLE	768.60	-
1	PANEL SUB-ASSY, REAR DOOR, RH	SERVICEABLE	1,243.90	-
1	MOULDING ASSY, BODY ROCKER PANEL, RH	SERVICEABLE	576.00	-
1	PIXEL STICKER	SERVICEABLE	60.00	-
1	LENS & BODY, REAR COMBINATION LAMP, RH	SERVICEABLE	438.10	-
1	LENS & BODY ASSY, RR BUMPER, RH	SERVICEABLE	486.80	-
1	TYRE	SERVICEABLE	126.74	-
2	HUB & BEARING ASSY, RH & LH	SERVICEABLE	554.20	-
1	COVER, OUTER MIRROR, RH	TO REPAIR SEE LABOUR	89.50	-
1	WHEEL, DISC	TO REPAIR SEE LABOUR	1,555.10	-
			18,435.14	5,494.98
	LABOUR			
	PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF COVER, OUTER MIRROR, RH AND WHEEL, DISC.		676.00	500.00
	SPRAY PAINT.		2,610.00	730.00
	TO TRANSFER DOOR MECHANISM.		120.00	60.00
	TO REMOVE AND REFIX WING MIRROR.		120.00	30.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	30.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.		120.00	60.00
			3,986.00	1,450.00

Report Ref No. NS/INC20000900/Qqd3e2

GRAND TOTAL		22,421.14	6,944.98
RECOMMENDED COST OF REPAIRS (CONFIRMED)			6,944.98

Report Ref No. NS/INC20000900/Qqd3e2

OI SUN PIN

Asst. Automotive Assessor



K.K. LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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