

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 11 December 2020 10:35 AM
To: Andrew Lim
Cc: Admin A; claims-singapore
Subject: RE: [SEEK MANDATE] - QBE ref : VC013376 // LKK ref : CC6/QBE20000897/Kpa3q2

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$5,600.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Wednesday, 2 December 2020 2:39 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: [SEEK MANDATE] - QBE ref : VC013376 // LKK ref : CC6/QBE20000897/Kpa3q2

Dear Hsiao Tong,

Please proceed as advised.

Thank you.

Andrew Lim

Executive

Claims | Asia

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Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 2 December 2020 12:43 pm
To: Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - QBE ref : VC013376 // LKK ref : CC6/QBE20000897/Kpa3q2

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QBE ref : **VC013376**
LKK ref : CC6/QBE20000897/Kpa3q2

Dear Sirs/Mdm,

[ACCIDENT INVOLVING GBD5129K(QBE) AND SMQ3346P(TP) ON 13/01/2020]

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "OPTIMA WERKZ PTE LTD" at **\$5,687.22(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,213.58	\$ 5,185.22
2. Loss of Use (5days x \$120.00)-Private Hire	\$ 600.00	\$ 500.00(5days x \$100.00)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,815.58	<u>\$ 5,687.22</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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