

INS. CASE OWNER:

MingYao.Lee

CC3/AIG20000896/Eea3

LKK:

IDAC:

Surveyor:

STEVE

ASSIGNMENT
DOI: 17/01/2020

Date / Time: 14/01/2020

Registered in Merimen: 14/01/2020

Pre-assign / CCU / FTE



Insured Vehicle No. SKV 5882S

Claim No. : 5036130299SG

Name of Insured YUEN PENG THIM

Policy No. :

Insured Tel No. HP: +65-94896208

Make / Model : NISSAN X-TRAIL 2.0 CVT ABS 4WD S/R 7-STR

Excess Sec II : \$5 D.O.A: 14/01/2020 08:35

Place of Accident : ALONG TOH TUCK AVENUE T-JUNCTION
BOON LAY WAYIs driver the owner? (☒ YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No. : (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SMQ 1214A

INSRS:
WSP: Skoda Centre
Tel: Singapore
Liability:
RMKS: w/llsuyenINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	SMQ 1214A - X	SKV 5882S - X	STAGE	DATE / PIC
07/02 10:45 am	Call to DL: 01 rear-end TP. Informed TP claim and advise N/O leave suit to DL		Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	7 IC 07.02.20.
16.01.20	email WSP liability case		After call ltr to OI:	
12.03.20	FIVE PAGES TO TYPST TO PREPARE REPORT.		Documentation Check List:	Handler Typist
			Notification ltr (if non-pickup)	☐
			After call ltr to OI:	☒
			Authorisation To Act: (no N/O)	☒
			Release Voucher:	☒
			Final Repair Bill:	☒
			Car Rental Invoice:	☐
			Towing Invoice:	☐
			LTA / GIA :	☐
			Medical Bill:	☐
			PIR:	☐
			Mandate/Reject Instruction:	☒
			LOD	☒
			Payment Breakdown Form:	☐
			Post-Repair Photos:	☐
			Others:	☐
PRELIMINARY ADVICE Date/Time: Sent By:			Confirm by: CTV	
FINALIZATION Date/Time: Confirm with:			Confirm by: CTV	
Repair Cost: PIP \$53,640.00 (3 days) Reduction: 53 %			Email ☒ Call ☐	
FINAL SETTLEMENT Date/Time: 01-04-20 Confirm with: mly			Email ☒ Call ☐	
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27			If NO or B 28, Ass. Lia:	
Repair Cost: 01/04/20 \$53,894.80			COI REAR-ENDED TP	
Loss of Rental (LOR): \$5 - (days)			COPY SENT 21/4/2020	
Loss of Use (LOU): \$5 150.00 (\$ 50 x 3 days)				
Loss of Income (LOI): \$5 - (\$ x days)				
LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)				
GIA/LTA Search \$5 -			1) Claim status: Normal/Reject/Private Settle	
Medical \$5 -			2) Report Format: TP	
Disbursement: \$5 - (e.g. Tow/ Independent)			3) Survey fee: 7320	
Legal Cost \$5 -				
Total: \$54,044.80 Global Sum \$5:				
FINAL PAYMENT Date/Time: 01-04-20 Confirm with: mly			Email ☒ Call ☐	
Payee 1: \$54,044.80 Name 1: VOLKSWAGEN GROUP SINGAPORE PTE LTD				
Payee 2: (Strike if N.A.) \$5 Name 2:				
Payee 3: (Strike if N.A.) \$5 Name 3:				

- Payment to TP.
- WSP/Invoice to
Skoda Centre
Singapore

Alc

Veh No: 5MR 1214A Yr Regn: 30/10/19

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMQ 1214 A

at Workshop mit Volkswagen

247 Alexandra Road

Insured:

Policy No.

Claims No.

Sum insured: Excess:

(Client's Record)

Make of Veh: 10am-4pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection

Bal. or Market Value

IDAC Accident Report:	Consistent? Yes or No
1. The accident was caused by a failure of the reactor core.	
2. The accident was caused by a failure of the containment system.	
3. The accident was caused by a failure of the emergency core cooling system.	
4. The accident was caused by a failure of the reactor control system.	
5. The accident was caused by a failure of the reactor vessel.	
6. The accident was caused by a failure of the primary loop.	
7. The accident was caused by a failure of the secondary loop.	
8. The accident was caused by a failure of the steam generator.	
9. The accident was caused by a failure of the condenser.	
10. The accident was caused by a failure of the pump.	
11. The accident was caused by a failure of the valve.	
12. The accident was caused by a failure of the instrumentation.	
13. The accident was caused by a failure of the operator.	
14. The accident was caused by a failure of the design.	
15. The accident was caused by a failure of the construction.	
16. The accident was caused by a failure of the maintenance.	
17. The accident was caused by a failure of the safety culture.	
18. The accident was caused by a failure of the regulatory system.	
19. The accident was caused by a failure of the public perception.	
20. The accident was caused by a failure of the media.	

GJA / PR Seen	Consistent? : Yes or No
---------------	-------------------------

Est. Repairs:	3	days	Res.	Yes or No
---------------	---	------	------	-----------

Item	Unit	3 Val.	Yes or No
Item 1	1		
Item 2	1		
Item 3	1		
Item 4	1		
Item 5	1		
Item 6	1		
Item 7	1		
Item 8	1		
Item 9	1		
Item 10	1		
Item 11	1		
Item 12	1		
Item 13	1		
Item 14	1		
Item 15	1		
Item 16	1		
Item 17	1		
Item 18	1		
Item 19	1		
Item 20	1		
Item 21	1		
Item 22	1		
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Item 26	1		
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Item 110	1		
Item 111	1		
Item 112	1		
Item 113	1		
Item 114	1		
Item 115	1		
Item 116	1		
Item 117	1		
Item 118	1		
Item 119	1		

CA / REV / REP. / 24 HRS ^{1up}

Vehicle IN / OUT

Date: _____ Person Contacted: _____

Date / Time	Action / Instruction
-------------	----------------------

~~144~~ MV-90K

p/p: $\rightarrow 3.640$ (RED: $\rightarrow 4.111.74$ 53%)

Date/Time: File Path: 4/7

□: Prel. Report

11

☐: Final Report

Page/lines File Pathname 3/5

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Thompson, W. B. 1990.

34

5. $\frac{1}{2}$ Tardieu

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1

Report Formed :

Long: 2000 / 1.5: 1.5

Add Fee: Site Insp. (\$)☐ Interview (9)

Tech. Anal. 63

 1234567891011121314151617181920212223242526272829303132333435363738394041424344454647484950515253545556575859606162636465666768697071727374757677787980818283848586878889909192939495969798991001011021031041051061071081091101111121131141151161171181191201211221231241251261271281291301311321331341351361371381391401411421431441451461471481491501511521531541551561571581591601611621631641651661671681691701711721731741751761771781791801811821831841851861871881891901911921931941951961971981992002012022032042052062072082092102112122132142152162172182192202212222232242252262272282292302312322332342352362372382392402412422432442452462472482492502512522532542552562572582592602612622632642652662672682692702712722732742752762772782792802812822832842852862872882892902912922932942952962972982993003013023033043053063073083093103113123133143153163173183193203213223233243253263273283293303313323333343353363373383393403413423433443453463473483493503513523533543553563573583593603613623633643653663673683693703713723733743753763773783793803813823833843853863873883893903913923933943953963973983994004014024034044054064074084094104114124134144154164174184194204214224234244254264274284294304314324334344354364374384394404414424434444454464474484494504514524534544554564574584594604614624634644654664674684694704714724734744754764774784794804814824834844854864874884894904914924934944954964974984995005015025035045055065075085095105115125135145155165175185195205215225235245255265275285295305315325335345355365375385395405415425435445455465475485495505515525535545555565575585595605615625635645655665675685695705715725735745755765775785795805815825835845855865875885895905915925935945955965975985996006016026036046056066076086096106116126136146156166176186196206216226236246256266276286296306316326336346356366376386396406416426436446456466476486496506516526536546556566576586596606616626636646656666676686696706716726736746756766776786796806816826836846856866876886896906916926936946956966976986997007017027037047057067077087097107117127137147157167177187197207217227237247257267277287297307317327337347357367377387397407417427437447457467477487497507517527537547557567577587597607617627637647657667677687697707717727737747757767777787797807817827837847857867877887897907917927937947957967977987998008018028038048058068078088098108118128138148158168178188198208218228238248258268278288298308318328338348358368378388398408418428438448458468478488498508518528538548558568578588598608618628638648658668678688698708718728738748758768778788798808818828838848858868878888898908918928938948958968978988999009019029039049059069079089099109119129139149159169179189199209219229239249259269279289299309319329339349359369379389399409419429439449459469479489499509519529539549559569579589599609619629639649659669679689699709719729739749759769779789799809819829839849859869879889899909919929939949959969979989991000100110021003100410051006100710081009101010111012101310141015101610171018101910201021102210231024102510261027102810291030103110321033103410351036103710381039104010411042104310441045104610471048104910501051105210531054105510561057105810591060106110621063106410651066106710681069107010711072107310741075107610771078107910801081108210831084108510861087108810891090109110921093109410951096109710981099110011011102110311041105110611071108110911101111111211131114111511161117111811191120112111221123112411251126112711281129113011311132113311341135113611371138113911401141114211431144114511461147114811491150115111521153115411551156115711581159116011611162116311641165116611671168116911701171117211731174117511761177117811791180118111821183118411851186118711881189119011911192119311941195119611971198119912001201120212031204120512061207120812091210121112121213121412151216121712181219122012211222122312241225122612271228122912301231123212331234123512361237123812391240124112421243124412451246124712481249125012511252125312541255125612571258125912601261126212631264126512661267126812691270127112721273127412751276127712781279128012811282128312841285128612871288128912901291129212

SKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No. 1991014942
GST No. M200985052



Volkswagen SKODA Commercial vehicles

Quotation

Print binding - Preview

Page 1/1

Company
AIG ASIA PACIFIC INSURANCE PRL
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details
Company
VOLKSWAGEN CENTRE SINGAPORE
VOLKSWAGEN GROUP SINGAPORE PTE
247 Alexandra Road
Singapore 159934

Document no
Document date 14-01-2020
Customer no 5211043796
Customer GST-ID 201009404M
Dealer 39999
Job order number 20200001477 1
Job order date 14-01-2020
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SMQ1214A	SE33MDA0	30-10-2019	TMBBC/NE3K0141743	Octavia Amb 1.4 TSI 110kW DSG	1,408

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	PCS	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	PCS	280.00	#1	280.00	299.60
SE5807421G	Cover For (REAR BUMPER COVER)	1	PCS	1,240.00	#1	1,240.00	1,326.80
SE5807305C	Reinforcem	1	PCS	404.00	#1	404.00	432.28
SE5807393B	Guide Plic (BUMPER BRACKET L-H)	1	PCS	43.40	#1	43.40	46.44
SE5807394B	Guide Plic (BUMPER BRACKET R-H)	1	PCS	43.40	#1	43.40	46.44
SE5919485A	Sensor Bra	1	PCS	11.40	#1	11.40	12.20
SE5919485	Sensor Bra	2	PCS	11.40	#1	22.80	24.40
SE5919486A	Sensor Bra	1	PCS	11.40	#1	11.40	12.20
D 822150A1	Bonding Agent For Plastic	1	PCS	59.40	#1	59.40	63.56
D 180KU2A1	2k-Plastic Adhesive	1	PCS	75.94	#1	75.94	81.26
SE5807521	Spoiler LABOUR	1	PCS	160.00	#1	160.00	171.20
	Spray Painting	1	PCS	840.00	#1	840.00	896.40
		1	PCS	800.00	#1	800.00	856.00

Quotation valid till 21-01-2020

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	6,991.74	7%	542.62	7,751.74	8,294.36
Total	760.00	6,991.74		542.62	7,751.74	8,294.36

Customer

Service Advisor

—VISIT OUR WEBSITE: <https://www.vw.com.sg> (for drive service appointments) and www.volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions)—

Steve (LKK) w.l. M/L
17/1/20, 17/1/20
3 days
PIP
Ry GEL Sy

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice
Preview

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Document no.
Document date 11-02-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2020000200/ 1
Job order date 17-01-2020
Service Advisor PEARLYN CHEONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Company
VOLKSWAGEN CENTRE SINGAPORE
VOLKSWAGEN GROUP SINGAPORE PTE
247 Alexandra Road
Singapore 159934

License plate	Model code	First registration	VIN	Model	Mileage
SMQ1214A	5E33MDA0	30-10-2019	TMBBC7NE3K0141743	Octavia Amb 1.4 I TSI 110kW DSG	2,205

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5E5807421G	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Cover For (REAR BUMPER COVER) OS A/D	1	pcs.	1,240.00	#1	1,240.00	1,326.80
	20/1/2020						
	LABOUR	1	pcs.	840.00	#1	840.00	896.80
	Spray Painting	1	pcs.	800.00	#1	800.00	856.00
	AIG DIRECT SETTLEMENT SURVEYOR: LKK STEVE DOA: 14.1.2020						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	2,880.00	7%	254.80	3,640.00	3,894.80
Total	760.00	2,880.00		254.80	3,640.00	3,894.80

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSG33. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice
Preview

Page	2/2
Document no.	
Document date	11-02-2020
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2020000200/ 1
Job order date	17-01-2020
Service Advisor	PEARLYN CHEONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
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VOLKSWAGEN GROUP SINGAPORE PTE
247 Alexandra Road
Singapore 159934

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SMQ1214A	5E33MDA0	30-10-2019	TMBBC7NE3K0141743	Octavia Amb 1.4 I TSI 110kW DSG	2.205

This is an authorised document. No signature is required.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	494Z
Vehicle Details	
Vehicle No.:	SMQ1214A
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Jan 2020
Vehicle Make:	SKODA
Vehicle Model:	OCTAVIA 1.4 AMBITION TSI (A)
Primary Colour:	Black
Manufacturing Year:	2019
Engine No.:	CZDA12888
Chassis No.:	TMBBC7NE3K0141743
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$19,310.00
Original Registration Date:	30 Oct 2019
First Registration Date:	30 Oct 2019
Transfer Count:	0
Actual ARF Paid:	\$19,310.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Oct 2029
PARF Rebate Amount:	\$14,482.00
Intended COE Rebate Details	
COE Expiry Date:	29 Oct 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$41,805.00
COE Rebate Amount:	\$40,861.00
Total Rebate Amount:	\$55,343.00

The information contained herein is correct as at 20 Jan 2020

OK

SKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation Non binding - Preview

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Company
VOLKSWAGEN CENTRE SINGAPORE
VOLKSWAGEN GROUP SINGAPORE PTE
247 Alexandra Road
Singapore 159934

Document no
Document date 14-01-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2020000147/ 1
Job order date 14-01-2020
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
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Position no	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
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5E5807305C	Reinforcem	1	pcs	404.00	#1	404.00	432.28
5E5807393B	Guide Piec (BUMPER BRACKET LH)	1	pcs	43.40	#1	43.40	46.44
5E5807394B	Guide Piec (BUMPER BRACKET RH)	1	pcs	43.40	#1	43.40	46.44
5E5919485A	Sensor Bra	1	pcs	11.40	#1	11.40	12.20
5E5919485	Sensor Bra	2	pcs	11.40	#1	22.80	24.40
5E5919486A	Sensor Bra	1	pcs	11.40	#1	11.40	12.20
D 822150A1	Bonding Agent For Plastic	1	pcs	59.40	#1	59.40	63.56
D 180KU2A1	2k-Plastic Adhesive	1	pcs	75.94	#1	75.94	81.26
5E5807521	Spoiler	1	pcs	160.00	#1	160.00	171.20
	LABOUR	81	pcs	840.00	#1	2,520.00	2,696.40
	Spray Painting	31	pcs	800.00	#1	2,400.00	2,568.00

Quotation valid till 21-01-2020

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	6,991.74	7%	542.62	7,751.74	8,294.36
Total	760.00	6,991.74		542.62	7,751.74	8,294.36

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

Steve (LKK) wil M/L
17/1/20, 12:58pm
3 days
P/P
Ry Bel SJ

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jan 2020 19:41	Cim Dtl Modified	Claimant's Name: -> VOLKSWAGEN GROUP SINGAPORE PTE.	[A] HOW MEI KWAN
2	14 Jan 2020 19:41	Cim Veh Model Changed	(202210) SKODA OCTAVIA 1.4 TSI (A).	[A] HOW MEI KWAN
3	14 Jan 2020 19:41	Cim Created	Reg No: SMQ1214A. Acct Date: 2020/01/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Skoda Centre Singapore (HQ)	[A] HOW MEI KWAN
4	14 Jan 2020 19:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Jan 2020 19:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/23	[A] HOW MEI KWAN
6	14 Jan 2020 19:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Jan 2020 19:42	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	14 Jan 2020 19:42	Label Added	(23):Express.	[A] HOW MEI KWAN
9	14 Jan 2020 19:42	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	15 Jan 2020 12:12	Cim Registration Modified	Acct Time:08:00:00->08:35:00.	[I] AIG OneClaim Integration User
11	20 Jan 2020 15:45	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> CHEN TSUE YEE	[A] HOW MEI KWAN
12	16 Mar 2020 16:18	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	16 Mar 2020 16:18	Cim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	16 Mar 2020 16:18	Cim Dtl Modified	JPJ Reg. Date: -> 2019/10/30.	[A] JOANNE LEE KHANG MIN
15	16 Mar 2020 16:18	Cim Details Notified		[A] JOANNE LEE KHANG MIN
16	20 Mar 2020 09:33	Adj Mandate Request	Cur.Req:4074.80:LIABILITY: 100% B:27 OI REAR ENDED TP	[A] Asher Sng Rong Yi

Date From Date To Audit Type None Go

ACTIVITY

[07/02/2020 10:57] CHUA ZHEN LI:
@070220 10.45am - spoke to OI. OI rear-ended TP. Informed TP claim and aware NCD affected,letter sent to OI - Jasper

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2407071	14 Jan 2020 20:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMQ1214A	SKV5882S	11.77
2469614	16 Mar 2020 16:18:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ1214A	SKV5882S	11.77

Print Received Message

This mail is associated with :

*SMQ1214A (5036130299SG)
[SKV5882S]
TP
VOLKSWAGEN GROUP SINGAPORE PTE LTD
Jan 14 2020 8:35AM
[YUEN PENG THIM]
Skoda Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 27/03/2020 11:22 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4074.80) - SMQ1214A - Claim Handler: Lee, Ming-Yao

Approved:4074.80.

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Volkswagen Centre Singapore (the third party claimant") of 247 ALFA RD (address), owner of SMQ1214A (vehicle no.) hereby authorize _____ ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMQ1214A that was damaged pursuant to the accident which occurred on 14/01/2020 (date) along BOON LAY WAY (location) involving vehicle no/s SKU58825 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 (day) of FEB (month) 2020 (year)



Signed by 81030001 "the third party claimant"
(with chop if applicable)



Signed by 81030001 "the workshop"
(with chop)

...CLAIM SUBFOLDER...(Pending for Survey Report)
Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Jan 2020 Edit Reg		17 Jan 2020 00:00 Edit Adj Rpt	S\$3,640.00 Edit Estimates	S\$3,640.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS				[Created by adjuster]	
Insured:	YUEN PENG THIM, ID: S0160477E				
Main Claimant:	VOLKSWAGEN GROUP SINGAPORE PTE LTD				
Vehicle Reg. No.:	SMQ1214A	Date of Loss:	14/01/2020 08:00 - :59 [2 Months and 15 Days From LTA Reg Date (Man Yr)]		
Claim Type:	TP / 5036130299SG	Policy/Cover Note No.:	(Comprehensive)		
Vehicle Reg. No. (Insured):	SKV5882S	Policy No. (Claimant):			
		Excess:			
Repairer:	Volkswagen Group Singapore Pte Ltd () 247 ALEXANDRA ROAD, 159934 Alexandra - Tel:				
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com				
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 23/01/2020]				

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (27/03/2020): Alert - Adj Mandate Approved (S\$4074.80) - SMQ1214A - Claim Handler: Lee, Ming-Y...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMQ1214A (5036130299SG)
[SKV5882S]
TP
VOLKSWAGEN GROUP SINGAPORE PTE LTD
Jan 14 2020 8:35AM
[YUEN PENG THIM]
Volkswagen Group Singapore Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/01/20 08:56	General View		Load JPG
2	20/01/20 08:56	General View		Load JPG
3	20/01/20 08:56	General View		Load JPG
4	20/01/20 08:56	General View		Load JPG
5	20/01/20 08:56	General View		Load JPG
6	20/01/20 08:56	Odometer Reading		Load JPG
7	20/01/20 08:56	Chassis Number		Load JPG
8	20/01/20 08:56	General View		Load JPG
9	20/01/20 08:56	General View		Load JPG
10	20/01/20 08:56	General View		Load JPG
11	20/01/20 08:56	General View		Load JPG
12	20/01/20 08:56	General View		Load JPG
13	20/01/20 08:56	General View		Load JPG
14	20/01/20 08:56	General View		Load JPG
15	20/01/20 08:56	General View		Load JPG
16	20/01/20 08:56	General View		Load JPG
17	20/01/20 08:56	General View		Load JPG
18	20/01/20 08:56	General View		Load JPG
19	20/01/20 08:56	General View		Load JPG
20	20/01/20 08:56	General View		Load JPG
21	20/01/20 08:56	General View		Load JPG
22	20/01/20 08:56	General View		Load JPG
23	20/01/20 08:56	General View		Load JPG
24	20/01/20 08:56	General View		Load JPG
25	20/01/20 08:56	General View		Load JPG
26	20/01/20 08:56	General View		Load JPG
27	20/01/20 08:56	General View		Load JPG
28	20/01/20 08:56	General View		Load JPG
29	20/01/20 08:56	General View		Load JPG

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/01/20 19:43	TP ESTIMATE		Load PDF
2	14/01/20 19:43	TP GIA REPORT		Load PDF
3	07/02/20 16:58	LETTER TO OI		Load PDF
4	07/02/20 16:59	LETTER TO OI		Load PDF
5	08/02/20 23:34	TP ESTIMATE - MARKED		Load PDF
6	03/04/20 12:10	WORKSHOP INVOICE		Load PDF
7	03/04/20 12:10	Release Voucher		Load PDF
8	03/04/20 12:10	LOD		Load PDF

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	15/01/20 12:11	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	SKV5882S (Insd veh)	Model:	SKODA OCTAVIA 1.4 TSI
	SMQ1214A (TP veh)		(A)
Date of Accident:	14/01/2020		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	8,294.36
Final Repair Cost	:	\$	3,894.80
Loss of Use	:	\$	150.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,044.80

Is Third Party Workshop GIA Registered?	☐ YES	☒ NO	(Kindly indicate below)
A) For <u>Non GIA Registered Workshop</u> :	Agreed Liability _____ 100 _____ (%)		
B) For <u>GIA Registered Workshop</u> :	BOLA Applicable: Yes/ No BOLA Scenario No: _____		
	BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	:	\$ 4,044.80
2)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

03 Apr
2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG20000896/EEA3Q2

Date: 03/04/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SMQ1214A

Insured Vehicle No : SKV5882S

Date of Loss: 14/01/2020

Nature of Claim: TP

Claim No: 5036130299SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMQ1214A

Make & Model: SKODA OCTAVIA, 1.4 TSI (A)

Engine No: CZDA12888

Reg. Date: 30/10/2019 (Man. Year: 2019)

Chassis No: TMBBC7NE3K0141743

Colour: Black

Odometer: 2068 km

Engine Capacity: 1395 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Nexen 5 mm

Rear Left Side: Nexen 5 mm

Front Right Side: Nexen 5 mm

Rear Right Side: Nexen 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,071.74	1,240.00	831.74	40.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,751.74	3,640.00	4,111.74	53.04
+ GST 7.00/7.00% (S\$)	542.62	254.80	287.82	53.04
Nett Amount (S\$)	8,294.36	3,894.80	4,399.56	53.04
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
	Nett Liability (S\$)	4,044.80		

INSPECTION

Date of Assignment: 17/01/2020

Date Inspected: 17/01/2020 Inspected At:

247 ALEXANDRA ROAD
Repairer: Skoda Centre Singapore
(HQ)

Estimated Period of Repair: 3.0 days

Adjuster: CHEN TSUE YEE

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR (REAR BUMPER COVER)	Dented	1,240.00 FS	*1,240.00 FS
2	1		*REINFORCEMENT	Not Necessary	404.00 FS	*- FS
3	1		*GUIDE PIEC (BUMPER BRACKET LH)	Not Necessary	43.40 FS	*- FS
4	1		*GUIDE PIEC (BUMPER BRACKET RH)	Not Necessary	43.40 FS	*- FS
5	1		*SENSOR BRA	Not Necessary	11.40 FS	*- FS
6	2		*SENSOR BRA	Not Necessary	22.80 FS	*- FS
7	1		*SENSOR BRA	Not Necessary	11.40 FS	*- FS
8	1		*BONDING AGENT FOR PLASTIC	Not Necessary	59.40 FS	*- FS
9	1		*2K-PLASTIC ADHESIVE	Not Necessary	75.94 FS	*- FS
10	1		*SPOILER	Not Necessary	160.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	2,071.74	1,240.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINTING	New	2,400.00	800.00
3	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
4	CHECK SHORT CIRCUIT /HARNESS REPAIR	New	280.00	280.00
Gross Labour Cost (S\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >