

Celine Fong (LKKAuto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 15 January 2020 3:01 PM
To: Claims
Cc: SUR; assignments
Subject: RE: OD CLAIM FOR SKH 9813 P ON 10/01/2020

Dear Troy,

As instructed by our client, please proceed to repair the insured vehicle **SKH 9813P** (Excess \$ 800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 14 January 2020 5:08 pm
To: Admin A <admin-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKH 9813 P ON 10/01/2020

Dear all,

Survey was just carried up by surveyor this afternoon, herein attached the estimate repair with marking for your reference. Kindly assist and advise who is the case handler for this case and also update the claims status.

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 13 January 2020 12:06 PM

To: 'Admin A'; 'Admin A'; 'SUR'; 'assignments'

Cc: 'Claims'

Subject: RE: OD CLAIM FOR SKH 9813 P ON 10/01/2020

Dear all,

Attached is the estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 11 January 2020 1:18 PM
To: 'Admin A' <admin-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>;
'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SKH 9813 P ON 10/01/2020

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report and interview/undertaking letter for your reference.
We will forward you the estimate once is available.

Please arrange survey on 14/01/2020@Tuesday, 3pm, owner waiting.

Thanks

Best Regards,
TRoy Goh
Claims Advisor

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