HEF: Alg (C3) AJ G20000876/ ASP3

16/01/20 @ 14:15 pm mandate requested authoric approved by Victor koh via meriman.
16/01/20 @ 15:24 pm informed CA to Troy via enal.

P/r \$ 34,772.88 @ 7 days (\$ 39,342.12 Red -53%)

Nivitha (LKK Auto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Monday, 13 January 2020 2:49 PM

To:

'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'

Cc:

'Claims'

Subject:

OD CLAIM FOR SKE 6183 J ON 13/1/2020

Attachments:

SKE 6183 J - 13012020.pdf

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 14/1/2020. Vehicle is in our compound.

Best Regards, Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	684H
Vender and	
Vehicle No.:	SKE6183J
Vehicle to be Exported:	Yes
Intended Deregistration Date:	14 Jan 2020
Vehicle Make:	AUDI
Vehicle Model:	A6 1.8 TFSI ULTRA (PI) (NAV)
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	CYG023275
Chassis No.:	WAUZZZ4G3JN036761
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$43,963,00
Original Registration Date:	17 Aug 2018
First Registration Date:	17 Aug 2018
Transfer Count:	0
Actual ARF Paid:	\$53,549.00
Intended PARIE Rebaile Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Aug 2028
PARF Rebate Amount:	\$40,161.00
Intended (CO) : Rabate Dazille	alka persenta de la contrata de la companya de la contrata de la contrata de la contrata de la contrata de la c
COE Expiry Date:	16 Aug 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$34,381,00
COE Rebate Amount:	\$27,504.00
Total Rebate Amount:	\$67,665.00

The information contained herein is correct as at 14 Jan 2020

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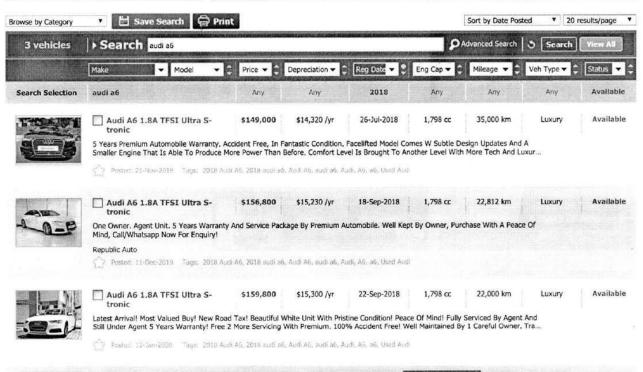
Post an Advertisement Sell it vourself! Advertise it at just \$58 until it's SOLD!

ew 5 Years Renewal COE Toyota Altis 1.6A. 2.98% P.A, \$0 Down, \$0 Admin, Monthly From \$488, 2 Years Warranty Engine/Gearbox GV Credit StarAd



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Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto)

Sent:

Thursday, 16 January 2020 3:24 pm

To:

Claims

Cc:

Admin-D (LKKAuto); SUR

Subject:

RE: OD CLAIM FOR SKE 6183 J ON 13/1/2020

Dear Troy,

As instructed by our client, please proceed to repair the insured vehicle SKE 6183J (Excess \$ 400/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg> Sent: Thursday, 16 January 2020 9:12 am

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; 'Claims'

<claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SKE 6183 J ON 13/1/2020

Dear Shirley,

Kindly assist to expedite the claims for approval.

View Received Message

This mail is associated with:

*SKE6183J (1642241715SG)

OD
Jan 13 2020 7:00AM
[SEOW YEN CHOON KELVIN]
Premium Automobiles Pte Ltd

			The state of the s		
Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
_			OR HANDE WHEN PERSON NAMED IN		

AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 28/01/2020 12:22 PM. From

LKK_HQ

Alert - Adj Mandate Approved (\$\$34938.00) - SKE6183J - Claim Handler: Nadaraja, Deeban Subject

Approved:34938.00:Note: Authorise repair. A6 factory time for Bonnet, bumper, grille, LH/RH headlamps at 7hrs. x2 labour should be at 14hrs = 2.5 days at \$1250. Add support panel at 10 hrs x 2 18hr - 3.5 days @%1750.00 Kindly re-negotiate. Supplem

DOCUMENTS SUMMARY

There are no documents.

Burger, Bonnet, Hending x 02 } 3 Days.
Lock Carrier } 3.5 Days. } 2.spays 5.5 days. x 500 22750,

View Received Message

This mail is associated with:

*SKE6183J (1642241715SG)

OD Jan 13 2020 7:00AM [SEOW YEN CHOON KELVIN] Premium Automobiles Pte Ltd

Reply	Reply All Mark as Unread Print Message Delete Message Forward
From	AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 16/01/2020 14:15 PM.
Ta	TKK HO
Subject	Alert - Adj Mandate Approved (S\$33128.00) - SKE6183J - Claim Handler: Nadaraja, Deeban

Approved:33128.00:Note: Authorise repair. A6 factory time for Bonnet, bumper, grille, LH/RH headlamps at 7hrs. x2 labour should be at 14hrs = 2.5 days at \$1250. Add support panel at 10 hrs x 2 18hr - 3.5 days @%1750.00 Kindly re-negotiate. Re-insp

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R) 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #08-16

Nadaraja, Deeban

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 079120 Singapore 408933

Preliminary Advice

Vehicle No

Attn:

: SKE6183J

Accident Date

: 13/01/2020

Make

: AUDI A6

Policy No.

Date: 23 Jan 2020

: 1800098325

Assignment Date

: 14/01/2020

Excess

: S\$400.00

Date of Inspection

: 14/01/2020

Est. Duration of Repair

: 10 days

Inspection At

: Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

:S\$	74,115.00 (inclusive supp)
:S\$	34,938.00 (inclusive supp)
:S\$	20,668.00
	:S\$

Total :S\$ 55,606.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value :S\$

Pre-Accident Value :S\$ 152,000.00 COE / PARF Rebate :S\$ 67,665.00 :S\$

Salvage Value

Margin for Repair :S\$ 84,335.00

Remarks

- The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. (X)Kindly let us have your authorisation.
- The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- Other comments: Supplementary amount is \$ 1,810.00. (X)

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way #08-16 Singapore 079120

From:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25

Paya Ubi Industrial Park

Singapore 408933

Attn:

Date:

15 Jan 2020

Preliminary Advice

Vehicle No

: SKE6183J

Accident Date

: 13/01/2020

Make

: AUDI A6

Policy No.

: 1800098325-01

Assignment Date

: 14/01/2020

Excess

: \$\$0.00

Date of Inspection

: 14/01/2020

Est. Duration of Repair

: 10 days

Inspection At

: Premium Automobiles Pte Ltd (UBI)

Singapore 408699

55 Ubi Road 1

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	70,805.00
Revised Amount	:S\$	33,128.00
Check Items (Estimated)	:S\$	20,668.00
Total	:S\$	53,796.00

Lump Sum Repair

:S\$

Total Loss Consideration

New for Old Value

:S\$

Pre-Accident Value

:S\$

COE / PARF Rebate

:S\$ 67,665.00

Salvage Value

:S\$

Margin for Repair

:S\$ 84,335.00

152,000.00

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

(150 12/1/2020

MPA120005368 / Premium Automobiles F ENTRY DATE & TIME: 13/01/2020 13:19 mobiles Pte Ltd - UBI SUBMITTED BY: Khoo Zhen Wei

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

ACCIDENT :	STAT	EΜ	ENT	ı
------------	------	----	-----	---

Date Of Report

13/01/2020 13:19

Date Of Accident

13/01/2020 07:45

Exact Location Of Accident

ECP SLIP ROAD ONTO MCE ENTRANCE

Country/State of Loss

Insured/Policyholder

SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SKE6183J

SXXXX684H

Name Of Registered Owner

SEOW YEN CHOON KELVIN

NRIC No

MIKELVIN@GMAIL.COM

Email Address Mobile Phone No

(LOCAL) +65-83687687

Alternative Phone No

OFFICE-83687687

Vehicle Particulars

AUDI

Model

A6 1.8 TFSI S TRONIC

Exact Purpose for which vehicle was being used at

Manufacturer

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

1800098325-01

Cover Note Number

Driver

Name of Driver

SEOW YEN CHOON KELVIN

NRIC No. Date Of Birth

Occupation

SXXXX684H 03/06/1980 INDOOR

Date Of Driving Pass

02/01/2003

Driving Experience

17 YEARS AND 0 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-83687687

Fax Number

OFFICE-83687687

Contact Number **EMail Address**

MIKELVIN@GMAIL.COM

Page 1 of 35

Address

84 ST PATRICK'S ROAD

#01-39

Postcode

424183

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

.

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

NO

involved in the accident

3

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

ambulancer

10

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: TEY SHUWEN

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

ON SLIP ROAD LEADING TO MCE FROM ECP, DRIVING AT ABOUT 50+ KMPH, VOLVO S60 BRAKED ABRUPTLY. NO 3RD BRAKE LIGHT (OF VOLVO) WORKED. AUDI A6'S EMERGENCY AUTOMATIC BRAKED KICKED IN, JUST PRIOR TO ME STEPPING ON BRAKES FULLU. AUDI A6 WAS UNABLE TO STOP IN TIME TO PREVENT A COLLISION. PICK UP TRUCK WAS NOT DAMAGED, AND DROVE OFF SHORTLY AFTER. SEE PHOTOS, AND IN-CAR CAMERA FOOTAGE OF INCIDENT.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SDM6878D

Vehicle Make/Model/Colour

VOLVO S60 SEDAN/BLACK

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

TAN LAI THIAM

NRIC/Passport Number

SXXXX811Z

Contact Number

96951340

Address

Postcode

· · Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SLV683X

Vehicle Make/Model/Colour

HYUNDAI ECANTRA/GREY

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

GOH MINGHAI

NRIC/Passport Number

SXXXX818B

Contact Number

96775951

Address

Postcode

Posicode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This form must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5 Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid
- 8. Consent under the Personal Data Protection Act (PDPA)

understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims
 - (ii) investigating the accident and/or my claims:
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

13 Jan 2020

11/104/5

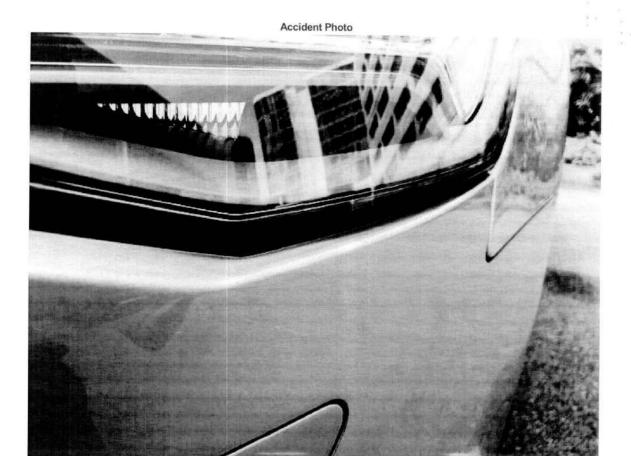
Driver's Signature

(If driver is not the policyholder)

Date & Time:

NRIC/FIN No.:

SKETCH PLAN ECP	Slip load to MCE	
		TOWN CE 1
		Mar
	-	
-	- 1	V
T. 75	SGO Elantia Pickup	
A6	360	
	553	
	2	
DESCRIBE CIRCUMSTANCE	OF THE ACCIDENT	lda k as a Checker for he
		risks and should followed
Value 910 brakes	the about No 3rd health	rining at about 50+ kmp/1, 2 light (of volvo) worked. ced in , is just prior to was unable to stop in time
Aud: AL'e anavi	www entowests by he less loich	ced in is must evier to
me steeping on	broken fully And A6	was unable to stop in time
to prevent a coli	islon.	,
Pick no truck w	us not damaged, and di	one off storting after.
See photos,	and in-car camera foo	tage of incident.
		- V
-		
SCI ARATION		
DECLARATION /We declare the foregoing parti	culars are true in every respect.	WITO NO.
\odot		
		Reporting Centre Personnel's Signature
Policyholder's Signature Date & Time:	Driver's Signature (if driver is not the policyholder)	Name: Gul Stat Hao, They
13 JAN 2020	Date & Time:	NRIC/FIN No : ARCC 33677



Accident Photo

