

Vic (LKKAuto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Friday, 17 April, 2020 5:17 PM
To: Jasper Chua (LKK Auto)
Cc: Vic (LKKAuto)
Subject: RE: <SEEK MANDATE> SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3

Dear Jasper,

Your approval to settle up to **\$1,039.66**.

- Loss of rental - \$126.26 x 0.5 day
- Loss of income - \$50.00 x 0.5 day
- To get final tax invoice to MS FCIL

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, 31 March 2020 2:49 pm
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3

Dear Sir/Madam,

We refer to the subject matter.

It was reported that Insured driver encroached lane.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 1,154.83	\$ 951.53
Loss of Rental (\$126.26 x 1 day)	\$ 126.26	\$ 126.26
Loss of Income (\$100.00 x 1 day)	\$ 100.00	\$ 40.00 (1 days x \$40.00)
TOTAL	\$ 1,381.09	\$ 1,117.79

Breakdown of days is as follows:

Recommended days	1 Day
Total Days	1 Day

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Monday, 23 March, 2020 9:56 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3

Dear Vic,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

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| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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