

Vic (LKKAuto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Monday, 23 March, 2020 9:56 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3

Dear Vic,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Friday, 13 March 2020 3:11 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3

Dear Merina,

We refer to your below email.

We had checked and our surveyor confirmed that damages were observed to the RH side mirror of TP vehicle, which likely to be consistent to the nature of accident as reported by both parties that both side mirrors collided to each other.

Kindly refer to some inspection photos which shows damages to the TP vehicle's RH side mirror.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Thursday, 12 March, 2020 10:46 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3

Importance: High

Dear Vic,

Have you confirm with surveyor?

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Merina Chia

Sent: Tuesday, 3 March 2020 2:44 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3


Dear Vic,

Insured driver mentioned in report that there is no damage on third party vehicle.

Please kindly check and confirm before I confirm on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Saturday, 15 February 2020 1:19 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3

Dear Merina,

We refer to the above matter.

Liability: 100% (BOLA 16)

Remarks: Insured vehicle encroached centre lane divider and hit TP vehicle on the opposite lane

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Mei Kwan (LKKAUTO)
Sent: Sunday, 9 February, 2020 9:58 AM
To: 'Merina Chia'
Cc: Vic (LKKAUTO); Admin A
Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000306MFSH
LKK REF: CC4/FCI20000867/Fha3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SHC 6791A on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 14 January 2020 9:26 AM
To: 'CWS Motor Claims'; assignments; Admin A
Cc: 'Merina Chia'
Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Wishing you a Happy and Prosperous Lunar New Year



Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 14 January, 2020 9:06 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia
<MerinaChia@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000306MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.