

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 31 March 2020 2:49 PM
To: Merina Chia
Cc: Vic (LKKAuto)
Subject: <SEEK MANDATE> SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3
Attachments: 1 LKK INSPECTION REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf; 2 LKK ADJUSTMENT REPORT.pdf

Dear Sir/Madam,

We refer to the subject matter.

It was reported that Insured driver encroached lane.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 1,154.83	\$ 951.53
Loss of Rental (\$126.26 x 1 day)	\$ 126.26	\$ 126.26
Loss of Income (\$100.00 x 1 day)	\$ 100.00	\$ 40.00 (1 days x \$40.00)
TOTAL	\$ 1,381.09	\$ 1,117.79

Breakdown of days is as follows:

Recommended days	1 Day
Total Days	1 Day

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Monday, 23 March, 2020 9:56 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3

Dear Vic,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Friday, 13 March 2020 3:11 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3

Dear Merina,

We refer to your below email.

We had checked and our surveyor confirmed that damages were observed to the RH side mirror of TP vehicle, which likely to be consistent to the nature of accident as reported by both parties that both side mirrors collided to each other.

Kindly refer to some inspection photos which shows damages to the TP vehicle's RH side mirror.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]
Sent: Thursday, 12 March, 2020 10:46 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3
Importance: High

Dear Vic,

Have you confirm with surveyor?

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Merina Chia
Sent: Tuesday, 3 March 2020 2:44 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3

Dear Vic,

Insured driver mentioned in report that there is no damage on third party vehicle.

Please kindly check and confirm before I confirm on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Saturday, 15 February 2020 1:19 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000867/Fha3

Dear Merina,

We refer to the above matter.

Liability: 100% (BOLA 16)

Remarks: Insured vehicle encroached centre lane divider and hit TP vehicle on the opposite lane

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)
Sent: Sunday, 9 February, 2020 9:58 AM
To: 'Merina Chia'
Cc: Vic (LKKAuto); Admin A
Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000306MFSH

LKK REF: CC4/FCI20000867/Fha3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SHC 6791A on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 14 January 2020 9:26 AM

To: 'CWS Motor Claims'; assignments; Admin A

Cc: 'Merina Chia'

Subject: RE: SURVEY ASSESSMENT - D20000306MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 14 January, 2020 9:06 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000306MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.