

## Su Li (LKK Auto)

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**From:** venessa.chan@fwd.com  
**Sent:** Tuesday, 14 January 2020 9:26 AM  
**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** motorclaims.sg@fwd.com; josey.loh@fwd.com  
**Subject:** Accident between FBH2317H & SLC4692T ON 30.11.2019 CLAIM REF: 1201900037629

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

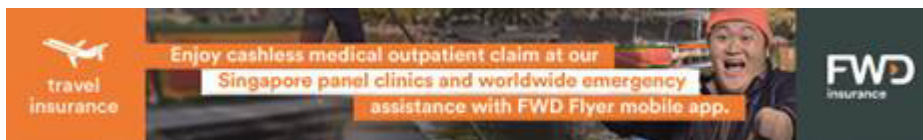


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser  
**Sent:** Tuesday, January 14, 2020 9:25 AM  
**To:** 'huaho trading'  
**Cc:** Motor Claims SG - SG Common  
**Subject:** Accident between FBH2317H & SLC4692T ON 30.11.2019 CLAIM REF: 1201900037629

Hi Sir/Madam,

Thank you for your selection of LKK Auto Consultants.  
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

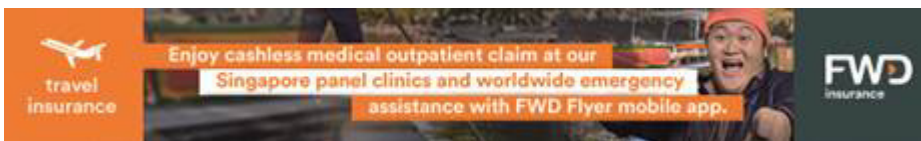


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**From:** huaho trading [<mailto:huahotrading@yahoo.com.sg>]

**Sent:** Monday, January 13, 2020 9:52 AM

**To:** Venessa Chan - SGUser

**Subject:** Re: Accident between FBH2317H & SLC4692T ON 30.11.2019 CLAIM REF: 1201900037629

Dear Sir/Mdm,

We have chosen LKK.

Thank you!

Best Regards  
Hua Ho Trading

On Friday, 10 January 2020, 05:30:52 PM SGT, [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com) <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 10.01.2020 of the PRI Notice of your client's vehicle FBH2317H;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Best Regards,

Venessa Chan

Administrative Assistant, Claims

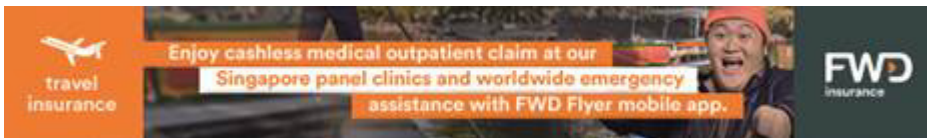


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** huaho trading [<mailto:huahotrading@yahoo.com.sg>]

**Sent:** Friday, 10 January 2020 4:48 PM

**To:** Claims SG - SG Common

**Subject:** Accident between FBH2317H & SLC4692T

Dear Sir/Mdm,

Attached is the accident report between FBH2317H & SLC4692T, Kindly send over a surveyor to the b/m address.

Hua Ho Trading

Blk 6 Defu Lane 10

#01-540 SE 539187

Tel No:62844487 Fax No: 6289 8180

Thank you!

Best Regards

Hua Ho Trading

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