

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 6 August 2020 3:52 PM
To: annieloh@popularcar.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLR5759A & SHD5426G ALONG/AT SOUTH BRIDGE ROAD ON 05/01/2020

Our Ref: CC3/AIG20000861/Kka3

POPULAR RENT A CAR PTE LTD **Policy Holder**

Dear Sir/Madam,

ACCIDENT INVOLVING SLR5759A & SHD5426G ALONG/AT SOUTH BRIDGE ROAD ON 05/01/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **16/08/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Cecilia Chong (LKK Auto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Monday, 14 December 2020 12:08 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: 4706334906SG-003 - SHD5426G (TP); SLR5759A (OI); DOA: SLR5759A

Hi Cecilia

Per previous discussion via phone on 10/12/2020.

In view of the submitted PIR not charged against OID and subject to fresh evidences surfacing, please reject TP claim and re-direct to SJR9073S insurer as the proximate cause to said accident.

Separately, please speak to OID & OI on any PIR result received at their end. If yes, please get them to furnish a copy for our record purpose.

Do contact me directly to discuss if in doubt.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, December 10, 2020 9:00 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [EXTERNAL] YOUR REF: 4706334906SG - SHD5426G (TP); SLR5759A (OI); DOA: SLR5759A

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 14 December 2020 4:05 PM
To: Wai Yin Ng
Subject: RE: TCS REF: AAD2001-064--Accident involving SLR5759A (AIG) & SHD5426G on 05.01.20 ***LKK REF: CC3/AIG20000861/Kka3

WITHOUT PREJUDICE

Dear Wai Yin,

We refer to the PIR submitted by your end.

PIR stated that the vehicle that has been charged is not our insured.

In view of above, we have our principal's instruction to deny liability and not able to look into this matter.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Khanchna (LKK Auto)
Sent: 7 August 2020 10:38 AM