

INS. CASE OWNER:

CC 6/111 2000 0860 / Ags37

LKK:
IDAC:

Surveyor:

Adrian

DOI:

13/1/2020

Date / Time:

13/1/2020

Registered in Merimen:

14/1/2020

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJT 618 U

Claim No.:

Name of Insured:

Siew Wai Leen

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

28/12/19

Place of Accident:

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: ☒ YES / NO)OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Insured Liability: %

Final ? Yes / No

SJG 9939C



INSRS:

WSP: Hua Meng

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SJG 9939C : X ; SJT 618 U : X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

PRELIMINARY ADVICE Date/Time:

Sent By:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 6600.00

(4 days) Reduction: \$6124.46 % 51/.

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP

3) Survey fee:

4350

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
22/2/2020

ASSIGNMENT

5569939C

2019 March

Estimated Cost:
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle (U)
 at Workshop (M)
 of
 Insured:
 Policy No:
 Claim No:
 Sum Insured: Excess:
 (Client's Record)
 Make of Veh:

Type: ☒ M/Cycle / Bus / Van / Lorry / Taxi / Private Motor /
 Truck / Trailer or
 Make: BMW 520i 1998
 Colour: Black Insured / Std / NI / NA
 Sp Reading: 12862 T/Ratio: Insured / Std / NI / NA
 Engine:
 Cita: WBAJA12060WW00789.

(Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.

NIS	OIS

Bal. or Market Value:
 IDAC Accident Report: Consistent? Yes or No
 GIA / PR Seen: Consistent? Yes or No
 Est. Repair: 4 days Res: Yes or No
 Lum Sett: 20 % 3 Val: Yes or No

Gen. Cond: ☒ Good / Fair / Poor / Burnt
 Steering: ☒ In order / Jammed / Leaked / Burnt or
 Brake: ☒ In order / Jammed / Leaked / Burnt or
 Modi: Nil / ☒ SRim / STD A/Rim or
 Tyre Size F: 245/45R18
 R: 245/45R18
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal: 06 mm R/Bal: 06 mm
 L/Bal: 06 mm L/Bal: 06 mm
 D.O.A. D.O.I. 13/01/20
 Survey field at: Hua meng
 Des. of Damages: Frt / Rear / OIS / NIS / UIC / Rooftop or
 Front o/s.

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP III
	4/4 \$6600/- (Red - \$6984.46 / 517.)
	MV:
	PV:
	Nett:

OneTime: File Passed? ☐ Prel. Report

Days Of Repair:

Final Report ☐

Resurvey No. of Trip:

OneTime: File Passed? ☐

Split Fee: ☐ Site Insp: 15

Survey Fee:

Transport:

Project Partner:

Project Date/Time:

☐ Interview: 15

☐ Tech. Insp: 15

☐ Detail Insp: 15

☐ Total: 45

Time:

Time:

Time:

HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883

Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

ESTIMATE

WBAJA120606W00994

SEOW SECK KAY
25 CONWAY CIRCLE
S 1955

TP III
Geolia

Date :03.02.2020
Vehicle No :SJG 9939 GL
Make/Model :BMW 520I
Accident date :28.12.2019

No	DESCRIPTION	Qty	Amount (\$\$)
----	-------------	-----	---------------

List Items

1	Front bumper <i>torn</i>	1	\$ 1743.5 ✓
2	Front bumper side holder @ \$88.00 <i>all RH</i>	2	\$ 176 88
3	Front bumper clips (1set) <i>all</i>	1	\$ 66 33
4	Front bumper RH side fod lamp cover <i>1 set</i>	1	\$ 154
5	Front bumper RH side fod lamp	1	\$ 572 +
6	Front RH headlamp <i>lit</i>	1	\$ 5904.8 4855
7	Front RH headlamp lower bracket <i>1 set</i>	1	\$ 187 +
8	Front RH fender <i>beited</i>	1	\$ 1188 -
9	Front RH fender inner shield <i>1 set</i>	1	\$ 176 +
10	Front RH fender inner shield clips (1set)	1	\$ 66 +
11	Front RH fender lower protector <i>1 set</i>	1	\$ 93.5 +
			\$ 10326.8
		Less 5% Disc	\$ 516.34
		Total	\$ 9810.46

Special Nett Items

1	Front bumper sensor @ \$462.00 <i>1 set</i>	2	\$ 924 +
		Total	\$ 924

Labour Cost

1	Remove & reinstall sensor	\$ 150 60
2	Remove ,replace & repair consistent to the accident	\$ 1400 400
3	Respray painting	\$ 1200 860 400
4	Tuff kote	\$ 100 +
	Total	\$ 2850
	Grand Total	\$ 13584.46

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Total: 8368.27

L/S: 6.61c

04 Days

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	14 Jan 2020 15:09	Cim Dtl Modified	Claimant's Name: -> SEOW SECK KAY.		[A] Lee Su Li
2	14 Jan 2020 15:09	Cim Veh Model Changed	(203428) BMW 520I 2.0 (A).		[A] Lee Su Li
3	14 Jan 2020 15:09	Cim Created	Reg No: SJG9939C. Acct Date: 2019/12/28. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Hua Meng Spray Painting Workshop (HQ)		[A] Lee Su Li
4	14 Jan 2020 15:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] Lee Su Li
5	14 Jan 2020 15:09	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2020/01/23		[A] Lee Su Li
6	14 Jan 2020 15:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] Lee Su Li
7	14 Jan 2020 15:09	Label Added	(30653):Direct Settlement.		[A] Lee Su Li
8	14 Jan 2020 15:09	Adj Adjuster Assigned	[None] -> ADRIAN LING		[A] Lee Su Li
9	14 Feb 2020 14:08	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA (BOLA NIL) Remarks: Conflicting version - both driver accused each other on cutting lane. to request for OI video to assess liability.		[A] CHUA ZHEN LI

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2407183	15 Jan 2020 09:08:56	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJG9939C	SJT618U	11.77

Jasper Chua (LKK Auto)

From: Hua Meng <huameng@live.com.sg>
Sent: Wednesday, 26 February 2020 2:47 PM
To: Jasper Chua (LKK Auto)
Subject: Re: Your Ref: SJG 9939C (ACCIDENT INVOLVING VEHICLES SJT 618U AND SJG 9939C)

Dear Jasper

Kindly noted that we had pass this matter to lawyer due to our client opinion.

Thank You.

Regards,
Jing Yee
Hua Meng Spray Painting Workshop
1 Kaki Bukit Avenue 6 Blk C
#01-34/#01-61
Singapore 417883
Tel : 6746 5519 Fax : 6743 4896

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, February 26, 2020 1:50 PM
To: Hua Meng <huameng@live.com.sg>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Your Ref: SJG 9939C (ACCIDENT INVOLVING VEHICLES SJT 618U AND SJG 9939C)

WITHOUT PREJUDICE

Dear Jing,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,
Jasper Chua | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Cecilia Chong (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 27 February 2020 9:18 AM
To: Hua Meng
Cc: Cecilia Chong (LKK Auto)
Subject: RE: Your Ref: SJG 9939C (ACCIDENT INVOLVING VEHICLES SJT 618U AND SJG 9939C)

Dear Jing,

Noted with thanks.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hua Meng <huameng@live.com.sg>
Sent: Wednesday, 26 February 2020 2:47 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: Re: Your Ref: SJG 9939C (ACCIDENT INVOLVING VEHICLES SJT 618U AND SJG 9939C)

Dear Jasper

Kindly noted that we had pass this matter to lawyer due to our client opinion.

Thank You.

Regards,

Jing Yee

Hua Meng Spray Painting Workshop

1 Kaki Bukit Avenue 6 Blk C

#01-34/#01-61

Singapore 417883

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Mar 2020 12:53 Edit Reg		13 Jan 2020 00:00 Edit Adj Rpt	S\$6,600.00 Edit Estimates	S\$6,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: -, ID: -									
Main Claimant: SEOW SECK KAY									
Vehicle Reg. No.: SJG9939C		Date of Loss: 28/12/2019 16:00 - :59 [9 Months From LTA Reg Date (Man Yr)]							
Claim Type: TP		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): SJT618U		Policy No. (Claimant):							
		Excess:							
Repairer: Hua Meng Spray Painting Workshop (HQ) No 1 Kaki Bukit Avenue 6, #01-61 Autobay@Kaki Bukit, 417883 Kaki Bukit - Tel: 67478064, 67465519									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 23/01/2020]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (27/02/2020): Alert - Adj Mandate Maintained - SJG9939C - Claim Handler: Lalitha Krishnan - III_SG (17/02/2020): Alert - Adj Mandate Approved (S\$0.00) - SJG9939C - Claim Handler: Lalitha Krishn...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJG9939C
[SJT618U]
TP
SEOW SECK KAY
Dec 28 2019 4:00PM
[-]
Hua Meng Spray Painting Workshop

Upload Documents		Upload Photos		Compose New Letter		View View in Browser	
Photos/Images						3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	24/02/20 16:31	General View		Load JPG	☒		
2	24/02/20 16:31	General View		Load JPG	☒		
3	24/02/20 16:31	General View		Load JPG	☒		
4	24/02/20 16:31	General View		Load JPG	☒		
5	24/02/20 16:31	General View		Load JPG	☒		
6	24/02/20 16:31	General View		Load JPG	☒		
7	24/02/20 16:31	General View		Load JPG	☒		
8	24/02/20 16:31	General View		Load JPG	☒		
9	24/02/20 16:31	General View		Load JPG	☒		
10	24/02/20 16:31	General View		Load JPG	☒		
11	24/02/20 16:31	General View		Load JPG	☒		
12	24/02/20 16:31	General View		Load JPG	☒		
13	24/02/20 16:31	General View		Load JPG	☒		
14	24/02/20 16:31	General View		Load JPG	☒		
15	24/02/20 16:31	General View		Load JPG	☒		
16	24/02/20 16:31	General View		Load JPG	☒		
17	24/02/20 16:31	Reinspection Photo		Load JPG	☒		
18	24/02/20 16:31	Reinspection Photo		Load JPG	☒		
19	24/02/20 16:31	Reinspection Photo		Load JPG	☒		
20	24/02/20 16:31	Reinspection Photo		Load JPG	☒		
21	24/02/20 16:31	Reinspection Photo		Load JPG	☒		
22	24/02/20 16:31	Reinspection Photo		Load JPG	☒		
23	24/02/20 16:31	Reinspection Photo		Load JPG	☒		
24	24/02/20 16:31	Reinspection Photo		Load JPG	☒		
25	24/02/20 16:31	Reinspection Photo		Load JPG	☒		
Documentation						1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	14/01/20 15:10	TP GIA REPORT		Load PDF			
2	27/02/20 11:54	EMAIL FROM TP		Load PDF			
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print			
1	15/01/20 09:04	Singapore Accident Statement		Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST			Reset	Save	Print
There are no document checklists configured.					
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 					
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.					

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III20000860/AGS3Q2

Date: 03/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant SJG9939C

Insured Vehicle No : SJT618U

Vehicle No : SJG9939C

Nature of Claim: TP Claim No: N/A

Date of Loss: 28/12/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJG9939C

Make & Model: BMW 520i, 2.0 (A)

Engine No: 20895434B48B20A

Reg. Date: 28/03/2019 (Man. Year: 2018)

Chassis No: WBAJA12060WW00794

Colour: Black

Odometer: 12862 km

Engine Capacity: 1998 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 R18

Rear Tyre Size: 245/45 R18

Front Left Side: Goodyear 6 mm

Rear Left Side: Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,734.46	7,509.27	3,225.19	30.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,850.00	860.00	1,990.00	69.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,584.46	8,369.27	5,215.19	38.39
Approved Total (Overridden) (S\$)		6,600.00		
Nett Amount (S\$)	13,584.46	6,600.00	6,984.46	51.42
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 13/01/2020

Date Inspected: 13/01/2020 Inspected At:

Hua Meng Spray Painting Workshop
(HQ)
No 1 Kaki Bukit Avenue 6, #01-61
Autobay@Kaki Bukit
Singapore 417883

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 Mar 2020)
Parts:	143	BMW 520I 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJG9939C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Torn	1,743.50 FL	*1,743.50 FL
2	1		*FRONT BUMPER SIDE HOLDER	O/S Necessary	176.00 FL	*88.00 FL
3	1		*SET FRONT BUMPER CLIPS	Necessary	66.00 FL	*30.00 FL
4	1		*FRONT BUMPER RH SIDE FOD LAMP COVER	Not Necessary	154.00 FL	*- FL
5	1		*FRONT BUMPER RH SIDE FOD LAMP	Not Necessary	572.00 FL	*- FL
6	1		*FRONT RH HEADLAMP	Cut	5,904.80 FL	*4,855.00 FL
7	1		*FRONT RH HEADLAMP LOWER BRACKET	Not Necessary	187.00 FL	*- FL
8	1		*FRONT RH FENDER	Dented	1,188.00 FL	*1,188.00 FL
9	1		*FRONT RH FENDER INNER SHIELD	Not Necessary	176.00 FL	*- FL
10	1		*SET FRONT RH FENDER INNER SHIELD CLIPS	Not Necessary	66.00 FL	*- FL
11	1		*FRONT RH FENDER LOWER PROTECTOR	Not Necessary	93.50 FL	*- FL
12	2		*FRONT BUMPER SENSOR	Not Necessary	924.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	11,250.80	7,904.50
- List Item Discount on L Items 5.00/5.00% (\$\$)	516.34	395.23
Total Parts (\$\$)	10,734.46	7,509.27

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE & REINSTALL SENSOR	New	150.00	60.00
2	REMOVE,REPLACE & REPAIR CONSISTENT TO THE ACCIDENT	New	1,400.00	400.00
3	RESPRAY PAINTING	New	1,200.00	400.00
4	TUFF KOTE	New	100.00	0.00
Gross Labour Cost (S\$)			2,850.00	860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >