



Proforma Inv : CAS/20/PI0045

FAX: 6509 9501

Email: contact@casgarage.sg

28.03.2020

Our Ref : SME 5757L

Your Ref : SKT 9442M

**M/s AIG Asia Pacific Insurance Pte Ltd**

AIG Building

78 Shenton Way

#07-16

Singapore 079120

Dear Sir/Mdm

**ACCIDENT INVOLVING SME 5757L AND SKT 9442M ALONG CTE (CITY) BEFORE UPPER S'GOON  
RD ON 09.01.2020**

Please refer to the above mentioned accident.

We are writing in on the behalf of **SIEW HOI CHUEN**  
**SME 5757L** which was involved in the above accident.

the registered owner of motor vehicle number

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle  
number **SKT 9442M** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1.	Cost of Repair ( <b>Recommended By LKK Adrian</b> )	\$	8,800.00
2.	Loss of Use ( 7 days x \$ 80)	\$	560.00
3.	LTA Fees	\$	7.45

**TOTAL AMOUNT**

**\$ 9,367.45**

We encloed hereby the following documents for your consideration :

- ( A ) Final Repair Bill
- ( B ) Rental Agreement
- ( C ) LTA Search Invoice

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

**CAS GARAGE PTE LTD**  
UEN 201828067M  
1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY,  
SINGAPORE 417883

Ms Nicole Chong  
Administrator  
Mobile: 65 97916119  
Email: nicole@casgarage.sg



FAX: 6509 9501

Email: contact@casgarage.sg

## LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SM E5757L AND SK T9442 M  
AT/ALONG (TE CITY) before Upper S'goon Rd  
ON 09 DAY Jan MONTH 2020 YEAR

- I/We, the owner of vehicle no. SM E5757L hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 09 day Jan month 2020 year

Signature : [Signature]  
Name : Siew Hoi Chuen  
NRIC/ROC No. : S 176 820 E  
Address : BLK 13 Farrer Park Rd  
#86-31 S'210013

Company Stamp

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **CAS GARAGE PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,800.00** (Repair Cost), **S\$420.00** (Loss of Use/Rental), **S\$ 7.45** (Disbursement) for vehicle no. **SME 5757L** that was damaged pursuant to the accident which occurred on **09/01/2020** (date) along **CTE NEAR EXIT TO SERANGOON ROAD** (location) involving vehicle no/s **SKT 9442M**. This is pursuant to the inspection conducted on **13/01/2020** (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner **SIEW HOI CHUEN** ("the third party claimant") of vehicle no. **SME 5757L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SME 5757L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of Dec (month) 2020 (year)



Signed by appointed surveyor

  
**CAS GARAGE PTE LTD**  
UEN 201828067M  
13 KAKI BUKIT AVENUE 6 #02-22 AUTOBAY  
SINGAPORE 417883  
Signed by "the workshop" (with chop)



# INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD

Invoice Date  
28 Mar 2020

Invoice Number  
TI-20-0045-1212TP

Reference  
SME 5757L HYUNDAI  
TUCSON

CAS GARAGE PTE LTD  
1 KAKI BUKIT AVENUE 6  
#02-22 AUTOBAY  
SINGAPORE 417883

Description	Quantity	Unit Price	Tax	Amount SGD
LUMP SUM REPAIR COST (RECOMMENDED BY LKK ADRIAN)	1.00	8,800.00	No Tax	8,800.00
Subtotal				8,800.00
TOTAL SGD				8,800.00

Due Date: 28 Mar 2020



## PAYMENT ADVICE

To: CAS GARAGE PTE LTD  
1 KAKI BUKIT AVENUE 6  
#02-22 AUTOBAY  
SINGAPORE 417883

Customer	AIG ASIA PACIFIC INSURANCE PTE LTD
Invoice Number	TI-20-0045-1212TP
Amount Due	8,800.00
Due Date	28 Mar 2020
Amount Enclosed	

Enter the amount you are paying above



SMF5757

&gt; Back to OneMotoring



Land Transport Authority  
 10 Sin Ming Drive  
 Singapore 575701  
 GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jan 2020 / 11:38:59

Receipt Date/Time : 10 Jan 2020 / 11:38:59

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-200110-001231

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKT9442M				
As at 09 Jan 2020/18:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKT9442M Enquiry Fee 20200110113812659294	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	xxxxxxxxxxxx5986	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG20000855/Dds3

24 JANUARY 2020

**YEO AIK GUAN**  
10 WOODLEIGH CLOSE  
#11-06  
SINGAPORE 357905

Dear Sir/Madam,

**ACCIDENT INVOLVING SKT 9442M & SME 5757L ALONG/AT CTE NEAR EXIT TO  
SERANGOON ROAD ON 09/01/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SME 5757L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jan 2020 14:35	<b>Clm Dtl Modified</b>	Claimant's Name: -> SIEW HOI CHUEN. Claimant's ID: -> S1768210E.	[A] Lee Su Li
2	14 Jan 2020 14:35	<b>Clm Veh Model Changed</b>	(205866) HYUNDAI TUCSON 1.6 GLS T-GDI DCT 2WD (A).	[A] Lee Su Li
3	14 Jan 2020 14:36	<b>Clm Created</b>	Reg No: SME5757L. Acct Date: 2020/01/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cas Garage Pte Ltd (HQ)	[A] Lee Su Li
4	14 Jan 2020 14:36	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	14 Jan 2020 14:36	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/01/23	[A] Lee Su Li
6	14 Jan 2020 14:36	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	14 Jan 2020 14:36	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	14 Jan 2020 14:36	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
9	14 Jan 2020 14:36	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lee Su Li
10	02 Dec 2020 17:40	<b>Adj Rpt Initiated</b>		[A] Elaine Kuan Hwa Meen
11	02 Dec 2020 17:40	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
12	02 Dec 2020 17:40	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/10/12.	[A] Elaine Kuan Hwa Meen
13	02 Dec 2020 17:40	<b>Clm Details Notified</b>		[A] Elaine Kuan Hwa Meen
14	24 Dec 2020 14:58	<b>Adj Mandate Request</b>	Cur.Req:9367.45:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)COR:\$8,800.00+ (b)LOU(7days x \$80):\$560 + (c)LTA/GIA search fee: \$7.45 = Total: \$9,367.45*Vehicle Model: Hyundai Tucson 1.6*Recommend 6 repair days +1 Sunday=7days	[A] Jaslin Kok Chin Yi
15	28 Dec 2020 09:30	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/01/23	[I] Loh, Chee-Heng
16	28 Dec 2020 09:30	<b>Adj Mandate Set</b>	Approved:9367.45.	[I] Loh, Chee-Heng

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2408051	15 Jan 2020 15:22:42	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SME5757L	SKT9442M	11.77
2651168	02 Dec 2020 17:40:22	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SME5757L	SKT9442M	11.00

