

Our ref: SJP1336Y  
Your ref: \_\_\_\_\_

Date: 15 FEB 2020

**Direct Settlement**

To: Lompac Insurance  
\_\_\_\_\_  
Singapore \_\_\_\_\_

Attn: Motor Claims Department

**Re: Accident Involving Motor Vehicle Nos.** SJP1336Y & XD1043P  
**At/Along** OUTSIDE 24 TUAS AVENUE 4 **On** 09/01/2020 **@** 13:10

I am the owner of vehicle no. SJP1336Y that was involved in an accident with your insured vehicle no. XD1043P of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>8945.00</u>
2. Loss of Use / Rental ( <u>5</u> days @ \$ <u>181.90</u> per day)	\$ <u>909.50</u>
3. LTA/GIA Search Fee	\$ _____
4. GIA Report Fee	\$ _____
5. Others	\$ _____
<b>Total:</b>	<b>\$ <u>9,854.50</u></b>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: **67714420 (Ms Kerlyn Ong) / 67714304 (Ms Amanda Ang)**.

**I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.**

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

  
**Name & Signature**

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Ms Kerlyn Ong/ Ms Amanda Ang  
E-mail: kerlyn.ong@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg  
Fax No. 67795383

## LETTER OF AUTHORIZATION

To: Wong Pak  
\_\_\_\_\_  
\_\_\_\_\_  
Singapore \_\_\_\_\_

Attention: Motor Claims Department

Dear Sir/Madam,

**MOTOR ACCIDENT INVOLVING** SJP1336Y **(OWNER'S**  
**VEHICLE NO.) AND** XD1043P **(THIRD PARTY'S VEHICLE**  
**NO.) ON** 09/01/2020 **(DATE) AT** 13:10 **(TIME)**  
**AT/ALONG** OUTSIDE 24 TUAS AVENUE 4 **(ROAD)**

I am the registered owner of SJP1336Y (Vehicle No.).





I hereby authorize CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorized by Cycle & Carriage Industries Pte Limited to do all or any of the following:

- Submit, resolve and make any claims which I may have against the Third Party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favor of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

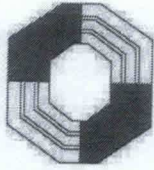
  
\_\_\_\_\_  
**Registered Owner's Signature**  
(Company stamp & authorized signature if it is a company-registered vehicle)

**Name:** CHIANG MUN FAI

**NRIC:** S/T/F/G XXXX    

**Date :** \_\_\_\_\_





# LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC06/022899  
DATE : 01 JULY 2020

## DISCHARGE VOUCHER

I/We, **CHIANG MUN FAI** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **XD 1043P** the sum of Singapore Dollar Nine Thousand Eight Hundred Fifty-Four and Fifty cents Only (\$9,854.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SJP 1336Y** and **XD 1043P** on 09 January 2020 along Outside 24 Tuas Avenue 4.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / KENG HO TRADING AND TRANSPORT PTE LTD (AVADAIKUTTY GANESH MOORTHY)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CYCLE & CARRIAGE INDUSTRIES PTE LTD**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

**Kerlyn Ong Kai Li**

DID : 6771 4420 HP : 9186 5113

Email : [kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg)

Signature of **Cycle & Carriage Industries Pte Ltd**  
Customer Service Centre - Pandan Loop

**Chiang Mun Fai** | **SXXXX7274**

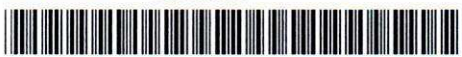
Name of vehicle owner /Date



# Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
LONPAC INSURANCE BHD	Cust No/Name WCV20578/Chiang Mun Fai
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SJP1336Y / 15/09/2015
300 BEACH ROAD	Date In/Mileage 03/02/2020/ 110915
#17-04/07 THE CONCOURSE	Chassis No WDD2120342B195312
SINGAPORE 199555	Engine No 27492030425411
Contact No 62507388	Make/Model MB/E 200 2.0 SEDAN (W212) "A"
	Colour/Trim 025 585 Covelline B/ 042 258 Basalt Grey

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	11/02/2020/ 17:21	K0	301 / Kerlyn Ong	40512	28162410

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
Z REQUEST			
Customer Request			F.O.C.
M BPNSUN			
POLICY NO/ACC DATE : DHOM120045731900 // 09/01/2020			
DRIVE IN/TP VEHICLE NO : 09/01/2020 // XD1043P - LONPAC			
DATE IN/DATE SURVEY: 03/02/2020 1621 // LKK - RASUL			
DIRECT SETTLEMENT : 21/01/2020 // LKK - KHANCHNA			
A BPILAB			1920.00
STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT			
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.			
A BPIRES			1200.00
RESPRAY BONNET & FRONT BUMPER			
A BPILAB		0.10	380.00
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			
A BPILAB			120.00
TO REMOVE, REPLACE HEADLAMP WITH FOCUS . NETT			
X FRONT BUMPER	1.00	1481.83	1481.83
X BONNET	1.00	2473.48	2473.48
X BONNET COMPANY SIGN	1.00	77.91	77.91
X BONNET STOP BUFFER	2.00	10.71	21.42
X RADIATOR GRILLE MOULDING	1.00	354.79	354.79
X RADIATOR GRILLE	1.00	193.89	193.89
X MERCEDES STAR	1.00	136.49	136.49

*Guarantee Your Warranty, Maintain with Cycle & Carriage!*

Parts	4,739.81	Nett	8,359.81
Labour	3,620.00	7% GST on	8359.81
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	8,945.00
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	8,945.00
Total(w/o GST)	8,359.81		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel 67532536 Fax:67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

*Leahlyn*

## TAX INVOICE

CHIANG MUN FAI

INVOICE : AR2002-0121  
DATE : 11/02/2020  
TERMS : C.O.D  
STAFF ID : ELAINE  
AGREEMENT NO. : HA202002-0018

ATTN : ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SDU363U 850.00  
Make / Model : TOYOTA CAMRY 2.0 AUTO  
Rental Dates : Rental Billing From 03/02/2020 To 07/02/2020  
Period : 5 days  
Rental Rate : S\$ 181.90 Per Day (Including GST)  
Reference No : SJP1336Y

AMOUNT : S\$  
NINE HUNDRED NINE DOLLARS AND CENT FIFTY  
ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 850.00  
GST 7% : 59.50

**TOTAL S\$ : 909.50**

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

# RENTAL AGREEMENT

502002-0018

Hirer's Name <b>OHIANH MUN for</b>		Date of Birth <b>06.09.1969</b>	Passport/ Nric No. <b>S6431727H</b>	Nationality <b>Chinese</b>
Address <b>620 B+ DANCE CENTRAL</b>		Occupation	Driving Licence No.	Date of Expiry <b>2.1.18</b>
<b>#19-524</b>	Postal Code <b>650620</b>	Contact No.	Mobile Phone No. <b>91152991</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

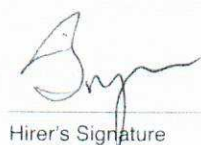
<b>CHECK OUT</b>	Date <b>3.2.20</b>	Time <b>9.25am</b>	Mileage <b>KM</b>	E	1/4	1/2	3/4	F
<b>CHECK IN</b>	Date <b>7.2.20</b>	Time <b>6.30pm</b>	Mileage <b>KM</b>	Remarks <b>10mpac</b>				

## IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	5	@	170 + GST	850.00
DISCOUNT				
GST @ 7%				59.50
TOTAL				909.50
EXTENSION				
<b>Marking</b> <b>21. SEP 1336 Y.</b>				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

  
Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. <b>S24 3634</b>	MODEL
FROM	RETURN <small>*Estimate Date. For actual return see CHECK IN</small>



## Khanchna (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 6 July 2020 10:45 AM  
**To:** Khanchna (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: Mandate Request - Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]  
**Attachments:** DV AND ATA.pdf

Dear Khanchna,

We are prepared to accept the DV.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Monday, 6 July 2020 9:17 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Mandate Request - Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

Dear Mr. Gerald,

We refer to the above matter and attachments herein.

Kindly be informed that the third party workshop signed the DV on behalf of the third party as third party had signed letter of authorisation to authorise his workshop to sign the DV.

Please let us know if the said DV is acceptable and your instructions (if any).

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 23 June 2020 5:31 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Mandate Request - Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

Our Ref: 19/20/20/VC06/022899

Dear Khanchna,

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]  
**Sent:** Monday, 22 June 2020 10:27 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Mandate Request - Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

Dear Mr. Gerald,

We refer to the above matter and our e-mail below.

Your approval please.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**



DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, May 12, 2020 12:22 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Mandate Request - Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

Dear Gerald,

We refer to the above matter.

Our offer for Loss of rental was rejected.

Third party wants loss of rental for \$170 per day.

Summary to offer to third party repairer “CYCLE & CARRIAGE INDUSTRIES PTE LTD” as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,772.47	\$ 8,945.00
2. Loss of Rental (5 days x \$170)(w/GST)	\$ 909.50	\$ 909.50 (5 days x \$ 170) (w/GST)
<b>Total</b>	\$ 19,681.97	<b><u>\$ 9,854.50</u></b>

\*\*4 days recommendation for repair + 1 PRS = 5 days

**The above is for your approval.**

Thank you.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, March 20, 2020 12:33 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Mandate Request - Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

**Lonpac External - Confidential**

Dear Khanchna,

Kindly proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]  
**Sent:** Tuesday, 10 March 2020 11:56 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Mandate Request - RE: Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

LPC ref: 19/20/20/VC06/022899  
LKK REF: CC4/LPC20000789/R1ka3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 10/01/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver reversed to park and collided into TP vehicle. We opine that BOLA 23 is applicable and liability is down against Insured.

Summary to offer to third party repairer "**CYCLE & CARRIAGE INDUSTRIES PTE LTD**" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,772.47	\$ 8,945.00
2. Loss of Rental (5 days x \$181.90-inclusive of GST)	\$ 909.50	\$ 642.00 (5 days x \$ 120) (w/GST)
<b>Total</b>	\$ 19,681.97	<b><u>\$ 9,587.00</u></b>

\*\*4 days recommendation for repair + 1 PRS = 5 days

**The above is for your approval.**

Thank you.

Best Regards,  
Khanchna| Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841 2360| email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com)|Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAuto)  
Sent: Sunday, 9 February 2020 3:28 PM  
To: GERALD POH WEE BIN  
Cc: MT\_Claim\_SG ; Khanchna (LKK Auto) ; Admin A  
Subject: RE: Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

LPC ref: 19/20/20/VC06/022899  
LKK REF: CC4/LPC20000789/R1ka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,  
Mei Kwan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
Sent: Monday, 13 January 2020 5:45 PM  
To: Mei Kwan (LKKAuto)  
Cc: MT\_Claim\_SG  
Subject: RE: Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

Lonpac External - Confidential  
Dear Mei Kwan,

Attached copy of insured's report for your attention for your attention.

Best Regards



Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
Sent: Monday, 13 January 2020 5:40 pm  
To: GERALD POH WEE BIN  
Cc: MT\_Claim\_SG; Admin A; Vic (LKKAuto)  
Subject: RE: Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

LPC REF: 19/20/20/VC06/022899  
LKK REF: CC4/LPC20000789/ka3

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Sent: Friday, 10 January, 2020 4:35 PM  
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>  
Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
Subject: RE: Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Friday, 10 January 2020 4:07 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; 'Kerlyn Ong' <kerlyn.ong@cyclecarriage.com.sg>

Subject: FW: Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

Lonpac External - Confidential

Our Ref : 19/20/20/VC06/022899

Dear Nivitha,

Kindly proceed to survey and revert on Direct Settlement.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - Confidential data is for use by authorised external parties only.

-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Thursday, 9 January 2020 5:39 pm

To: GERALD POH WEE BIN

Subject: Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SJP1336Y), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number XD1043P) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg).

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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