

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 13 January, 2020 5:45 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]
Attachments: 13012020174214.pdf
Categories: HMK

Lonpac External - Confidential
Dear Mei Kwan,

Attached copy of insured's report for your attention for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - Confidential data is for use by authorised external parties only.

-----Original Message-----

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Monday, 13 January 2020 5:40 pm
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

LPC REF: 19/20/20/VC06/022899
LKK REF: CC4/LPC20000789/ka3

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 10 January, 2020 4:35 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Friday, 10 January 2020 4:07 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Kerlyn Ong' <kerlyn.ong@cyclecarriage.com.sg>

Subject: FW: Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020 [External Confidential]

Lonpac External - Confidential

Our Ref: 19/20/20/VC06/022899

Dear Nivitha,

Kindly proceed to survey and revert on Direct Settlement.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Thursday, 9 January 2020 5:39 pm

To: GERALD POH WEE BIN

Subject: Accident involving motor vehicle nos. SJP1336Y & XD1043P along OUTSIDE 24 TUAS AVENUE 4, Accident date: 09/01/2020

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SJP1336Y), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number XD1043P) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at kerlyn.ong@cyclecarriage.com.sg.

Your Sincerely,

Kerlyn Ong

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

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